



Corporate Internet Banking Guide

A step-by-step guide, with screenshots, to every task in corporate internet banking, from start to finish.

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Logging in to internet banking

The login steps are different for users moving from the old system and for users of the new system. Choose the one that applies to you.

RELATED GUIDES [Registering for HID Approve](#) · [Security settings](#)

OPTION 1/2

Moving from the old system

PATH [Internet banking login page](#)

SCREEN 1/7 Enter your old username and password

1 Old username

When you log in to the new system for the first time, enter the internet banking username you used before in the **Username** «Нэвтрэх нэр» field.

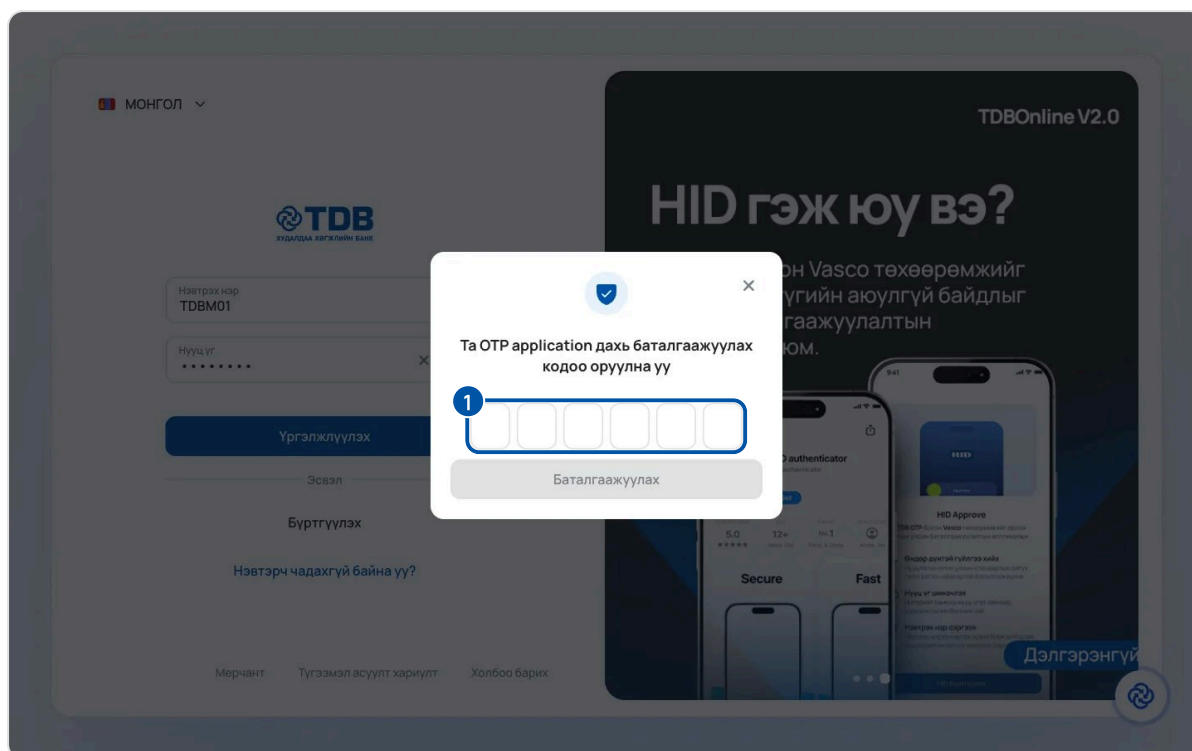
3 Continue

Once both fields are filled in, the **Continue** «Үргэлжлүүлэх» button becomes active. Click it and a window for entering a verification code appears.

2 Old password

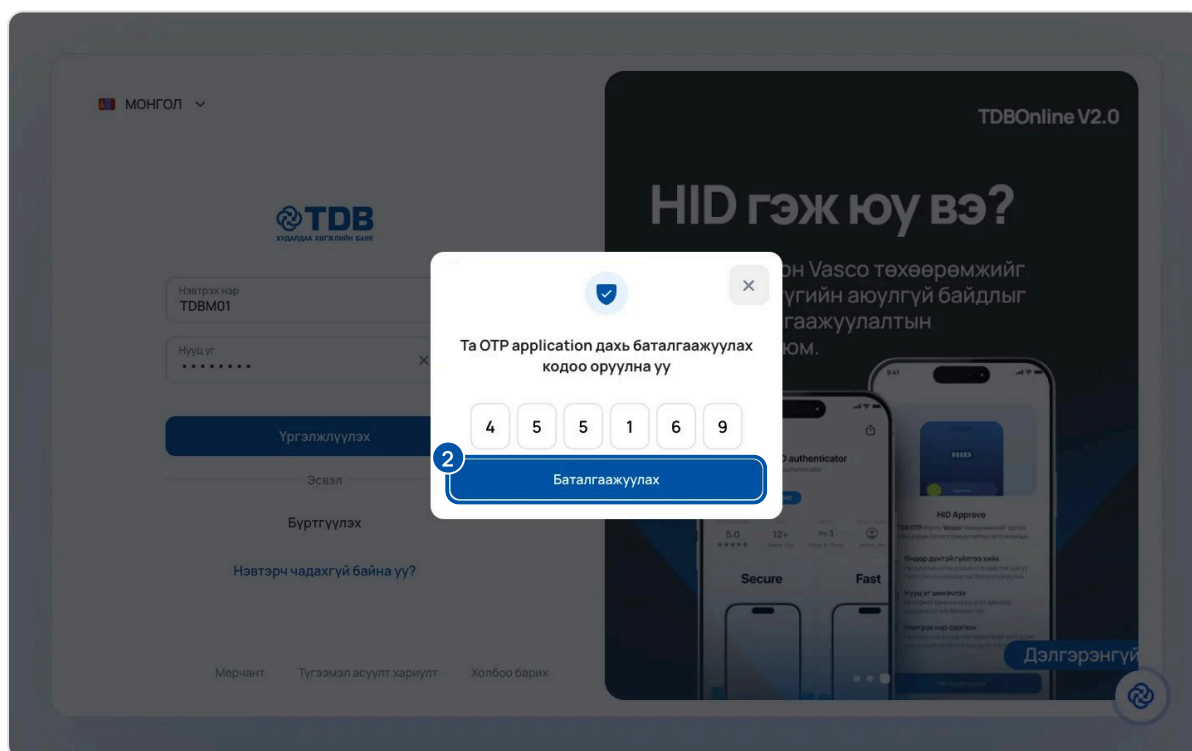
Enter your old internet banking password in the **Password** «Нүүц үг» field. Click the eye icon to see what you typed.

SCREEN 2 / 7 Verify with an OTP code



1 One-time code

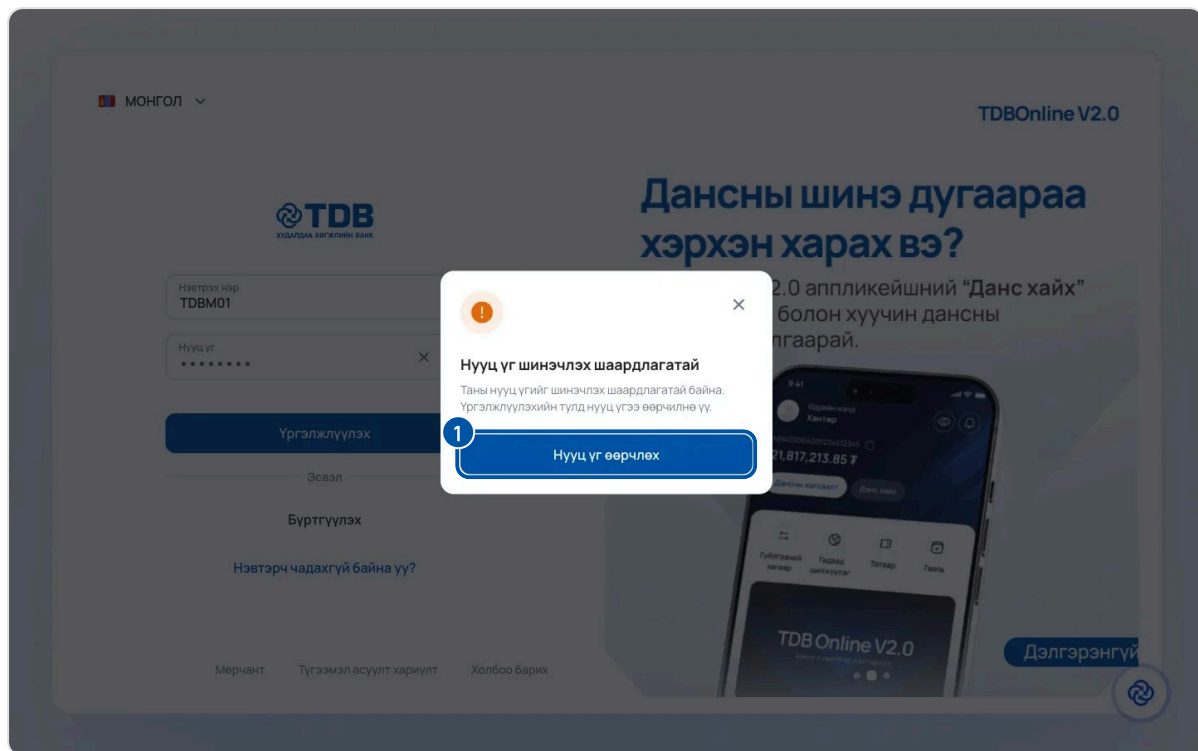
If you used the old TDB OTP app or a Vasco device, enter the one-time code from it.



2 Verify

When the code is entered in the 6 boxes, the **Verify** «Баталгаажуулах» button becomes active. Click it to verify.

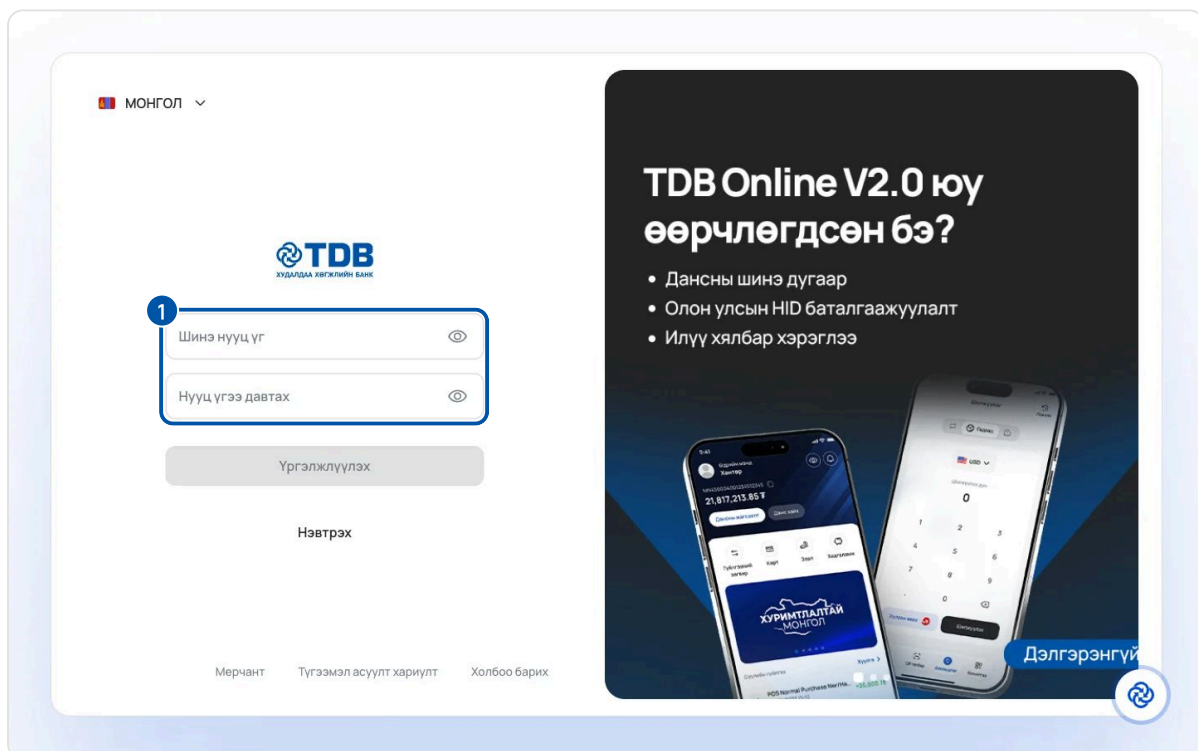
SCREEN 3 / 7 Password update required



1 Change password

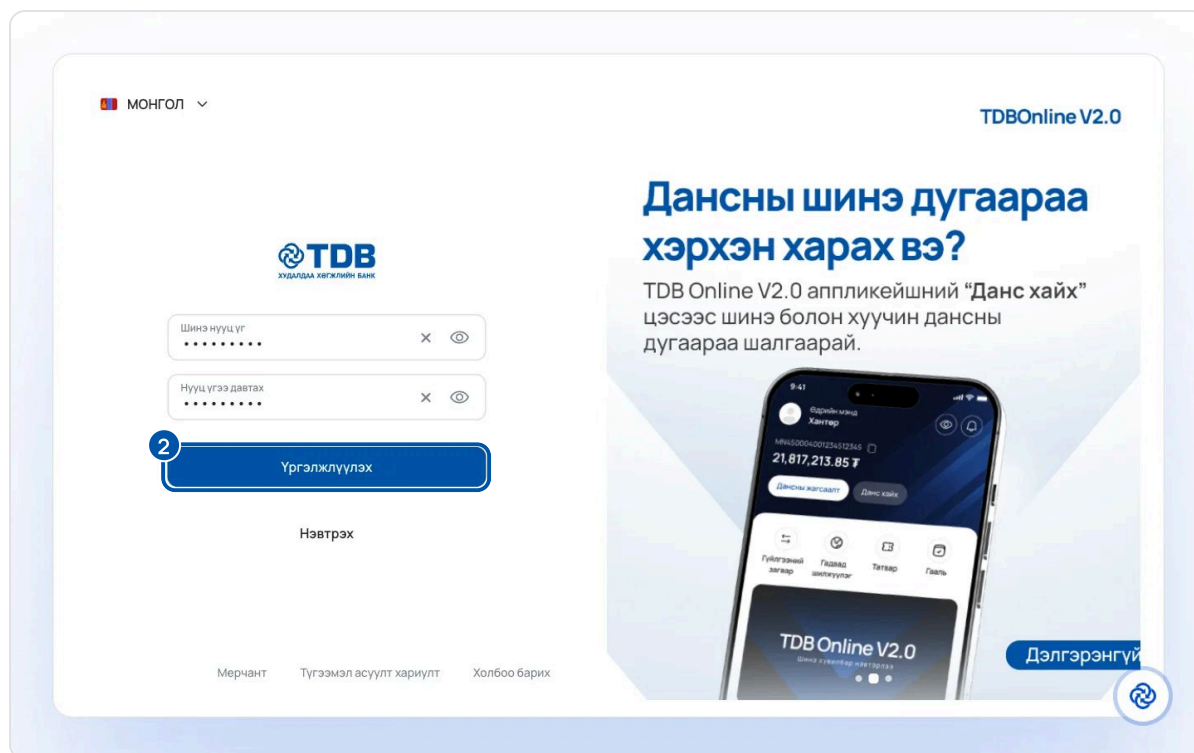
If verification succeeds, a **Password update required** «Нууц үг шинэчлэх шаардлагатай» window appears. You must update your password the first time you log in to the new system, so click **Change password** «Нууц үг өөрчлөх».

SCREEN 4 / 7 Create a new password



1 New password

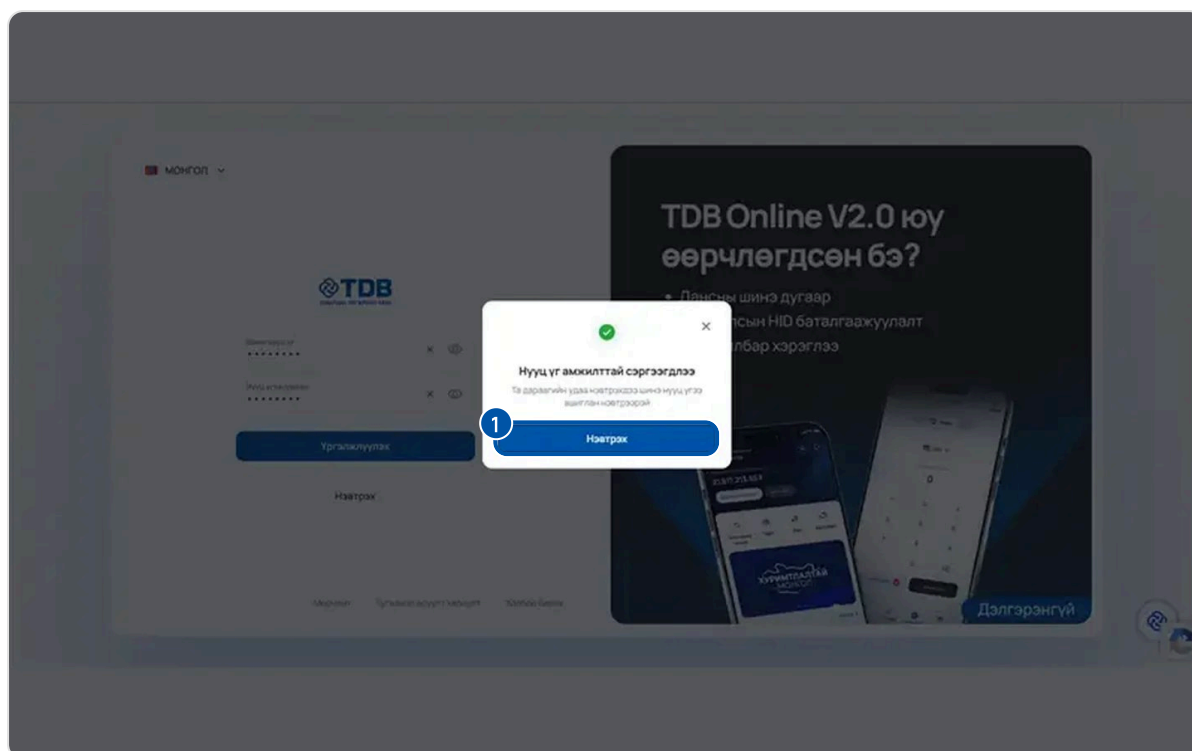
Enter your new password the same in both fields. The password must be 8–20 characters and contain at least 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character.



2 Continue

When both fields are filled in, the **Continue** «Үргэлжлүүлэх» button becomes active. Click it to update your password.

SCREEN 5 / 7 Password successfully reset



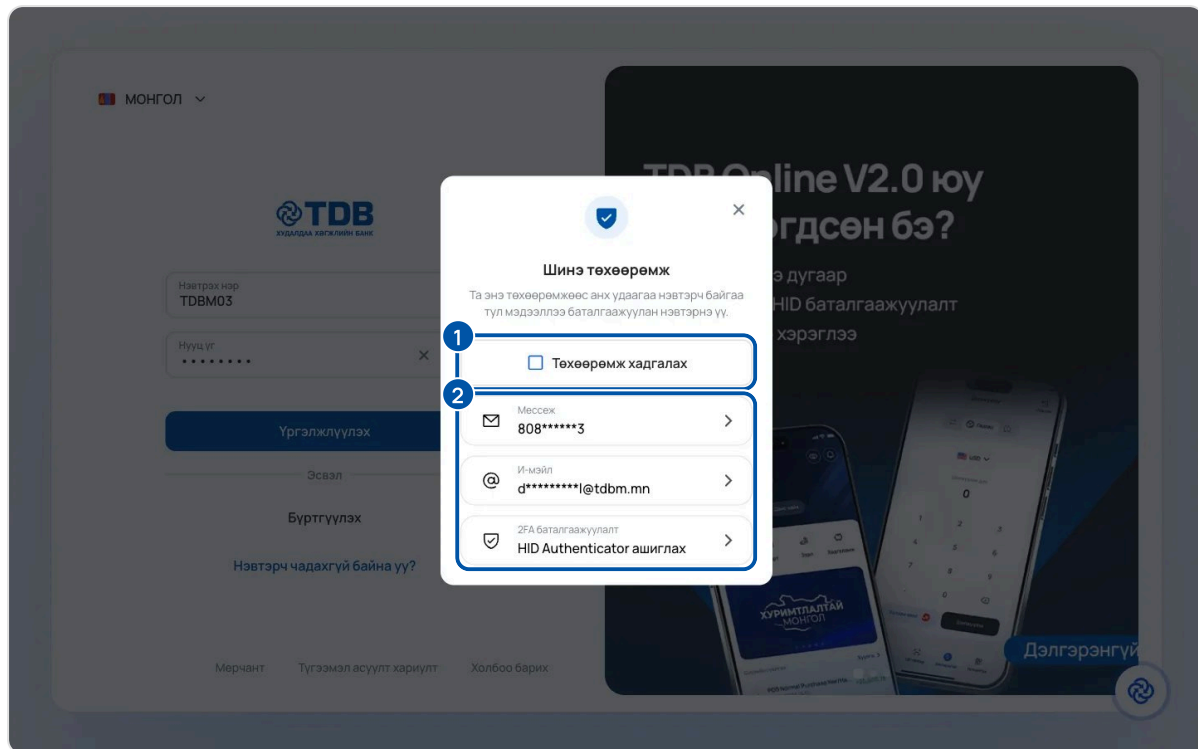
1 Log in

Click **Log in** «Нэвтрэх» to go to the login page and log in with your new password. Your username stays the same. A device verification window then appears.

Note

The login and password update steps for users moving from the old system are done only on the first login. After you have logged in to the new system once, log in with the **New system user** «Шинэ системийн хэрэглэгч» steps.

SCREEN 6 / 7 Verify a new device



1 Save device

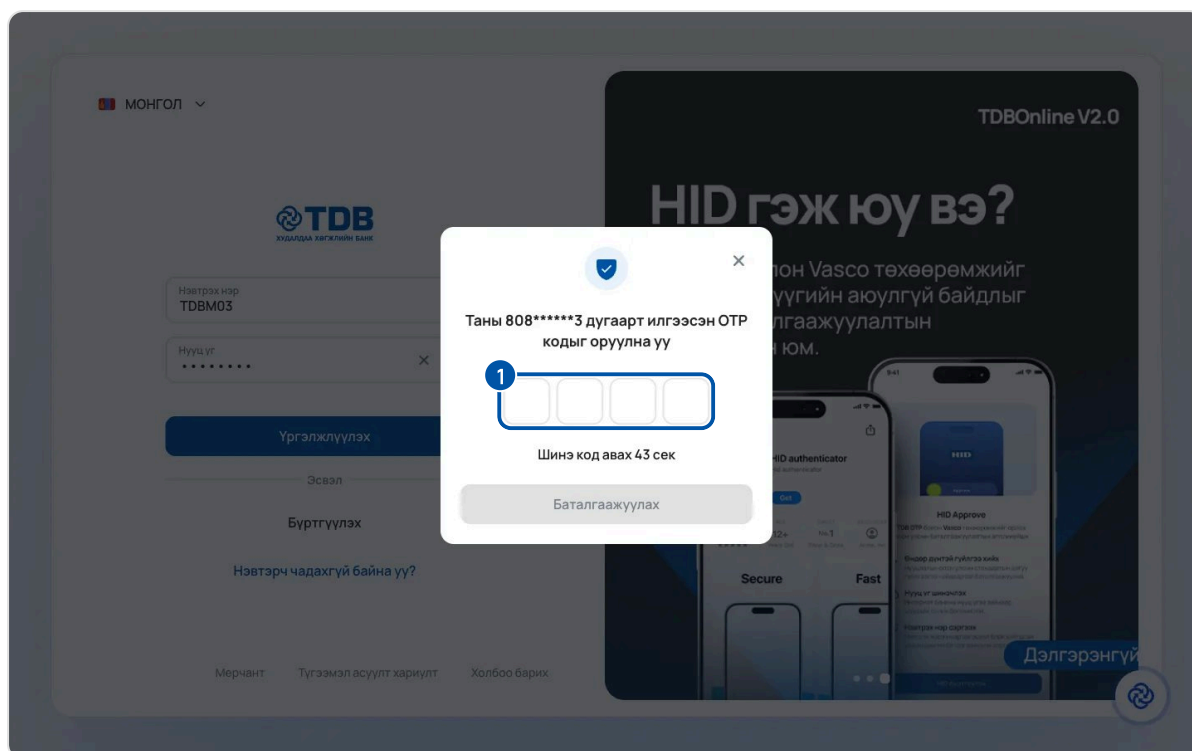
If this is your own device, tick **Save device** «Төхөөрөмж хадгалах». If you tick it, you will not need to verify again the next time you log in from this device.

2 Verification channel

Choose one of the **Message** «Мессеж», **Email** «И-мэйл» or **HID Authenticator** channels to verify. The Message and Email rows show your registered phone number and email address, partly hidden.

[Registering for HID Approve →](#)

SCREEN 7/7 Verify with an SMS code



1 Enter the code

When you enter the 4-digit code sent to your phone, the **Verify** «Баталгаажуулах» button becomes active; click it. After the timer runs out, you can get another code with **Get new code** «Шинэ код авах».

New system user

PATH

Internet banking login page

SCREEN 1 / 5 Enter your username and password

1 Username

Enter the username issued by the bank, or the one you created when registering, in the **Username** «Нэвтрэх нэр» field.

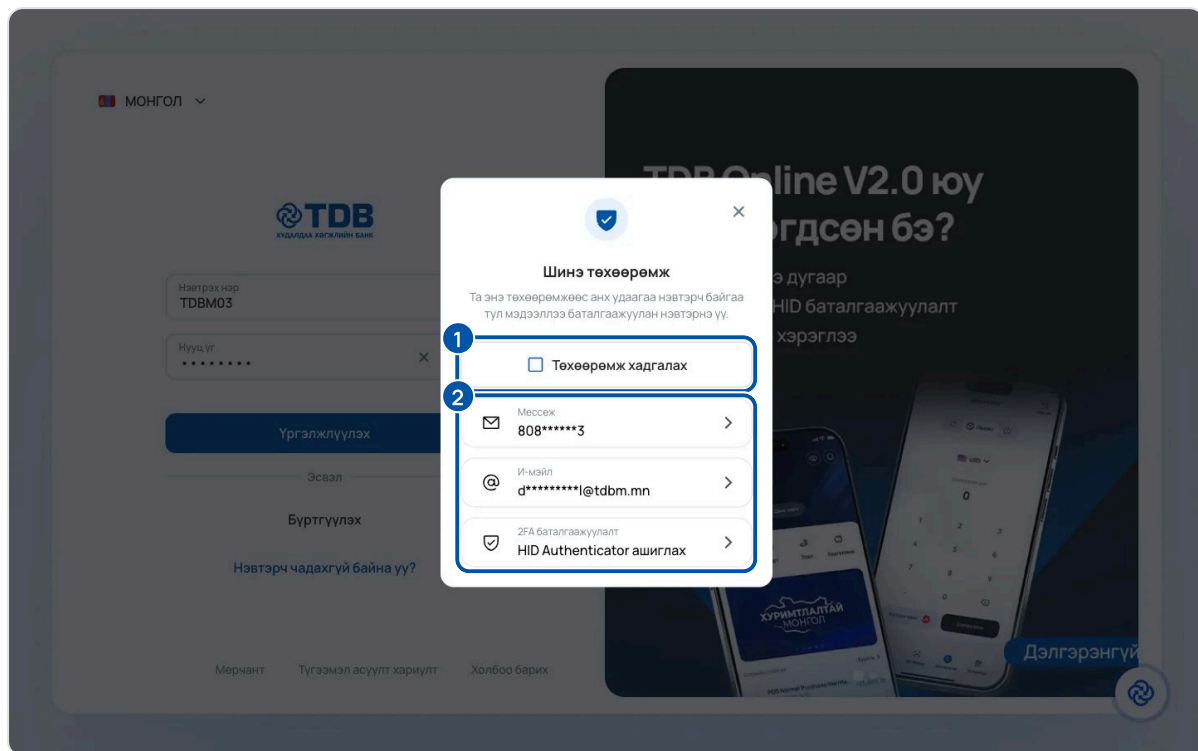
3 Continue

Once both fields are filled in, the **Continue** «Үргэлжлүүлэх» button becomes active. Click it to log in. If you are logging in from a new or unsaved device, a device verification window appears.

2 Password

Enter your password in the **Password** «Нууц үг» field.

SCREEN 2 / 5 Verify a new device



1 Save device

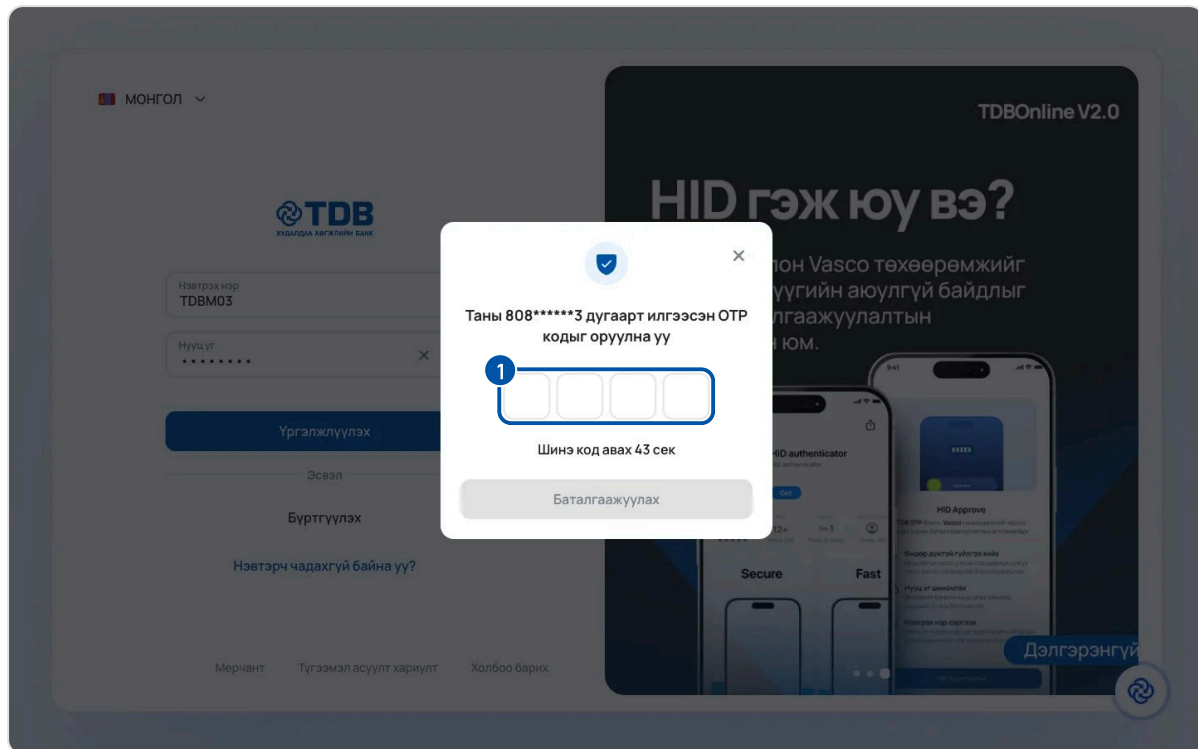
If this is your own device, tick **Save device** «Төхөөрөмж хадгалах». If you tick it, you will not need to verify again the next time you log in from this device.

2 Verification channel

Choose one of the **Message** «Мессеж», **Email** «И-мэйл» or **HID Authenticator** channels to verify. The Message and Email rows show your registered phone number and email address, partly hidden.

[Registering for HID Approve →](#)

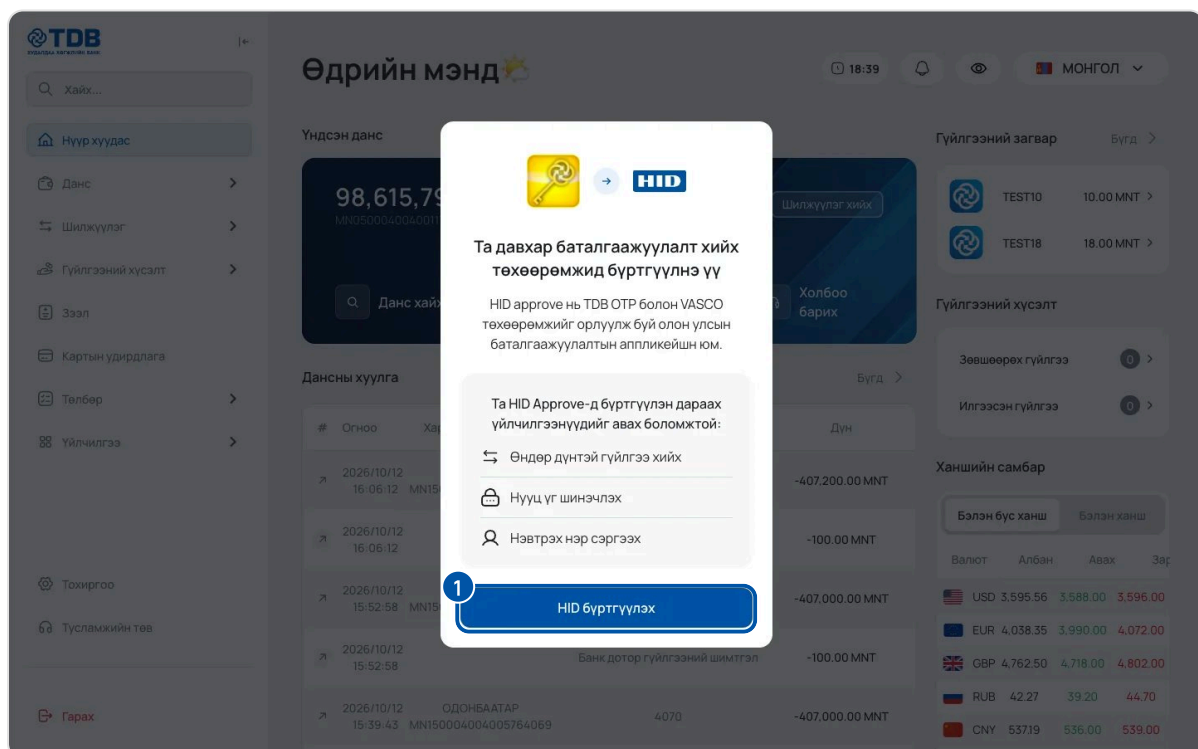
SCREEN 3 / 5 Verify with an SMS code



1 Enter the code

When you enter the 4-digit code sent to your phone, the **Verify** «Баталгаажуулах» button becomes active; click it. After the timer runs out, you can get another code with **Get new code** «Шинэ код авах».

SCREEN 4 / 5 HID registration

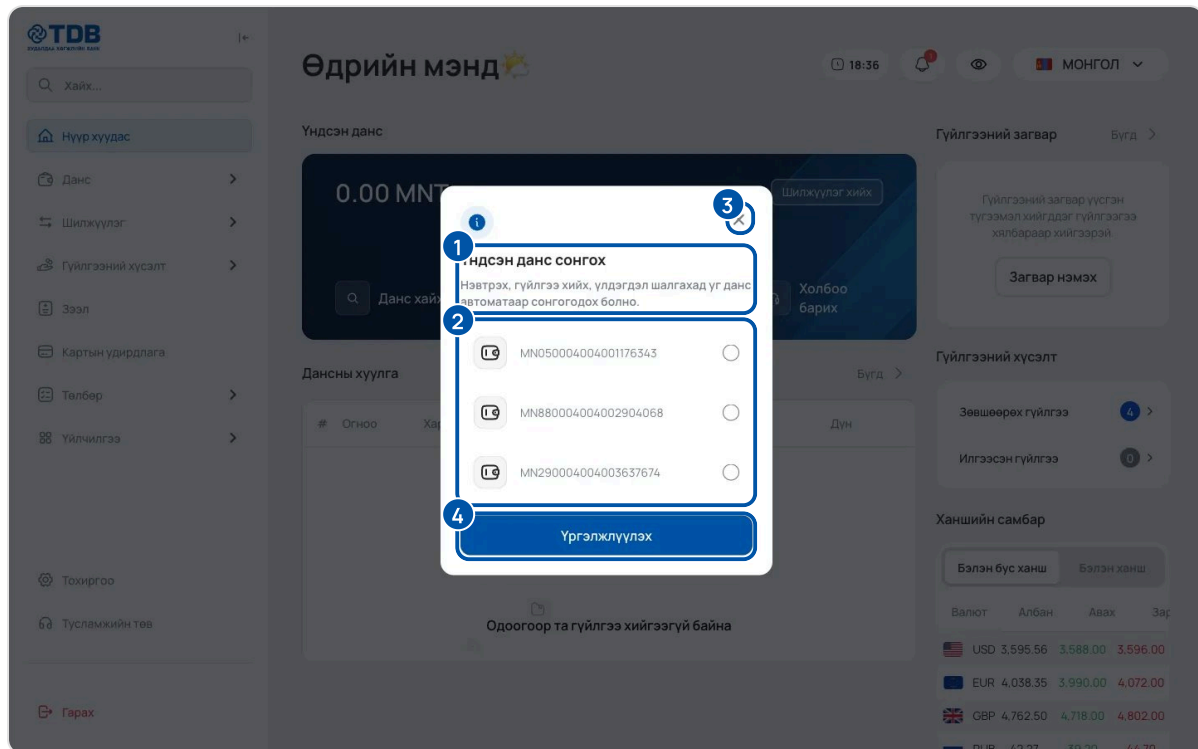


1 HID registration

This window appears if you are not registered for HID. HID Approve is the verification app that replaces TDB OTP and VASCO devices, and corporate users must register, so click **Register HID** «HID бүртгүүлэх» to start.

[Registering for HID Approve →](#)

SCREEN 5/5 Choose a primary account



1 Primary account

The primary account is selected automatically when you log in, make transactions and check balances. The window lists your accounts.

3 Skip

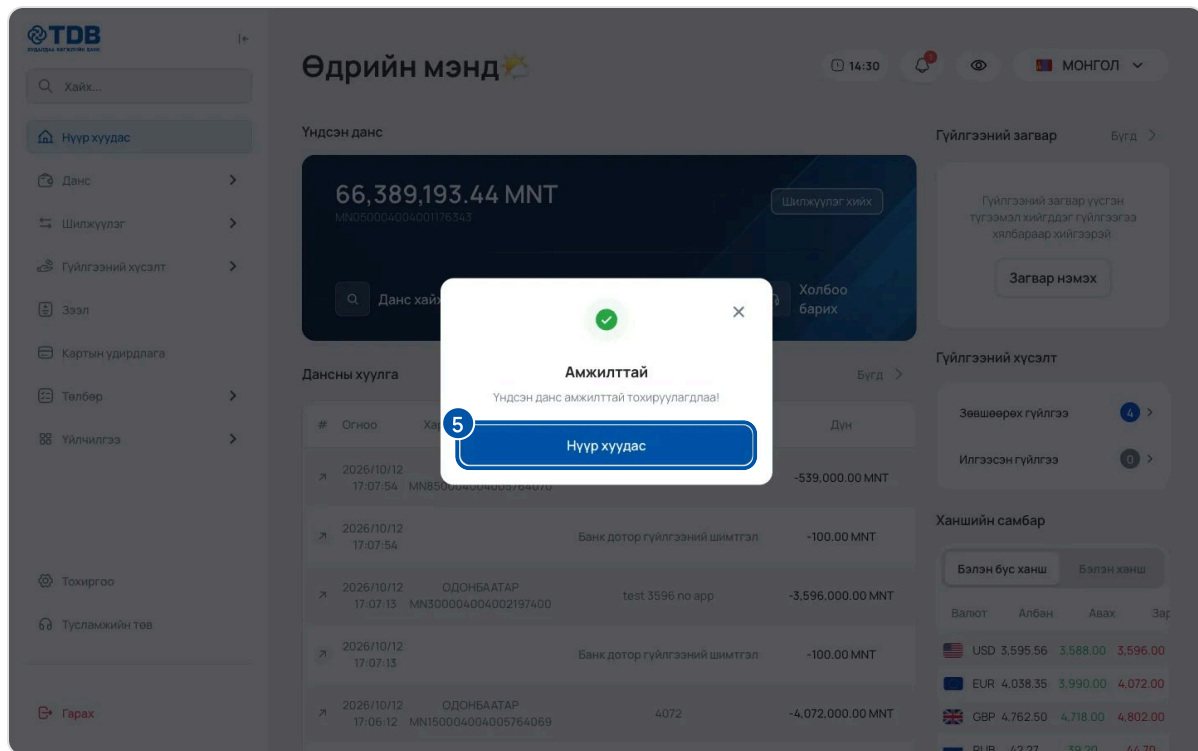
You can skip this with the X in the top right corner of the window. You can set your primary account later under **Settings «Тохиргоо» → Choose primary account «Үндсэн данс сонгох»**.

2 Select an account

Select the circle to the right of the account you want to use. Only current accounts and demand deposit accounts appear in the list.

4 Continue

After selecting one account, click **Continue «Үргэлжлүүлэх»**.



5 Success

Primary account set successfully! «Үндсэн данс амжилттай тохируулагдлаа!» appears. When you click Home «Нүүр хуудас», the Primary account «Үндсэн данс» section shows the selected account's balance and number.

Registering for HID Approve

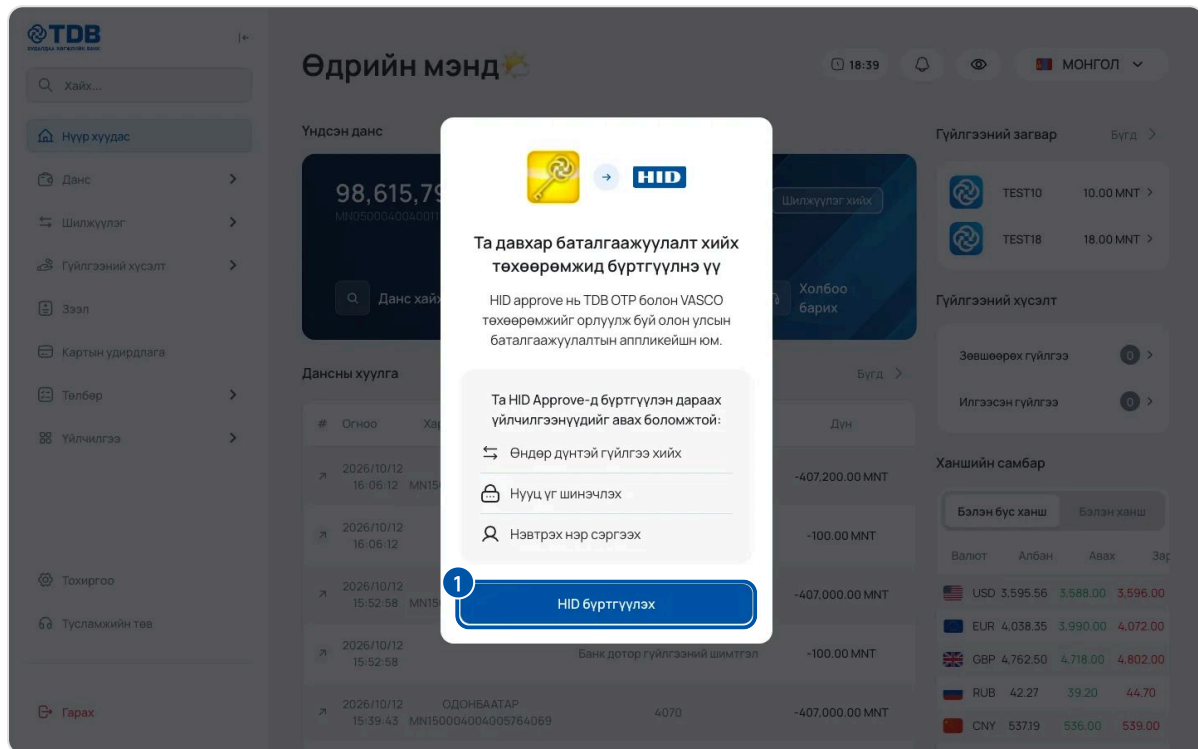
Setting up verification of logins and transactions with the HID Approve app on your phone. Corporate users must register.

RELATED GUIDES [Logging in to internet banking](#) · [Security settings](#)

PATH [The «HID бүртгүүлэх» \(Register HID\) window shown after login](#)

OR [Settings](#) > [Security settings](#) > [Two-factor authentication](#)

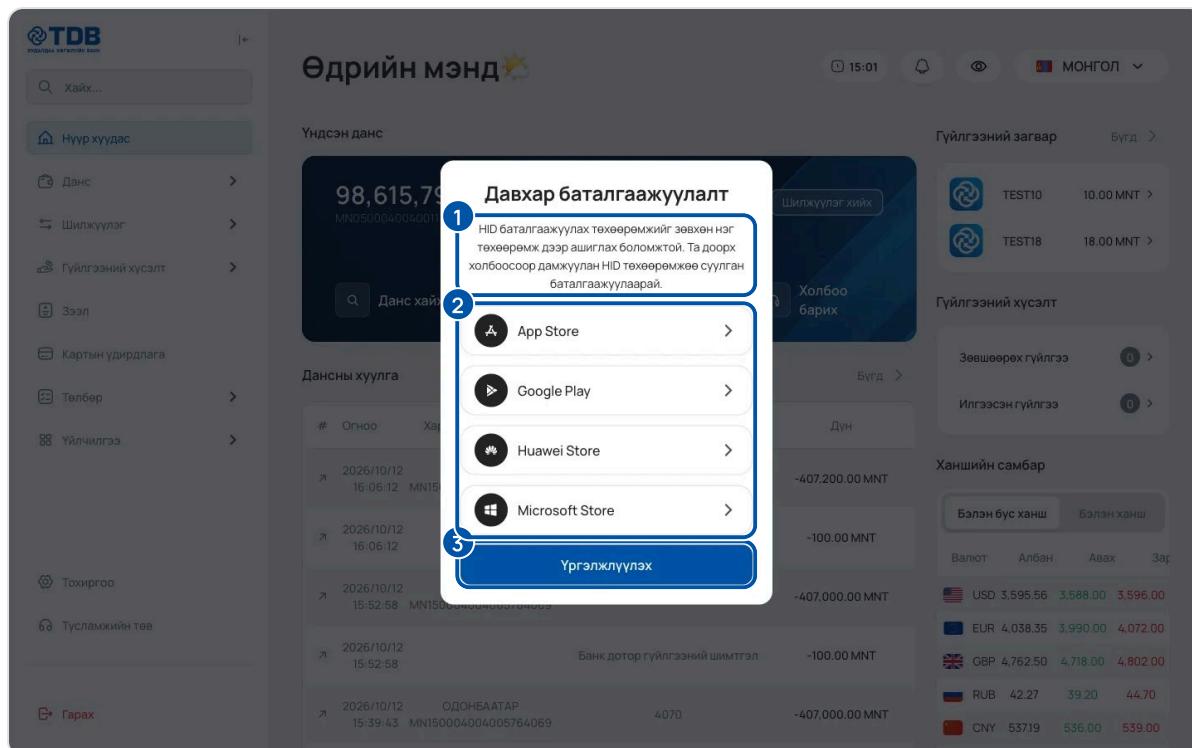
SCREEN 1/6 HID registration prompt



1 HID registration

In the window shown after login, click **Register HID** «HID бүртгүүлэх». Corporate users do not have a skip button.

SCREEN 2 / 6 Install the HID Approve app



1 One device

HID can be used on only one device, so install it on the phone you carry with you every day.

2 Download the app

Install the **HID Approve** app on your phone from the **App Store**, **Google Play**, **Huawei Store** or **Microsoft Store**. Click the link for your type of phone.

3 Continue

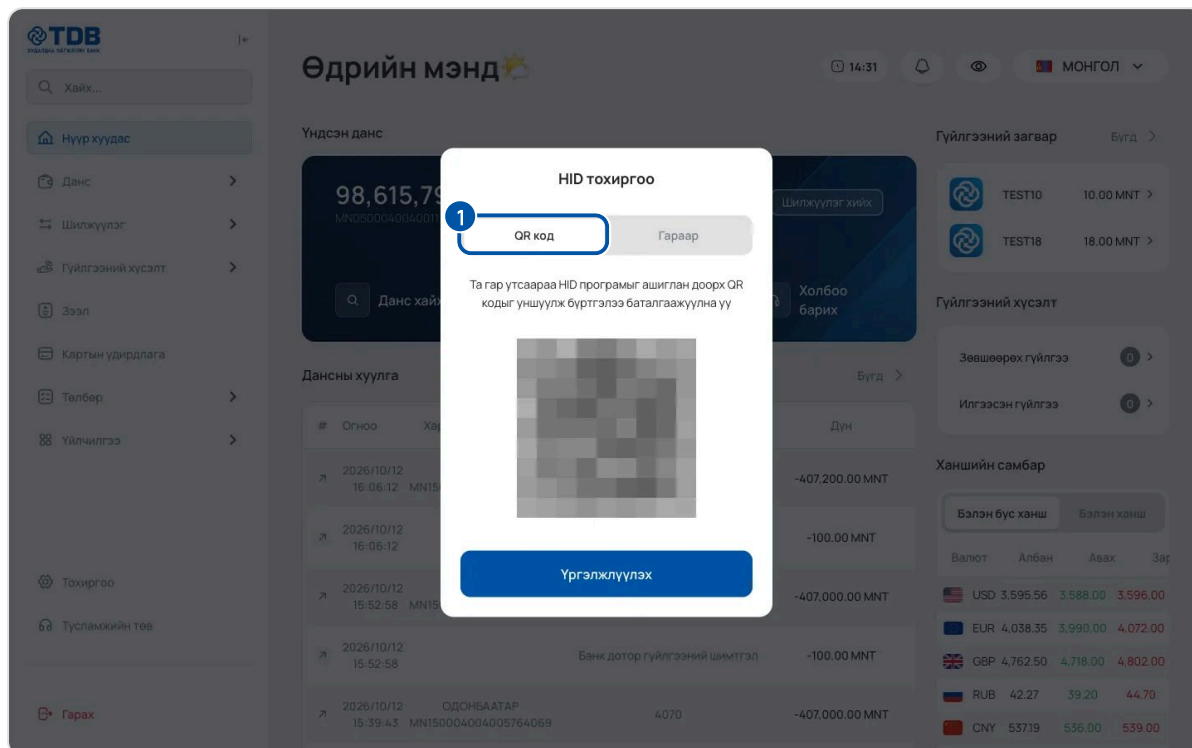
Once the app is installed, click

Continue «Үргэлжлүүлэх». In the **HID settings** «HID тохиргоо» window, choose the registration method that suits you: **A. By QR code** «A. QR кодоор» or **B. Manually** «Б. Гараар».

OPTION 1/2

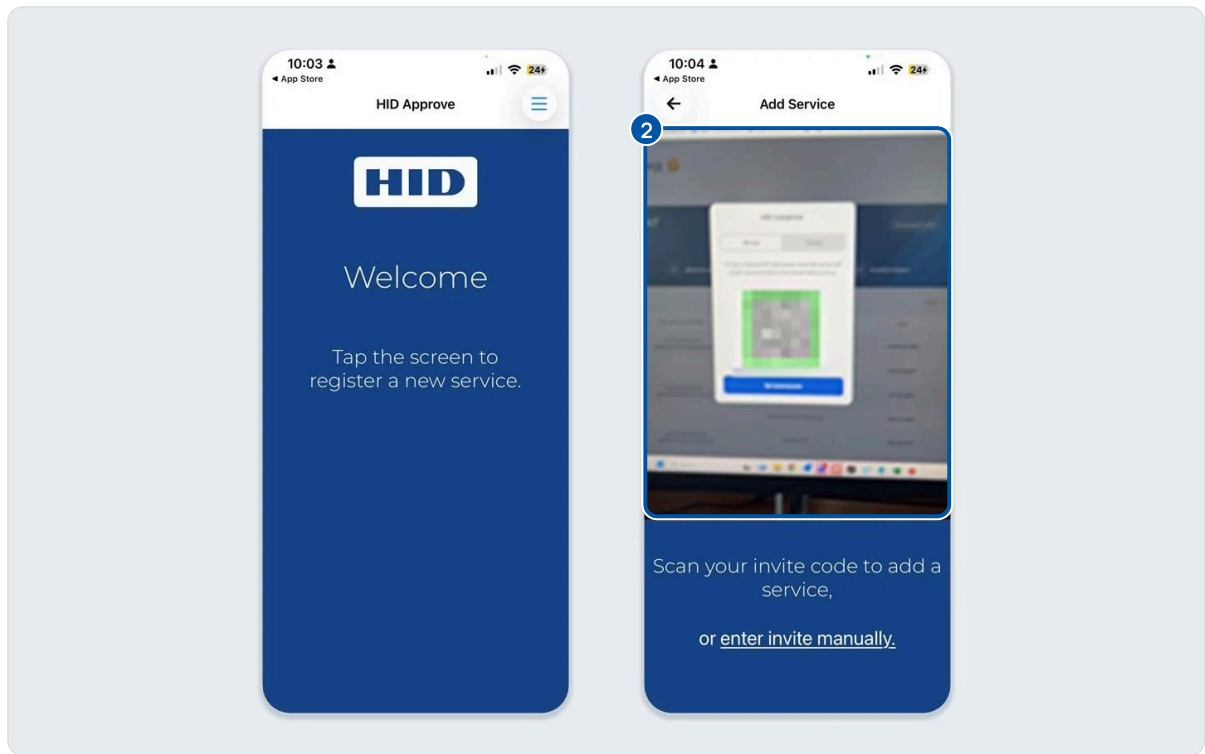
A. By QR code

SCREEN 3/6 Scan the QR code



1 QR code tab

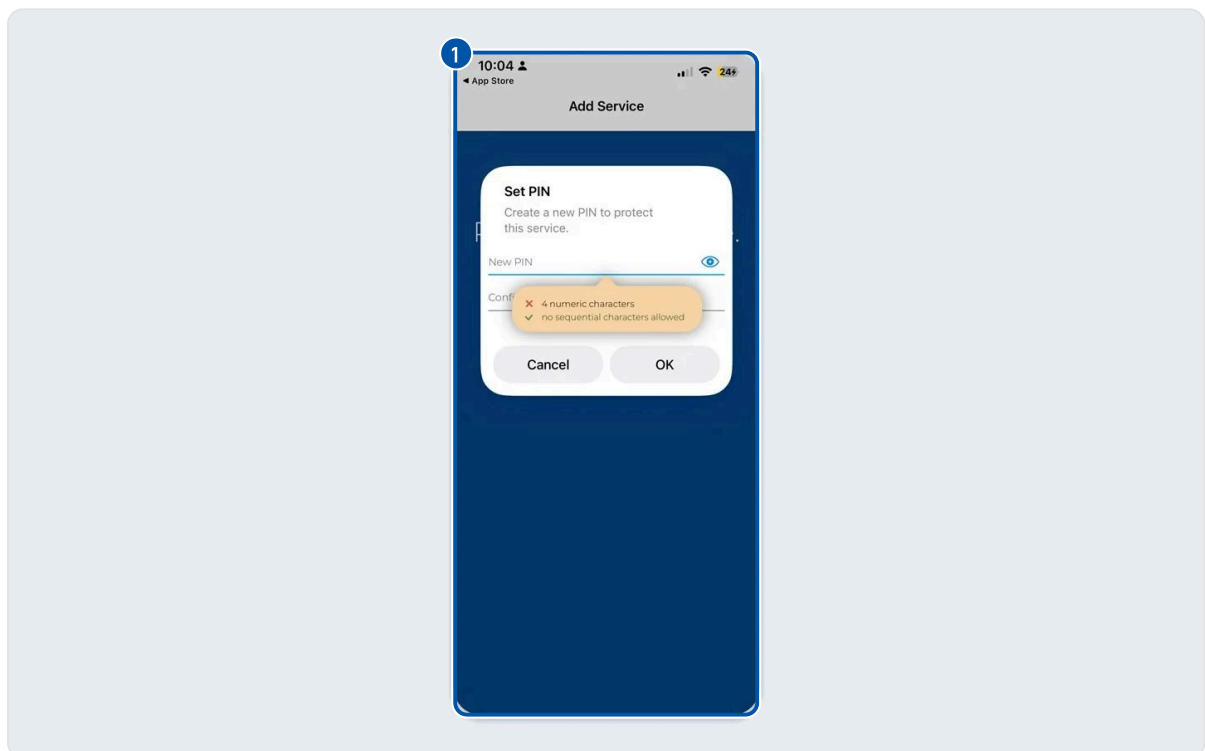
The **QR code** «QR код» tab of the **HID settings** «HID тохиргоо» window is selected by default. On this tab, scan the QR code on the screen with your HID Approve app to register.



2 In the app: scan with the camera

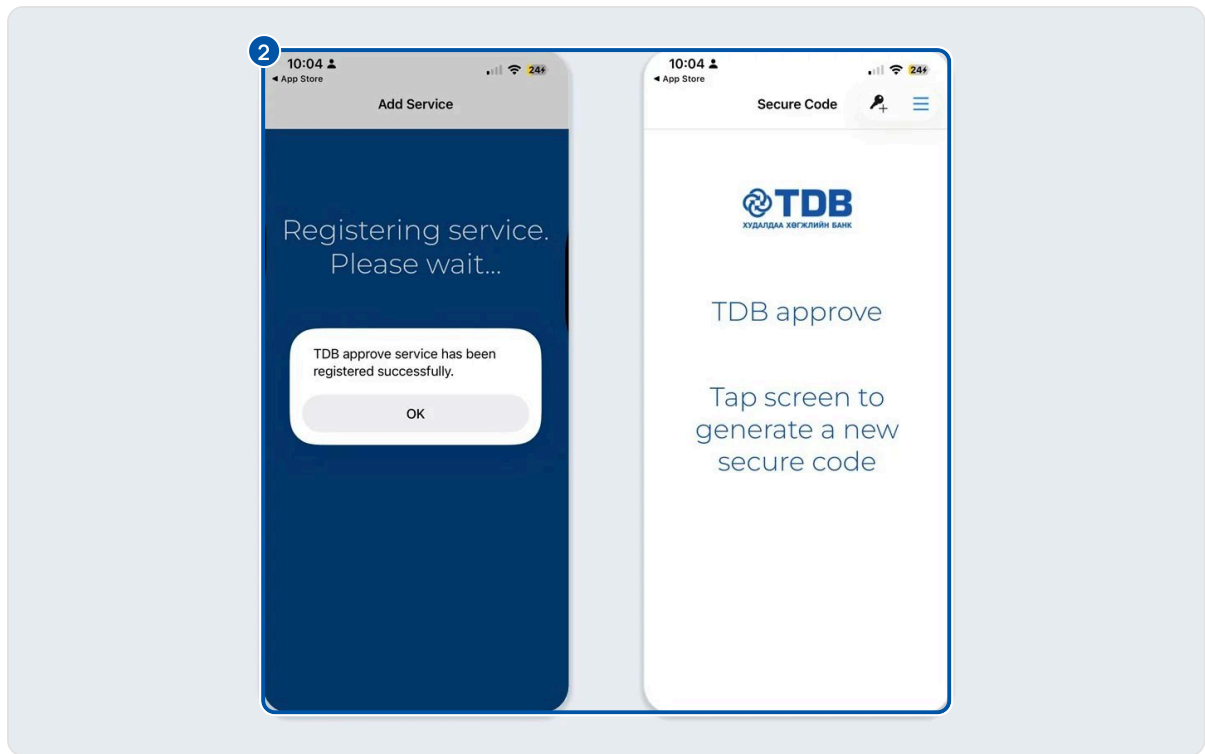
Open the HID Approve app and tap the **Welcome** screen; the **Add Service** screen opens with the camera. Scan the online banking QR code with the camera.

SCREEN 4 / 6 Create a PIN in the app



1 Create a PIN

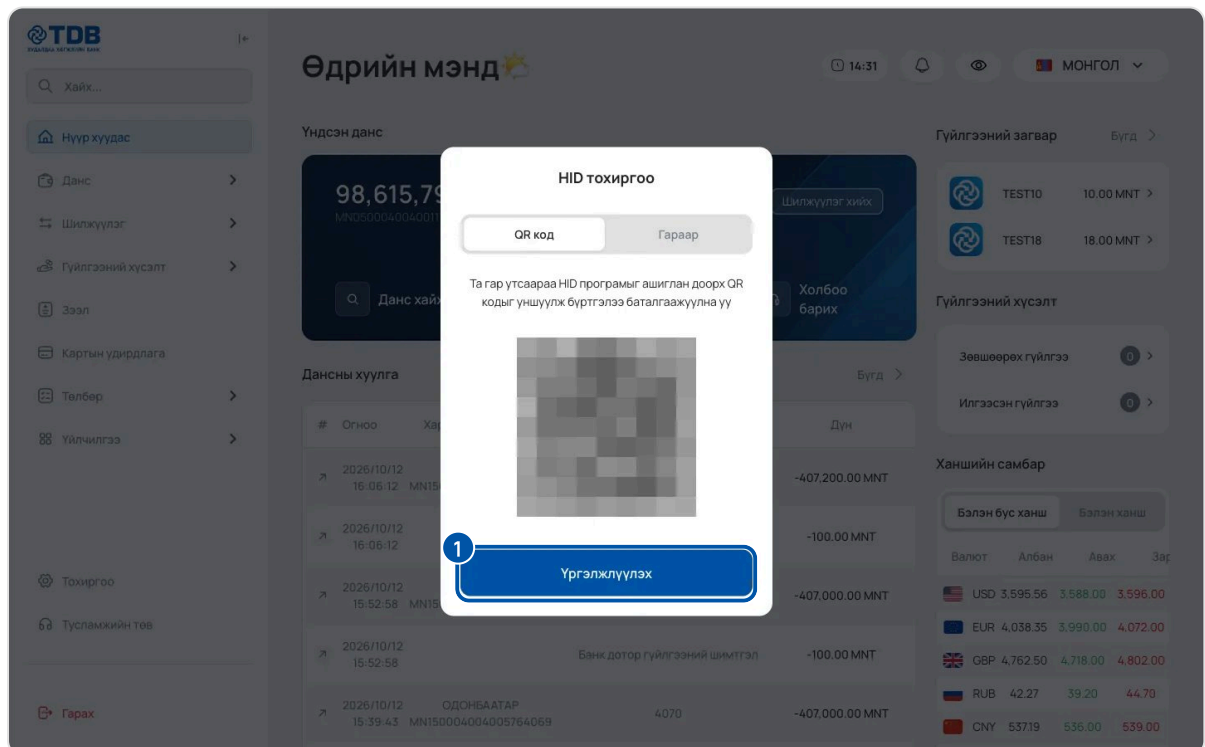
Create a 4-digit PIN in the app and enter it again. You cannot use 4 identical digits (1111) or consecutive digits (1234).



2 Registered in the app

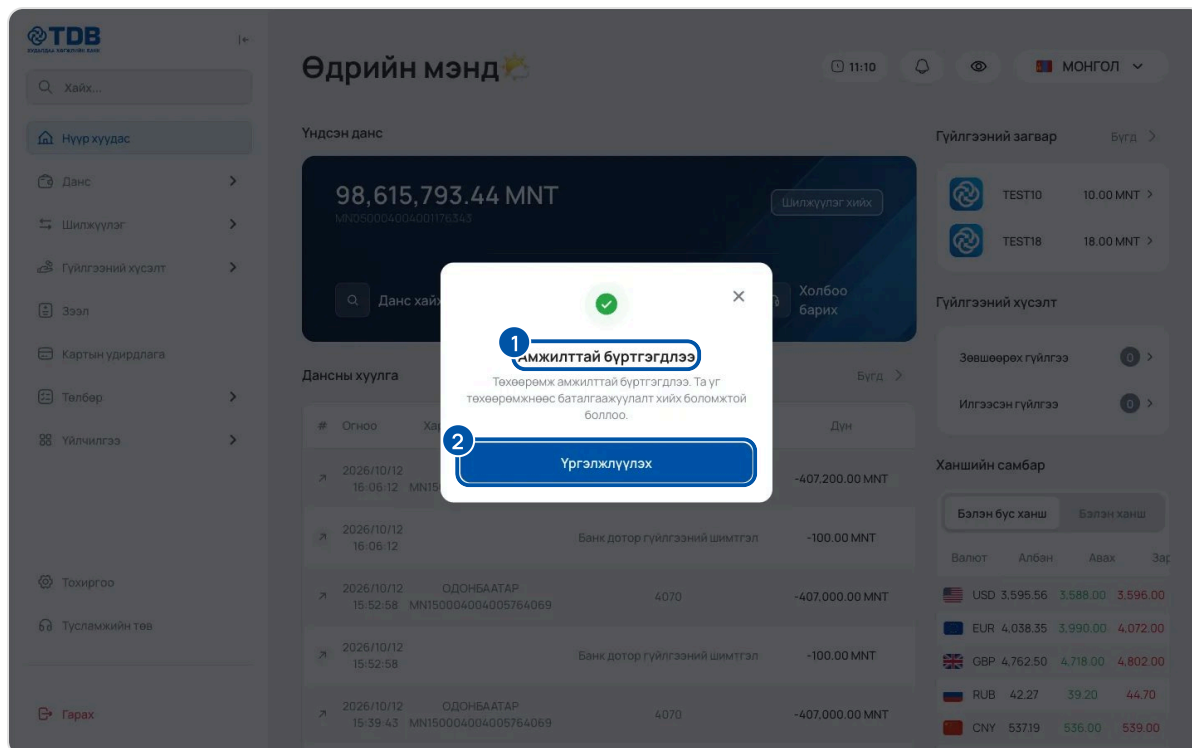
When the app shows the message **TDB approve service has been registered successfully.**, tap **OK**. TDB approve then appears on the app's home screen.

SCREEN 5/6 Go back to online banking and continue



1 Continue

After registration in the app is complete, click **Continue** «Үргэлжлүүлэх» in online banking.



1 Registered successfully

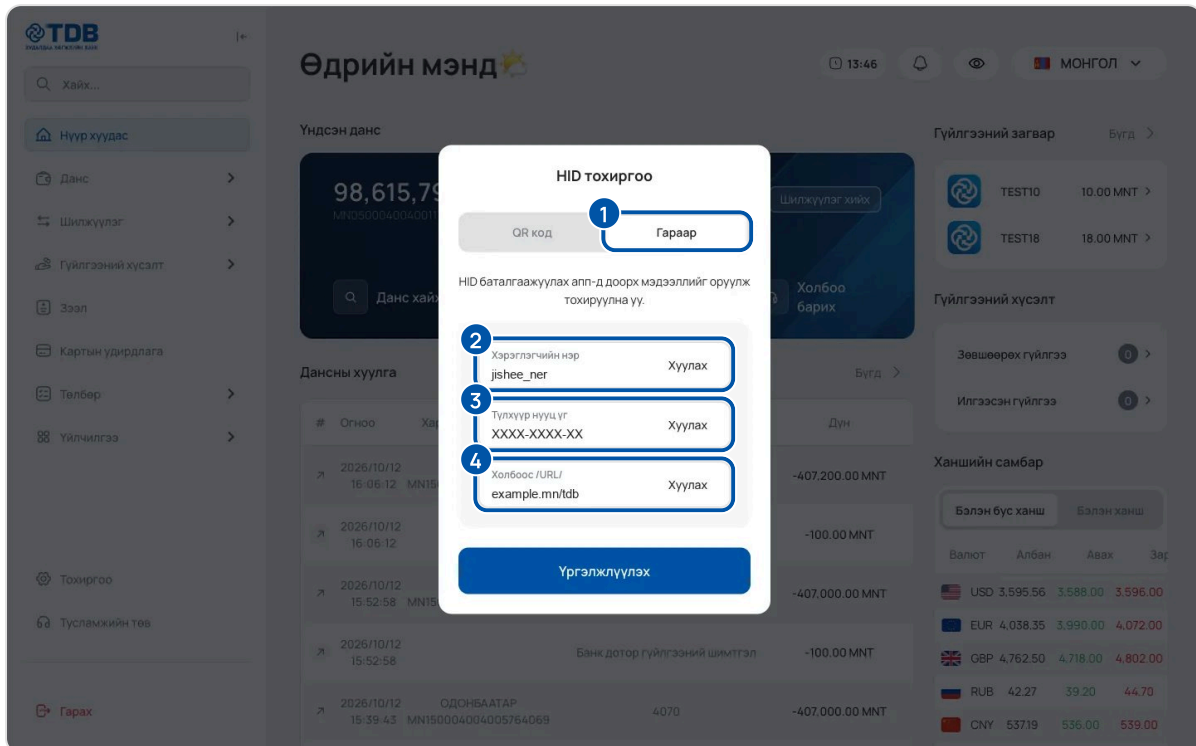
The window shows **Device registered successfully**. You can now verify from this device. «Төхөөрөмж амжилттай бүртгэгдлээ. Та уг төхөөрөмжөөс баталгаажуулалт хийх боломжтой боллоо.» From now on, verify transactions and other actions with your HID Approve app.

2 Continue

Click **Continue** «Үргэлжлүүлэх»; the window closes and you return to the action you started before HID registration.

B. Manually

SCREEN 3 / 7 The «Гараар» (Manually) tab in online banking



1 Manually tab

If you cannot scan the QR code, select the **Manually** «Гараар» tab. The tab shows three items: **Username** «Хэрэглэгчийн нэр», **Key password** «Түлхүүр нууц үг» and **Link /URL/** «Холбоос /URL/».

3 Key password

Click **Copy** «Хуулах» on the right of the row to copy it. Enter this value in the app's **Invite code** field.

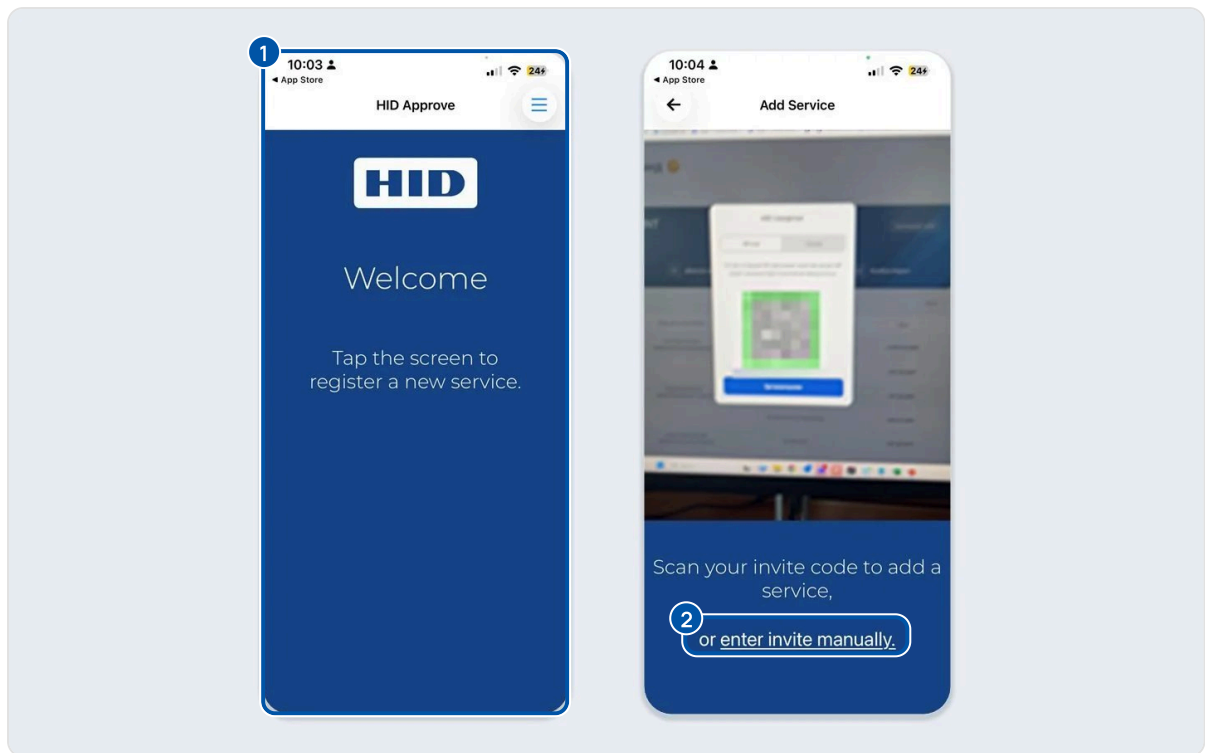
2 Username

Click **Copy** «Хуулах» on the right of the row to copy it. Enter this value in the app's **User ID** field.

4 Link /URL/

Click **Copy** «Хуулах» on the right of the row to copy it. Enter this link in the app's **Service URL** field.

SCREEN 4 / 7 Enter your details in the app

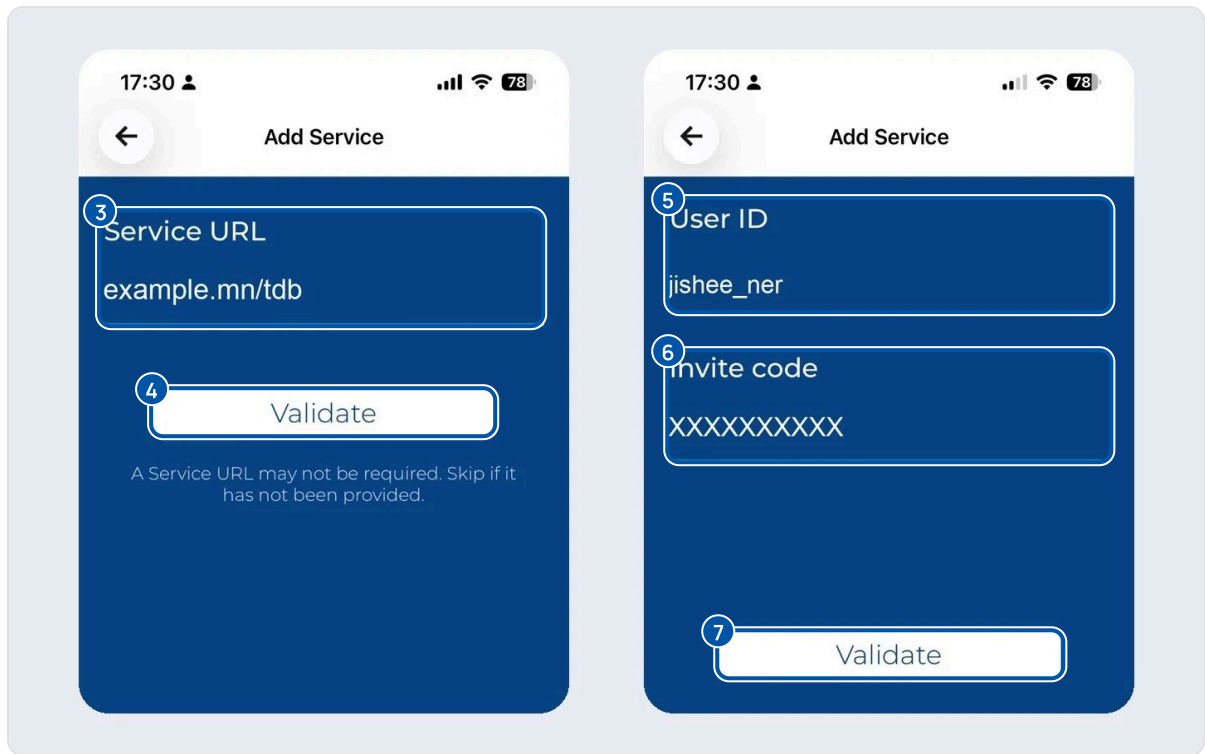


1 In the app: open Add Service

Open the HID Approve app and tap the **Welcome** screen; the **Add Service** screen opens with the camera.

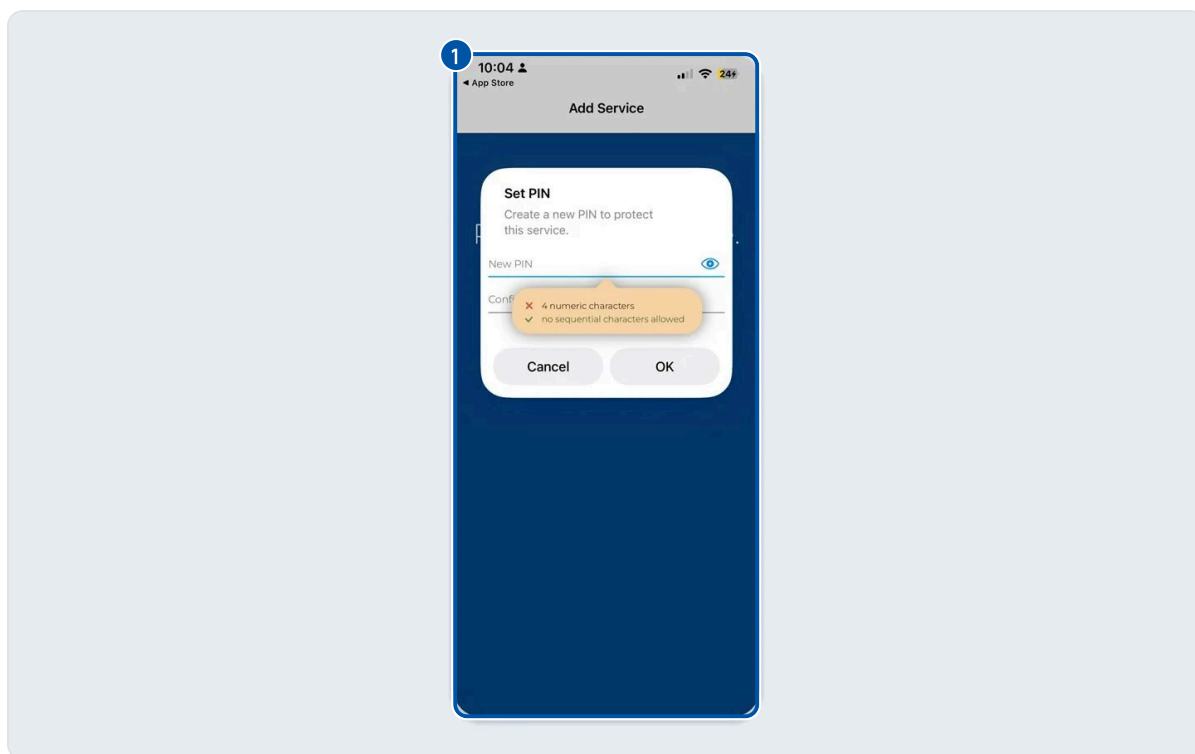
2 In the app: enter invite manually

On the **Add Service** screen, select **enter invite manually**. A screen for entering the **Service URL** opens.



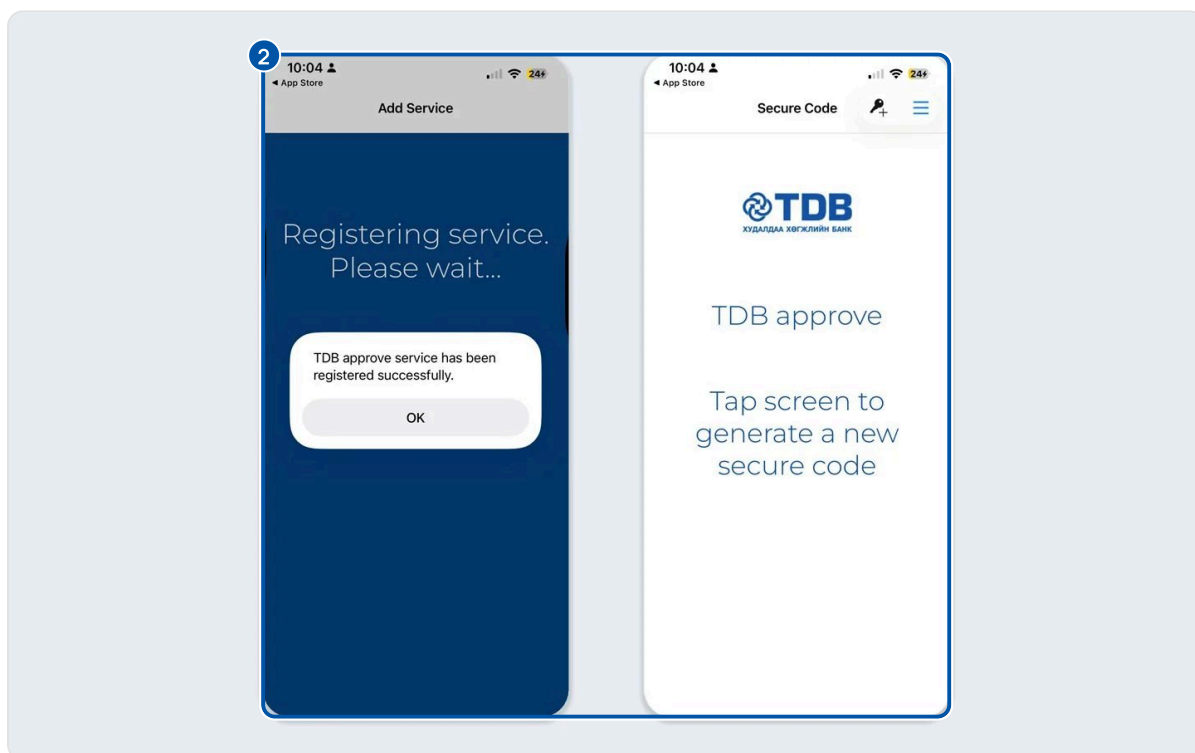
- 3 In the app: Service URL**
Enter the link copied from the **Link /URL/ «Холбоос /URL/»** row of the **HID settings** → **Manually** «HID тохиргоо → Гаараар» tab in online banking.
- 4 Validate**
Tap **Validate** to validate the link. A screen for entering the **User ID** and **Invite code** opens.
- 5 In the app: User ID**
Enter the value copied from the **Username «Хэрэглэгчийн нэр»** row of the **Manually** «Гаараар» tab in online banking.
- 6 In the app: Invite code**
Enter the value copied from the **Key password «Түлхүүр нууц үг»** row of the **Manually** «Гаараар» tab in online banking. It is case-sensitive.
- 7 Validate**
Tap **Validate**. The app moves to the screen for creating a 4-digit PIN.

SCREEN 5 / 7 Create a PIN in the app



1 In the app: create a PIN

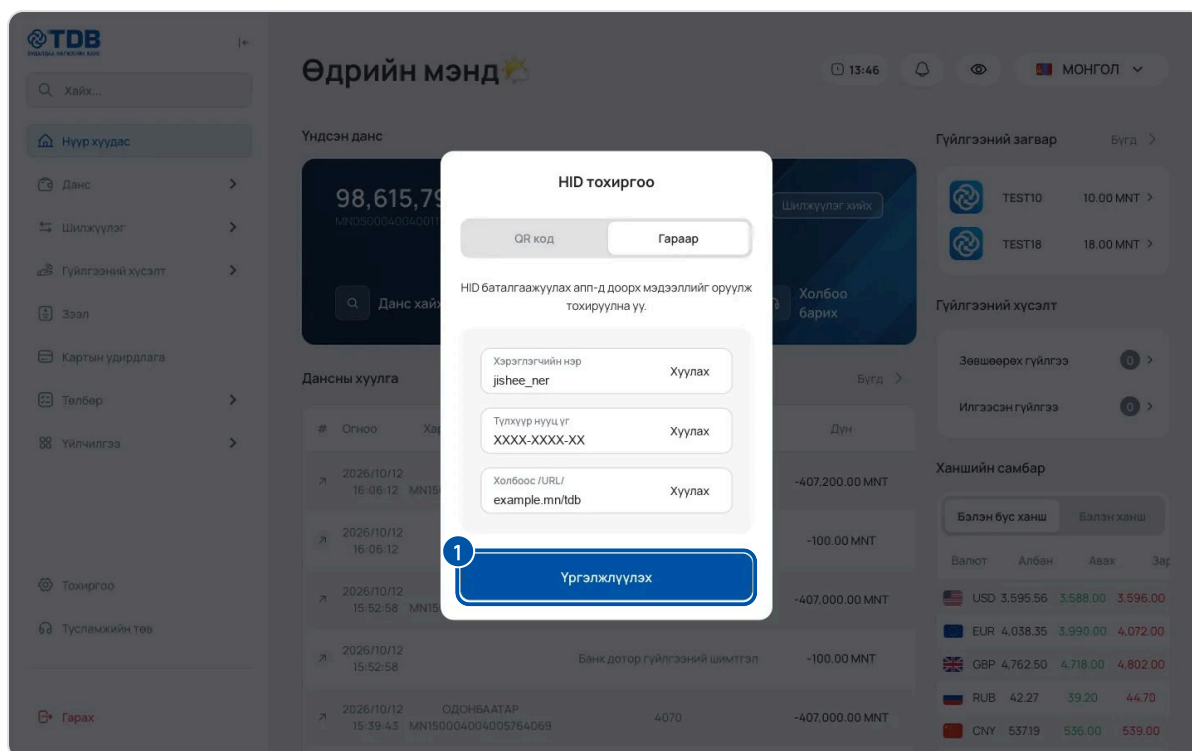
Create a 4-digit PIN in the app and enter it again. You cannot use 4 identical digits (1111) or consecutive digits (1234).



2 Registered in the app

When the message **TDB approve service has been registered successfully.** appears, tap **OK**. Then go back to online banking to finish the registration.

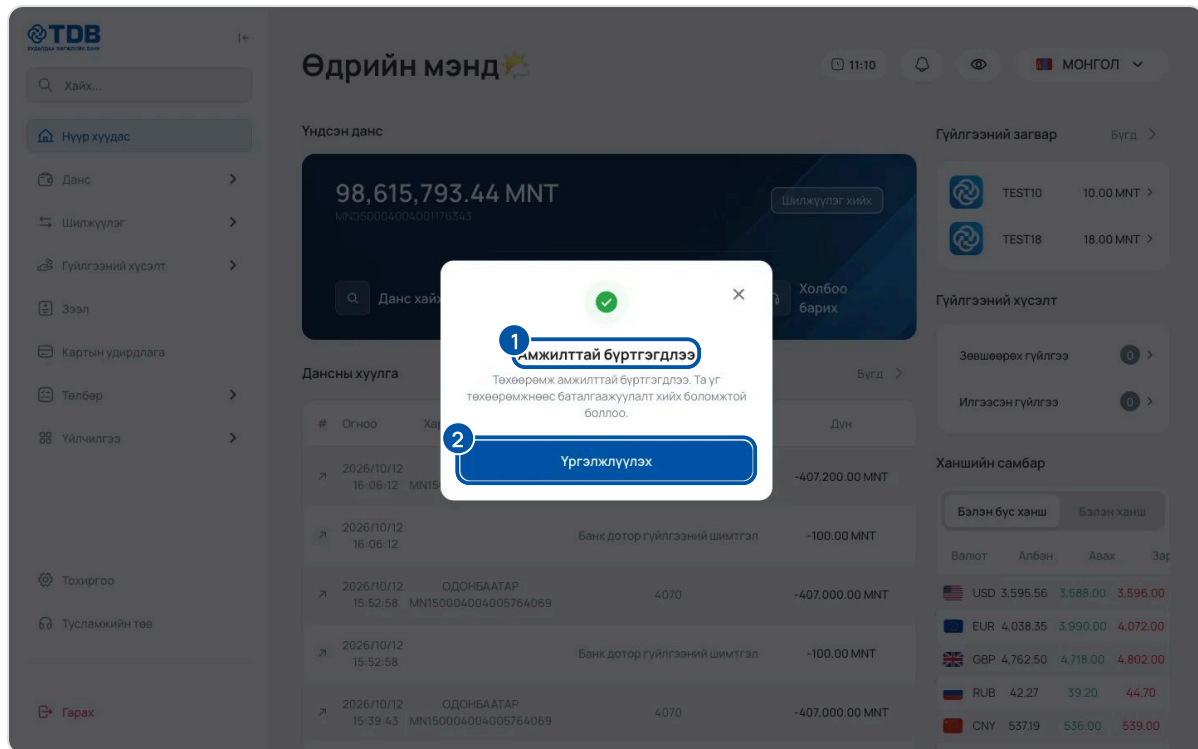
SCREEN 6 / 7 Go back to online banking and continue



1 Continue

After registration in the app is complete, click **Continue** «Үргэлжлүүлэх» in online banking.

SCREEN 7/7 Registered successfully



1 Registered successfully

The window shows **Device registered successfully**. You can now verify from this device. «Төхөөрөмж амжилттай бүртгэгдлээ. Та уг төхөөрөмжөөс баталгаажуулалт хийх боломжтой боллоо.» From now on, verify transactions and other actions with your HID Approve app.

2 Continue

Click **Continue** «Үргэлжлүүлэх»; the window closes and you return to the action you started before HID registration.

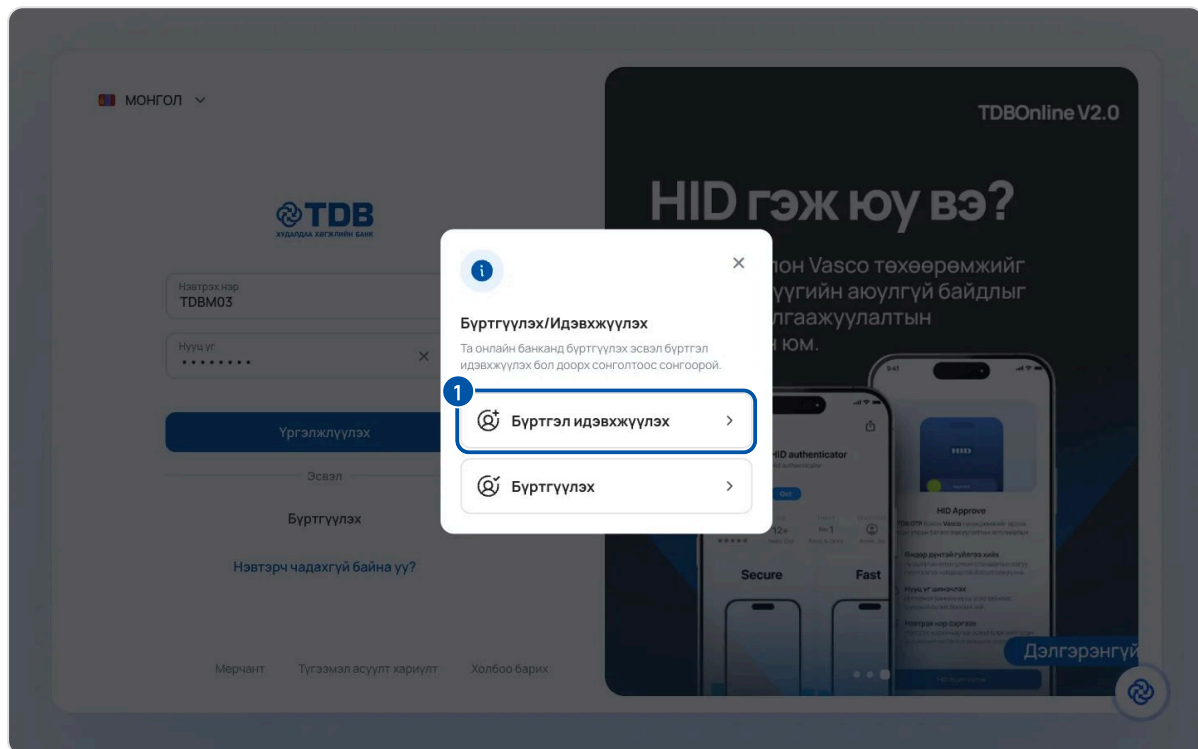
Register and activate

Register your organization's online banking access at a branch and activate it online.

PATH Login page > Register > **Activate registration**

RELATED GUIDES [Logging in to internet banking](#) · [Registering for HID Approve](#)

SCREEN 1 / 4 Register or activate



1 Activate registration

Choose this if you registered at a branch and received your username by email. The username is sent to your registered email address and the one-time code to your registered phone number.

SCREEN 2 / 4 Enter your username and one-time code

1 Username

Enter the username you received by email exactly as written, including uppercase and lowercase letters and underscores.

2 One-time code

Enter the one-time code sent to your phone by text message. The code you enter is hidden as dots.

3 Activate

When both fields are filled in, the **Activate** «Идэвхжүүлэх» button becomes active. Click it and the screen for creating a new password opens.

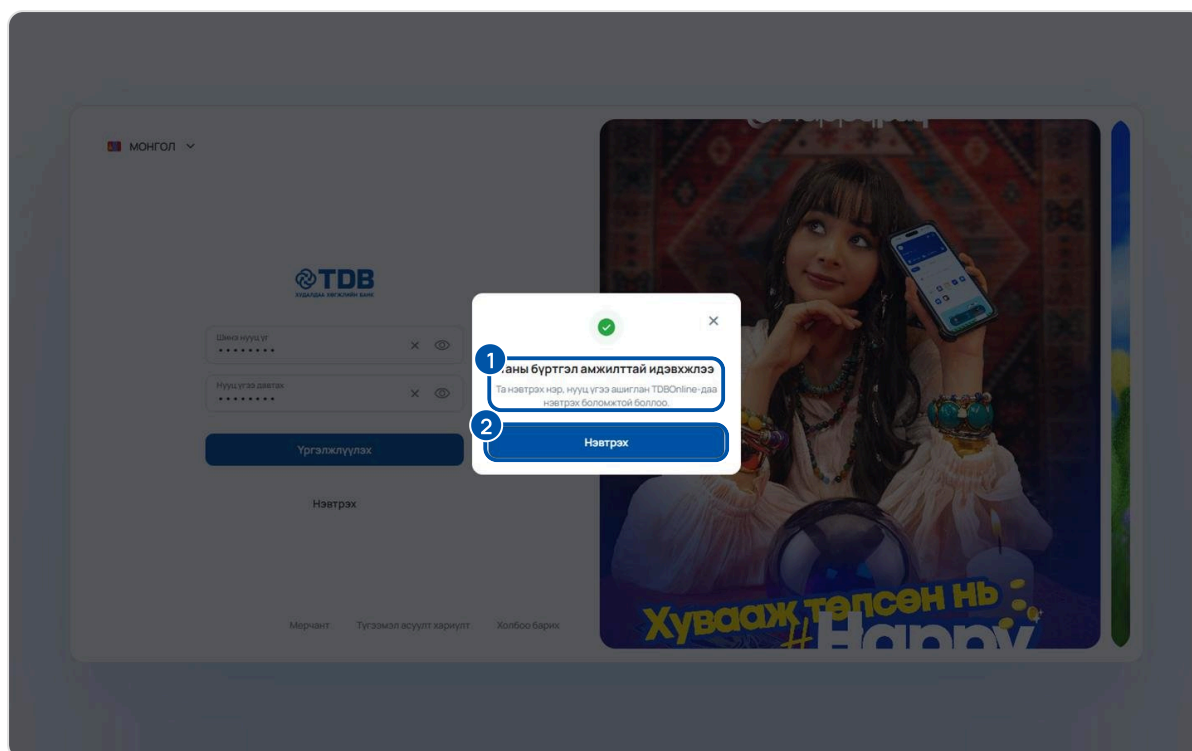
1 New password

Enter the password you will use from now on the same in both fields. The password must be 8–20 characters and contain at least 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character.

2 Continue

When both fields are filled in, the **Continue** «Үргэлжлүүлэх» button becomes active. Click it to activate your registration.

SCREEN 4 / 4 Registration activated successfully



1 Activated successfully

A window saying **Your registration has been activated successfully** «Таны бүртгэл амжилттай идэвхжлээ» appears. From now on, log in to TDBOnline with your username and password.

2 Log in

Click **Log in** «Нэвтрэх» to go to the login page. Log in with your username and new password.

[Logging in to internet banking →](#)

Reset password

If you have forgotten your password or it is blocked, set a new one from the login page. The steps are different for users who moved from the old system and for users of the new system.

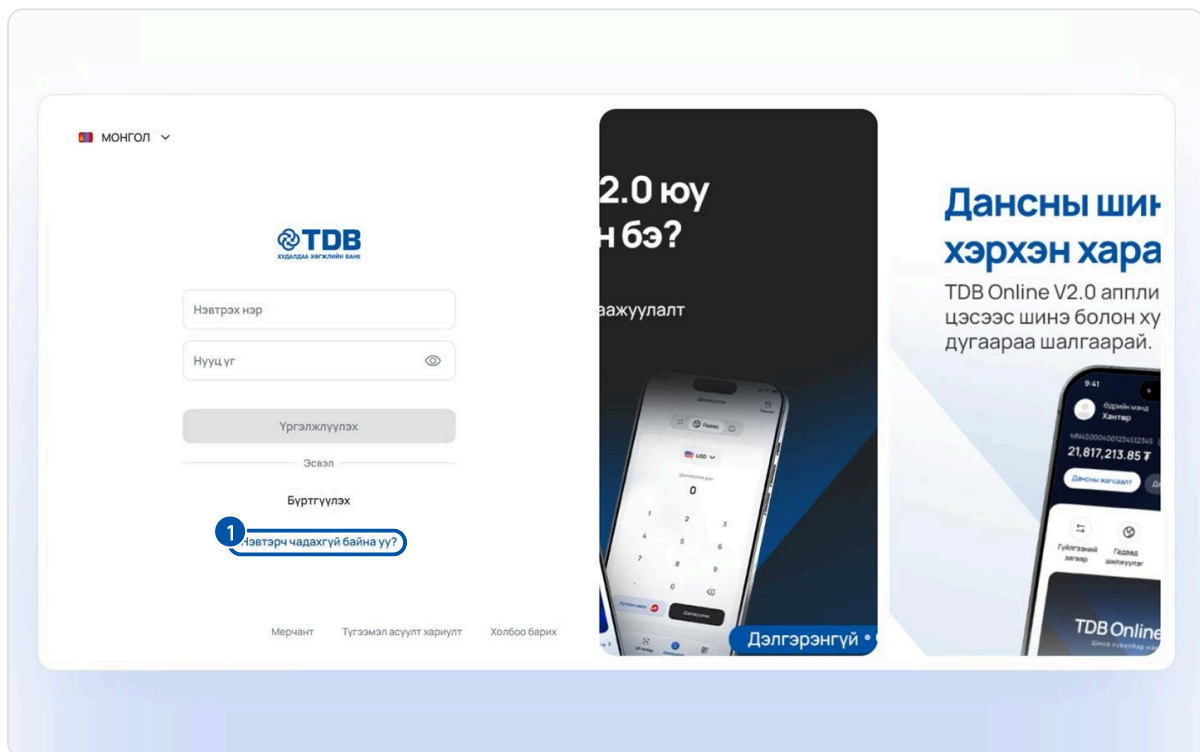
RELATED GUIDES [Logging in to internet banking](#) · [Recover username](#) · [Security settings](#)

OPTION 1/2

Old system user

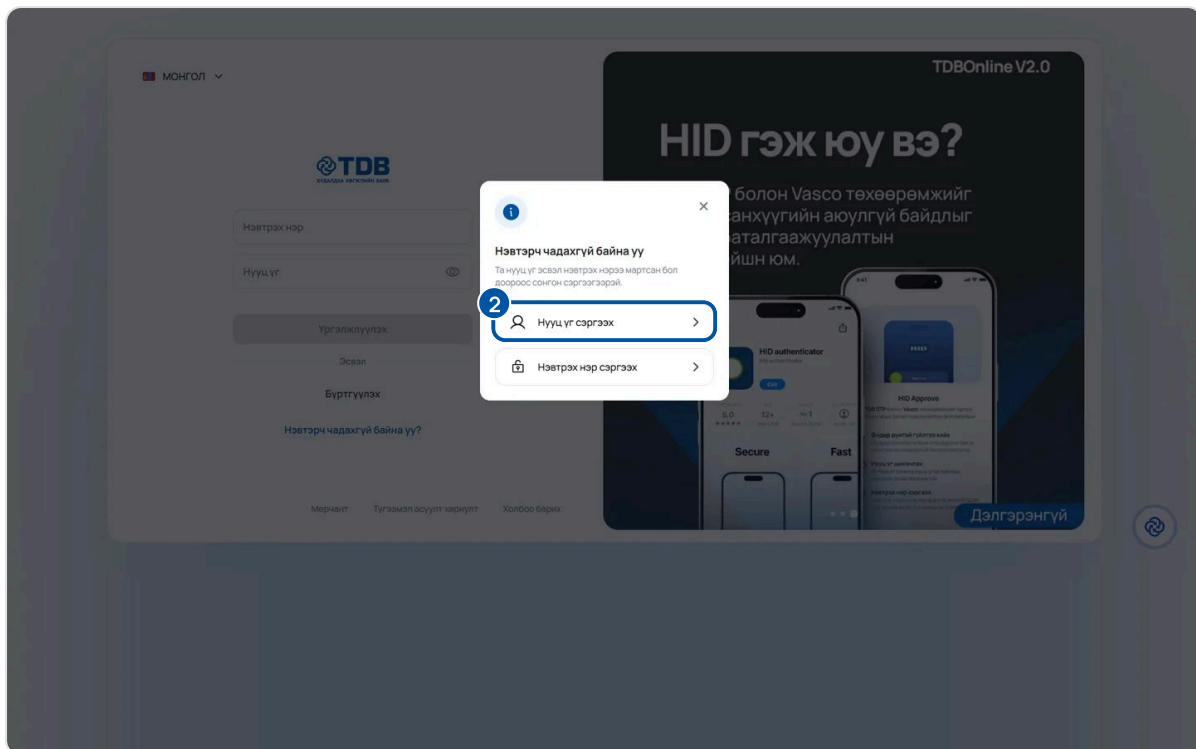
PATH [Login page](#) > [Can't log in?](#) > [Reset password](#)

SCREEN 1/6 Can't log in?



1 Can't log in?

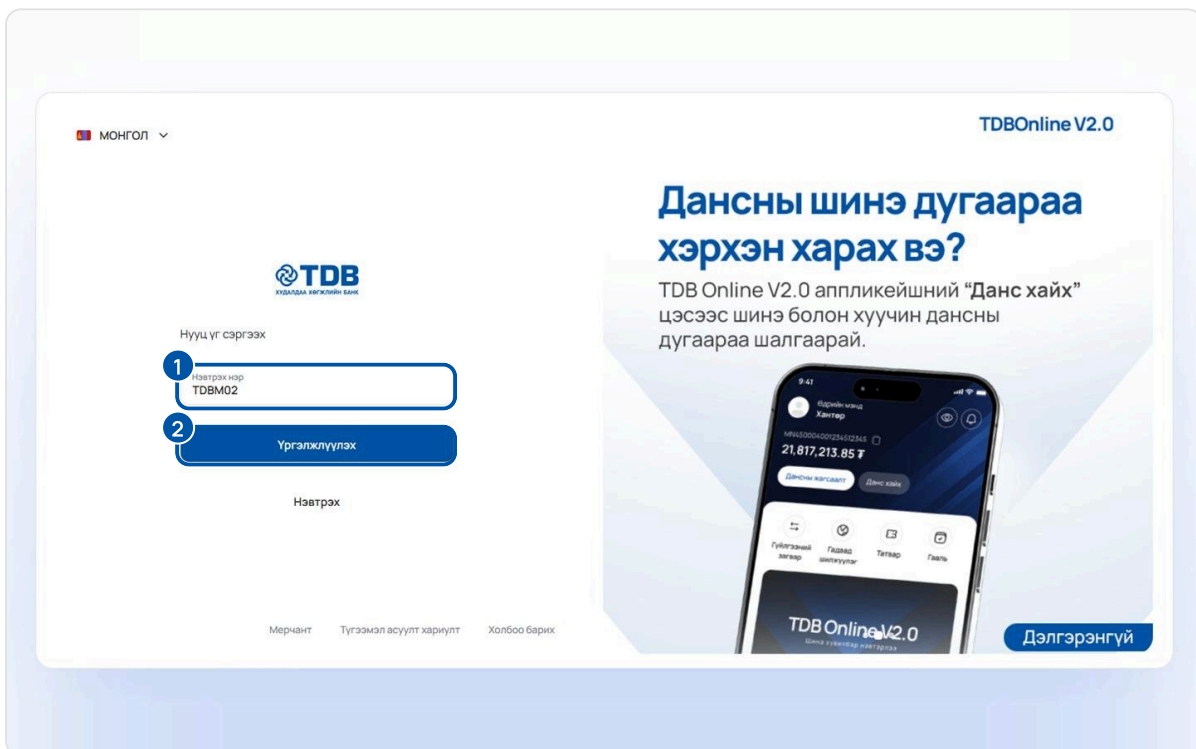
At the bottom of the login page, click the **Can't log in?** «Нэвтэрч чадахгүй байна уу?» link below **Register** «Бүртгүүлэх».



2 Reset password

In the window that appears, select **Reset password** «Нууц үг сэргээх».

SCREEN 2 / 6 Enter your username



1 Username

On the **Reset password** «Нууц үг сэргээх» page, enter the username you used in the old internet banking.

2 Continue

Once you enter your username, **Continue** «Үргэлжлүүлэх» becomes active. Click it and fields for your email address and an image code appear.

SCREEN 3 / 6 Enter your email address and the image code

МОНГОЛ

TDBOnline V2.0

HID гэж юу вэ?

TDB OTP болон Vasco төхөөрөмжийг орлон, санхүүгийн аюулгүй байдлыг хангах баталгаажуулалтын аппликейшн юм.

Нэвтрэх нэр
TDBM02

И-мэйл хаяг

721265

Зурган кодыг энд оруулна уу.

Үргэлжлүүлэх

Нэвтрэх

Мерчант Түгээмэл асуулт хариулт Холбоо барих

1 Email address

Enter the email address registered with the bank. The verification code is sent to this address.

МОНГОЛ

TDBOnline V2.0

HID гэж юу вэ?

TDB OTP болон Vasco төхөөрөмжийг орлон, санхүүгийн аюулгүй байдлыг хангах баталгаажуулалтын аппликейшн юм.

Нэвтрэх нэр
TDBM02

И-мэйл хаяг
jishee@company.mn

721265

Зурган кодыг энд оруулна уу.
721265

Үргэлжлүүлэх

Нэвтрэх

Мерчант Түгээмэл асуулт хариулт Холбоо барих

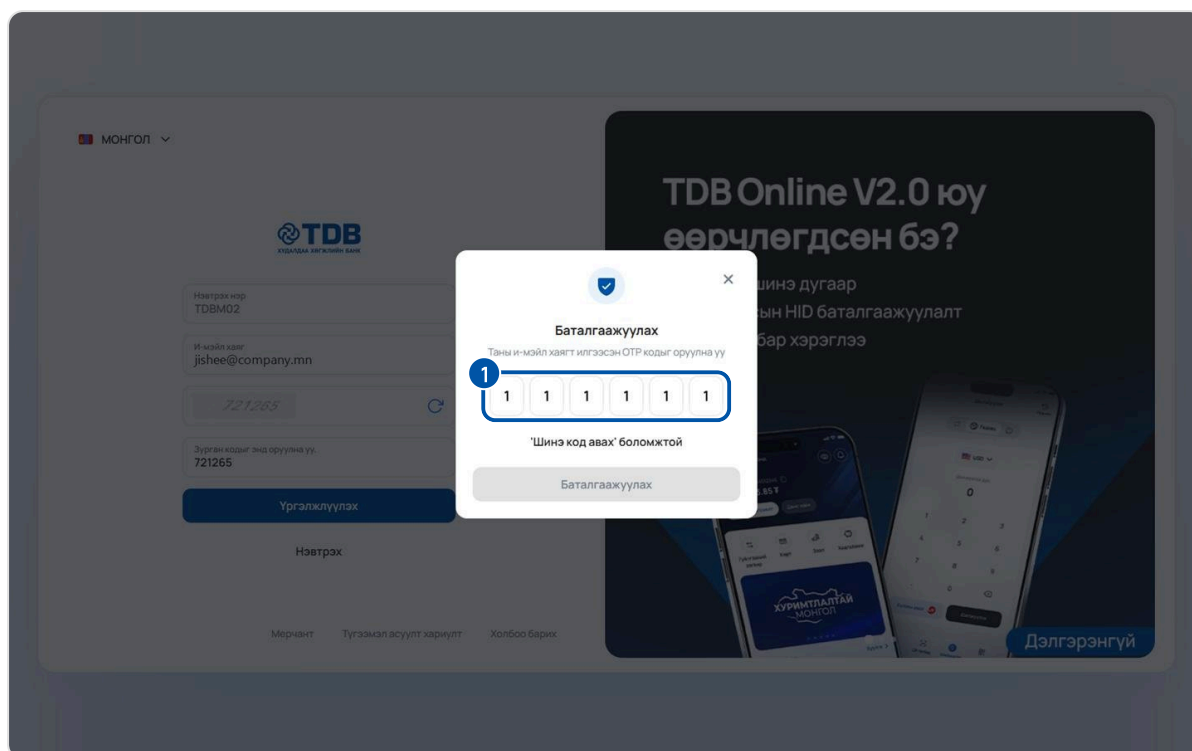
2 Image code

Enter the code shown in the image in the **Enter the image code here** «Зурган кодыг энд оруулна уу» field. You can get a new code with the refresh icon to the right of the image.

3 Continue

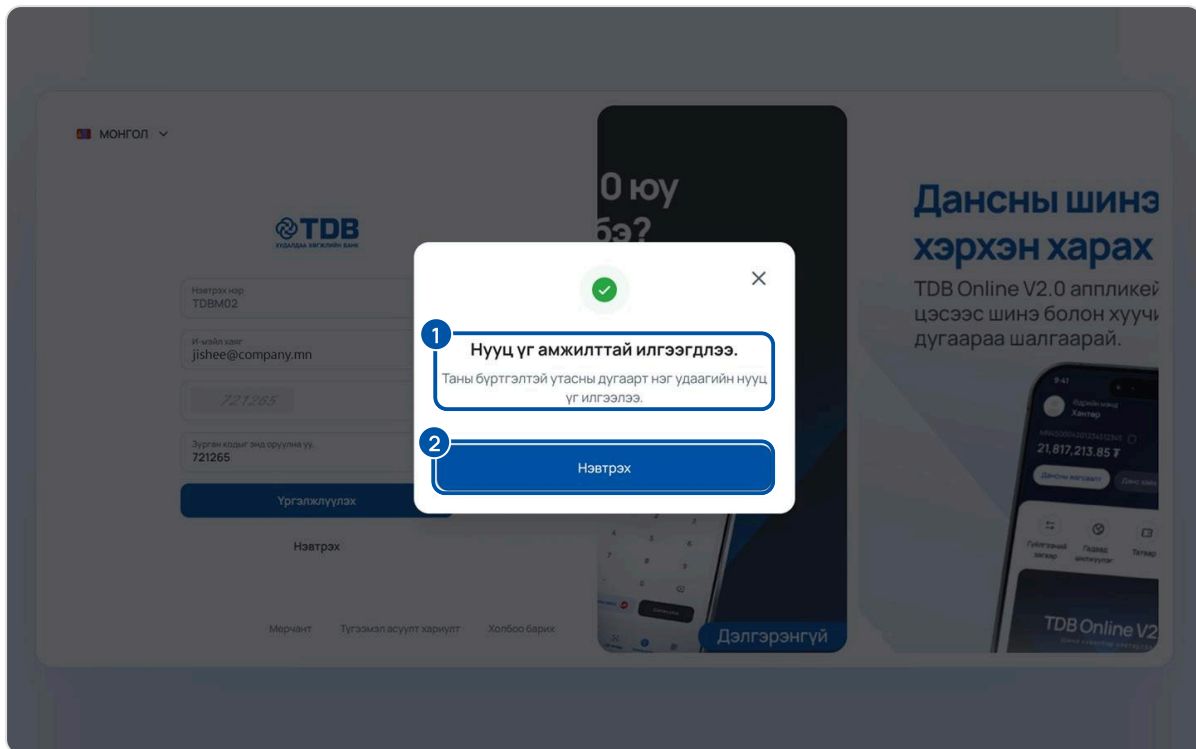
When all fields are filled in, **Continue** «Үргэлжлүүлэх» becomes active. Click it and a window for verifying with the code sent by email appears.

SCREEN 4 / 6 Verify with the code sent by email



1 Enter the code

Enter the 6-digit code sent to your email and click **Verify** «Баталгаажуулах». You can get a new code after the timer runs out.

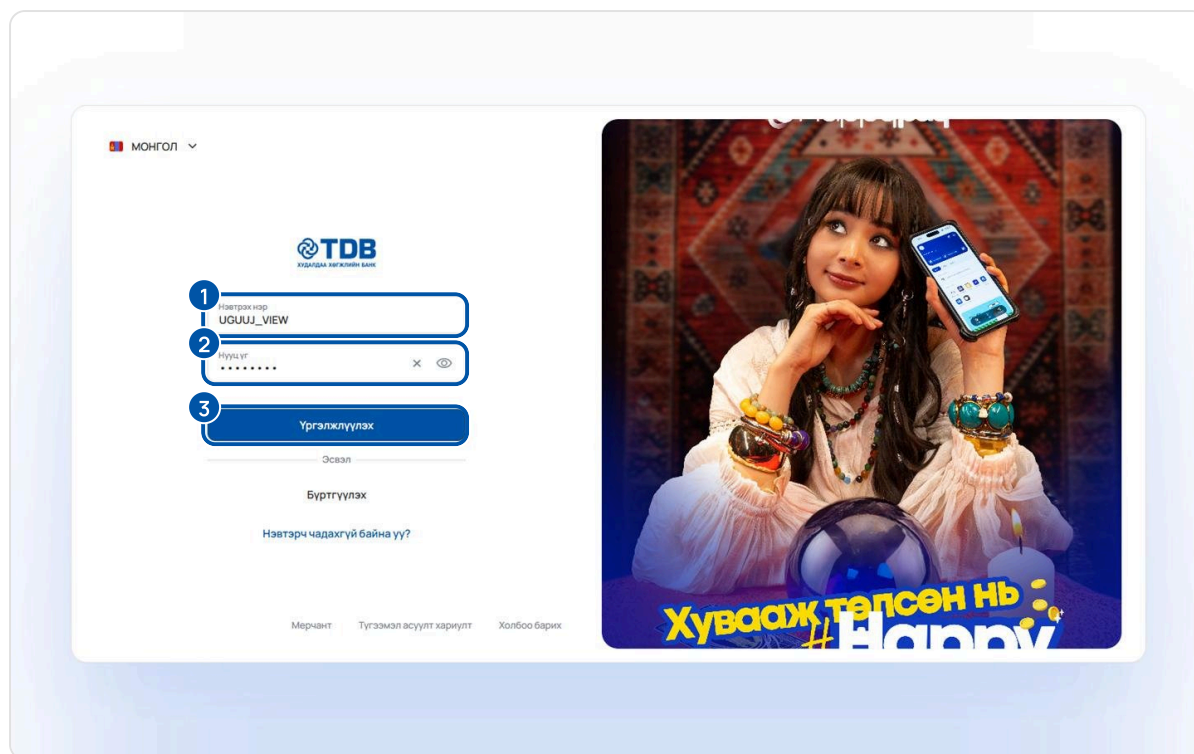


1 Password sent

A window saying **A one-time password has been sent to your registered phone number** «Таны бүртгэлтэй утасны дугаарт нэг удаагийн нууц үг илгээлээ» appears, and a one-time password is sent to your phone.

2 Log in

Click **Log in** «Нэвтрэх» to go to the login page.



1 Username

Enter your username on the login page.

2 One-time password

Enter the one-time password sent to your phone by text message in the **Password** «Нүүц үг» field.

3 Continue

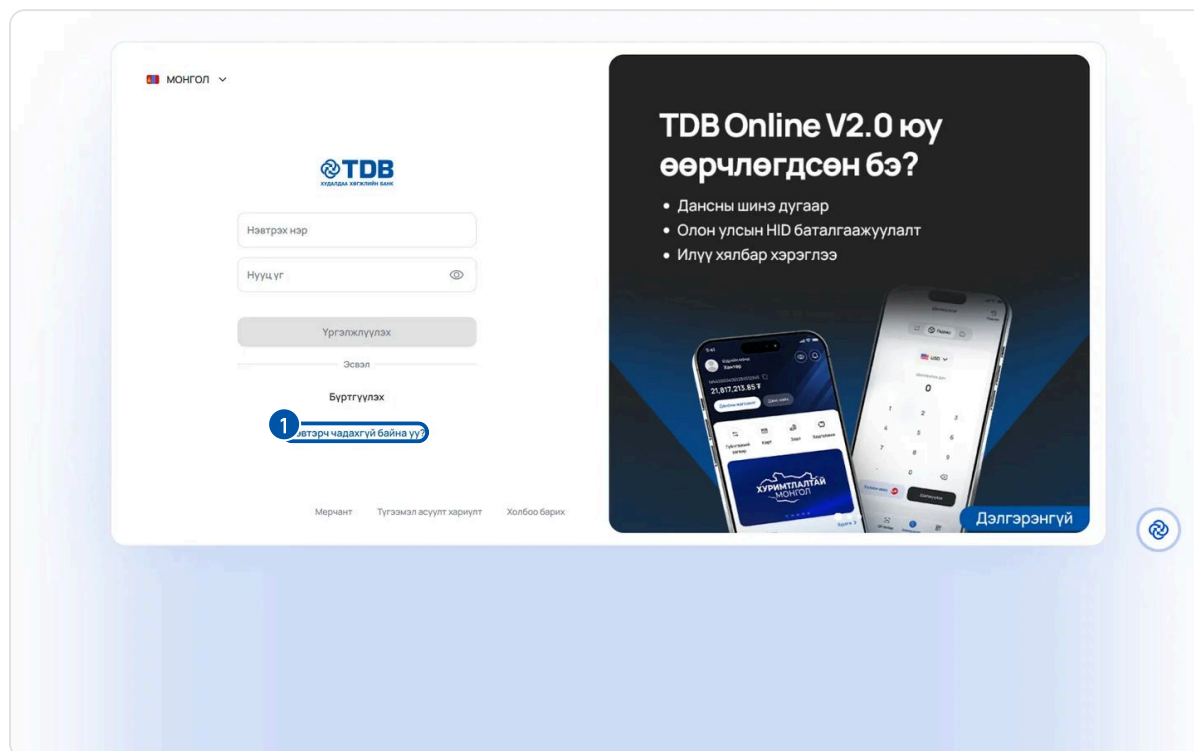
Click **Continue** «Үргэлжлүүлэх» to log in. The next steps follow the **Moving from the old system** «Хуучин системээс шилжиж буй» part of the **Logging in to internet banking** «Интернэт банкинд нэвтрэх» guide.

[Logging in to internet banking →](#)

New system user

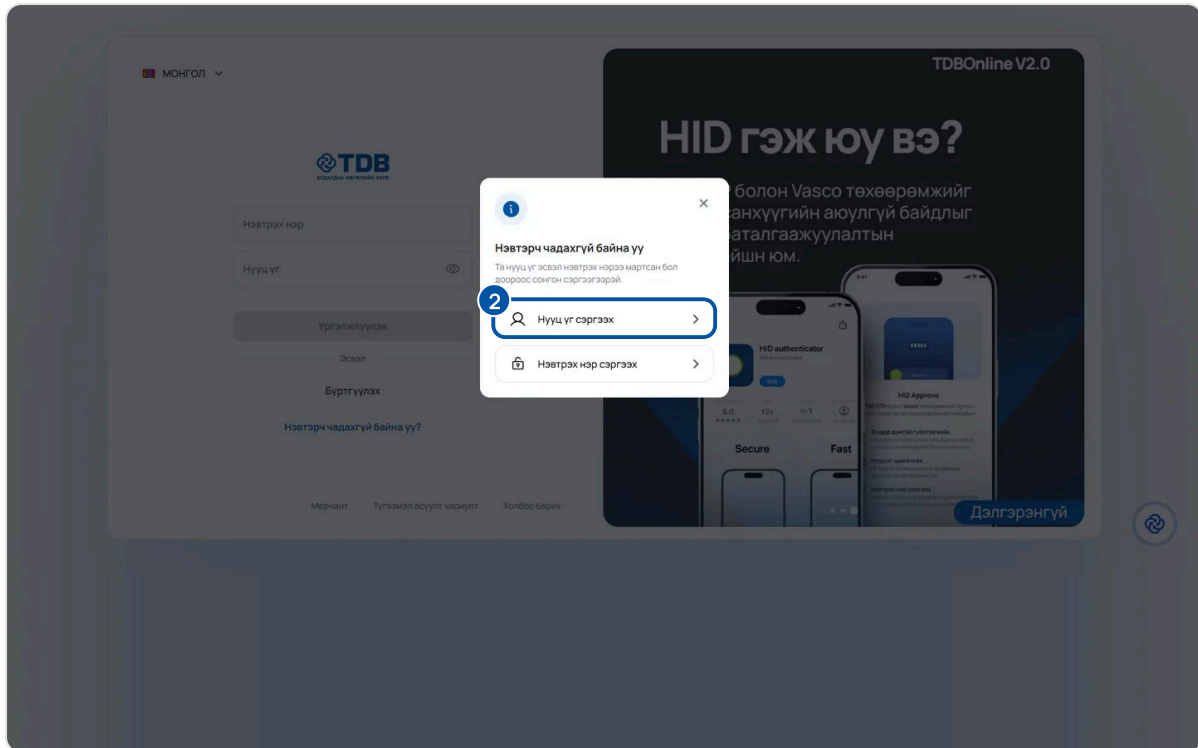
PATH [Login page](#) > [Can't log in?](#) > [Reset password](#)

SCREEN 1/7 Can't log in?



1 Can't log in?

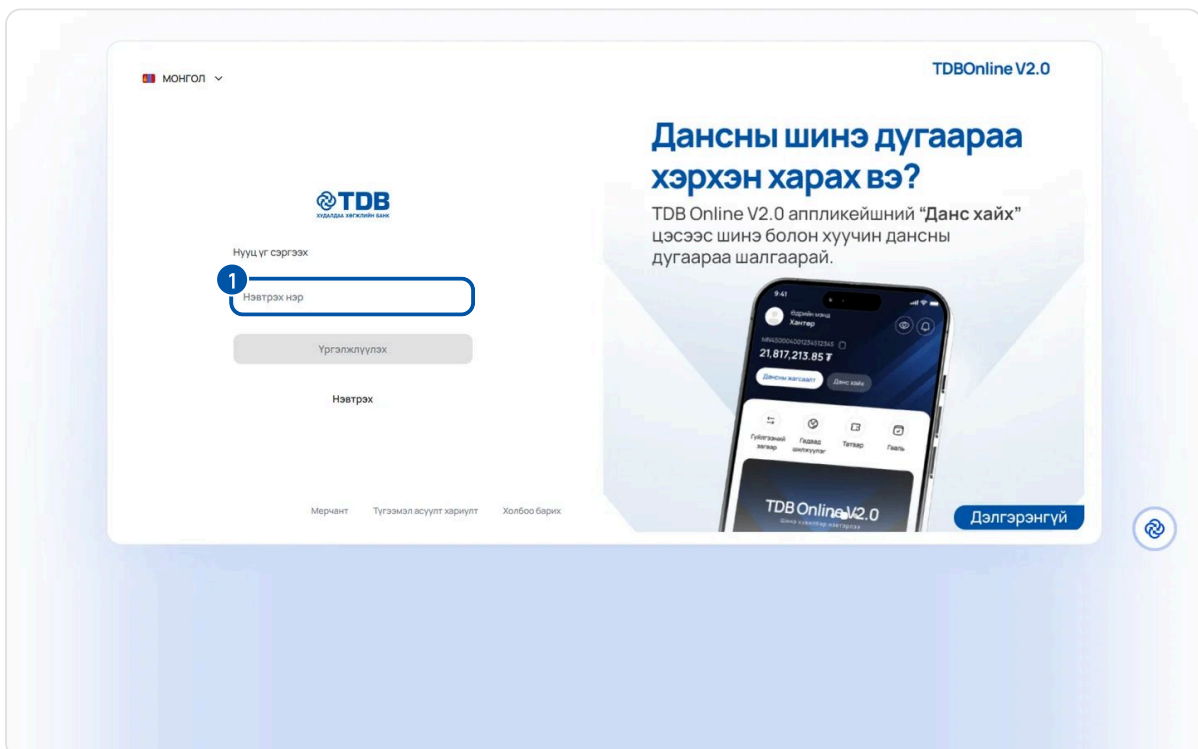
On the login page, click the **Can't log in?** «Нэвтэрч чадахгүй байна уу?» link below the **Continue** «Үргэлжлүүлэх» and **Register** «Бүртгүүлэх» buttons.



2 Reset password

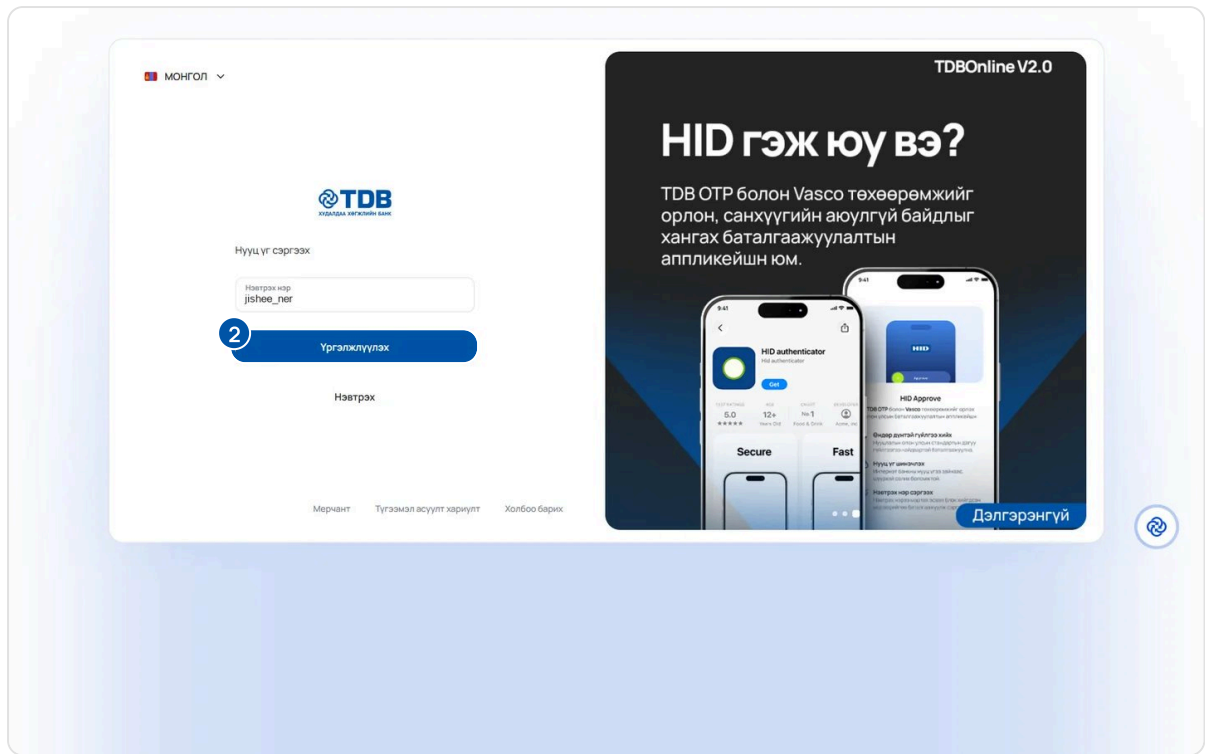
The **Can't log in** «Нэвтрэх чаддаггүй байна уу» window has two options: **Reset password** «Нууц үг сэргээх» and **Recover username** «Нэвтрэх нэр сэргээх». Select **Reset password** «Нууц үг сэргээх».

SCREEN 2 / 7 Enter your username



1 Username

In the **Username** «Нэвтрэх нэр» field of the **Reset password** «Нууц үг сэргээх» page, enter the name you use to log in to online banking.



2 Continue

Once you enter your username, **Continue** «Үргэлжлүүлэх» becomes active. Click it and a field for the organization number or registration number appears.

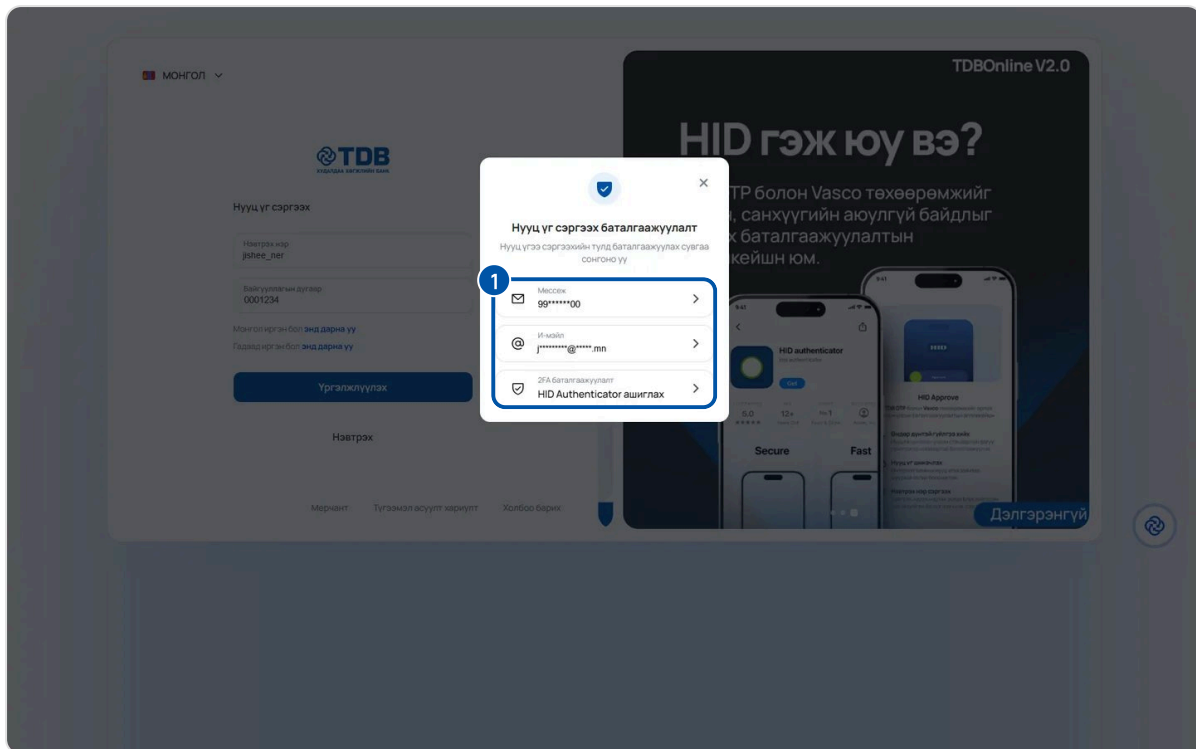
1 Organization

The **Registration number** «Регистрийн дугаар» field is shown by default, so click **Click here if you are a corporate customer** «Байгууллагын харилцагч бол энд дарна уу» and enter your organization number in the **Organization number** «Байгууллагын дугаар» field.

2 Continue

Once the username and number are filled in, **Continue** «Үргэлжлүүлэх» becomes active. Click it and a window for choosing a verification channel appears.

SCREEN 4 / 7 Choose a verification channel

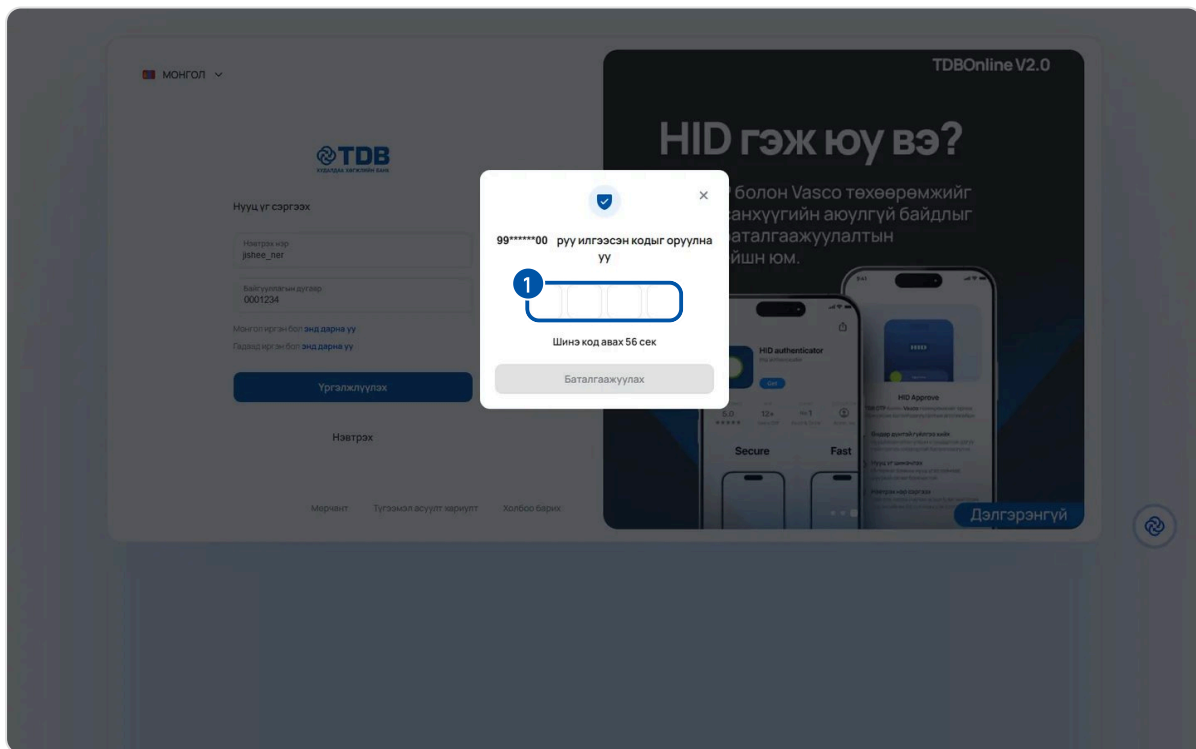


1 Verification channel

Choose one of the **Message** «Мессеж», **Email** «И-мэйл» or **HID Authenticator** channels to verify. Your phone number and email address are shown partly hidden.

[Registering for HID Approve →](#)

SCREEN 5 / 7 Enter the code



1 Enter the code

When you enter the 4-digit code you received, the **Verify** «Баталгаажуулах» button becomes active; click it. After the timer runs out, you can get another code with **Get new code** «Шинэ код авах».

SCREEN 6 / 7 Create a new password

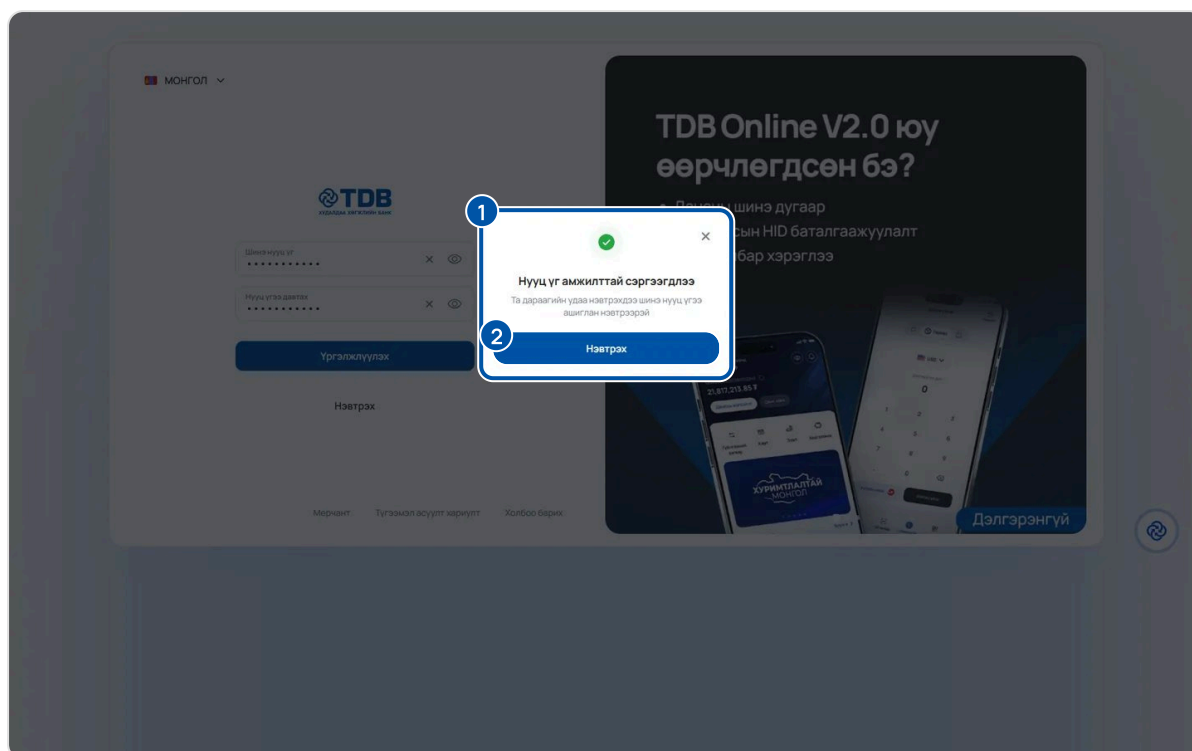
1 New password

Enter your new password the same in both fields. The password must be 8–20 characters, contain at least 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character, and must not be the same as your old password.

2 Continue

Once both fields are filled in, **Continue** «Үргэлжлүүлэх» becomes active. Click it to reset your password.

SCREEN 7/7 Reset successfully



1 Password successfully reset

A window saying **Password reset successfully** «Нууц үг амжилттай сэргээгдлээ» appears. Next time, log in with your new password.

2 Log in

Click **Log in** «Нэвтрэх» and the login page opens. Enter your username and new password to log in.

[Logging in to internet banking →](#)

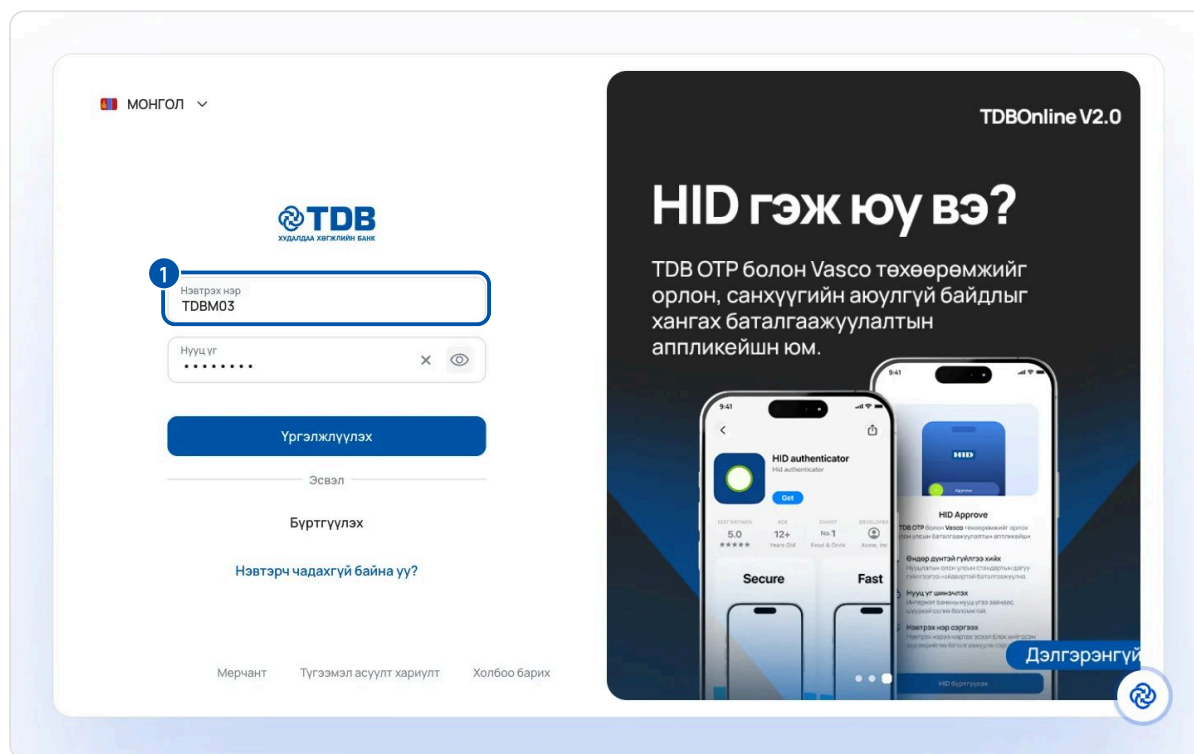
Recover username

Corporate users cannot recover their username online. If you have forgotten your username, contact a bank branch.

PATH [Bank branch \(cannot be recovered online\)](#)

RELATED GUIDES [Logging in to internet banking](#)

SCREEN 1/1 Username



1 Username

Corporate users cannot recover their username online. If you have forgotten your username, have it checked through a bank branch.

Getting to know the home page

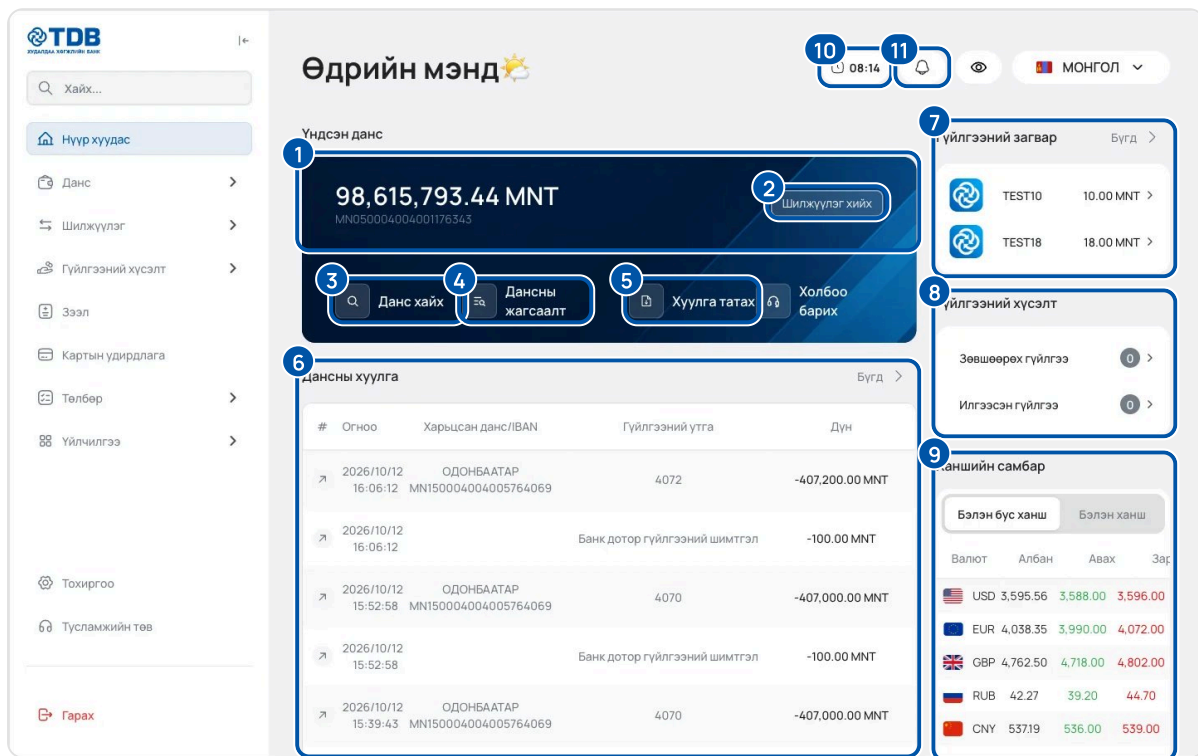
The sections and quick actions of the home page that opens after you log in.

PATH

Home

RELATED GUIDES [Viewing accounts and balances](#) · [Notifications and menu search](#)

SCREEN 1/2 Home page layout



1 Primary account

The card at the top of the page shows your primary account's balance and number. You can change your primary account under **Settings** «Тохиргоо» → **Choose primary account** «Үндсэн данс сонгох».

3 Account search

Click **Account search** «Данс хайх» on the bottom row of the card to see the old and new numbers of accounts that changed with the system upgrade.

5 Download statement

Click **Download statement** «Хуулга татах» on the bottom row of the card to open the account statement page, where you can get the full statement.

2 Make a transfer

The **Make a transfer** «Шилжүүлэг хийх» button in the top right corner of the primary account card opens the transfer page directly.

[Making a domestic transfer →](#)

4 Account list

Click **Account list** «Дансны жагсаалт» on the bottom row of the card to open a list of all your organization's accounts.

[Viewing accounts and balances →](#)

6 Account statement

The latest transactions of the primary account are shown in the **Date** «Огноо», **Counterparty account/IBAN** «Харьцсан данс/IBAN», **Description** «Гүйлгээний утга» and **Amount** «Дүн» columns. All «Бүгд» opens the full statement.

7 Transfer templates

The **Transfer templates** «Гүйлгээний загвар» section shows your saved templates with their names and amounts. Click a template to transfer straight away, and see all your templates with **All** «Бүгд».

[Transfer templates →](#)

9 Exchange rate board

See each currency's **Official** «Албан», **Buy** «Авах» and **Sell** «Зарах» rates on two tabs: **Non-cash rate** «Бэлэн бус ханш» and **Cash rate** «Бэлэн ханш».

11 Notice

The bell icon in the top right corner shows the number of unread notifications in red. Click it to see your notifications.

8 Transaction requests

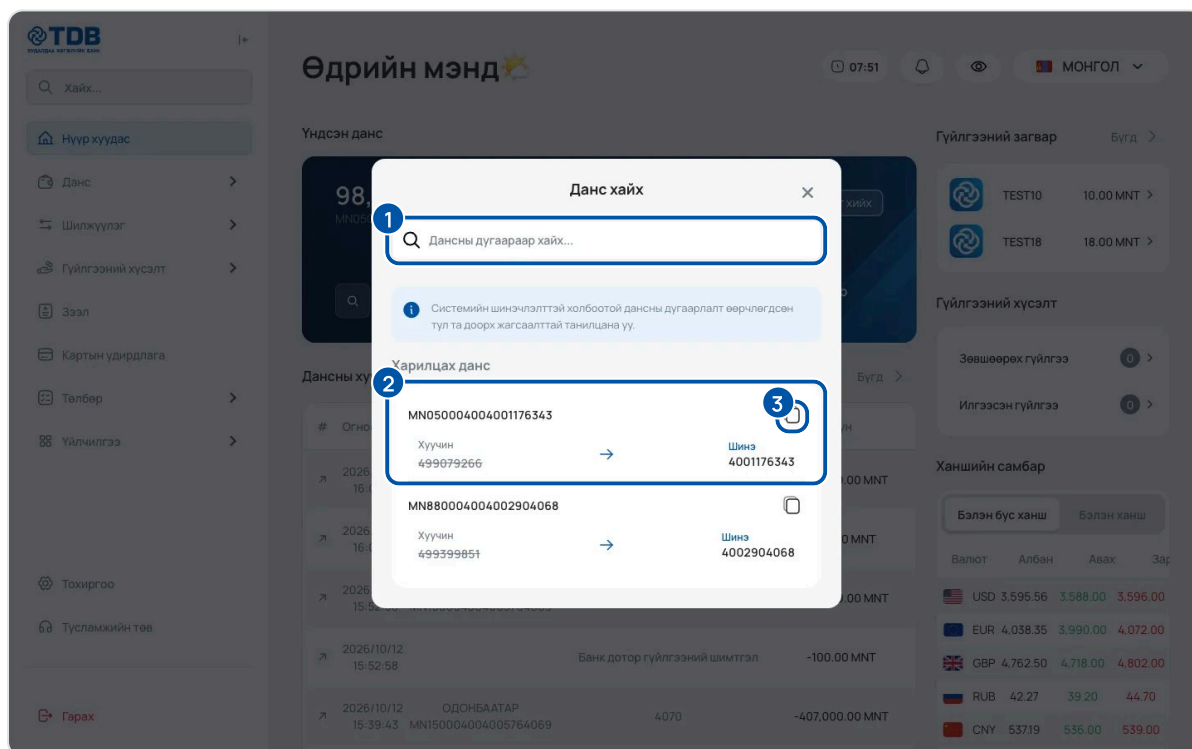
The number next to **Transactions to approve** «Зөвшөөрөх гүйлгээ» shows the transactions waiting for your approval, and the number next to **Sent transactions** «Илгээсэн гүйлгээ» shows the requests you have sent. Click each row to open its list.

[Sent requests →](#)

10 Session time

The remaining session time counts down in the top right corner. When 2 minutes are left, a window appears; click **Extend** «Сунгах» to keep working.

SCREEN 2/2 Account search



1 Search

Type the account number in the **Search by account number...** «Дансны дугаараар хайх...» field at the top of the **Account search** «Данс хайх» window.

3 Copy

Click the copy icon to the right of the IBAN number to copy the number to the clipboard.

2 Old → New

In the **Current account** «Харилцах данс» section, each account shows its IBAN number, the **Old** «Хуучин» number with a line through it below, and the **New** «Шинэ» number to the right of the arrow.

Notifications and menu search

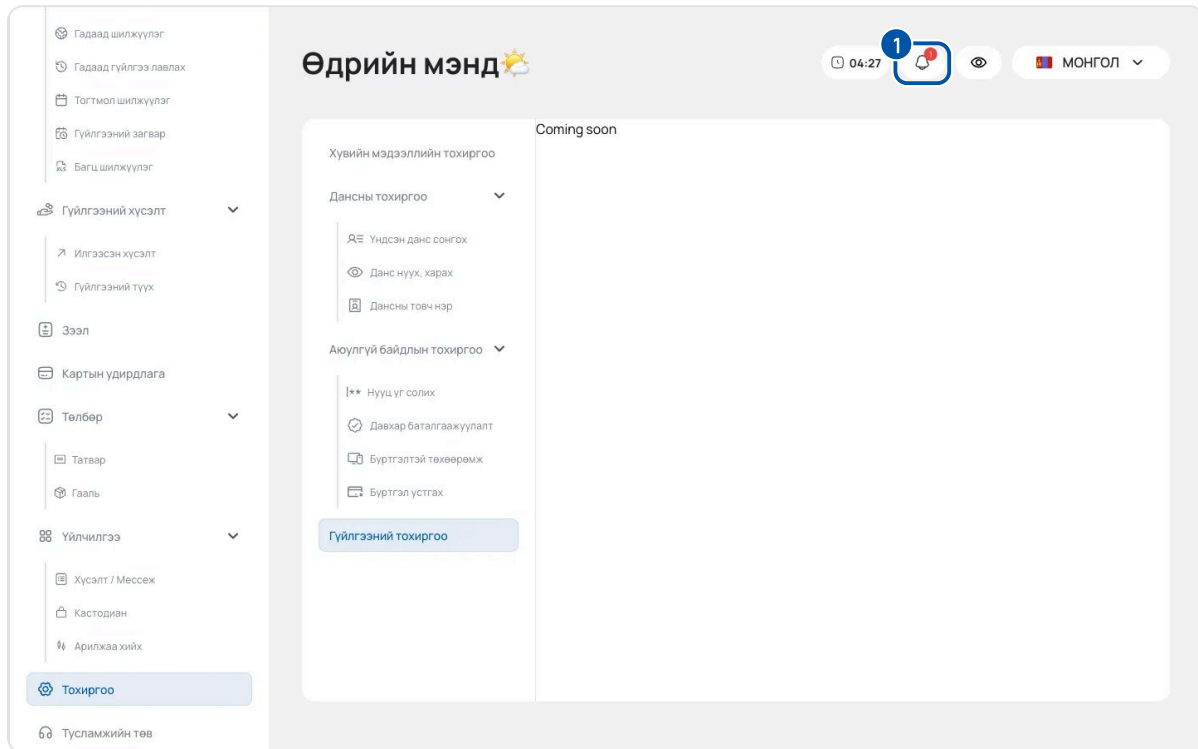
Viewing security and other notifications, and finding the menu you need by its name.

PATH [Home](#) > [Notifications \(bell\)](#)

OR [Side menu](#) > [Search](#)

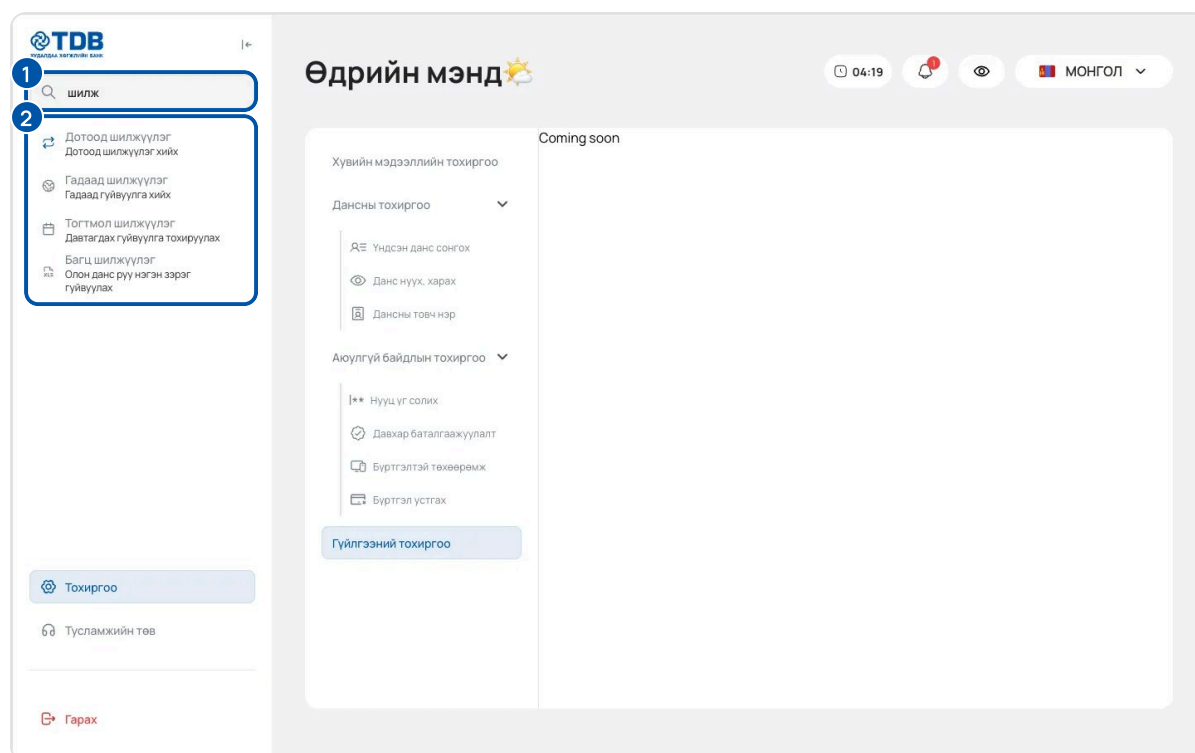
RELATED GUIDES [Getting to know the home page](#)

SCREEN 1 / 2 Notification bell



1 Bell

Click the bell icon in the top right corner. The number of unread notifications is shown in red.



1 Search

Type the first few letters of a menu name in the **Search...** «Хайх...» field at the top of the side menu.

2 Results

Matching menus appear with their descriptions. For example, typing «шилж» shows **Domestic transfer** «Дотоод шилжүүлэг», **International transfer** «Гадаад шилжүүлэг» and others; click one to go straight to it.

Viewing accounts and balances

Viewing all your organization's accounts in a list and checking details, balances and blocked amounts.

PATH Accounts > Account list

RELATED GUIDES [Getting an account statement](#) · [Getting an account certificate](#) · [Account settings](#)

SCREEN 1/2 Account list

The screenshot shows the TDB Account list interface. The sidebar on the left contains navigation options: Нүүр хуудас, Данс (selected), Дансны жагсаалт, Дансны тодорхойлолт, Шилжүүлэг, Гүйлгээний хүсэлт, Зээл, Картын удирдлага, Төлбөр, Үйлчилгээ, Тохиргоо, and Тусламжийн төв. The main content area is titled 'Өдрийн мэнд' and displays a table of accounts. The table has columns: Валютын төрөл, Дансны дугаар, Дансны нэршил, Үлдэгдэл, and Дэлгэрэнгүй. Two accounts are listed: one with account number MN050004004001176343 and balance 98,615,793.44 MNT, and another with account number MN880004004002904068 and balance 5,000.00 MNT. Callouts 1, 2, and 3 highlight the 'Бүх данс' tab, the 'Дансны дугаар' column, and the 'Дэлгэрэнгүй' link respectively.

1 Account type

Filter with the All accounts, Current, Demand deposit and Time deposit tabs. Each tab shows the number of accounts, and the table below keeps only the accounts of the selected type.

2 Accounts

Each row is one account, shown in the **Currency** «Валютын төрөл», **Account number** «Дансны дугаар», **Account name** «Дансны нэршил» and **Balance** «Үлдэгдэл» columns. The balance is shown in the account's currency.

3 Details

Click **Details** «Дэлгэрэнгүй» at the end of a row to open the account's available and total balance, blocked amount and latest transactions on one page.

Өдрийн мэнд

Харилцах данс: MN050004004001176343

Дансны дугаар хуулах

Доломжит дансны үлдэгдэл: 98,615,793.44 MNT

Дансны нийт үлдэгдэл: 113,576,055.06 MNT

Битүүмжилсэн дүн: 14,960,261.62 MNT

Дэлгэрэнгүй

Дансны хуулга

#	Огноо	Харьцсан данс/IBAN	Гүйлгээний утга	Дүн
➔	2026/10/12 16:06:12	ОДОНБААТАР MN150004004005764069	4072	-407,200.00 MNT
➔	2026/10/12 16:06:12		Банк дотор гүйлгээний шимтгэл	-100.00 MNT
➔	2026/10/12 15:52:58	ОДОНБААТАР MN150004004005764069	4070	-407,000.00 MNT
➔	2026/10/12 15:52:58		Банк дотор гүйлгээний шимтгэл	-100.00 MNT

1 Select an account

Click the arrow next to the account number to select another account. The balance, blocked amount and statement update to the selected account.

3 Blocked amount

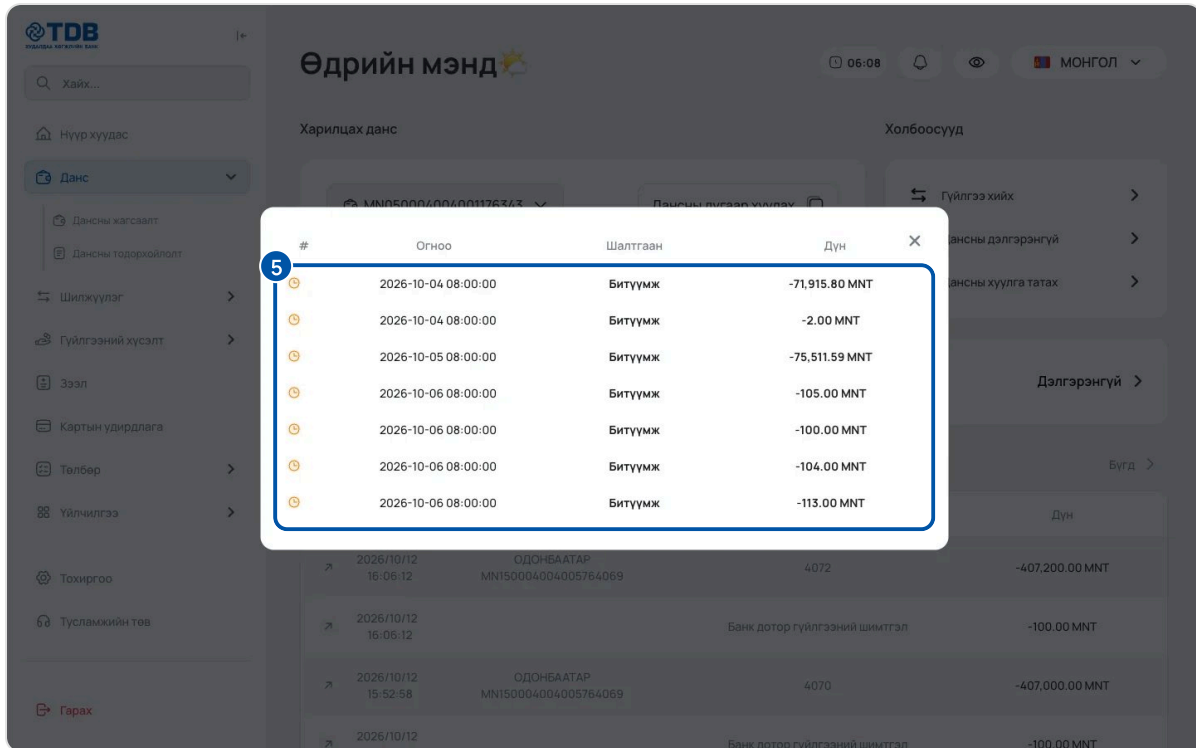
The total amount of blocked transactions is shown. This is money that is in the account but cannot be spent for now.

2 Balance

The available balance and the total balance are shown. The available balance is the total balance minus the blocked amount, which is the amount you can spend.

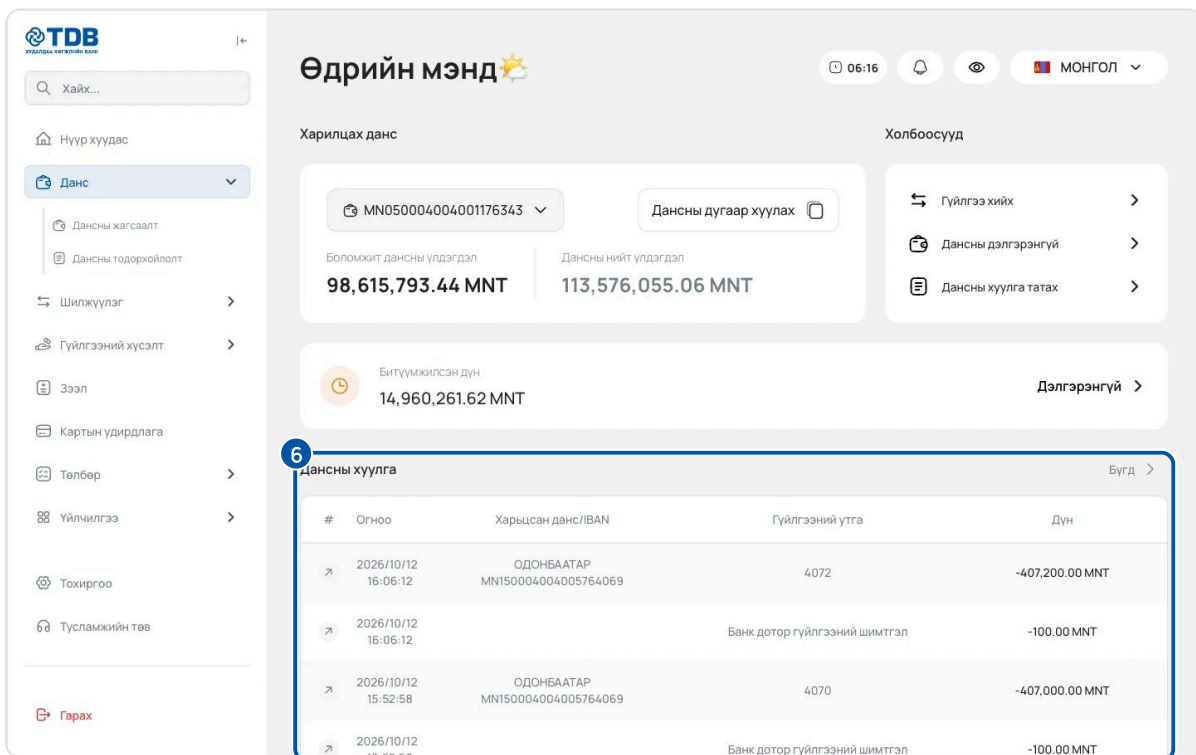
4 Details

Click it to open a window that shows each block separately, so you can see what makes up the total blocked amount.



5 List of blocks

The window lists each block on its own row with the **Date** «Огноо», **Reason** «Шалтгаан» and **Amount** «Дүн» columns. Close the window with the X in the top right corner.



6 Account statement

The account's latest transactions are shown in the **Date** «Огноо», **Counterparty account/IBAN** «Харьцсан данс/IBAN», **Description** «Гүйлгээний утга» and **Amount** «Дүн» columns. To see a statement for a longer period, click **All** «Бүгд».

Getting an account statement

Viewing the account statement for a selected period, filtering it by credits and debits, and downloading it.

PATH Home > **Download statement**

OR Accounts > Account list > Details > **Download account statement**

RELATED GUIDES [Viewing accounts and balances](#)

SCREEN 1/1 Select the account and period

Дансны хуулга

05:59 | МОНГОЛ

1. Account: MN050004004001176343

2. Start date: 2026/10/05 | End date: 2026/10/12

3. Statement type: Хуулгын төрөл Бүгд

4. Download statement: Хуулга татах

5. Дансны хуулга

#	Огноо	Харьцсан данс/IBAN	Гүйлгээний утга	Дүн
↗	2026/10/12 16:06:12	ОДОНБААТАР MN150004004005764069	4072	-407,200.00 MNT
↗	2026/10/12 16:06:12		Банк дотор гүйлгээний шимтгэл	-100.00 MNT
↗	2026/10/12 15:52:58	ОДОНБААТАР MN150004004005764069	4070	-407,000.00 MNT
↗	2026/10/12 15:52:58		Банк дотор гүйлгээний шимтгэл	-100.00 MNT
↗	2026/10/12 15:39:43	ОДОНБААТАР MN150004004005764069	4070	-407,000.00 MNT
↗	2026/10/12 15:39:43		Банк дотор гүйлгээний шимтгэл	-100.00 MNT
↗	2026/10/12	ОДОНБААТАР	539	-53,900.00 MNT

1 Accounts

Click the arrow next to the account number and select the account for the statement from the list.

2 Date

Click the calendar icon of the **Start date** «Эхлэх огноо» and **End date** «Дуусах огноо» fields to pick the days, or click one of **7 days** «7 хоног», **1 month** «1 сар» or **3 months** «3 сар».

3 Statement type

Click the **Statement type** «Хуулгын төрөл» field and select All, Credits or Debits. **All** «Бүгд» is selected by default.

4 Download statement

Click **Download statement** «Хуулга татах» and the statement is sent to the email address registered with the bank.

5 Statement

The filtered transactions are listed in the **Account statement** «Дансны хуулга» section with the **Date** «Огноо», **Counterparty account/IBAN** «Харьцсан данс/IBAN», **Description** «Гүйлгээний утга» and **Amount** «Дүн» columns.

Getting an account certificate

Getting official letters such as an account certificate or a balance confirmation online.

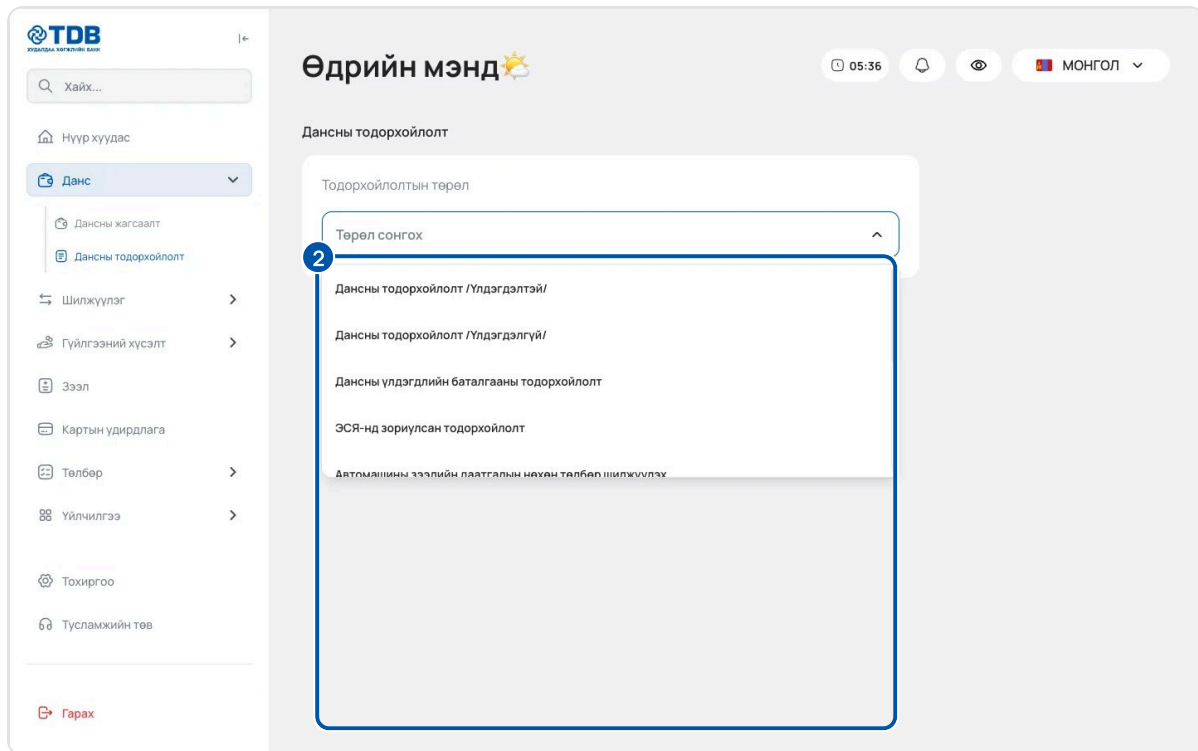
PATH Accounts > Account certificate

RELATED GUIDES Viewing accounts and balances · Getting an account statement

SCREEN 1/2 Certificate type

1 Select a type

In the **Accounts** → **Account certificate** «Данс → Дансны тодорхойлолт» menu, click **Select a type** «Төрөл сонгох». After you select the type, the account, language and recipient fields appear.



2 Types

Choose the type the receiving organization requires: an account certificate (with or without the balance), a balance confirmation, one for an embassy, a loan balance, a credit account or a card account.

Өдрийн мэнд 🌟

05:22 | МОНГОЛ

Дансны тодорхойлолт

Тодорхойлолтын төрөл

1 Төрөл сонгох
Дансны тодорхойлолт /Үлдэгдэлгүй/

2 ХАРИЛЦАХ ДАНС
MN050004004001176343

Боломжит үлдэгдэл
98,615,793.44 MNT

3 Хэл сонгох
Монгол

4 Хэнд
Жишээ байгууллага

5 Тодорхойлолт авах

1 Type

The **Select a type** «Төрөл сонгох» field shows the type you selected in the previous step.

3 Language

Click the **Select language** «Хэл сонгох» field and choose Mongolian or English.

5 Get certificate

Check the type, account, language and recipient name, then click **Get certificate** «Тодорхойлолт авах».

2 Accounts

Select the account for the certificate. The selected account's **Available balance** «Боломжит үлдэгдэл» is shown on the right of the field.

4 To

In the **To** «Хэнд» field, write the official name of the organization the certificate is addressed to. This name appears on the certificate as the recipient.

Making a domestic transfer

Transferring to someone else's account (within the bank or to another bank), between your own accounts, or by phone number.

RELATED GUIDES [IBAN lookup](#) · [Transfer templates](#) · [Bulk transfer](#)

OPTION 1/3

To someone else's account

PATH [Transfers](#) > [Domestic transfer](#) > [Other account](#)

SCREEN 1/4 Make a transaction

1 Debit account

In the **CURRENT ACCOUNT** «ХАРИЛЦАХ ДАНС» field, select the account the money goes out from. Its **Available balance** «Боломжит үлдэгдэл» is shown on the right; to choose another account, click the arrow to change it.

3 IBAN

The **IBAN** field starts with the letters MN, so enter the remaining digits of the recipient's IBAN. Or copy it from **IBAN lookup** «IBAN лавлах» at the top.

[IBAN lookup](#) →

2 Other account

The **Other account** «Бусдын данс» tab is selected. This tab is for transfers to another person's or organization's account, and the **IBAN** and **Account name** «Дансны нэр» fields appear below.

1 IBAN

The **IBAN** field shows the number you entered with the MN prefix.

2 Recipient

The recipient bank's logo and name and the account holder's name appear automatically. Check that the name matches the person or organization you want to transfer to.

SCREEN 3 / 4 Amount and description

1 Transfer amount

Enter the amount in the **Transfer amount** «Шилжүүлэх дүн» field, in the currency of the debit account. The currency is shown on the right of the field.

3 Continue

Fill in all fields and click **Continue** «Үргэлжлүүлэх». The **Confirm transaction** «Гүйлгээ баталгаажуулах» screen opens with all the details together.

2 Description

In **Description** «Гүйлгээний утга», clearly write the purpose of the payment, such as the invoice or contract number. The description appears on the recipient's statement.

SCREEN 4 / 4 Confirm transaction

1 Гүйлгээ баталгаажуулах

IBAN: MN050004004001176343 | Дансны үлдэгдэл: 98,615,793.44 MNT

Шилжүүлэх дүн: 1,000.00 MNT

Хүлээн авах дүн: 0.25 EUR

Гүйлгээний утга: Гарын авлага жишээ

Хүлээн авагчийн мэдээлэл:

Худалдаа хөгжлийн банк | MN150004004005764069

Дансны нэр: ОДОНБААТАР ЦЭДЭНДОРЖ

Гүйлгээний шимтгэл: 100.00 MNT

Харилцагчийн бөглөсөн мэдээлэл буруу буюу дутуугаас үүдэн гарах аливаа хариуцлага, зөрдлыг харилцагч өөрөө хариуцна.

Буцах | **2** Шилжүүлэх

1 Check the details

Check the debit account, **Transfer amount** «Шилжүүлэх дүн», **Amount received** «Хүлээн авах дүн», **Description** «Гүйлгээний утга», recipient bank, **Account name** «Дансны нэр» and **Transaction fee** «Гүйлгээний шимтгэл» in one place.

2 Transfer

Check the details and click **Transfer** «Шилжүүлэх». If your organization has an approval sequence set up, the transaction becomes a **Transaction request** «Гүйлгээний хүсэлт» and waits for approval.

Between your own accounts

PATH Transfers > Domestic transfer > Own account

SCREEN 1/3 Own account

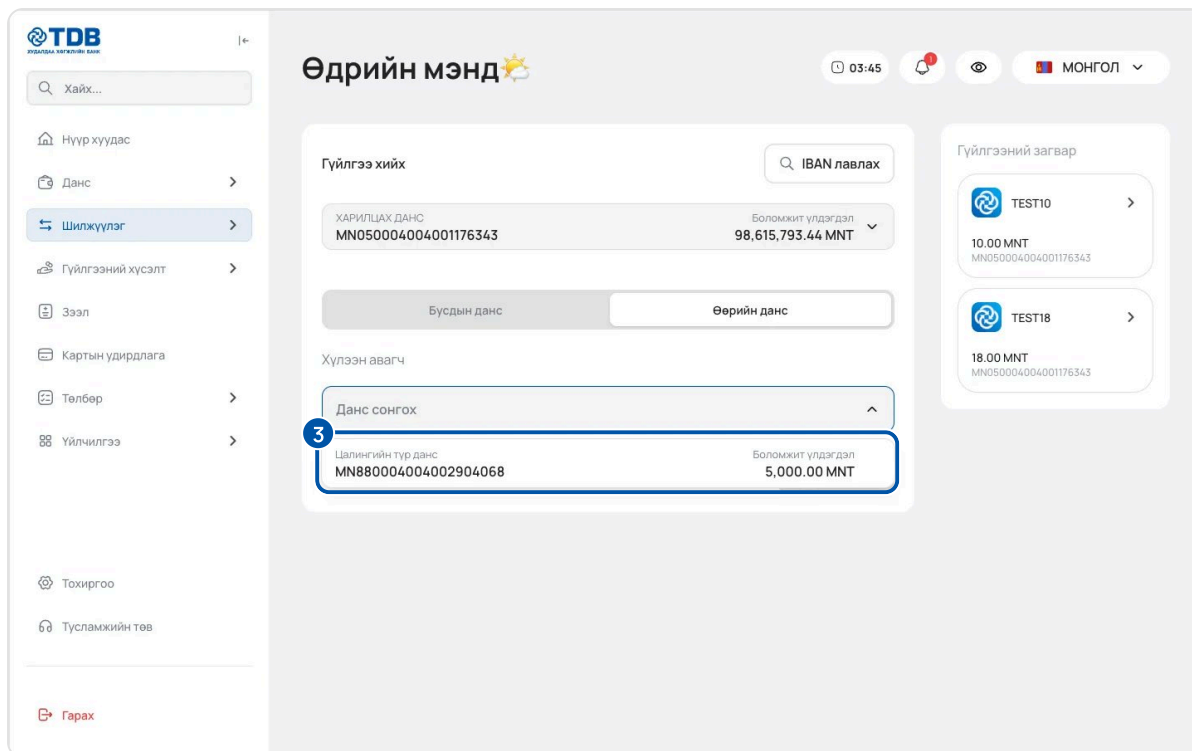
The screenshot displays the TDB mobile application interface. On the left is a sidebar menu with options like 'Нүүр хуудас', 'Данс', 'Шилжүүлэг', 'Гүйлгээний хүсэлт', 'Зээл', 'Картын удирдлага', 'Төлбөр', 'Үйлчилгээ', 'Тохиргоо', and 'Тусламжийн төв'. The main area is titled 'Өдрийн мэнд' and shows a 'Гүйлгээ хийх' (Make a transfer) section. It includes a search bar for IBAN, a 'ХАРИЛЦАХ ДАНС' (Corresponding account) field with IBAN MN050004004001176343, and a 'Боломжит үлдэгдэл' (Available balance) of 98,615,793.44 MNT. Below these are two tabs: 'Бусдын данс' (Other's account) and 'Өөрийн данс' (Own account), with the latter selected. A dropdown menu 'Хүлээн авагч' (Receiver) is open, showing 'Данс сонгох' (Select account). A 'Үргэлжлүүлэх' (Continue) button is at the bottom right. The right sidebar shows 'Гүйлгээний загвар' (Transaction type) with two entries: TEST10 (10.00 MNT) and TEST18 (18.00 MNT).

1 Own account

Select the **Own account** «Өөрийн данс» tab. A **Select account** «Данс сонгох» list appears instead of the IBAN and name fields.

2 Select an account

Click the **Select account** «Данс сонгох» field and select the receiving account from the list. The **Continue** «Үргэлжлүүлэх» button stays inactive until an account is selected.



3 Your accounts

The list shows the names, numbers and **Available balance** «Боломжит үлдэгдэл» of your other accounts.

Өдрийн мэнд

03:38

МОНГОЛ

Хайх...

Нүүр хуудас

Данс

Шилжүүлэг

Гүйлгээний хүсэлт

Зээл

Картын удирдлага

Төлбөр

Үйлчилгээ

Тохиргоо

Тусламжийн төв

Гарах

Гүйлгээ хийх

IBAN лавлах

ХАРИЛЦАХ ДАНС
MN050004004001176343

Боломжит үлдэгдэл
98,615,793.44 MNT

Бусдын данс

Өөрийн данс

Хүлээн авагч

Цалингийн түр данс
MN880004004002904068

Боломжит үлдэгдэл
5,000.00 MNT

Гүйлгээний мэдээлэл

Шилжүүлэх дүн
1,000

МNT

Гүйлгээний үтгэ
Өөрийн данс хооронд

Үргэлжлүүлэх

Гүйлгээний загвар

TEST10

10.00 MNT
MN050004004001176343

TEST18

18.00 MNT
MN050004004001176343

1 Receiving account

The **Recipient** «Хүлээн авагч» section shows the selected account's name, number and balance. To choose another account, click the arrow to change it.

3 Description

Write the description. It appears on the statements of both accounts, so write a purpose that identifies the transfer.

2 Transfer amount

Enter the amount in the **Transfer amount** «Шилжүүлэх дүн» field. The currency is shown on the right of the field.

4 Continue

Click **Continue** «Үргэлжлүүлэх» and the **Confirm transaction** «Гүйлгээ баталгаажуулах» screen opens with all the details in one place.

Өдрийн мэнд 🌞

03:31 | МОНГОЛ

1 Гүйлгээ баталгаажуулах

IBAN: MN050004004001176343 | Дансны үлдэгдэл: 98,615,793.44 MNT

Шилжүүлэх дүн: 1,000.00 MNT

Гүйлгээний утга: Өөрийн данс хооронд

Хүлээн авагчийн мэдээлэл:

Худалдаа хөгжлийн банк
MN880004004002904068

Дансны нэр: TDBM E-BANKING TEST

⚠️ Харилцагчийн бөглөсөн мэдээлэл буруу буюу дутуугаас үүдэн гарах аливаа хариуцлага, зөрдөг харилцагч өөрөө хариуцна.

Буцах | **2 Шилжүүлэх**

1 Check the details

Check the debit account's **IBAN**, **Account balance** «Дансны үлдэгдэл», the **Transfer amount** «Шилжүүлэх дүн», the **Description** «Гүйлгээний утга» and the receiving account's **Account name** «Дансны нэр».

2 Transfer

Check the details and click **Transfer** «Шилжүүлэх».

By phone number

PATH Transfers > Domestic transfer > Other account > Phone number

SCREEN 1/1 Search by phone number

1 Phone number

On the **Other account** «Бусдын данс» tab, turn on the **Phone number** «Утасны дугаар» switch on the right of the **Recipient** «Хүлээн авагч» section. The IBAN field is replaced by a **Phone number** «Утасны дугаар» field.

2 Number

Enter the phone number linked to the recipient's account.

3 Account name

The account linked to the number and the holder's name appear automatically in the **Account name** «Дансны нэр» field. Check that the name matches the recipient.

IBAN lookup

Finding a recipient's IBAN by their account number or alias number and filling it in on the transfer form.

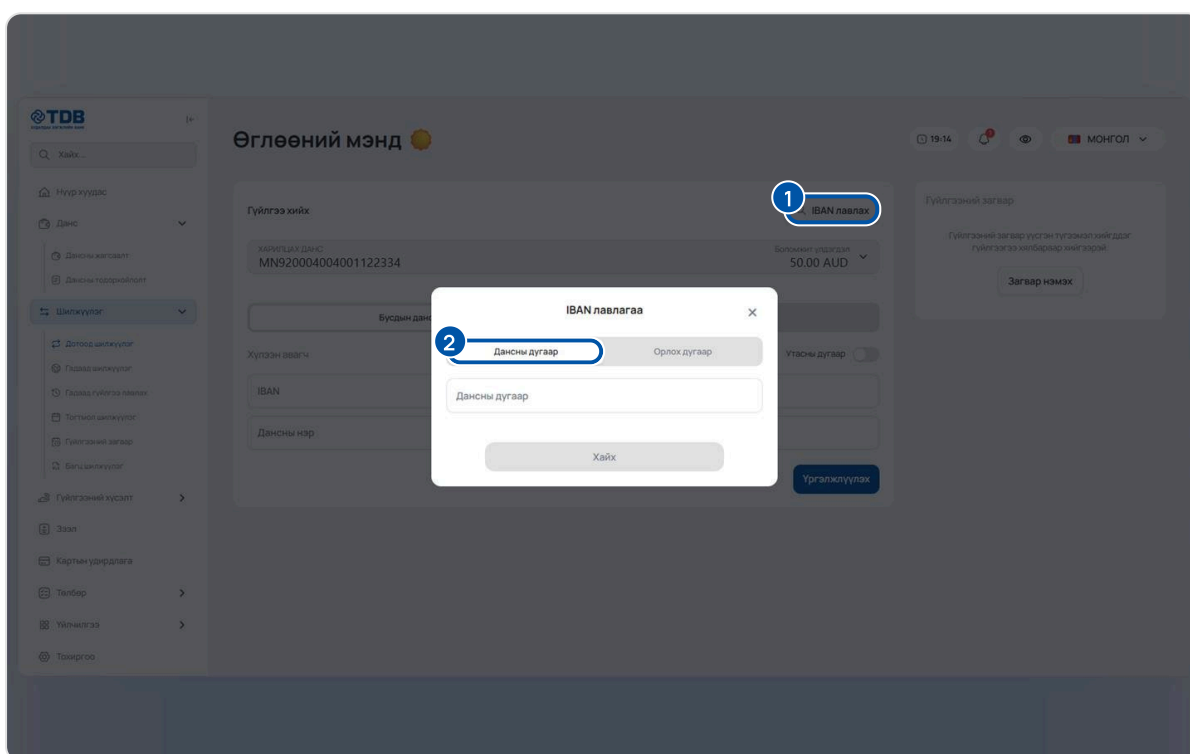
RELATED GUIDES [Making a domestic transfer](#)

OPTION 1/2

By account number

PATH Transfers > Domestic transfer > **IBAN lookup**

SCREEN 1/4 Open IBAN lookup

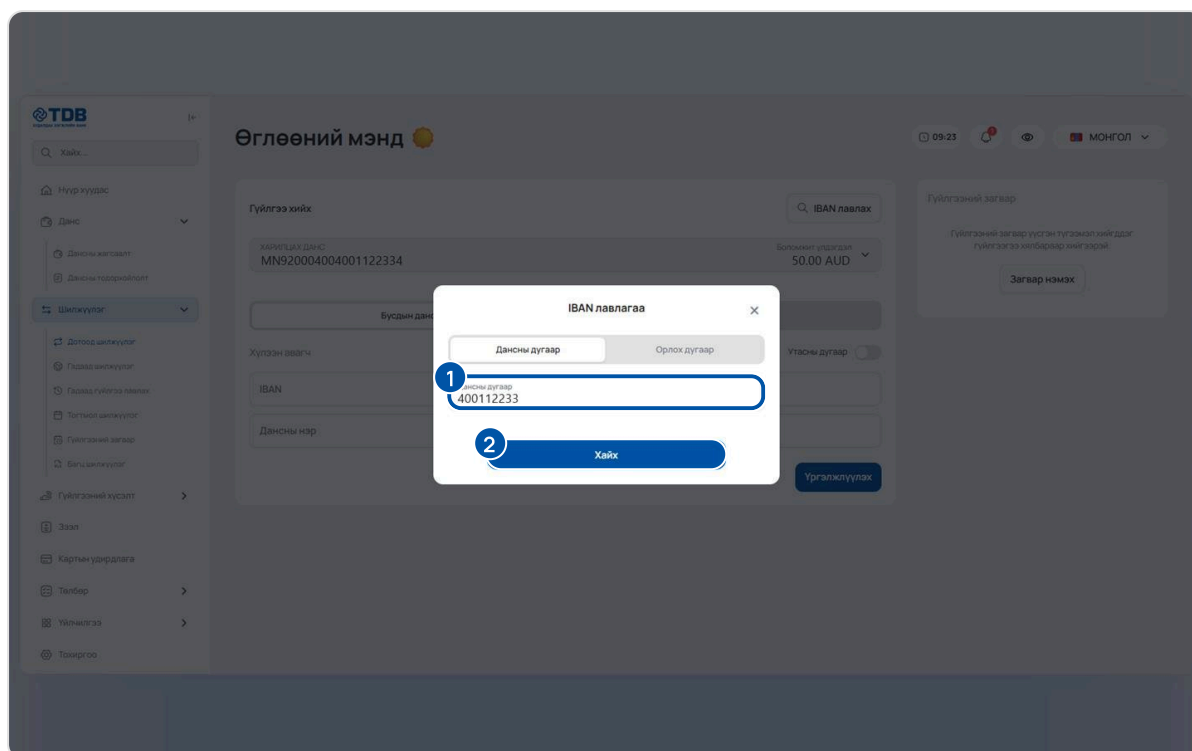


1 IBAN lookup

Click **IBAN lookup** «IBAN лавлах» at the top right of the **Transfers** → **Domestic transfer** «Шилжүүлэг → Дотоод шилжүүлэг» page.

2 Account number tab

The **IBAN lookup** «IBAN лавлагаа» window opens with the **Account number** «Дансны дугаар» tab selected.

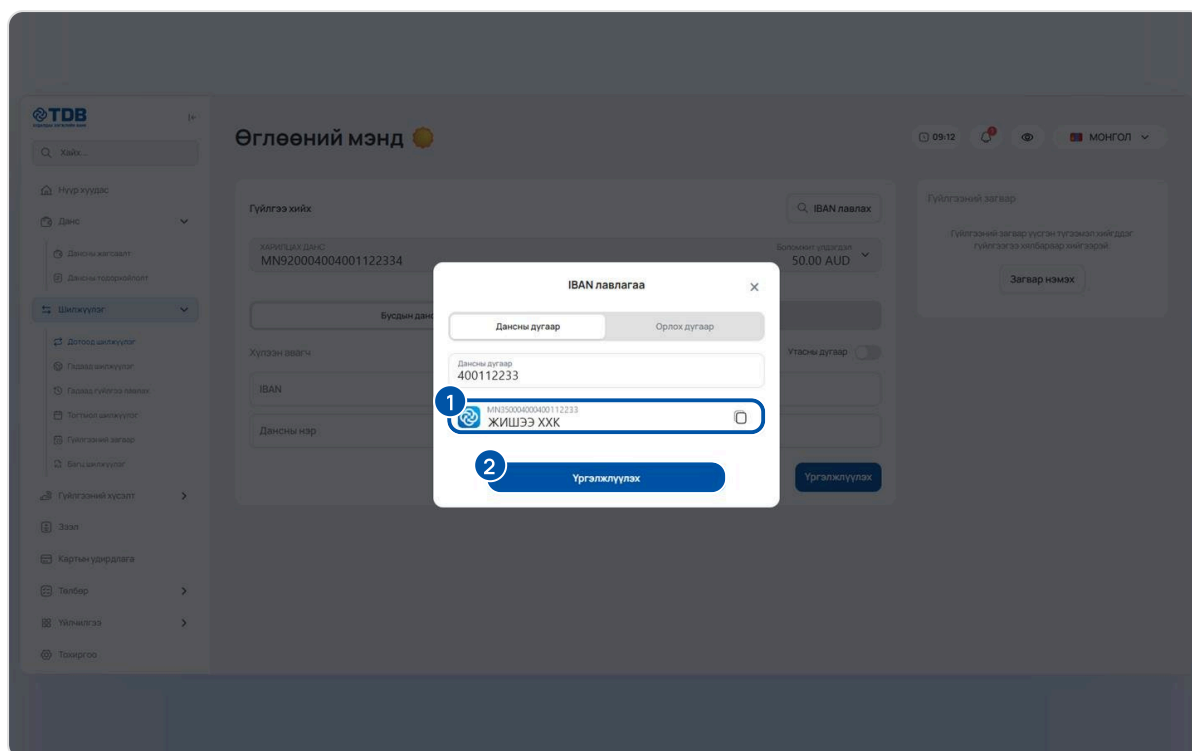


1 Account number

Enter the recipient's account number as digits only, without the MN prefix.

2 Search

When you enter the number, the **Search «Хайх»** button becomes active. Click it and the recipient's IBAN and account name appear.



1 IBAN, account name

The IBAN and account name found are shown, so check the name. You can copy the IBAN to the clipboard with the copy icon on the right.

2 Continue

Click **Continue** «Үргэлжлүүлэх»; the window closes and the IBAN found is filled in on the transfer form.

The screenshot shows the TDB Corporate Internet Banking interface. The main heading is 'Өглөөний мэнд' (Good morning). The left sidebar contains navigation options like 'Хайх...', 'Нүүр хуудас', 'Данс', 'Шилжүүлэг', 'Дотоод шилжүүлэг', 'Гадаад шилжүүлэг', 'Тогтвортой шилжүүлэг', 'Гүйлгээний загвар', 'Бэлтгэл шилжүүлэг', 'Гүйлгээний хуудас', 'Зээл', 'Картын удирдлага', 'Төлбөр', 'Үйлчилгээ', and 'Товиргоо'. The main content area is titled 'Гүйлгээ хийх' (Make a transfer). It includes a search bar for IBAN, a dropdown for the amount (50.00 AUD), and a section for the recipient's details. The recipient's name is 'ЖИШЭЭ ХХК' (JISHA KHK). The transaction amount is '50.00 AUD'. The transaction details section includes fields for 'Шилжүүлэх дүн' (Transfer amount), 'Хүлээн авах дүн' (Receive amount), and 'Гүйлгээний утга' (Transfer description). The form is filled out with the following data:

- IBAN: MN920004004001122334
- Amount: 50.00 AUD
- Recipient Name: ЖИШЭЭ ХХК
- Transfer Amount: 50.00 AUD
- Receive Amount: 50.00 MNT
- Transfer Description: Гүйлгээний утга

1 IBAN

The IBAN found is filled in automatically in the **IBAN** field.

2 Recipient

The recipient's bank and account name appear. Check that the name matches the recipient you want to transfer to.

3 Transaction details

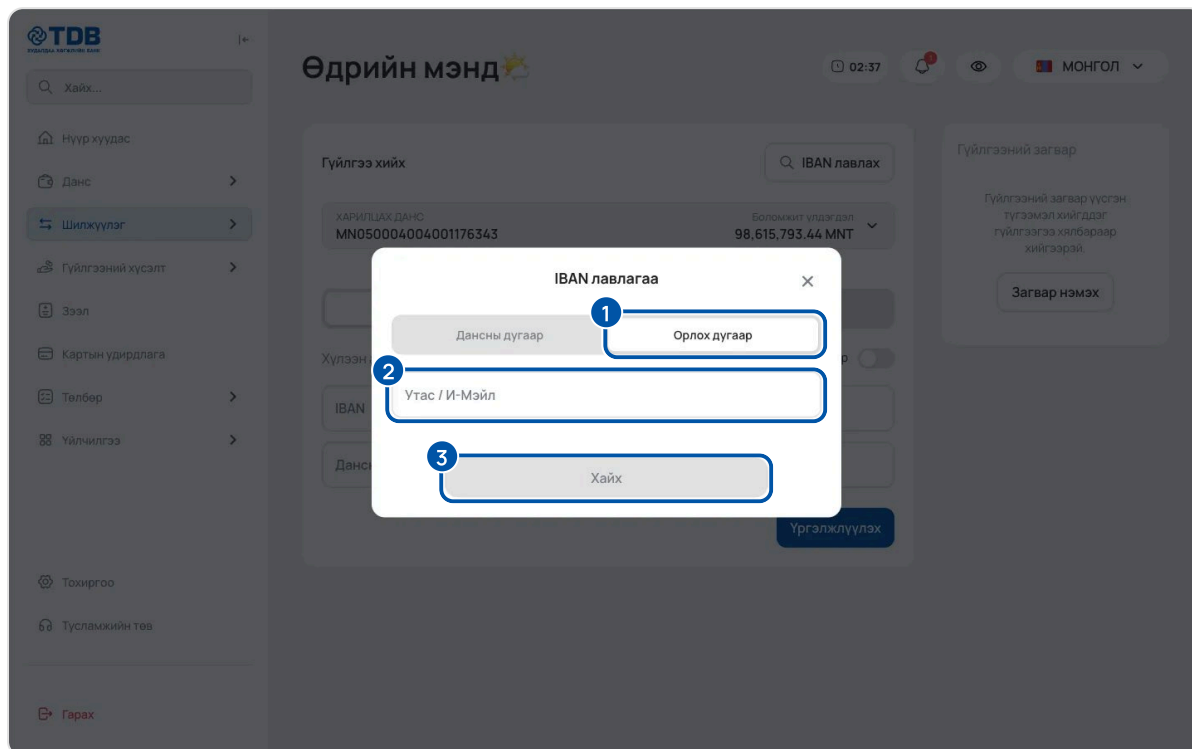
Enter the amount and description and continue with the transfer.

[Making a domestic transfer →](#)

By alias number

PATH Transfers > Domestic transfer > IBAN lookup

SCREEN 1 / 1 Search by alias number



1 Alias number tab

Select the **Alias number** «Орлох дугаар» tab. An alias number is a phone number or email registered in the Unified Account Registry, used instead of an account number.

2 Phone / Email

In the **Phone / Email** «Утас / И-Мэйл» field, enter either the phone number or the email registered in the Unified Account Registry.

3 Search

Click **Search** «Хайх». The recipient's IBAN and account name appear; check the name.

Transferring abroad (SWIFT)

Sending money by SWIFT to a bank account in another country.

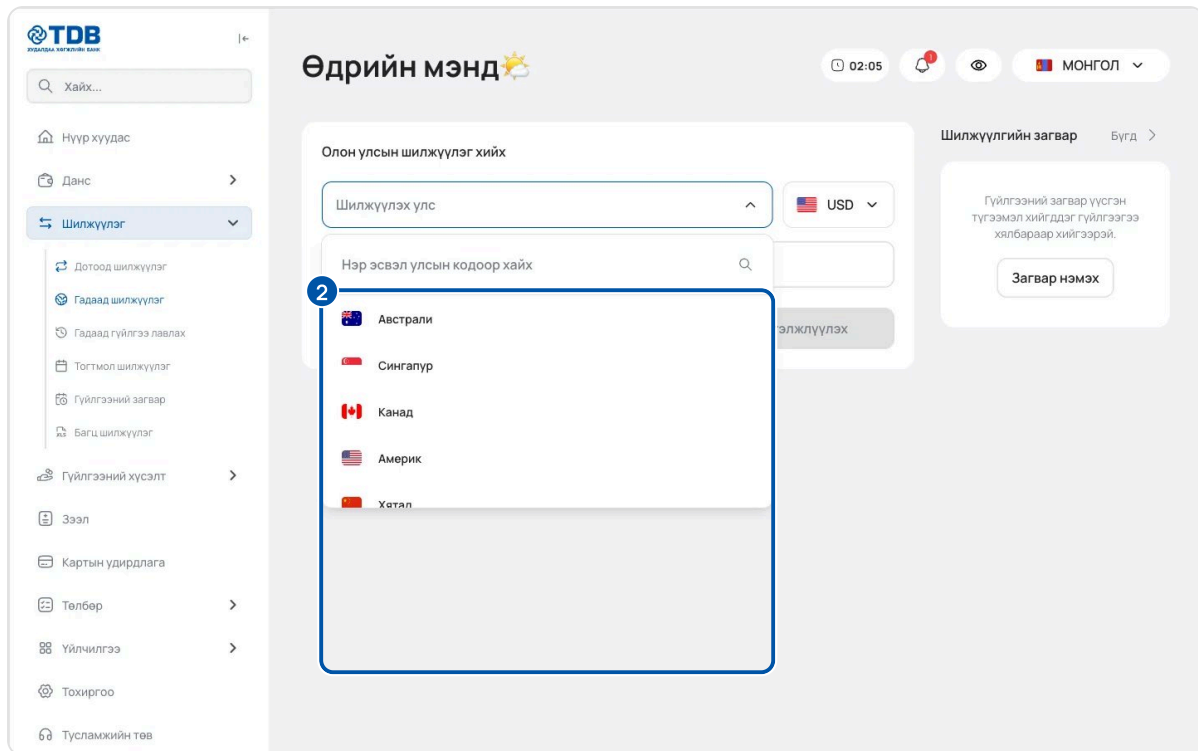
PATH Transfers > International transfer

RELATED GUIDES International transfer inquiry · Trade requests

SCREEN 1/9 Country, currency, amount

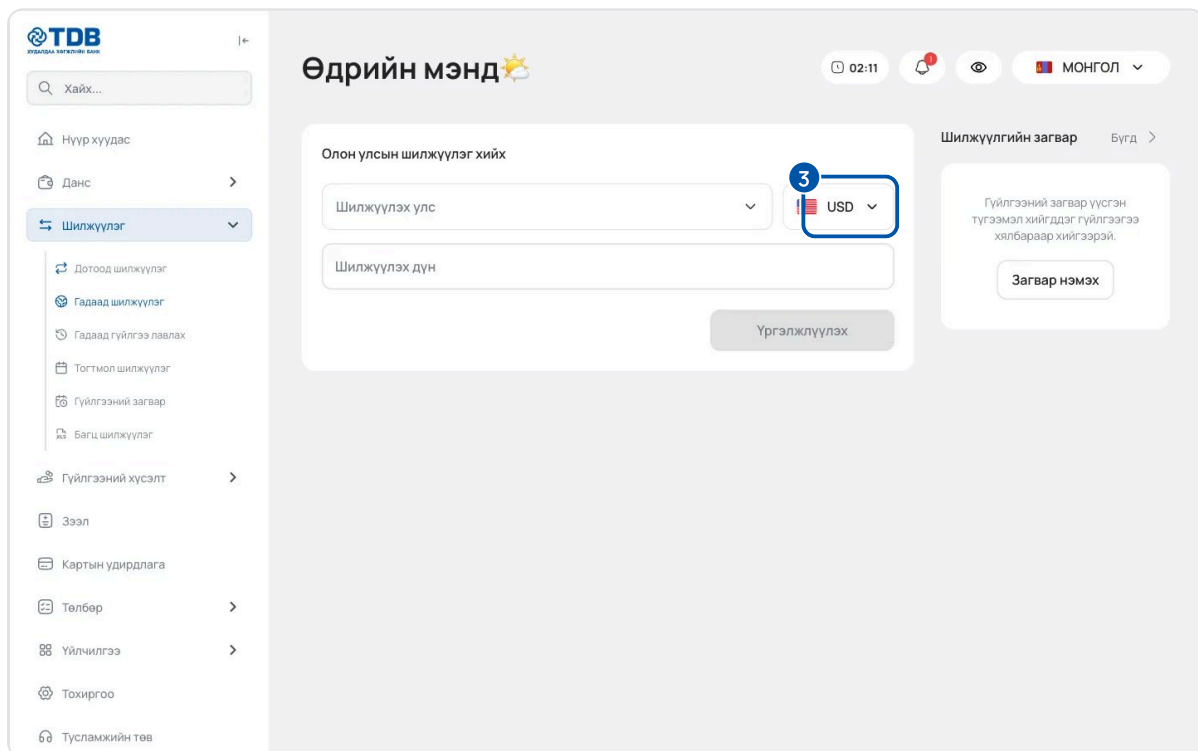
1 Destination country

Click the **Destination country** «Шилжүүлэх улс» field and select the country from the list. You can search by country name or code.



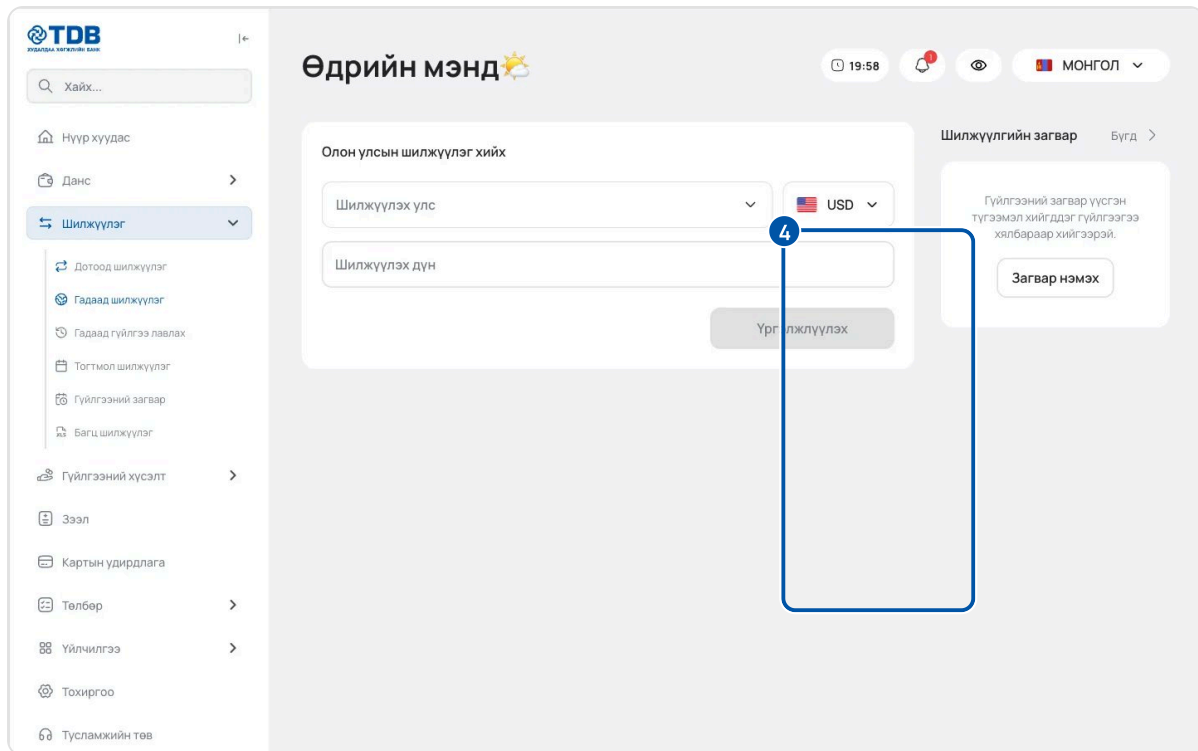
2 Country list

Search by country name or code with the search bar at the top of the list. Select the country where the bank is located, not the recipient's nationality.



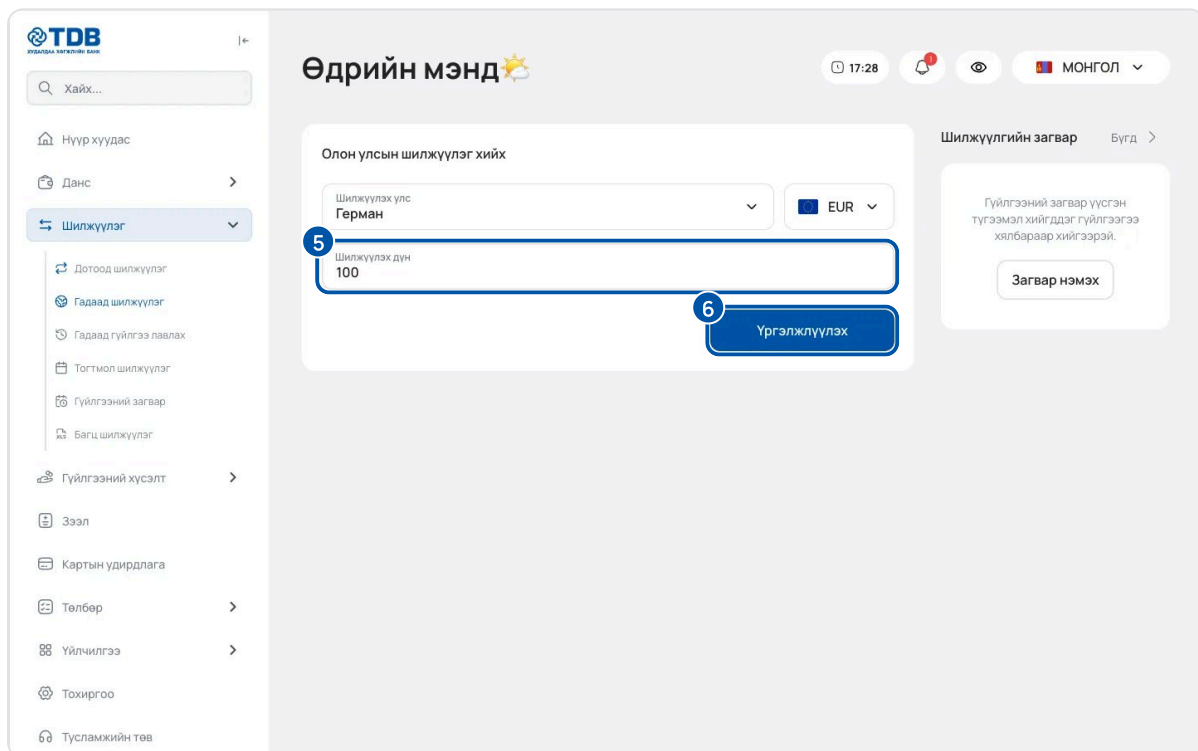
3 Currency

Select the transfer currency from the currency option to the right of the country field. **USD** is selected by default, so change it if the recipient's currency is different.



4 Currency list

From currencies such as USD, AUD, CAD, CHF, CNY, EUR, GBP and HKD, select the one that matches the recipient's account currency.



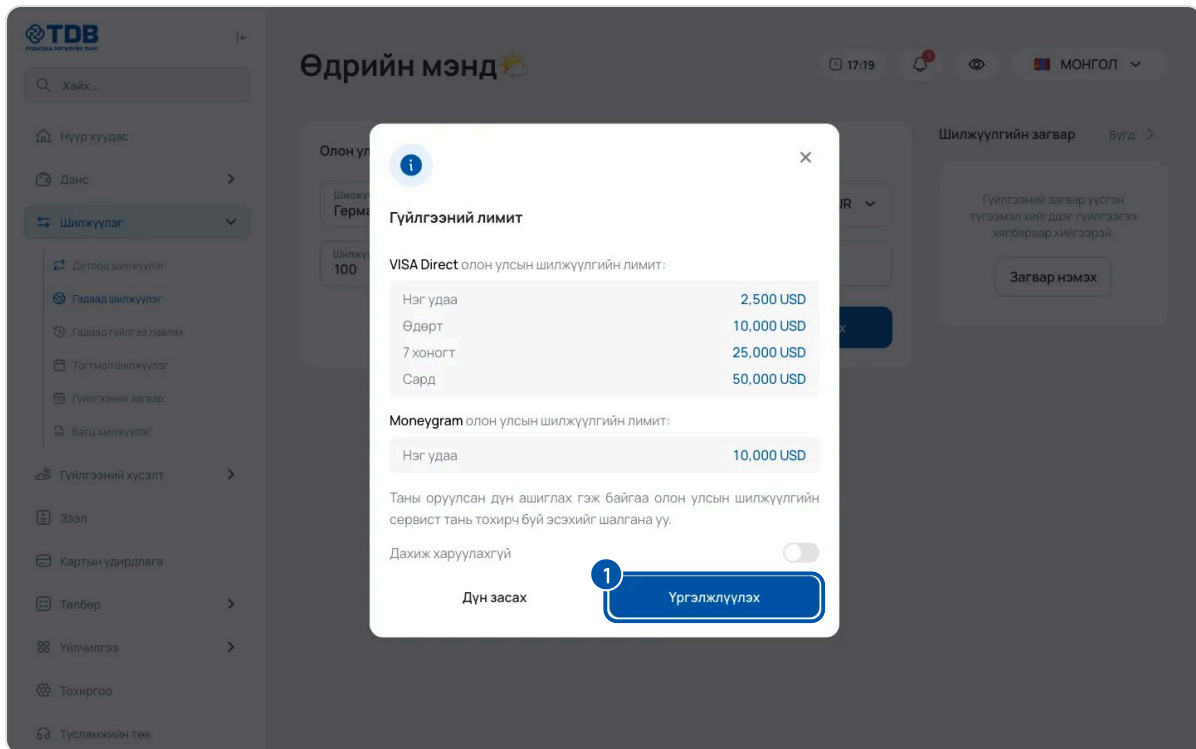
5 Transfer amount

Enter the amount the recipient will receive, in the selected currency. The amount in tugrik debited from your account and the exchange rate are shown in the next step.

6 Continue

The button becomes active once the country, currency and amount are filled in. When you click it, transaction limit information may appear.

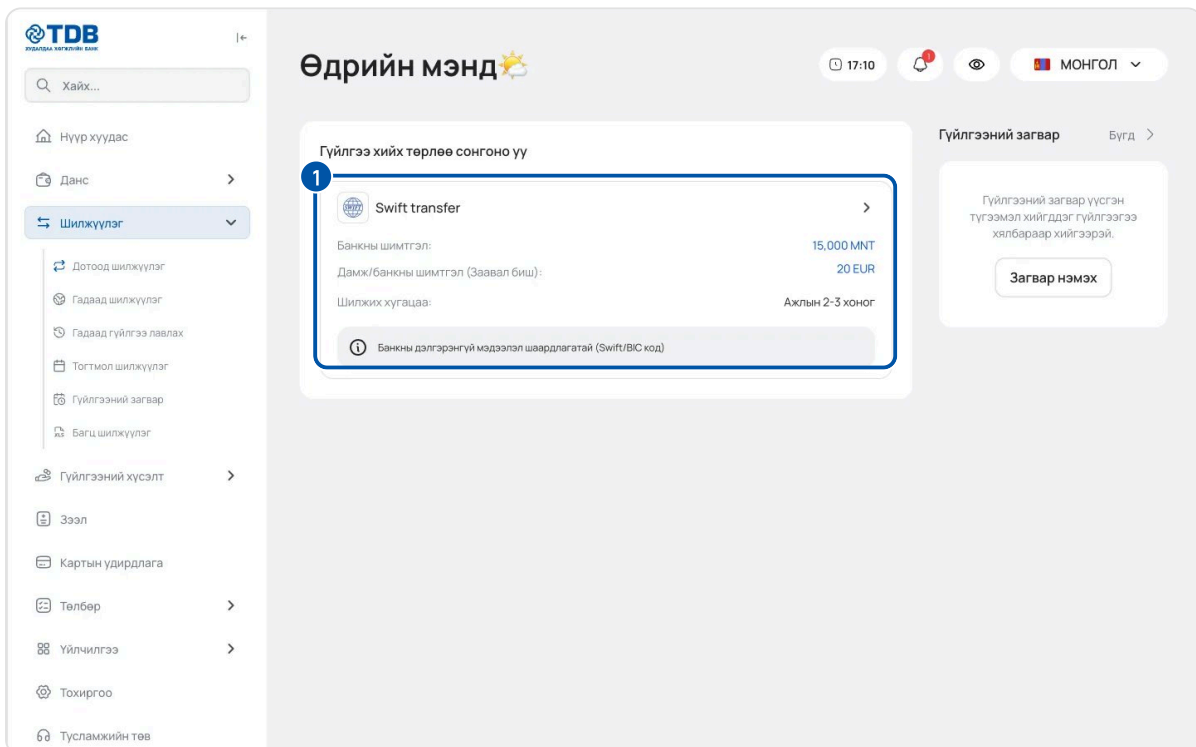
SCREEN 2/9 Transaction limit



1 Continue

If the amount is within the limit shown in the window, click to go on to the step for choosing the transfer type.

SCREEN 3/9 Transfer type



1 Swift transfer

Check the bank fee, the intermediary bank fee (optional) and the transfer time, then select. This type requires the recipient bank's SWIFT/BIC code.

1 Debit account

Select the account the money goes out from. Its **Available balance** «Боломжит үлдэгдэл» is shown next to it, and the sender's name, registration number, phone and address are filled in automatically from the organization's records.

3 Amount

The **Transfer amount** «Шилжүүлэх дүн» is shown in the selected currency, the **Amount debited** «Данснаас хасагдах дүн» in the account currency, and the exchange rate used below them. Fees are added in step 5.

5 SWIFT transactions

If you select a previous transaction or template in the **SWIFT transactions** «SWIFT гүйлгээ» section on the right, every step is filled in. Check the filled-in details at each step and correct them if needed.

2 Organization details

The organization's name, registration number, phone and address appear automatically. Everything except the name and registration number can be edited.

4 Continue

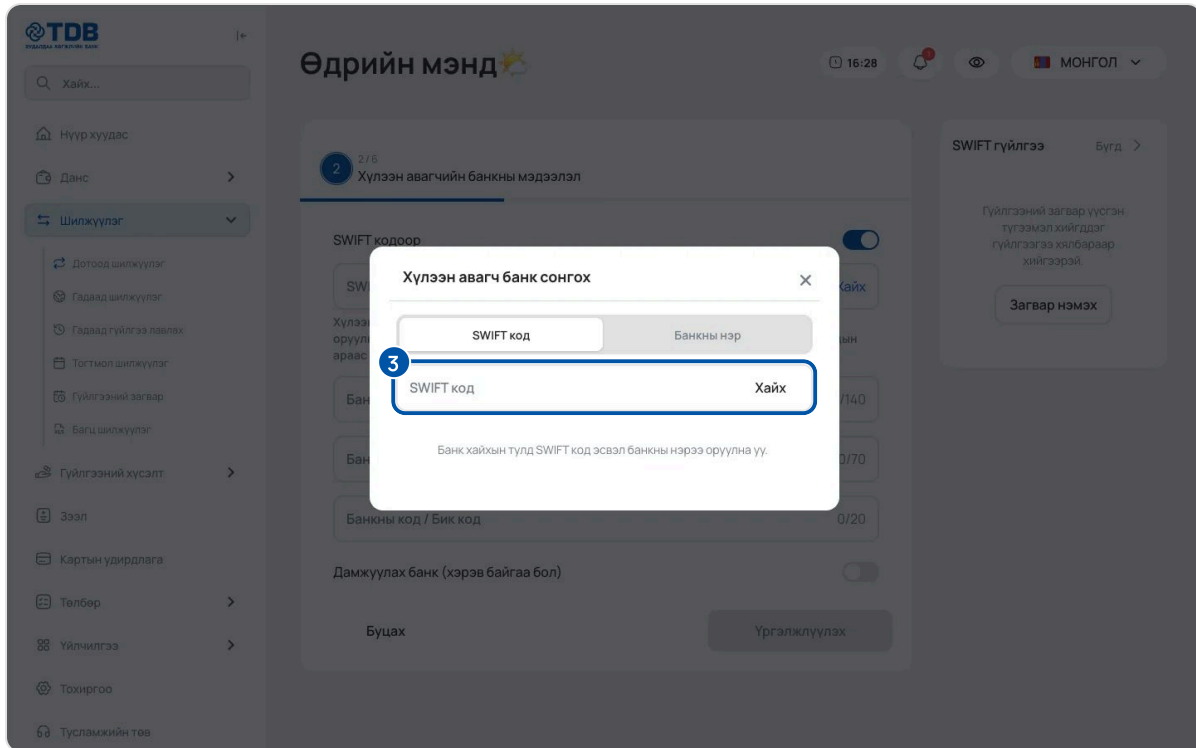
Check the sender details and amount, then click to go on to the step for the recipient bank's details.

1 By SWIFT code

With the switch on, search for the bank by SWIFT code or name and have the bank name and address filled in automatically. Turn it off to enter the bank details manually.

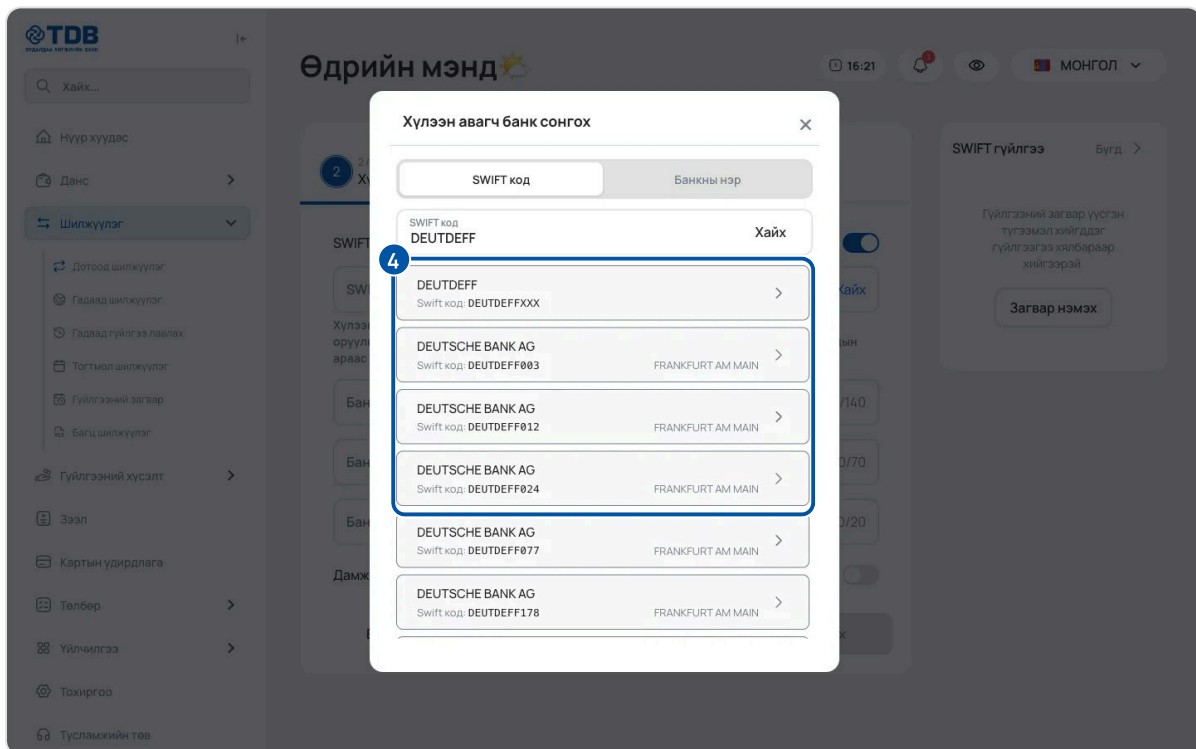
2 SWIFT code

Enter the 8- or 11-character code you got from the recipient and click **Search «Хайх»**. To send to the bank's head office, select the first row, where XXX is added after the code.



3 Search for the bank

The **Select recipient bank** «Хүлээн авагч банк сонгох» window opens; search for the bank on the **SWIFT code** «SWIFT код» or **Bank name** «Банкны нэр» tab.



4 Select the bank

Each result shows the bank name, full SWIFT code and city. Select the bank and branch that exactly matches the code the recipient gave you.

Өдрийн мэнд

16:14

МОНГОЛ

2 / 6 Хүлээн авагчийн банкны мэдээлэл

SWIFT кодоор

SWIFT код: DEUTDEFF003

Хүлээн авагчаас ирүүлсэн хүлээн авагчийн банкны SWIFT BIC код / 8 эсвэл 11 оронтой / оруулна уу. Хэрэв хүлээн авагчийн банкны төв салбар луу гүйлгээ илгээх бол swift кодын араас XXX тэмдэгт нэмж бичигдсэн эхний мөрний мэдээллийг сонгоно уу.

5

Банкны нэр: DEUTSCHE BANK AG 16/140

Банкны хаяг: FRANKFURT AM MAIN, 20/70

Банкны код / Бик код: 0/20

Дамжуулах банк (хэрэв байгаа бол) ☐

Буцах

Үргэлжлүүлэх

SWIFT гүйлгээ Бүгд >

Гүйлгээний загвар үүсгэн түгээмэл хийгддэг гүйлгээгээ хялбараар хийгээрэй.

Загвар нэмэх

5 Bank details

The **Bank name** «Банкны нэр» and **Bank address** «Банкны хаяг» fields of the selected bank are filled in automatically. If the recipient gave you a special code, add it in the **Bank code / BIC code** «Банкны код / Бик код» field.

Өдрийн мэнд

16:51

МОНГОЛ

2 / 6 Хүлээн авагчийн банкны мэдээлэл

SWIFT кодоор

SWIFT код: DEUTDEFF003

Хүлээн авагчаас ирүүлсэн хүлээн авагчийн банкны SWIFT BIC код / 8 эсвэл 11 оронтой / оруулна уу. Хэрэв хүлээн авагчийн банкны төв салбар луу гүйлгээ илгээх бол swift кодын араас XXX тэмдэгт нэмж бичигдсэн эхний мөрний мэдээллийг сонгоно уу.

6

Банкны нэр: DEUTSCHE BANK AG 0/140

Банкны хаяг: FRANKFURT AM MAIN, 0/70

Банкны код / Бик код: 0/20

Дамжуулах банк (хэрэв байгаа бол) ☒

Буцах

Үргэлжлүүлэх

SWIFT гүйлгээ Бүгд >

Гүйлгээний загвар үүсгэн түгээмэл хийгддэг гүйлгээгээ хялбараар хийгээрэй.

Загвар нэмэх

6 Intermediary bank

If the recipient specified an intermediary bank, turn on the **Intermediary bank (if any)** «Дамжуулах банк (хэрэв байгаа бол)» switch and enter its details. If not, leave it empty.

7

The button becomes active once the bank details are filled in. Click it to go on to the recipient details step.

1 Account or IBAN

Depending on the country, enter the account number or the IBAN. For countries that use IBAN (for example, European countries) enter the IBAN; for other countries enter the account number.

3 Recipient address

Write the address exactly as registered, without abbreviations. Enter the street, building number, postal code and city in full.

2 Recipient name

Write the recipient's name in Latin letters exactly as registered with their bank, without abbreviations. If the recipient is an organization, enter the full legal name.

4 Continue

Check the recipient's account, name and address, then click to go on to the payment purpose step.

1 Payment purpose

Write what the payment is for in English, without abbreviations, up to 140 characters. For example, mention the contract or invoice number.

2 Upload a file

Click the dashed area to attach your invoice or contract. You can attach PDF, JPG or PNG files of up to 20 MB; this is optional.

3 Main purpose

Click the **Select the main transaction purpose** «Гүйлгээний үндсэн зориулалт сонгох» field and select from the list. The list of sub-purposes changes depending on what you select.

4 Main purposes

The options include Payment for goods, Others, Travelers' expenses and Payment for services. Select **Payment for goods** when buying goods, **Payment for services** when paying for work or services, and **Others** if neither fits.

5 Sub-purpose

The **Select the transaction sub-purpose** «Гүйлгээний дэд зориулалт сонгох» field becomes active after you select the main purpose. Select the one that fits the main purpose.

The screenshot shows the TDB online banking interface. On the left is a sidebar with navigation options like 'Нүүр хуудас', 'Данс', 'Шилжүүлэг', and others. The main area is titled 'Өдрийн мэнд' and shows a progress bar with 4 steps. The current step is 'Төлбөрийн зориулалт' (Payment purpose). Below this, there's a form with a title 'Төлбөрийн зориулалт' and a value '31/140'. The main form area has a file upload section and two dropdown menus. The first dropdown is labeled 'Гүйлгээний үндсэн зориулалт сонгох' (Select the main purpose of the transaction) and has 'Payment for services' selected. The second dropdown is labeled 'Гүйлгээний дэд зориулалт сонгох' (Select the sub-purpose of the transaction) and is highlighted with a blue circle and the number 6. This dropdown menu is open, showing options: 'Freight transport', 'Passenger transport', 'Other transport', 'Insurance premium', and 'Construction services'. On the right side, there's a 'SWIFT гүйлгээ' (SWIFT transaction) section with a 'Загвар нэмэх' (Add template) button.

6 Sub-purposes

For example, under Payment for services there are options such as Freight transport, Insurance premium, Construction services, **Passenger transport** and **Other transport**. Select the one closest to the payment purpose.

This screenshot shows the same TDB online banking interface as the previous one, but with a different selection in the sub-purpose dropdown. The dropdown now shows 'Construction services' selected. At the bottom of the form, there's a 'Буцах' (Back) button and a blue button labeled 'Ургэлжлүүлэх' (Continue), which is highlighted with a blue circle and the number 7. The rest of the interface remains the same.

7 Continue

Fill in the payment purpose and the main and sub-purposes, then click to go on to the fee step. Attaching a file is optional.

1 Fee type

Click the **Fee type** «Шимтгэлийн төрөл» field and select who pays the fees. After you select the type, the fee breakdown and total appear below.

2 Types

If the sender pays all bank fees, the aim is for the recipient to receive the full amount. If you do not pay the intermediary bank fee, that fee may be deducted from the amount transferred.

Өдрийн мэнд

13:45 МОНГОЛ

5 / 6 Шимтгэлийн мэдээлэл

Шимтгэлийн төрөл
Шилжүүлэгч бүх банкны шимтгэлийг хариуцна

Шилжүүлгийн мэдээлэл

3 Шилжүүлэх дүн
100.00 EUR

4 Банкны шимтгэл: 15,000.00 MNT
Дамжуулагч банкны шимтгэл: 40,383.50 MNT
Интернет банкны шимтгэл: 100.00 MNT

5 55,483.50 MNT Нийт шимтгэл
2 өдөр (ажлын өдөр) Шилжүүлэх хугацаа

6 Дансаас хасагдах нийт дүн
462,683.50 MNT

7 Үргэлжлүүлэх

Булцах

SWIFT гүйлгээ Бүгд >

Гүйлгээний загвар үүсгэн түгээмэл хийгддэг гүйлгээгээ хялбараар хийгээрэй.

Загвар нэмэх

3 Transfer amount

The amount sent to the recipient is shown in the currency. It is the same as the amount entered in step 1.

5 Total fee and time

The **Total fee** «Нийт шимтгэл» is the sum of the fees above, and the **Transfer time** «Шилжүүлэх хугацаа» is the number of working days until the money reaches the recipient.

7 Continue

Check the fees and total, then click to go on to the summary screen. The transaction has not been made yet at this point.

4 Fees

The bank fee, the intermediary bank fee and the internet banking fee are each shown on their own row in tugrik. The intermediary bank fee changes depending on the fee type you selected.

6 Total amount debited

Shows the tugrik amount of the transfer plus the total fee. Check that your account balance covers this amount.

Өдрийн мэнд

13:35

МОНГОЛ

6/6 SWIFT гүйлгээ

1 Шилжүүлэгчийн мэдээлэл

Шилжүүлэгчийн данс: MN050004004001176343

Шилжүүлэгчийн нэр: TDBM E-BANKING TEST

Регистрийн дугаар: 0005098

Утасны дугаар: (+976) 99123353

Шилжүүлэгчийн хаяг: NA, TDB TOV BAIR, 1-R KHOROO, SUKHBAATAR, ULAANBAATAR, MONGOLIA

2 Шилжүүлгийн мэдээлэл

Шилжүүлэх дүн: 100.00 EUR

Банкны шимтгэл:	15,000.00 MNT
Дамжуулагч банкны шимтгэл:	40,383.50 MNT
Интернет банкны шимтгэл:	100.00 MNT
55,483.50 MNT	Нийт шимтгэл

Дансаас хасагдах нийт дүн: 462,683.50 MNT

Хүлээн авагчийн мэдээлэл

SWIFT гүйлгээ Бүгд

Гүйлгээний загвар үүсгэн түгээмэл хийгддэг гүйлгээгээ хялбараар хийгээрэй.

Загвар нэмэх

1 Sender

The sender's account, name, registration number, phone and address are shown. This information comes from step 1, so to change it, go back to that step with **Back** «Бүцах».

2 Transfers

The transfer amount is shown in the currency, and the fees and the **Total amount debited** «Данснаас хасагдах нийт дүн» in tugrik.

ТДБ
TDB

Хайх...

Нүүр хуудас

Данс

Шилжүүлэг

Дотоод шилжүүлэг

Гадаад шилжүүлэг

Гадаад гүйлгээ лавлах

Тогтмол шилжүүлэг

Гүйлгээний загвар

Багц шилжүүлэг

Гүйлгээний хүсэлт

Зээл

Картын удирдлага

Төлбөр

Үйлчилгээ

Тохиргоо

Тусламжийн төв

Өдрийн мэнд

Дансаас хасагдах нийт дүн
462,683.50 MNT

3 Хүлээн авагчийн мэдээлэл

Хүлээн авагчийн дансны дугаар эсвэл IBAN
DE89370400440532013000

Хүлээн авагчийн нэр
SAMPLE GMBH

Хүлээн авагчийн хаяг
MUSTERSTRASSE 1, 10115 BERLIN

4 Хүлээн авагч банкны мэдээлэл

Банк байрших улс
Germany

Хүлээн авагч банкны SWIFT
DEUTDEFF003

Банконы нэр
DEUTSCHE BANK AG

Банконы хаяг
.FRANKFURT AM MAIN.,

5 Төлбөрийн зориулалт

Төлбөрийн зориулалт
PAYMENT FOR CONSULTING SERVICE

Гүйлгээний үндсэн зориулалт
Payment for services

Гүйлгээний дэд зориулалт
Construction services

Буцах

6 Гүйлгээ хийх

3

Recipient

Scroll down to see the recipient's account or IBAN, name and address. Check the account or IBAN against the invoice or contract.

5

Purpose

The payment purpose, main purpose and sub-purpose entered in step 4 are shown.

4

Recipient bank

The **Bank country** «Банк байрших улс», **Recipient bank SWIFT** «Хүлээн авагч банкны SWIFT», bank name and address are shown.

6

Make a transaction

Check all the details and click **Make transaction** «Гүйлгээ хийх». Read the information in the window that appears and click **Agree and make transaction** «Зөвшөөрч гүйлгээ хийх».

International transfer inquiry

Checking the status and progress of the SWIFT and Visa Direct transactions you have sent.

PATH Transfers > International transfer inquiry

RELATED GUIDES Transferring abroad (SWIFT)

SCREEN 1/1 Find your transaction

The screenshot shows the TDB International transfer inquiry interface. The title is "Гадаад гүйлгээ лавлах" (Check international transactions). The interface includes a sidebar with navigation options like "Нүүр хуудас", "Данс", "Шилжүүлэг", "Дотоод шилжүүлэг", "Гадаад шилжүүлэг", "Гадаад гүйлгээ лавлах", "Тогтмол шилжүүлэг", "Гүйлгээний загвар", "Багц шилжүүлэг", "Гүйлгээний хүсэлт", "Зээл", "Картын удирдлага", "Төлбөр", "Үйлчилгээ", "Тохиргоо", and "Тусламжийн төв". The main area has a search bar with "Хайх..." and a "Select" dropdown (1). Below the search bar are fields for "Start date" (2), "End date" (3), and "Quick options" (3). The "Type" dropdown (4) is set to "Swift". The search field (5) contains "Гүйлгээний утга, дүн, харилцагчийн нэр...". The results table (6) shows a list of transactions with columns: "Төрөл", "Гүйлгээний мэдээлэл", "Шилжүүлсэн данс", "Огноо", and "Дүн".

Төрөл	Гүйлгээний мэдээлэл	Шилжүүлсэн данс	Огноо	Дүн
ERDENEBAATAR NANDINDERENE	MN050004004001176343	2026-10-09	13.00 USD	>
BSBDBS	MN050004004001176343	2026-10-09	1.00 USD	>
NAME	MN050004004001176343	2026-10-08	3.00 USD	>
JASON HAND AND LYLIE LUITEN-HAND	MN050004004001176343	2026-10-08	20.00 EUR	>
ERDENEBAATAR NANDINDERENE	MN050004004001176343	2026-10-06	11.00 USD	>
ERDENEBAATAR NANDINDERENE	MN050004004001176343	2026-10-06	13.00 USD	>
PHILIP REQUADT	MN050004004001176343	2026-10-06	1.33 USD	>
DAVID MEADOR	MN050004004001176343	2026-10-06	7.00 USD	>

1 Accounts

Click the arrow of the **Select account** «Данс сонгох» field and select the account you made the international transaction from. Only transactions from that account appear in the list.

3 Quick options

Click one of **7 days** «7 хоног», **1 month** «1 сар» or **3 months** «3 сар» and the dates are filled in automatically, counting from today.

5 Search

Type the description, the amount or the recipient's name in the search field and click the magnifying glass icon.

2 Date

Click the calendar icon of the **Start date** «Эхлэх огноо» and **End date** «Дуусах огноо» fields to choose the search period.

4 Type

Click the field to filter by transaction type. **Swift** is selected by default.

6 List

The list shows the type, transaction details, account, date and amount. Click the arrow at the end of a row to see the transaction's details and status.

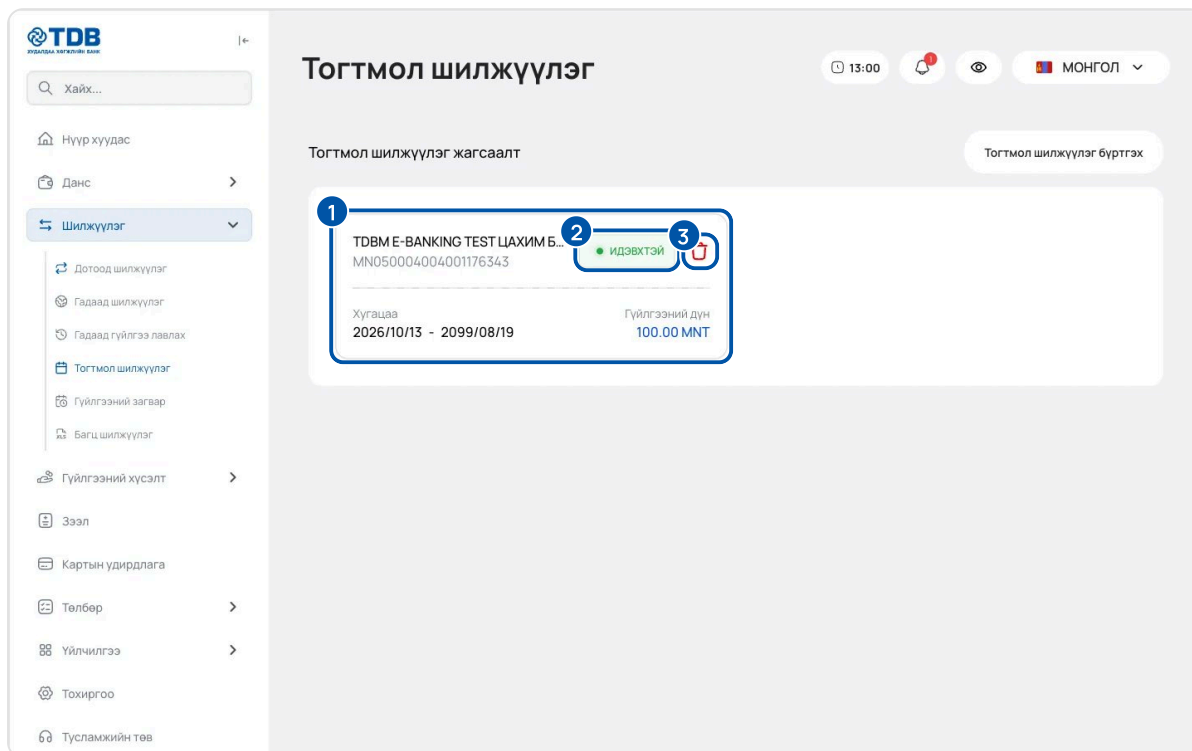
Recurring transfer

Viewing and registering repeating transfers.

PATH Transfers > Recurring transfer

RELATED GUIDES [Making a domestic transfer](#) · [Transfer templates](#)

SCREEN 1/1 Recurring transfer list



1 Registration

See the account, period and amount in the recurring transfer list. To register a new recurring transfer, click the “Register recurring transfer” «Тогтмол шилжүүлэг бүртгэх» button at the top right.

3 Delete

To delete a recurring transfer, click the trash can icon. Once deleted, that recurring transfer is removed from the list.

2 Status

An “Active” «Идэвхтэй» status means the recurring transfer is running.

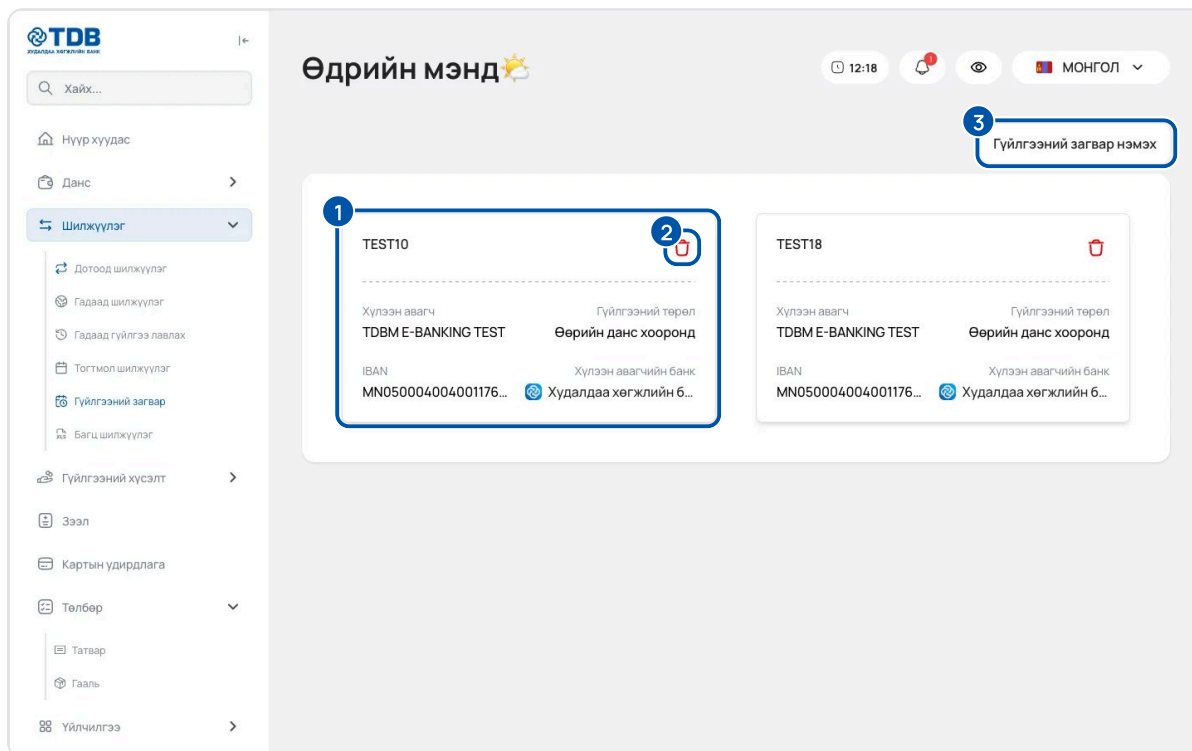
Transfer templates

Saving recipients you transfer to often as templates.

PATH Transfers > **Transfer templates**

RELATED GUIDES [Making a domestic transfer](#) · [Recurring transfer](#)

SCREEN 1/2 Template list



1 Template

Each template's card shows the template name, **Recipient** «Хүлээн авагч», **Transaction type** «Гүйлгээний төрөл», **IBAN** and **Recipient bank** «Хүлээн авагчийн банк». Click a card and the recipient details are filled in, so enter the amount and description and continue.

3 Add a template

Click **Add transfer template** «Гүйлгээний загвар нэмэх» at the top right of the page and the template registration form opens.

2 Delete

Delete a template you no longer need with the red trash can icon on its card.

1 Debit account

Click the arrow of the **CURRENT ACCOUNT** «ХАРИЛЦАХ ДАНС» field and select the account the template's payments go out from. Its **Available balance** «Боломжит үлдэгдэл» is shown on the right.

3 Other / Own account

If you select **Other account** «Бусдын данс», the **IBAN** and **Account name** «Дансны нэр» fields appear; if you select **Own account** «Өөрийн данс», a list for choosing your account appears. On Other account you can register by phone number with the **Phone number** «Утасны дугаар» switch.

5 Save

Enter the amount and description and click it. The saved template appears as a card in the **Transfer templates** «Гүйлгээний загвар» list and on the right side of the transfer page.

2 Template name

Give the template an easy-to-recognize name in the **Template name** «Загварын нэр» field. This name becomes the card's title in the template list.

4 Recipient

For another person's account, the **Account name** «Дансны нэр» appears automatically when you enter the IBAN. For your own account, select it from the list.

Bulk transfer

Transferring to many accounts at once with one file. Payroll, simple, MT101 and UFF bulk transfers.

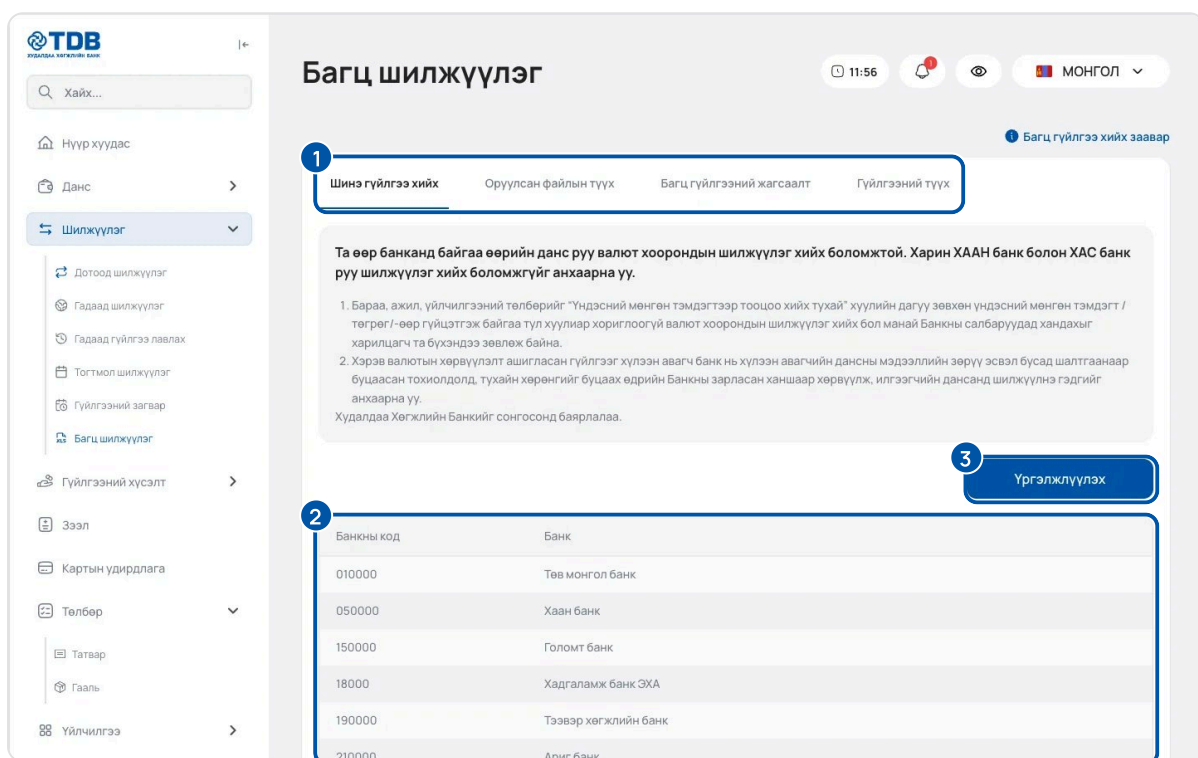
RELATED GUIDES [Sent requests](#) · [Transaction history](#)

OPTION 1/3

Making a bulk transfer

PATH [Transfers](#) > [Bulk transfer](#)

SCREEN 1/2 Start a bulk transfer



1 Tabs

When the page opens, the tab for making a new transaction is active. The other tabs show the uploaded file history, the processed bulk transfers and the transaction history.

2 Bank codes

See the bank codes to use in your file in the table. The bank code in the file must be the same as the "Bank code" «Банкны код» in the table.

3 Continue

After reading the information, click the "Continue" «Үргэлжлүүлэх» button. On the next screen, select the bulk transfer type and upload your file.

1 Bulk transfer type

Select the type in the "Bulk transfer type" «Багц гүйлгээний төрөл» field. After you select it, a button for downloading the Excel template for that type appears, so prepare your file with this template.

2 Types

Choose from the Simple, Payroll, MT101 and UFF types. Make payroll payments with the Payroll bulk transfer type, using the temporary payroll account.

3 Browse files

Click the "Browse files" «Файл хайх» button and select your xls or txt file of up to 20 MB. If you have not prepared a file, download the template for the selected type and enter your details.

5 Continue

After uploading the file and writing the description, click the "Continue" «Үргэлжлүүлэх» button.

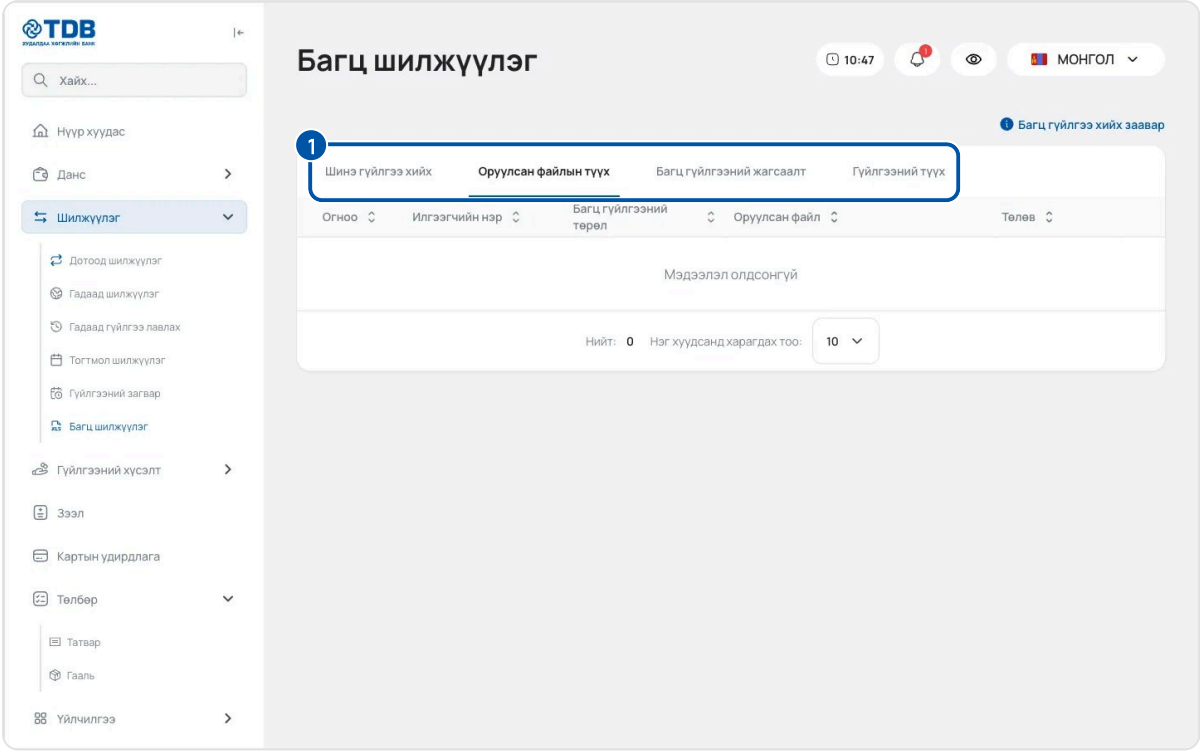
4 Bulk transfer description

Write the file's description in the "Bulk transfer description" «Багц гүйлгээний утга» field. This is not the description of each transaction.

History and lists

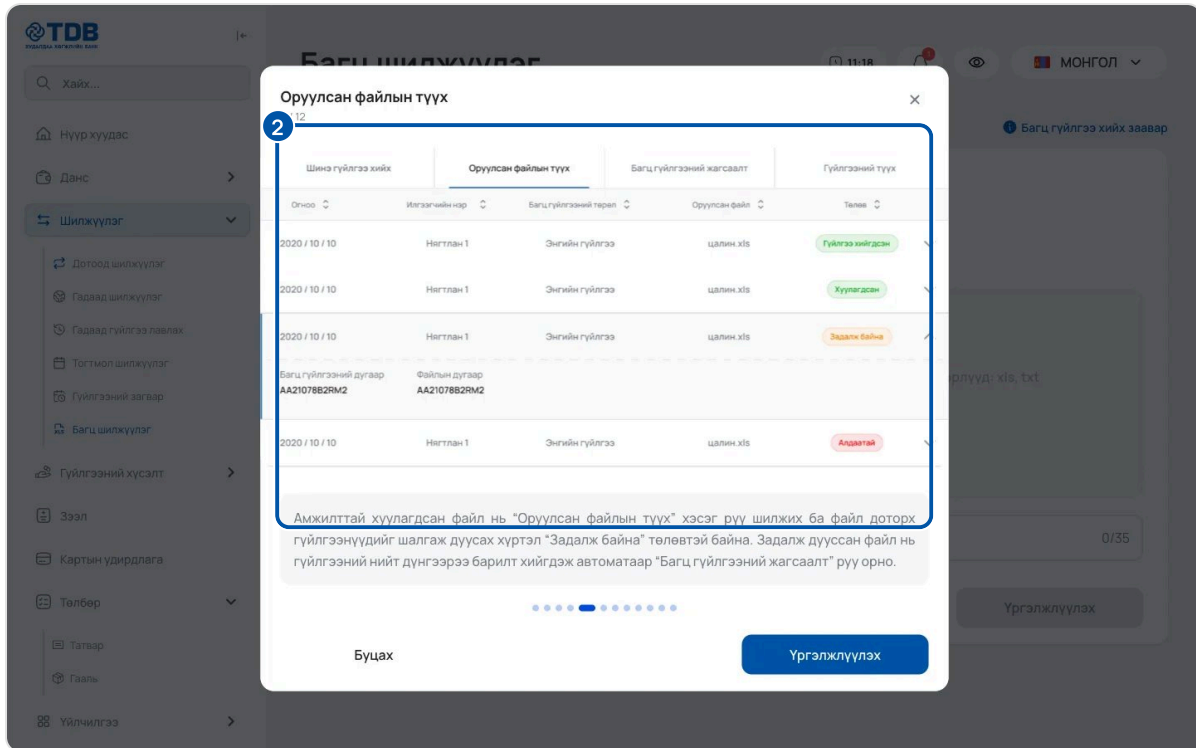
PATH Transfers > Bulk transfer

SCREEN 1 / 3 Uploaded file history



1 Uploaded file history

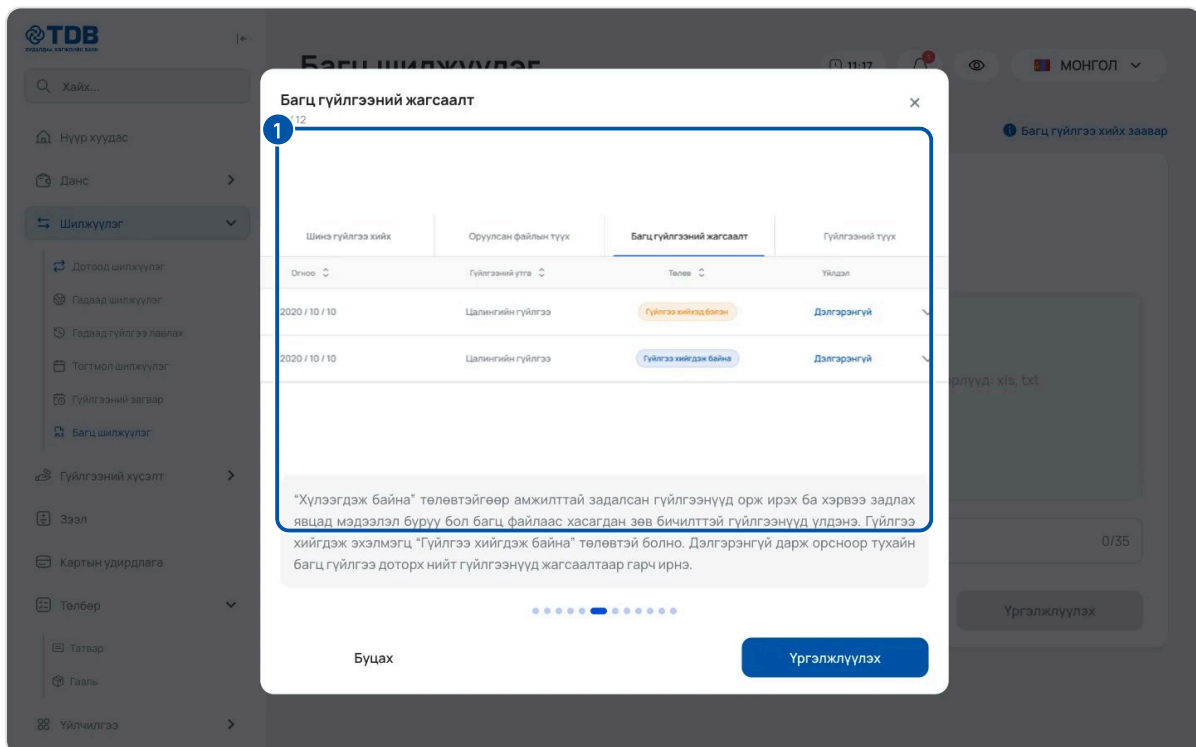
Select the “Uploaded file history” «Оруулсан файлын түүх» tab of the Bulk transfer page. The table shows the date, sender’s name, bulk transfer type, uploaded file and status.



2 Files

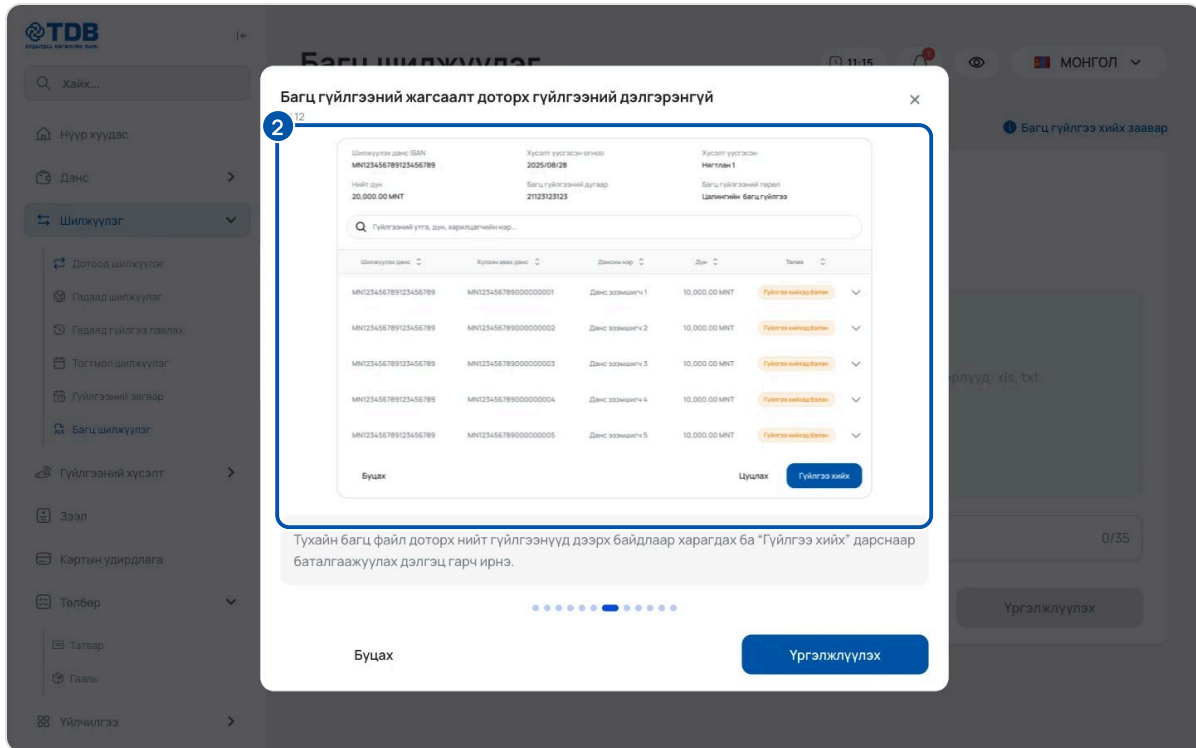
A successfully uploaded file shows the "Processing" «Задалж байна» status. When processing is finished, a hold is placed for the file's total amount and it moves to the "Bulk transfer list" «Багц гүйлгээний жагсаалт» automatically.

SCREEN 2 / 3 Bulk transfer list



1 Bulks

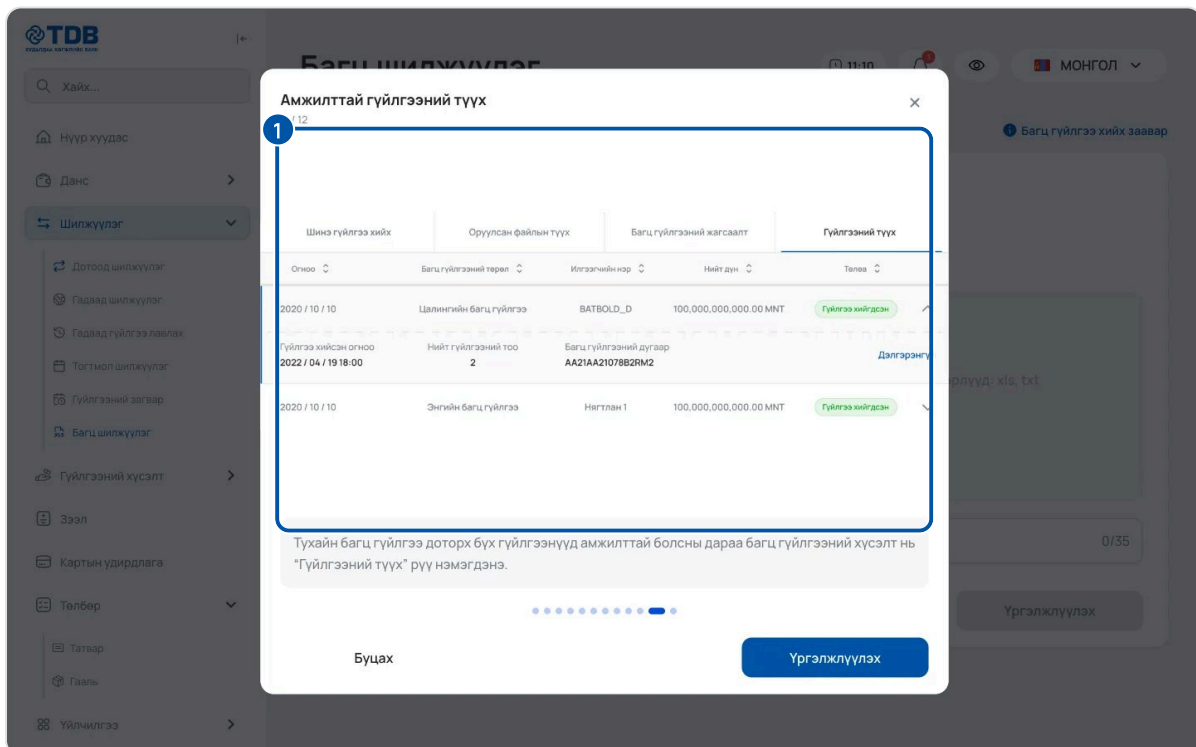
The bulk arrives with its date, description and status, in the "Pending" «Хүлээгдэж байна» status. As soon as the transactions start, its status becomes "Transaction in progress" «Гүйлгээ хийгдэж байна».



2 Details

See the debit account, receiving account, account name, amount and status of each transaction in the bulk. Click Make transaction and a confirmation screen appears.

SCREEN 3 / 3 Transaction history



1 History

Once all transactions in the bulk are successful, the bulk is added to "Transaction history" «Гүйлгээний түүх».

In-app guide

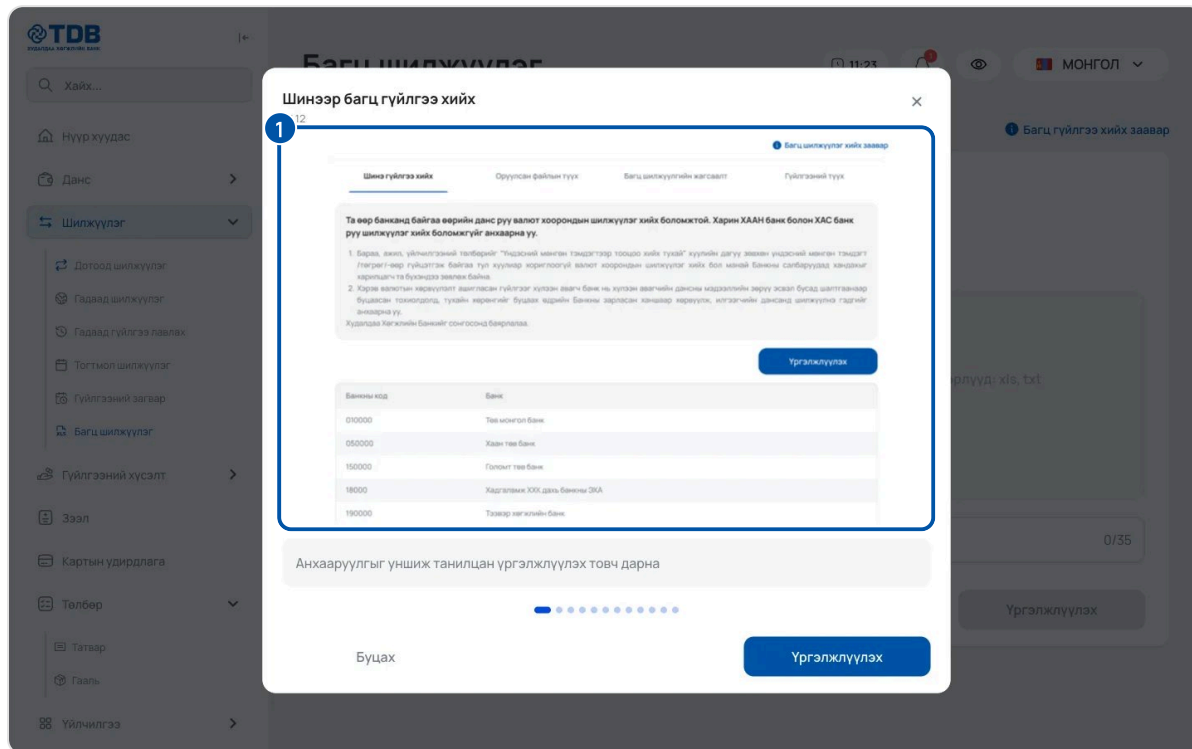
PATH

Transfers

>

Bulk transfer

SCREEN 1/11 1. Make a new bulk transfer



1 Start

Read the information on the first screen and click Continue «Үргэлжлүүлэх».

SCREEN 2/11 2. Upload the file

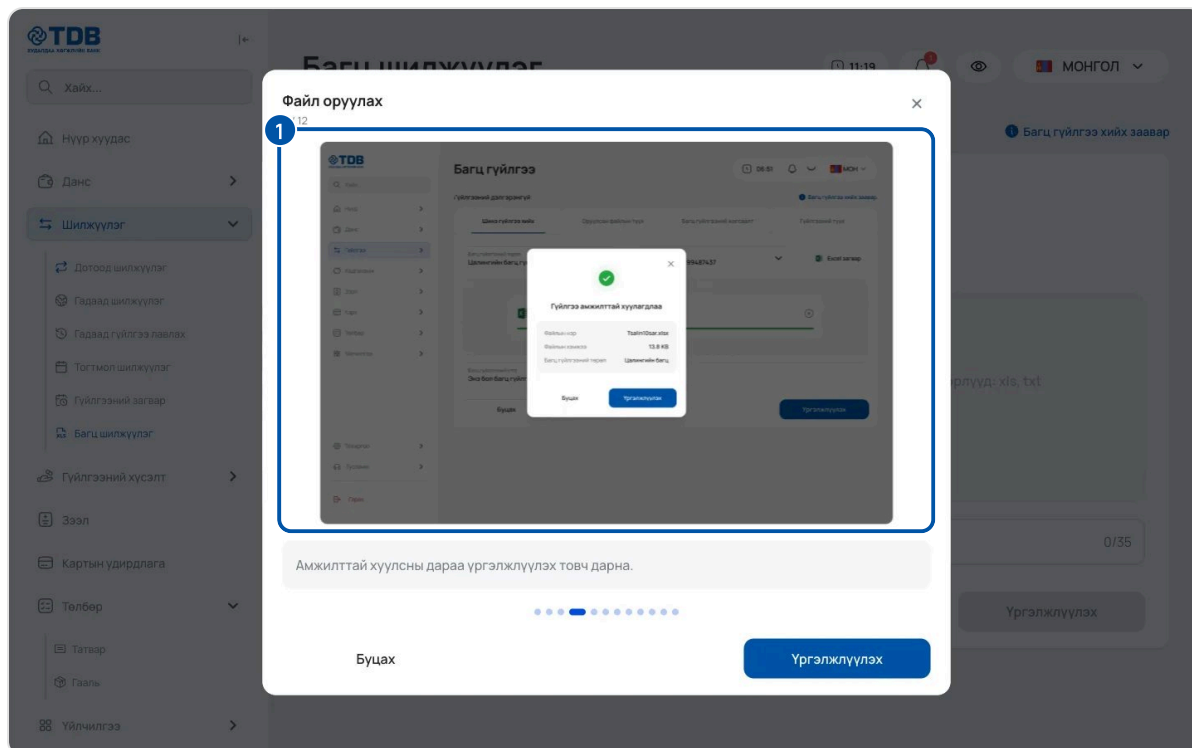
1 Attach the file

Select the Bulk transfer type «Багц гүйлгээний төрөл» and the Debit account «Шилжүүлэх данс», then attach the Excel file you prepared. If you have not prepared a file, download the template for the type with the Excel template button and enter your records.

SCREEN 3/11 3. File description

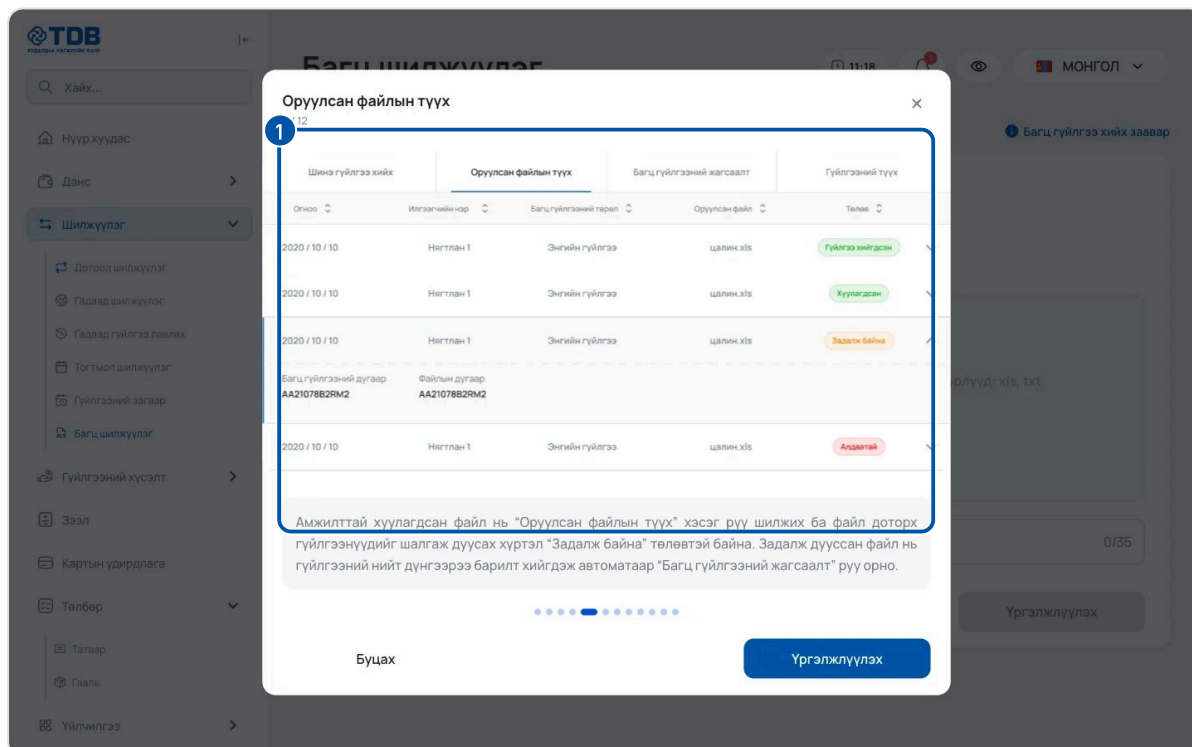
1 Description

After the file has uploaded successfully, enter the file's description and continue. This is only the file's description, not the transaction description.



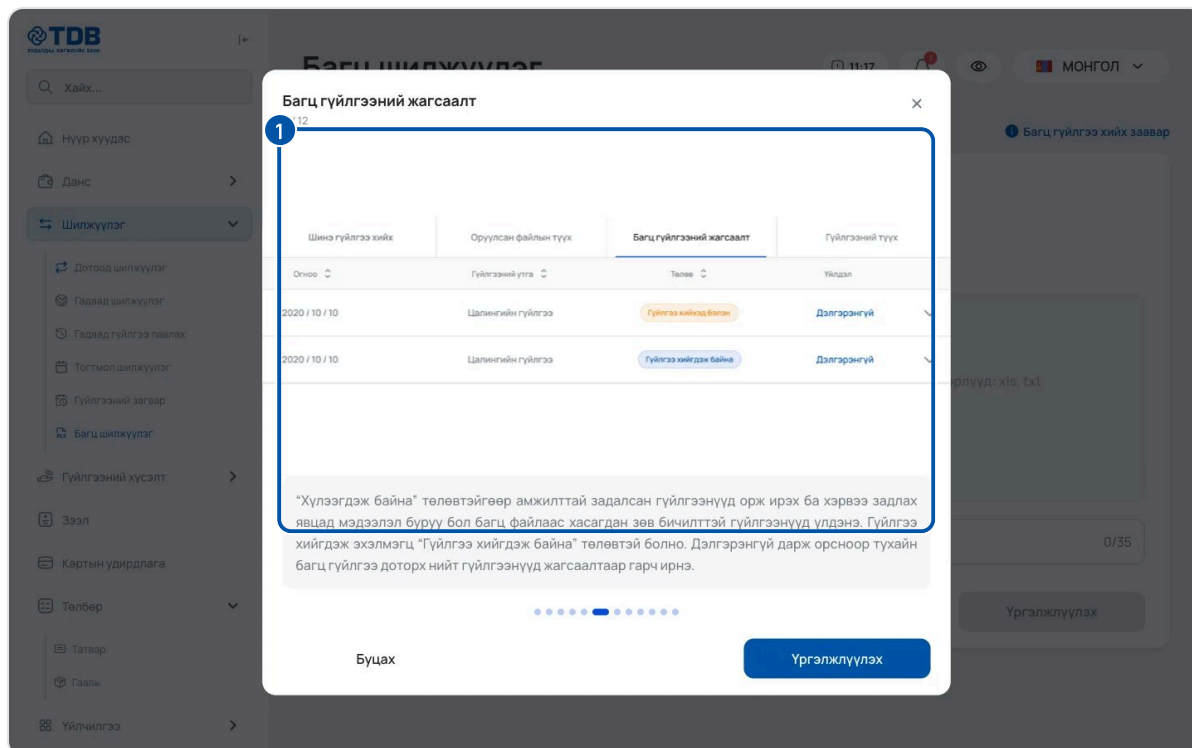
1 Uploaded successfully

The window that appears shows the file name, size and bulk transfer type. Check them and click Continue «Үргэлжлүүлэх».



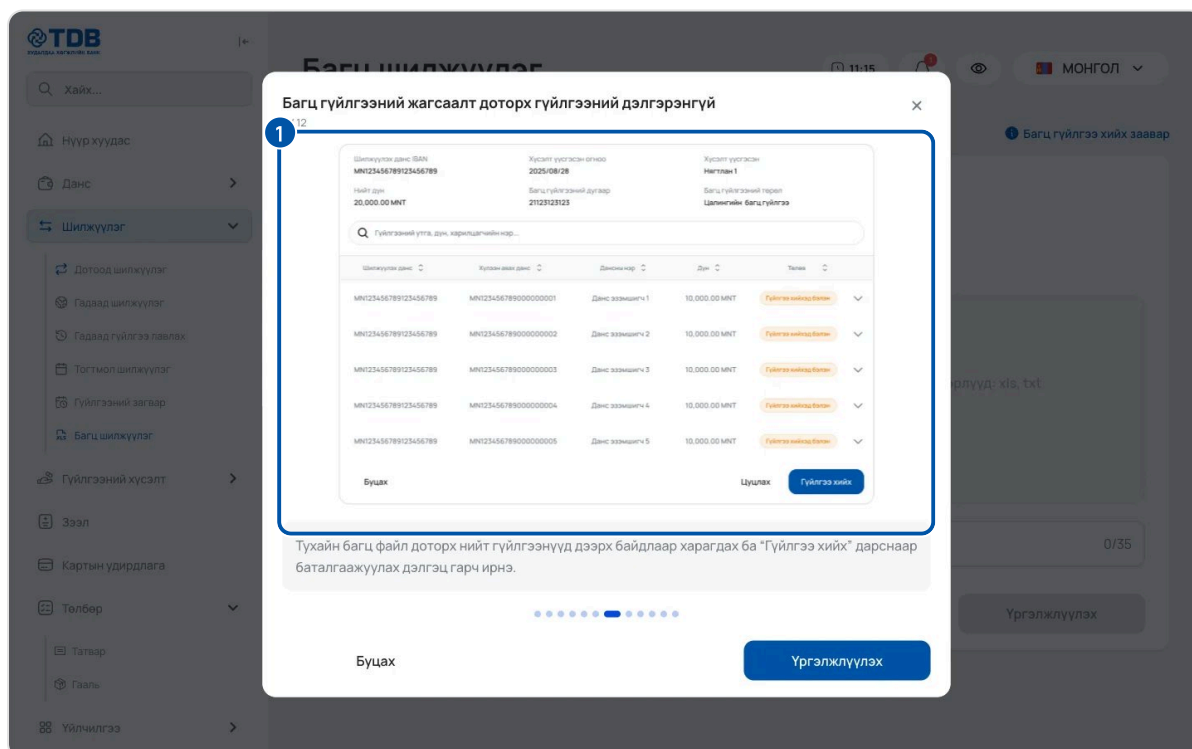
1 Processing

The uploaded file moves to "Uploaded file history" «Оруулсан файлын түүх» and stays in the "Processing" «Задалж байна» status until processing is finished. Then a hold is placed for its total amount and it moves to the "Bulk transfer list" «Багц гүйлгээний жагсаалт».



1 Pending

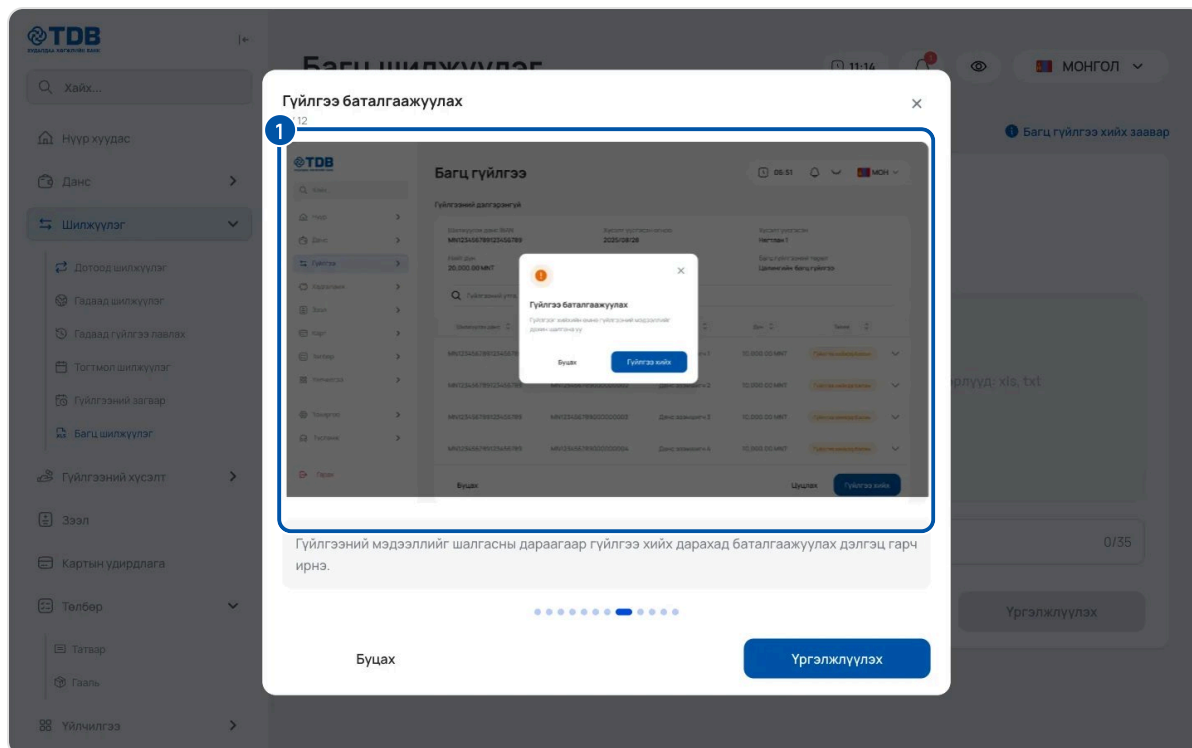
A successfully processed bulk arrives in the "Pending" «Хүлээгдэж байна» status and becomes "Transaction in progress" «Гүйлгээ хийгдэж байна» as soon as the transactions start. The table shows the date, description, status and a Details «Дэлгэрэнгүй» link.



1 Make a transaction

The debit account, receiving account, account name, amount and status of each transaction in the bulk are shown. Click Make transaction «Гүйлгээ хийх» and a confirmation screen appears.

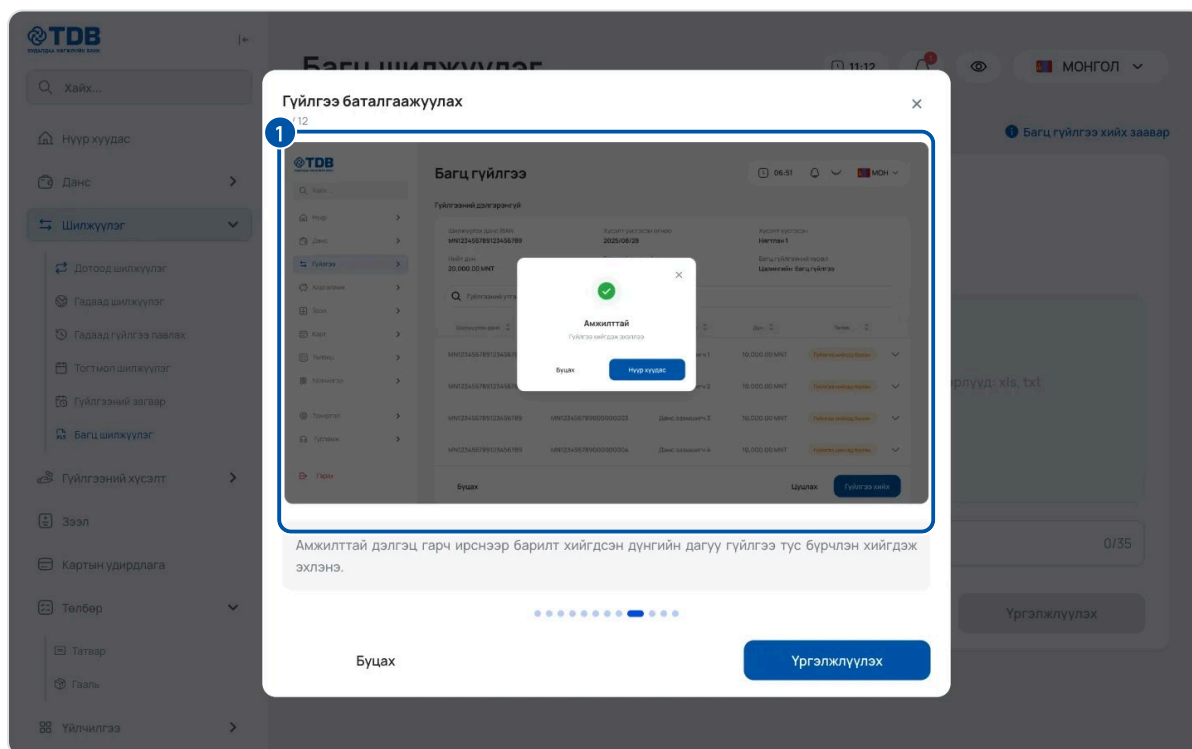
SCREEN 8/11 **8. Confirm**



1 Check

Check the details in the transaction confirmation window and click Make transaction «Гүйлгээ хийх».

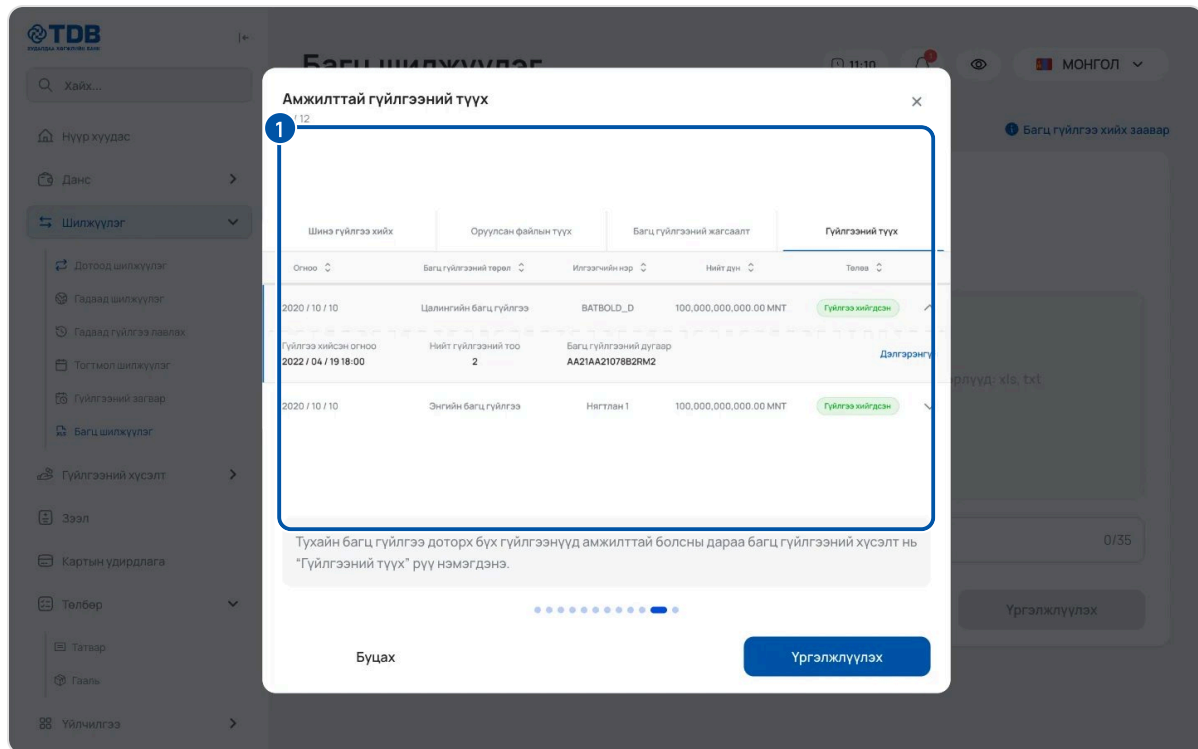
SCREEN 9/11 **9. Success**



1 The transactions start

When the success window appears, the transactions start one by one, using the amount on hold. Leave with the Home «Нүүр хуудас» button and track the progress by status in the Bulk transfer list «Багц гүйлгээний жагсаалт».

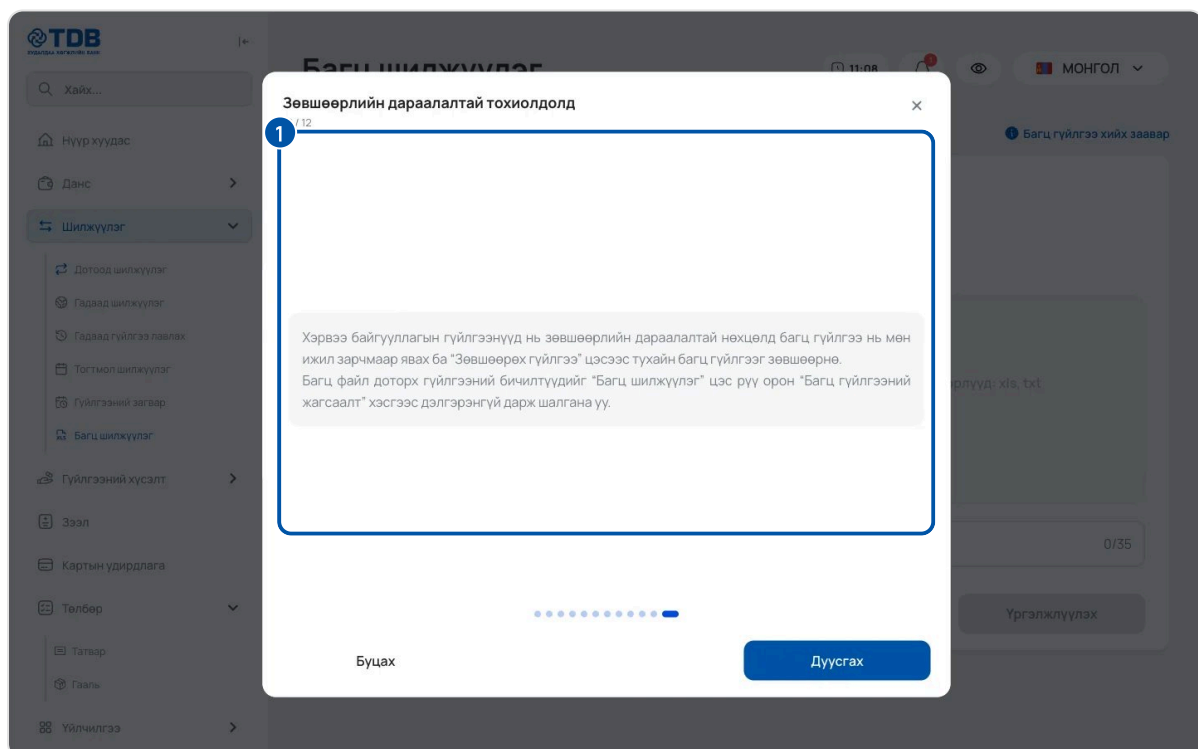
SCREEN 10/11 **11. History of successful transactions**



1 History

Once all transactions are successful, the bulk is added to "Transaction history" «Гүйлгээний түүх». Expand a row to see the transaction date, total number of transactions, bulk number and a Details «Дэлгэрэнгүй» link.

SCREEN 11/11 **12. If there is an approval sequence**



1 Approve

If your organization's transactions have an approval sequence, approve the bulk transfer from the "Transactions to approve" «Зөвшөөрөх гүйлгээ» menu. See the records by clicking Details in the "Bulk transfer list" «Багц гүйлгээний жагсаалт».

Approving transactions

In organizations with an approval sequence, reviewing transactions sent by other users and approving or rejecting them.

PATH Transaction requests > Requests to approve

RELATED GUIDES Sent requests · Transaction history · Bulk transfer

SCREEN 1 / 3 List of requests to approve

Зөвшөөрөх хүсэлт

13:47 | МОНГОЛ

1 Гүйлгээний төрөл: Бүгд

4 Татгалзах 5 Гүйлгээ зөвшөөрөх

Гүйлгээний төрөл	Огноо	Хүсэлт илгээсэн	Хүлээн авагч	Дүн
UFF гүйлгээ	2026/10/10	JT javkhaa t	—	31,032,158 MNT
Өөрийн данс хооронд	2026/10/10	JT javkhaa t	TDBM E-BANKING TEST	5,000 MNT
Банк дотор	2026/10/08	TE tsomo e	BAYARJAVKHLAN TUVSHINBA...	100,000 MNT
Өөрийн данс хооронд	2026/10/08	TE tsomo e	TDBM E-BANKING TEST	1,000,000 MNT

1 Нэг хуудсанд харагдах тоо: 10

1 Transaction type

Choose a type in “Transaction type” «Гүйлгээний төрөл» to filter the requests you see. It shows “All” «Бүгд» at first.

3 Select

Click the circle on the left of a row to select the transaction. You can select several transactions at once; after you select, the “Reject” «Татгалзах» and “Approve transaction” «Гүйлгээ зөвшөөрөх» buttons become active.

5 Approving transactions

Click the “Approve transaction” «Гүйлгээ зөвшөөрөх» button to approve the selected transaction. If you selected several transactions, they are all approved together.

2 List

The list shows the transaction type, date, the user who sent the request, the recipient and the amount. You can sort with the arrows of the date and sender columns.

4 Reject

To reject the selected transaction, click the “Reject” «Татгалзах» button.

Зөвшөөрөх хүсэлт

13:33

МОНГОЛ

Гүйлгээний мэдээлэл

1 MN880004004002904068

2026.10.10 - 02:14

Төлөв: Гүйлгээний хүсэлт илгээсэн

4 5,000.00 ₮

MN050004004001176343

TDBM E-BANKING TEST

Хүлээн авах банк: Худалдаа хөгжлийн банк

Гүйлгээний утга: dsd

3 Хүлээгдэж буй зөвшөөрөл

Зэрэглэл2

Зөвшөөрөл олгох: 1

ТТ TDBM TDB

Хүлээгдэж буй

Эсвэл

2 Зэрэглэл1

Зөвшөөрөл олгох: 1

ТТ TDBM02 TDB

Хүлээгдэж буй

ТТ TDBM03 TDB

Хүлээгдэж буй

5 Татгалзах

6 Зөвшөөрөх

Гарах

1 Transaction details

See the debit account, the user who sent the request, the date and time it was sent, and the “Transaction request sent” «Гүйлгээний хүсэлт илгээсэн» status.

3 Level 2

The “Level2” «Зэрэглэл2» section shows the pending approvals and the number of approvals needed. If “Or” «Эсвэл» appears between stages, approval at either stage is enough.

5 Reject

To reject the transaction, click the “Reject” «Татгалзах» button. A rejected transaction is not made.

2 Level 1

The “Level1” «Зэрэглэл1» section shows the users who approve at that stage and the number of approvals needed. After a user approves, their status changes.

4 Transaction

Review and check the transaction amount, recipient, receiving bank and description.

6 Approve

Check the details and click the “Approve” «Зөвшөөрөх» button. If the next stage's approval is needed, the transaction moves on to the next stage.

1 Approval stages

The “Pending approvals” «Хүлээгдэж буй зөвшөөрөл» section shows the levels and the number of approvals needed. Bulk transfers are approved in this same sequence.

3 Check

Click the “Check” «Шалгах» button to see the transactions in the bulk. Compare the number of transactions, amounts and recipients with your file.

[Bulk transfer →](#)

2 Bulk details

The right side shows the bulk’s total amount, type and “Bulk transfer number” «Багц гүйлгээний дугаар».

4 Approve

Click the “Approve” «Зөвшөөрөх» button and all transactions in the bulk are approved together. To reject, use the “Reject” «Татгалзах» button.

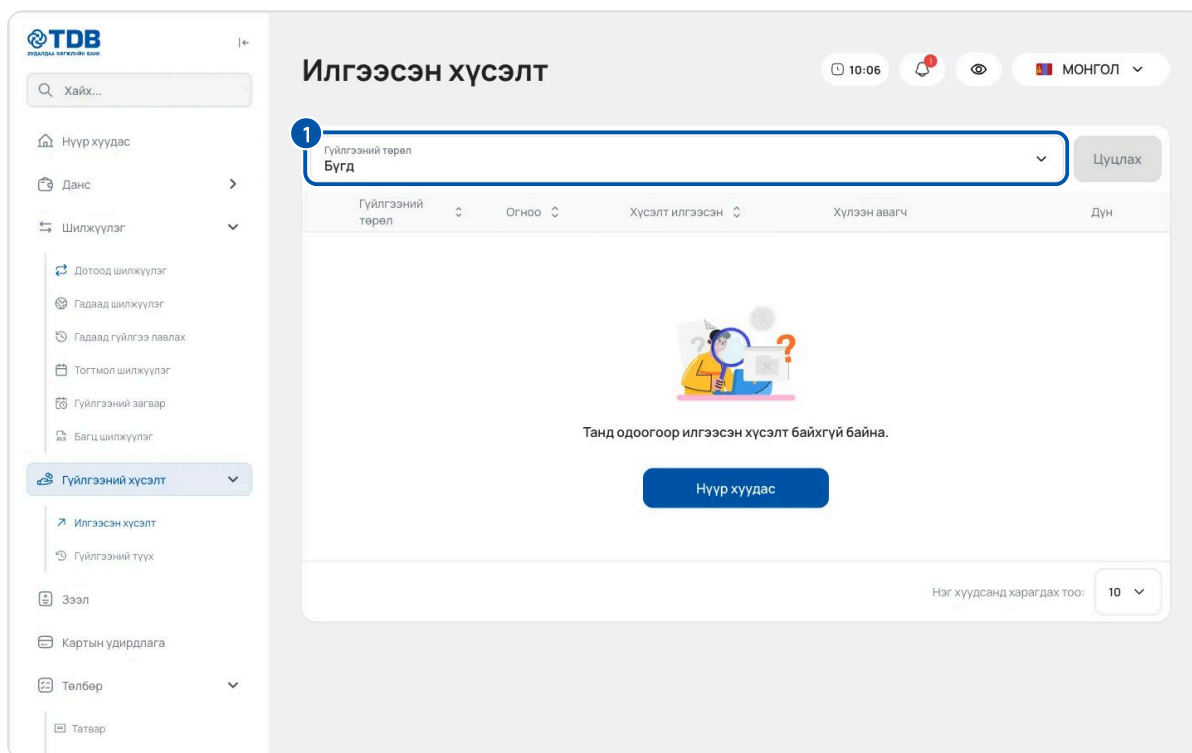
Sent requests

Transactions sent by an organization with an approval sequence that are waiting for approval.

PATH Transaction requests > **Sent requests**

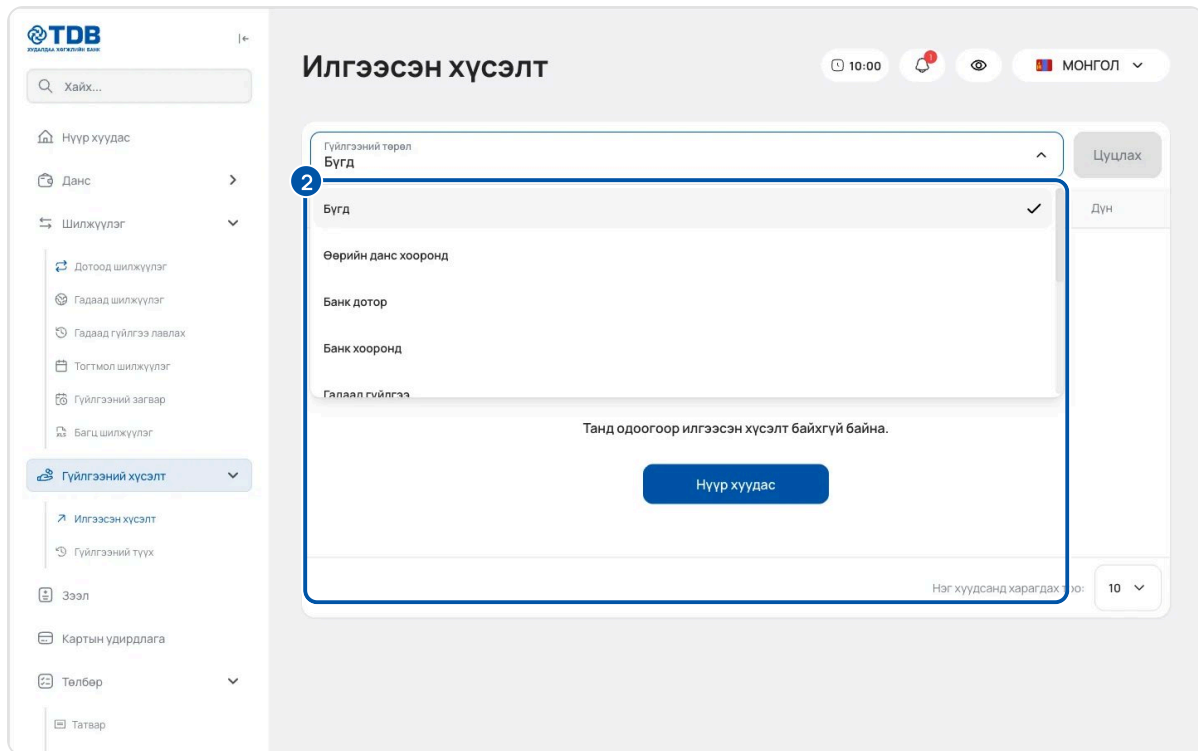
RELATED GUIDES [Approving transactions](#) · [Transaction history](#) · [Bulk transfer](#)

SCREEN 1/1 List of sent requests



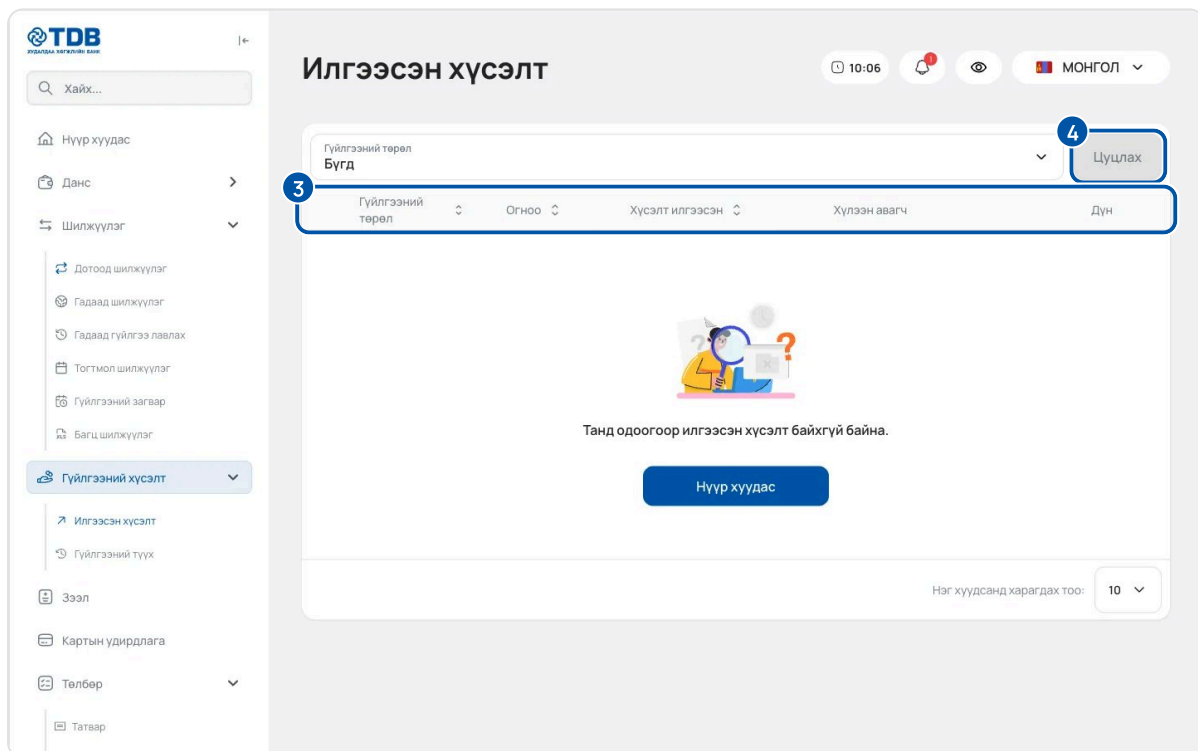
1 Transaction type

Choose a type in "Transaction type" «Гүйлгээний төрөл» to filter your sent requests. It shows "All" «Бүгд» at first.



2 Types

Choose the type to view from Between own accounts, Within the bank, Between banks, International transaction, Payroll bulk, Simple bulk, MT101 and UFF.



3 List of sent requests

See your own requests that are waiting for approval. The list shows the transaction type, date, the user who sent the request, the recipient and the amount.

4 Cancel

After you select a request, the "Cancel" «Цуцлах» button becomes active. Click it to cancel the selected request.

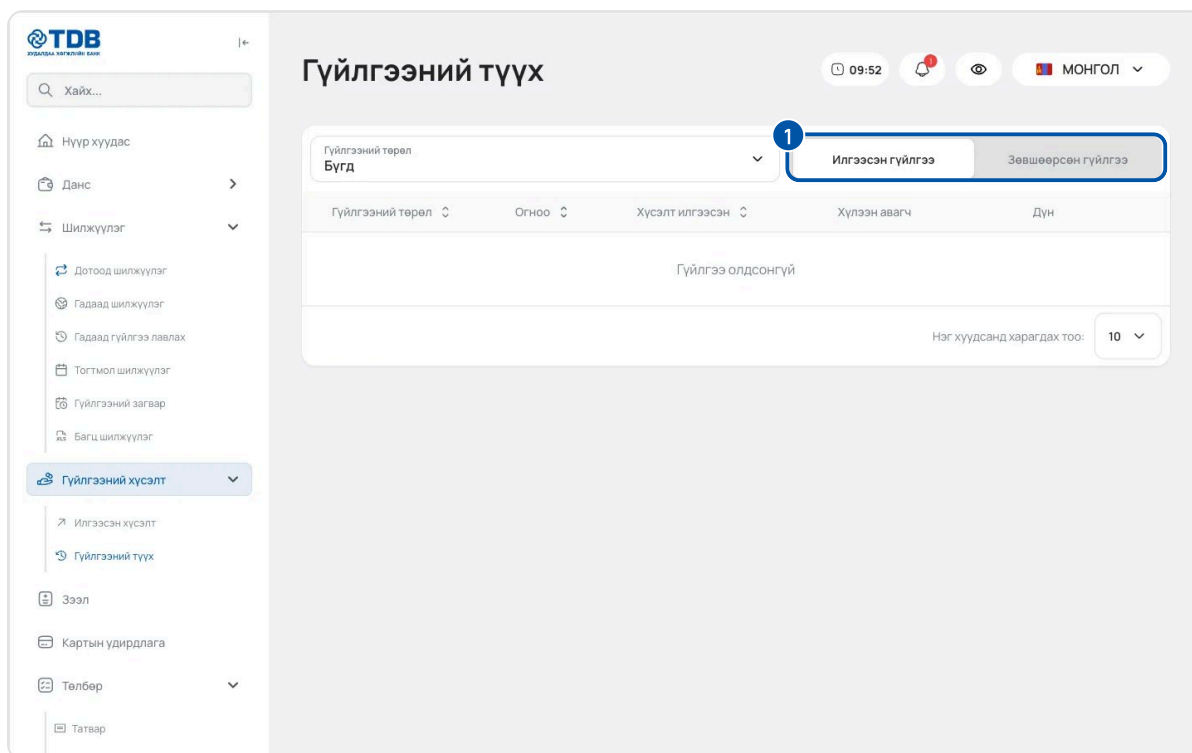
Transaction history

History of transaction requests you have sent and approved.

PATH Transaction requests > Transaction history

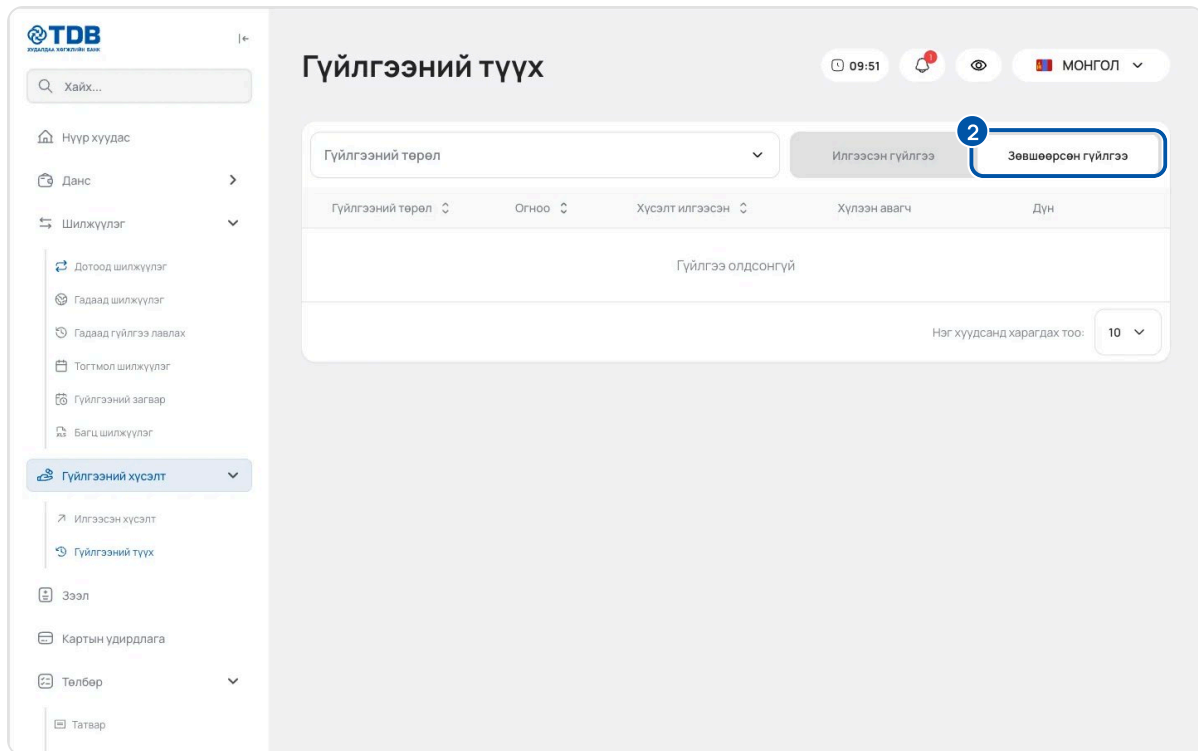
RELATED GUIDES [Sent requests](#)

SCREEN 1/1 Transaction history



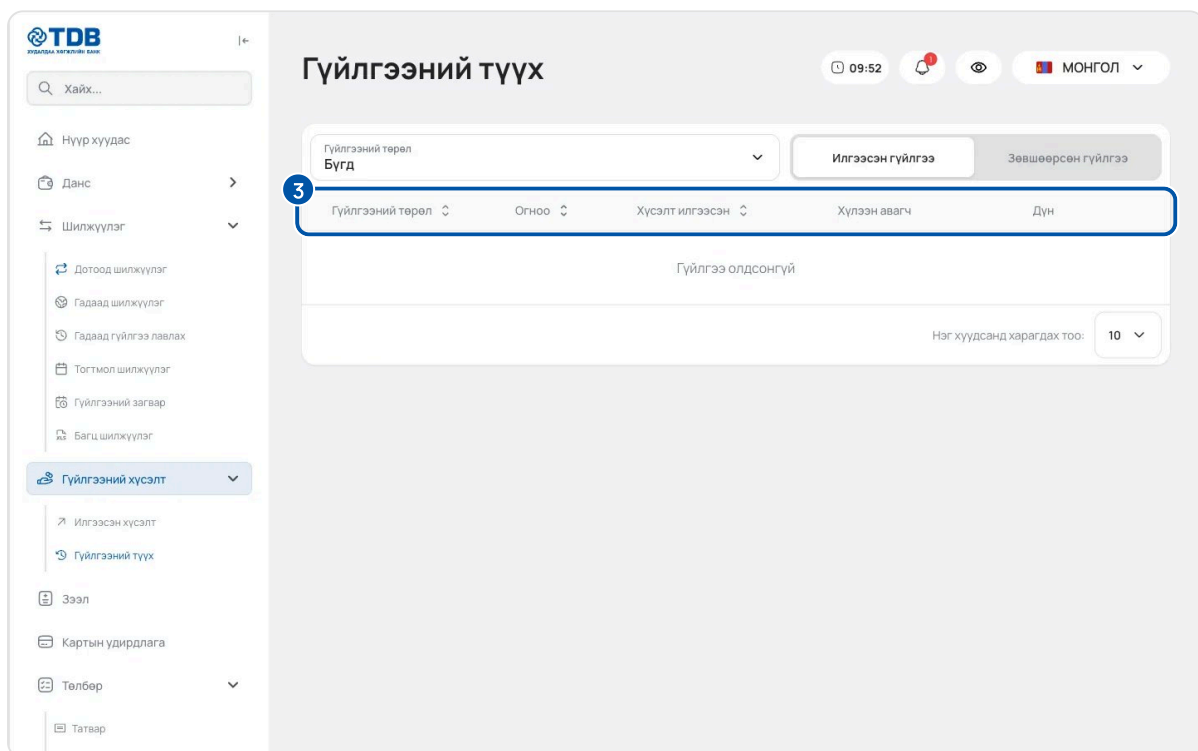
1 Transaction history

See the transactions you sent on the "Sent transactions" «Илгээсэн гүйлгээ» tab, and the transactions you approved on the "Approved transactions" «Зөвшөөрсөн гүйлгээ» tab.



2 Approved transactions

Select the "Approved transactions" «Зөвшөөрсөн гүйлгээ» tab to see the transactions you approved.



3 List

The list shows the transaction type, date, the user who sent the request, the recipient and the amount. You can sort with the arrows of the date and sender columns.

Viewing and repaying loans

Your organization's loan accounts, loan details, and repaying and closing a loan.

RELATED GUIDES [Viewing accounts and balances](#)

OPTION 1/3

List and details

PATH [Loans](#) > [Loan list](#)

SCREEN 1/2 Loan list

1 Loans

Each loan shows its type, amount, repayment date and total balance. Click a loan to open its details.

2 Days until the repayment date

The days until the repayment date are marked by color: green shows the days left, orange **today** «өнөөдөр» means the repayment date is today, and red with a minus sign shows the days overdue.

Зээл

06:51 | МОН

1 Зээлийн дэлгэрэнгүй

Хэрэглээний цахим зээл
MN450000400499436216

Дансны нийт үлдэгдэл
1,289,884.00 MNT

2

Хуримтлагдсан хүү: 100,000.00 MNT
 Дуусах хугацаа: 2025/01/25
 Дараагийн төлөлт: **Өнөөдөр**

3 Холбоосууд

- Зээл төлөх / Хаах
- Дансны дэлгэрэнгүй
- Эргэн төлөлтийн хуваарь

4 Дансны хуулга

#	Огноо	Харьцсан данс/IBAN	Гүйлгээний утга	Дүн
↑	2025 / 08 / 21 08:22:06	ЖИШЭЭ ХХК MN000000000000000000	EB - Шилжүүлэг	-5,000.00 MNT
↑	2025 / 08 / 21 08:22:06		EB-INTERBANK TRANSFER CHARGE 3.7.2, 3.7.4	-200.00 MNT
↓	2025 / 08 / 10 13:45:24	ХХБАНК СХТООЦООНЫ ТҮ... MN750004000400001234	Цалин	27,654,321.09 MNT
↓	2025 / 08 / 09 17:25:13	Б.ЖИШЭЭ MN120004000400556677	Шилжүүлэг	40,489,178,351,000.00 MNT
↑	2025 / 08 / 08 13:05:52	BISTRO NOM TDB6 MN530004000415661241	POS Normal Purchase Нэп/Хаана: BISTRO NOM TDB6 - BISTRO NOM TDB6 / SBD,1-R KHOROO,TDB OFFICE NOM	-13,390.00 MNT

1 Loan account

The loan account number and the account's total balance are shown. Copy the account number with the icon next to it.

3 Links

There are **Repay / Close loan** «Зээл төлөх / Хаах», **Account details** «Дансны дэлгэрэнгүй» and **Repayment schedule** «Эргэн төлөлтийн хуваарь» links. See the steps for repaying and closing a loan under **Repay a loan** «Зээл төлөх» and **Close a loan** «Зээл хаах».

2 Interest, term and repayment

The accrued interest, the loan end date and the next repayment date are shown.

4 Account statement

The loan account's transactions are listed by date, counterparty account, description and amount. See the full statement with **All** «Бүгд».

Repay a loan

PATH **Loans** > **Select a loan** > **Repay / Close loan** > **Loan repayment**

SCREEN 1 / 3 Repay / Close loan



Хайх

Нүүр

Данс

Гүйлгээ

Хадгаламж

Зээл

Карт

Төлбөр

Үйлчилгээ

Тохиргоо

Тусламж

Гарах

Зээл

Зээлийн дэлгэрэнгүй

Хэрэглээний цахим зээл

MN450000400499436216

Дансны нийт үлдэгдэл

1,289,884.00 MNT

Хуримтлагдсан хүү

100,000.00 MNT

Дуусах хугацаа

2025/01/25

Дараагийн төлөлт

Өнөөдөр

Дансны хуулга

Бүгд

#	Огноо	Харьцсан данс/IBAN	Гүйлгээний утга	Дүн
↑	2025 / 08 / 21 08:22:06	ЖИШЭЭ ХХК MN00000000000000000000	ЕВ - Шилжүүлэг	-5,000.00 MNT
↑	2025 / 08 / 21 08:22:06		EB-INTERBANK TRANSFER CHARGE 3.7.2, 3.7.4	-200.00 MNT
↓	2025 / 08 / 10 13:45:24	ХХБАНК СХТООЦООНЫ ТҮ... MN750004000400001234	Цалин	27,654,321.09 MNT
↓	2025 / 08 / 09 17:25:13	Б.ЖИШЭЭ MN120004000400556677	Шилжүүлэг	40,489,178,351,000.00 MNT
↑	2025 / 08 / 08 13:05:52	BISTRO NOM TDB6 MN530004000415661241	POS Normal Purchase Нэв/Хаана: BISTRO NOM TDB6 - BISTRO NOM TDB6 / SBD,1-R KHOROO,TDB OFFICE NOM	-13,390.00 MNT

Холбоосууд

1 Зээл төлөх / Хаах

Дансны дэлгэрэнгүй

Эргэн төлөлтийн хуваарь

1 Repay / Close loan

In the **Links** «Холбоосууд» section of the loan details, click **Repay / Close loan** «Зээл төлөх / Хаах».

1 Current account

Select the current account the payment goes out from. The selected account's balance is shown on the right.

3 Amount owed

The amount owed that must be paid is shown.

5 Repay a loan

After you enter the amount, the **Repay loan** «Зээл төлөх» button becomes active. Click the button.

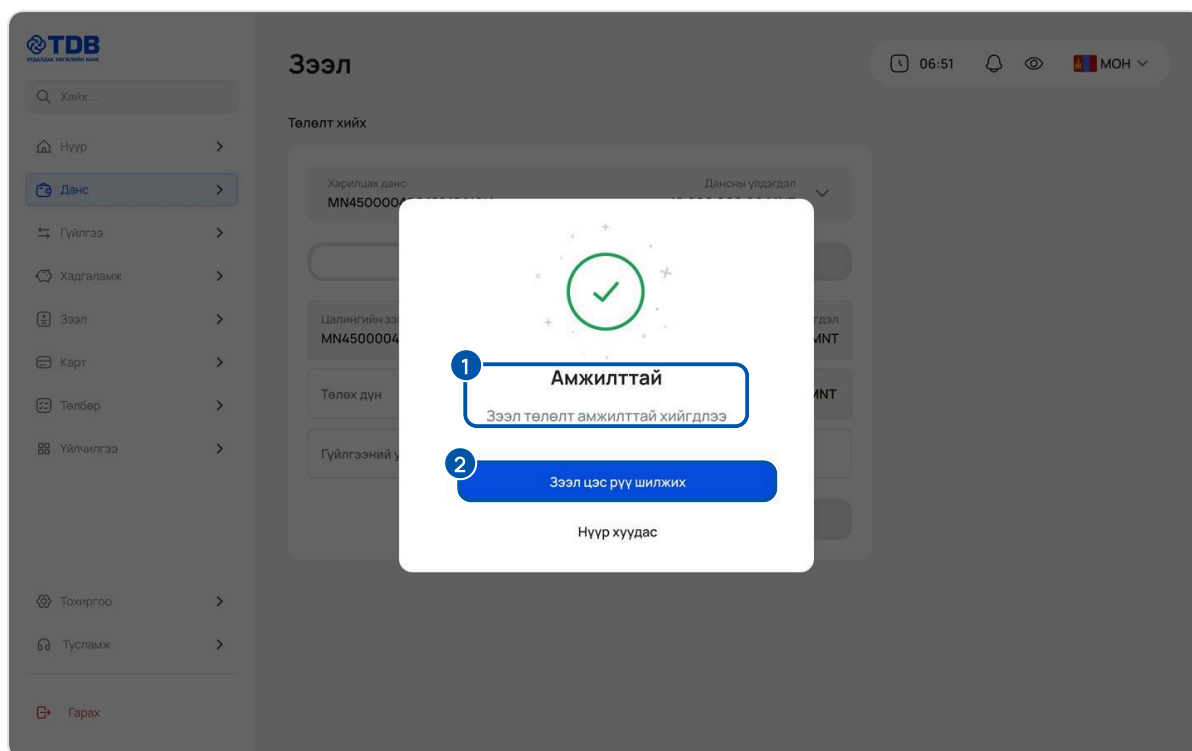
2 Loan repayment tab

The **Loan repayment** «Зээл төлөлт» tab is selected.

4 Payment amount

Enter the amount you will pay.

SCREEN 3 / 3 Repayment successful



1 Success

A window saying **Loan repayment made successfully** «Зээл төлөлт амжилттай хийгдлээ» appears.

2 Go to the Loans menu

Returns to the loan list. To go to the home page, click **Home** «Нүүр хуудас».

Close a loan

PATH Loans > Select a loan > Repay / Close loan > Close loan

SCREEN 1/2 Close a loan

1 Close loan tab

Select the **Close loan** «Зээл хаах» tab of the **Repay / Close loan** «Зээл төлөх / Хаах» page.

3 Loan closing amount

The amount to pay to close the loan in full is shown.

5 Close a loan

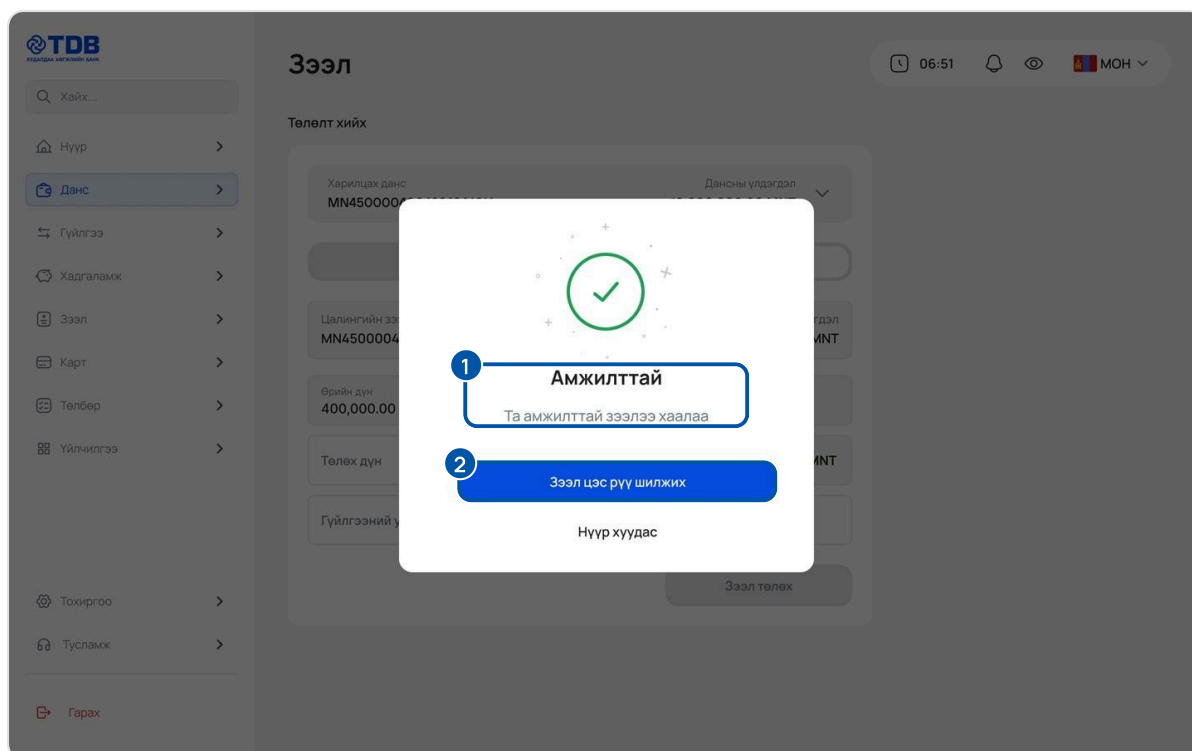
Check the details and click the **Close loan** «Зээл хаах» button.

2 Current account

Select the current account the payment goes out from.

4 Interest, balance

The accrued interest and the loan's total balance are shown. The closing amount is their sum.

**1 Success**

A window saying **You have closed your loan successfully** «Та амжилттай зээлээ хаалаа» appears.

2 Go to the Loans menu

Returns to the loan list. To go to the home page, click **Home** «Нүүр хуудас».

Card management

Viewing your debit, credit and virtual cards, deactivating a card, getting a PIN code, activating a new card and paying a credit card bill.

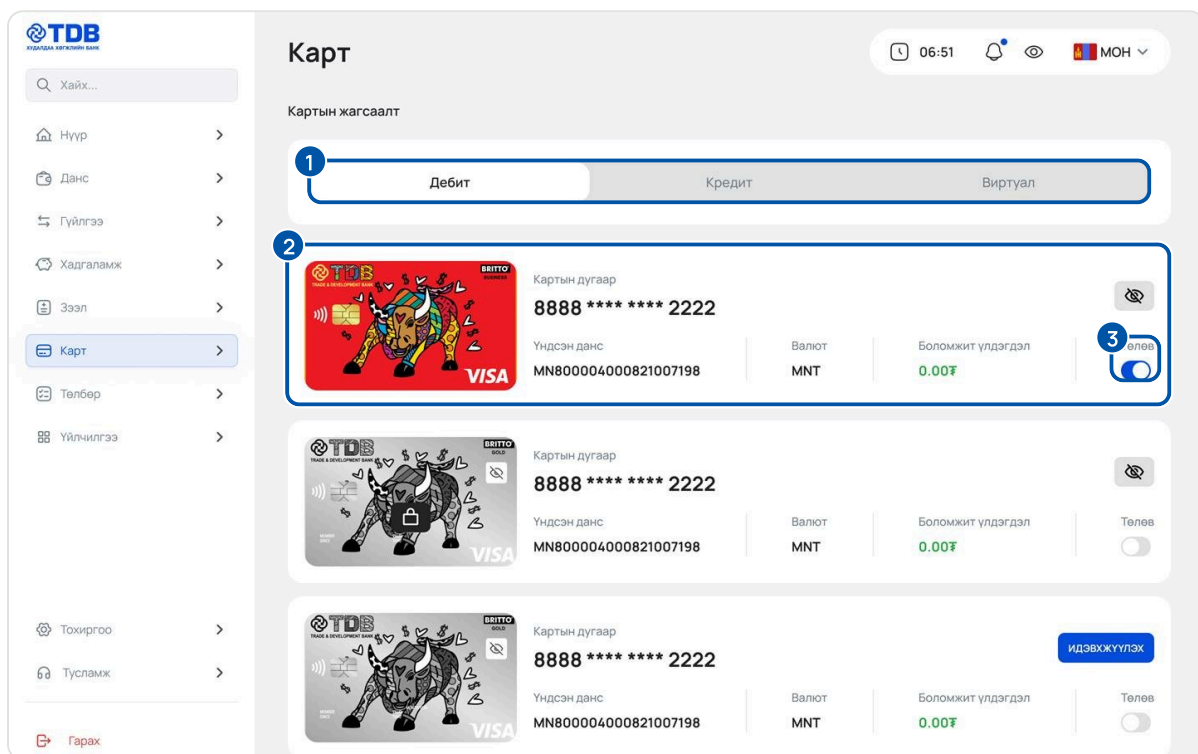
RELATED GUIDES [Viewing accounts and balances](#) · [Transfer templates](#)

OPTION 1/6

List and details

PATH [Card management](#) > [Debit / Credit / Virtual](#)

SCREEN 1/2 Card list



- Card type**
Filter with the **Debit** «Дебит», **Credit** «Кредит» and **Virtual** «Виртуал» tabs. The **Debit** «Дебит» tab is selected at first.

- Status**
If the switch is on, the card is active; if it is off, the card is inactive.

- Card**
Each card is shown with its masked number, main account, currency and available balance. Click a card to open its details.

Card management

Картын жагсаалт дэлгэрэнгүй

1 Картын мэдээлэл

Картын дугаар: 4003 **** * 8000 | Дуусах хугацаа: **/** | CVV код: ***

2 Картын мэдээлэл

Үндсэн данс: MN800004000821007198 | Валют: MNT | Боломжит үлдэгдэл: [icon]

3 Картын тохиргоо

Картын төлөв (Идэвхтэй) ☒ | Шинэ пин код авах > | Шинэ и-пин код авах >

4 Картын хуулга

#	Гүйлгээний мэдээлэл	Огноо	Хүлээн авагчийн данс	Гүйлгээний утга	Дүн
↓	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	100,000,000.00 MNT
↑	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
↑	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
↑	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT

1 Card information

The card number, expiry date and CVV code are shown masked. See the full details in the app.

3 Card settings

There are settings for the card status, getting a new PIN code and getting a new E-PIN code. See the steps for each action on the tabs above.

2 Primary account

The card's main account, currency and available balance are shown.

4 Card statement

Transactions made with the card are listed by date, recipient account, description and amount.

Deactivate / activate

PATH Card management > Select a card > Card settings > **Card status**

SCREEN 1 / 2 Deactivate your card

Card management

06:51 MON

Картын мэдээлэл

Картын дугаар	Дуусах хугацаа	CVV код
4003 **** * 8000	**/**	***

Картын мэдээлэл

Үндсэн данс	Валют	Боломжит үлдэгдэл
MN800004000821007198	MNT	***

Картын тохиргоо

1 **Картын төлөв (Идэвхтэй)** ☒

Шинэ пин код авах >

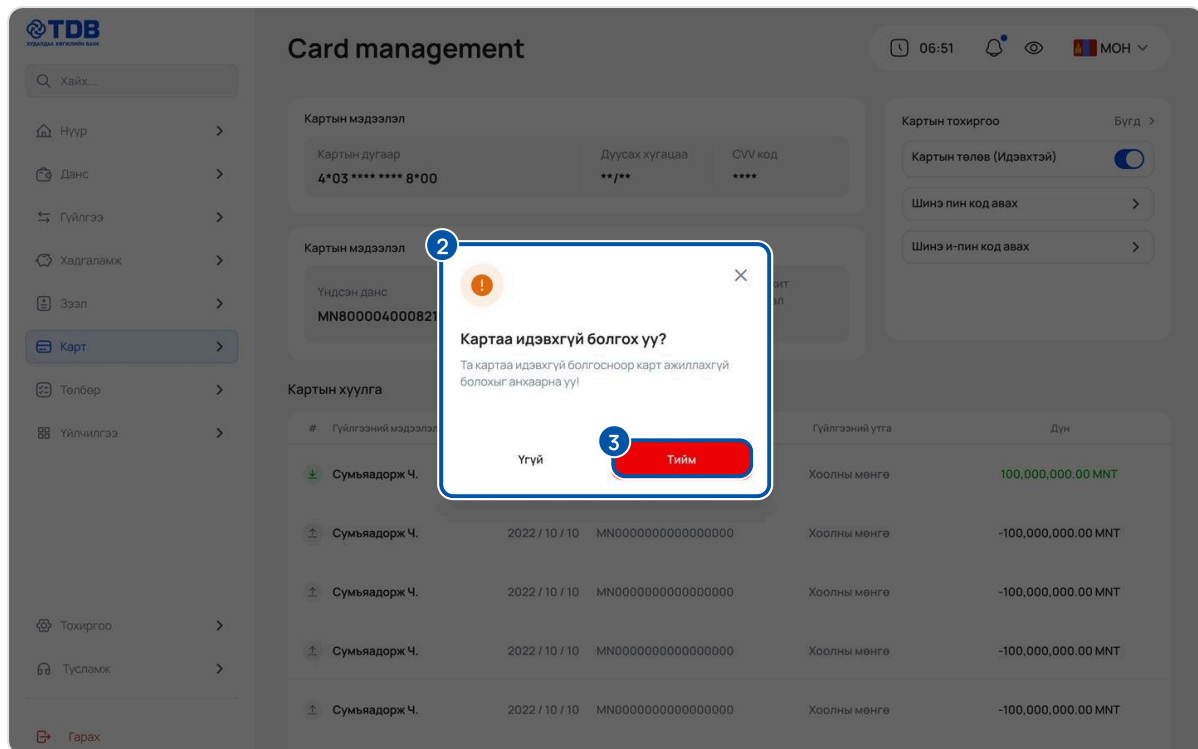
Шинэ и-пин код авах >

Картын хуулга

#	Гүйлгээний мэдээлэл	Огноо	Хүлээн авагчийн данс	Гүйлгээний утга	Дүн
↓	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	100,000,000.00 MNT
↑	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
↑	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
↑	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
↑	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT

1 Card status

Click the **Card status (Active)** «Картын төлөв (Идэвхтэй)» switch.

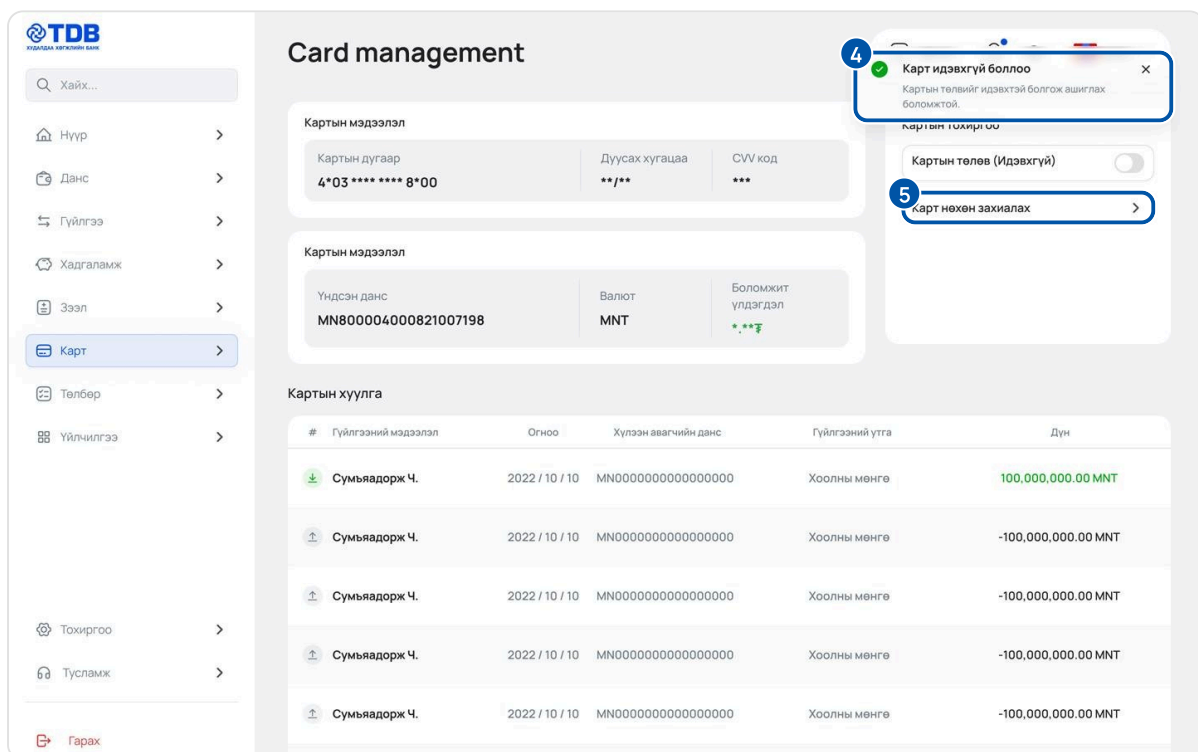


2 Deactivate your card?

A window appears saying the card will stop working once it is deactivated. To cancel, click **No** «Үгүй».

3 Yes

Click **Yes** «Тийм» to confirm.



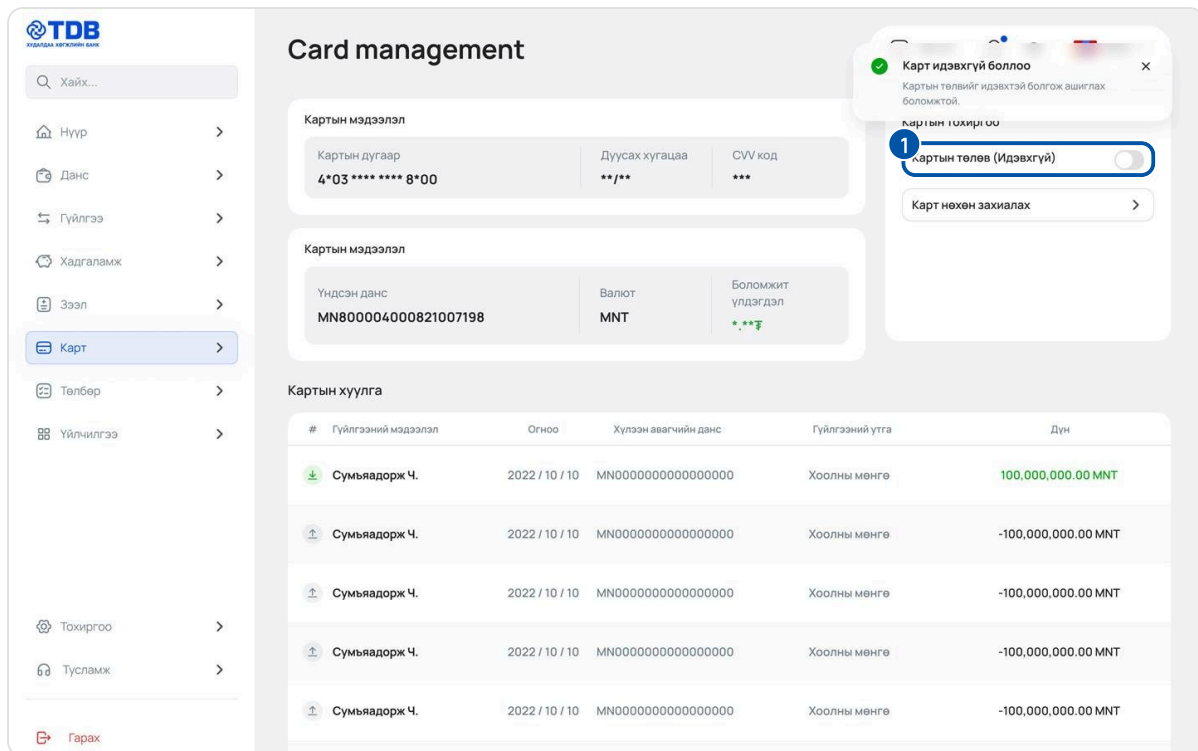
4 Card deactivated

A notification appears in the top right corner. You can make the card status active again to use it again.

5 Reorder a card

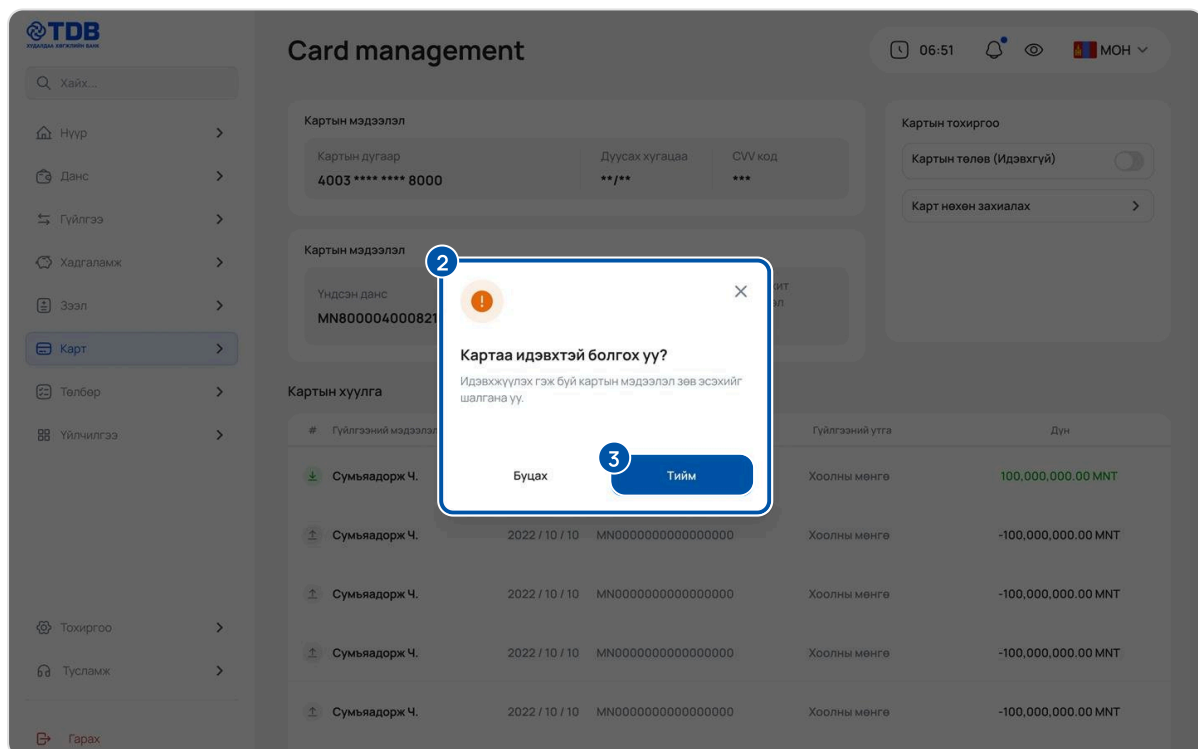
The settings of an inactive card show a **Reorder card** «Карт нөхөн захиалах» option.

SCREEN 2 / 2 Activate your card



1 Card status

Click the **Card status (Inactive)** «Картын төлөв (Идэвхгүй)» switch.



2 Activate your card?

Check that the details of the card to activate are correct. To cancel, click **Back** «Буцах».

3 Yes

Click **Yes** «Тийм» to confirm.

TDB

Хайх...

Нүүр

Данс

Гүйлгээ

Хадгаламж

Зээл

Карт

Төлбөр

Үйлчилгээ

Тохиргоо

Тусламж

Гарах

Card management

Картын мэдээлэл

Картын дугаар

Дуусах хугацаа

CVV код

4*03 ***** 8*00

/

Картын мэдээлэл

Үндсэн данс

Валют

Боломжтой үлдэгдэл

MN800004000821007198

MNT

Картын төлөв (Идэвхтэй)

Шинэ пин код авах

Шинэ и-пин код авах

Картын хуулга

#	Гүйлгээний мэдээлэл	Огноо	Хүлээн авагчийн данс	Гүйлгээний утга	Дүн
↓	Сумьяадорж Ч.	2022 / 10 / 10	MN000000000000000000	Хоолны мөнгө	100,000,000.00 MNT
↑	Сумьяадорж Ч.	2022 / 10 / 10	MN000000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
↑	Сумьяадорж Ч.	2022 / 10 / 10	MN000000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
↑	Сумьяадорж Ч.	2022 / 10 / 10	MN000000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
↑	Сумьяадорж Ч.	2022 / 10 / 10	MN000000000000000000	Хоолны мөнгө	-100,000,000.00 MNT

4 Card activated

A message saying **You can now use this card for payments** «Та тухайн картыг төлбөр, тооцоонд ашиглах боломжтой боллоо» appears.

New PIN code

PATH Card management > Select a card > Card settings > **Get a new PIN code**

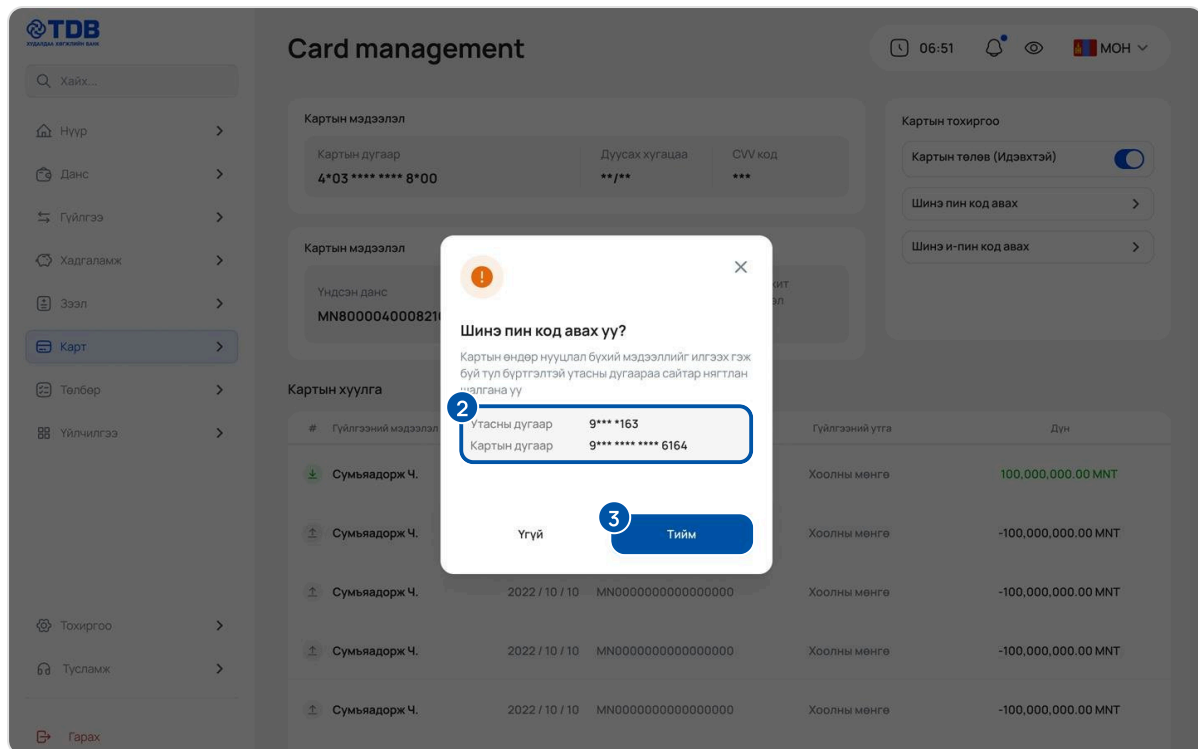
SCREEN 1 / 3 Get a new PIN code

The screenshot shows the 'Card management' section of the TDB Corporate Internet Banking Guide. On the left is a sidebar with navigation options: Хайх..., Нүүр, Данс, Гүйлгээ, Хадгаламж, Зээл, Карт (highlighted), Төлбөр, Үйлчилгээ, Тохиргоо, Тусламж, and Гарах. The main content area is titled 'Card management' and includes a clock showing 06:51 and a language dropdown set to 'МОН'. Below the title, there are two card management sections. The first section, 'Картын мэдээлэл', shows card details for a card with number 4003 **** * 8000, including the cardholder's name, CVV code, and expiration date. The second section, 'Картын мэдээлэл', shows details for a card with number MN800004000821007198, including the cardholder's name, currency (MNT), and balance. To the right of these sections is a 'Картын тохиргоо' (Card settings) section with a toggle for 'Картын төлөв (Идэвхтэй)' and a button labeled '1 Шинэ пин код авах' (Get a new PIN code), which is highlighted with a blue circle and a number 1. Below these sections is a 'Картын хуулга' (Card history) table with columns for #, Гүйлгээний мэдээлэл, Огноо, Хүлээн авагчийн данс, Гүйлгээний утга, and Дүн. The table contains five rows of transaction data for the cardholder 'Сумьяадорж Ч.'.

#	Гүйлгээний мэдээлэл	Огноо	Хүлээн авагчийн данс	Гүйлгээний утга	Дүн
1	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	100,000,000.00 MNT
2	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
3	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
4	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
5	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT

1 Get a new PIN code

In the card settings, click **Get a new PIN code** «Шинэ пин код авах».



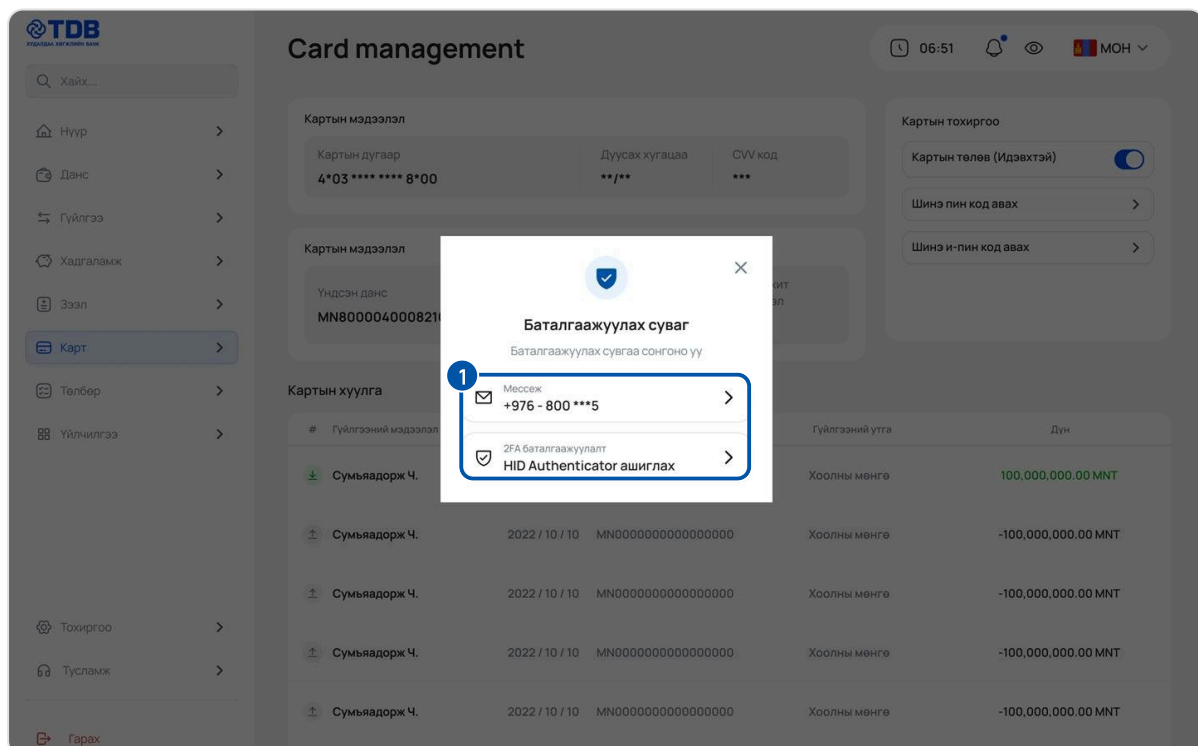
2 Check the phone number

The new PIN code is sent to your registered phone number. The window shows the phone number and card number masked.

3 Yes

Click **Yes** «Тийм» to continue.

SCREEN 2 / 3 Verification channel



1 Verification channel

Choose either the **Message** «Мессеж» or the **HID Authenticator** channel to verify. If you choose Message, a code is sent to your registered phone; if you choose HID Authenticator, verify with the HID Approve app.

The screenshot displays the 'Card management' section of the TDB mobile banking app. A success notification at the top right states: 'Амжилттай' (Successful), 'Таны гар утасны дугаарт шинэ пин кодыг илгээлээ.' (The new PIN code has been sent to your mobile number). The interface includes a sidebar menu with options like 'Нүүр', 'Данс', 'Гүйлгээ', 'Хадгаламж', 'Зээл', 'Карт', 'Төлбөр', 'Үйлчилгээ', 'Тохиргоо', 'Тусламж', and 'Гарах'. The main content area shows card details for two cards, including card numbers, expiration dates, and CVV codes. Below this is a table titled 'Картын хуулга' (Card history) showing transactions.

#	Гүйлгээний мэдээлэл	Огноо	Хүлээн авагчийн данс	Гүйлгээний утга	Дүн
1	Сумьяадорж Ч.	2022 / 10 / 10	MN000000000000000000	Хоолны мөнгө	100,000,000.00 MNT
2	Сумьяадорж Ч.	2022 / 10 / 10	MN000000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
3	Сумьяадорж Ч.	2022 / 10 / 10	MN000000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
4	Сумьяадорж Ч.	2022 / 10 / 10	MN000000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
5	Сумьяадорж Ч.	2022 / 10 / 10	MN000000000000000000	Хоолны мөнгө	-100,000,000.00 MNT

1 Success

A message saying **The new PIN code has been sent to your mobile number** «Таны гар утасны дугаарт шинэ пин кодыг илгээлээ» appears.

New E-PIN code

PATH [Card management](#) > [Select a card](#) > [Card settings](#) > [Get a new E-PIN code](#)

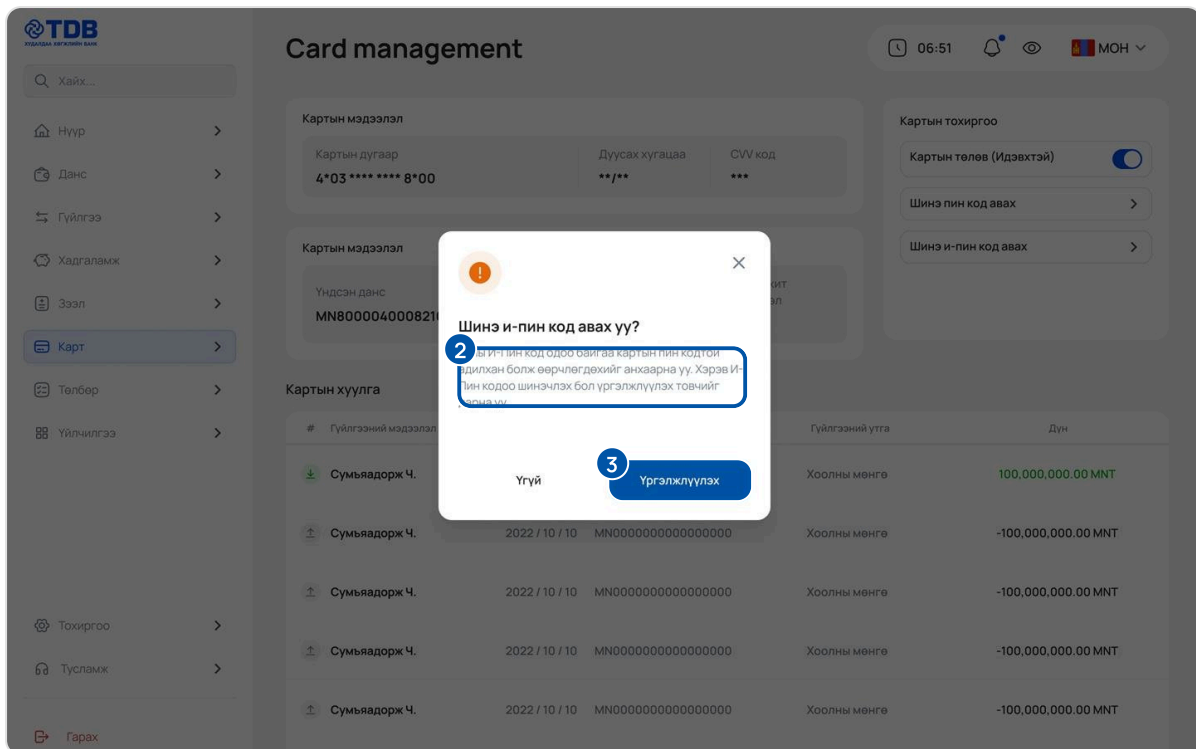
SCREEN 1 / 3 Get a new E-PIN code

The screenshot shows the 'Card management' section of the TDB Corporate Internet Banking Guide. On the left is a sidebar with navigation options: Хайх..., Нүүр, Данс, Гүйлгээ, Хадгаламж, Зээл, Карт (highlighted), Төлбөр, Үйлчилгээ, Тохиргоо, Тусламж, and Гарах. The main content area is titled 'Card management' and includes a top bar with a clock (06:51), notifications, and a language selector (МОН). Below the title, there are two card management sections. The first section, 'Картын мэдээлэл', shows card details for a card with number 4003 **** * 8000, including the cardholder's name (Дуусах хугацаа) and CVV code. The second section, 'Картын мэдээлэл', shows details for a card with number MN800004000821007198, including the cardholder's name (Үндсэн данс), currency (МNT), and balance (Боломжит үлдэгдэл). To the right of these sections is a 'Картын тохиргоо' (Card settings) panel. It includes a toggle for 'Картын төлөв (Идэвхтэй)' (Card status (Active)) which is turned on, and a button for 'Шинэ пин код авах' (Get new PIN code). A red circle with the number 1 highlights this button. Below the settings panel is a table titled 'Картын хуулга' (Card history) showing transaction details.

#	Гүйлгээний мэдээлэл	Огноо	Хүлээн авагчийн данс	Гүйлгээний утга	Дүн
1	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	100,000,000.00 MNT
2	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
3	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
4	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
5	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT

1 Get a new E-PIN code

In the card settings, click **Get a new E-PIN code** «Шинэ и-пин код авах».



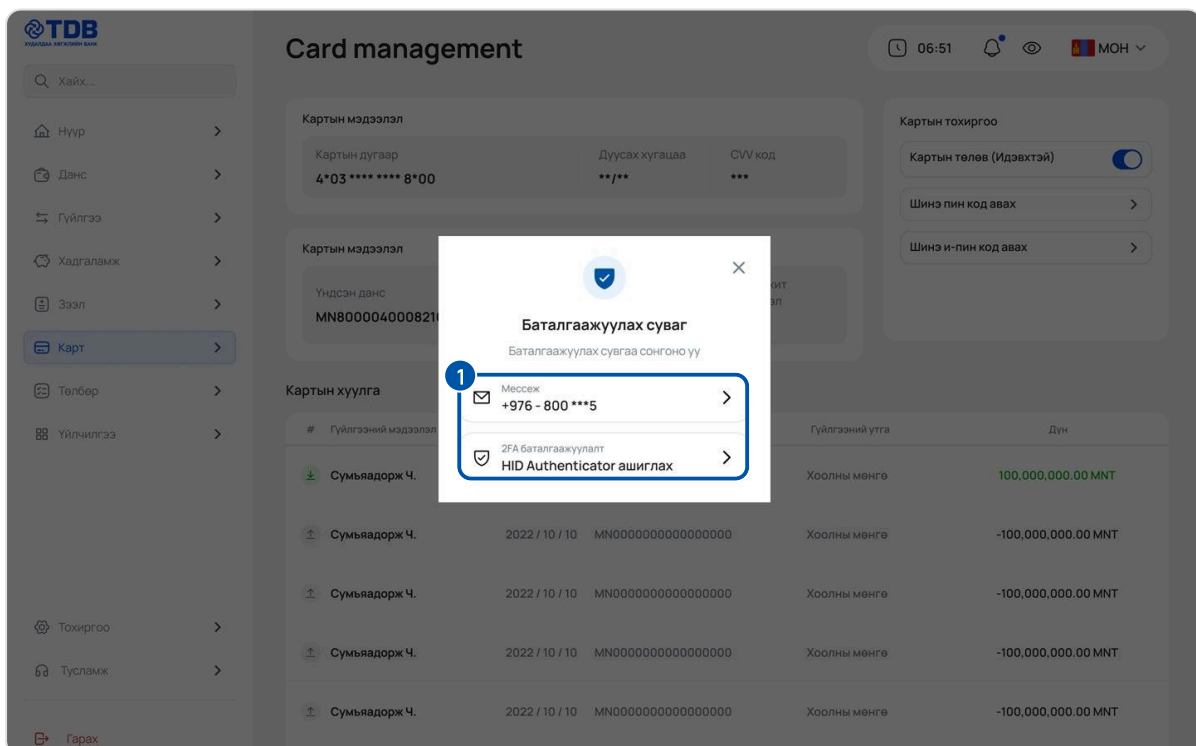
2 Verify

A window appears saying the E-PIN code will be changed to the same as the card's current PIN code. To cancel, click **No** «Үгүй».

3 Continue

Click **Continue** «Үргэлжлүүлэх».

SCREEN 2 / 3 Verification channel



1 Verification channel

Choose either the **Message** «Мессеж» or the **HID Authenticator** channel to verify. If you choose Message, a code is sent to your registered phone; if you choose HID Authenticator, verify with the HID Approve app.

SCREEN 3 / 3 E-PIN code updated

TDB

Хайх...

Нүүр

Данс

Гүйлгээ

Хадгаламж

Зээл

Карт

Төлбөр

Үйлчилгээ

Тохиргоо

Тусламж

Гарах

Card management

Картын мэдээлэл

Картын дугаар

Дуусах хугацаа

CVV код

4*03 ***** 8*00

/

Картын мэдээлэл

Үндсэн данс

Валют

Боломжит үлдэгдэл

MN800004000821007198

MNT

Картын төлөв (Идэвхтэй)

Мэдээлэл харах

Шинэ пин код авах

Шинэ и-пин код авах

Картын хуулга

#	Гүйлгээний мэдээлэл	Огноо	Хүлээн авагчийн данс	Гүйлгээний утга	Дүн
1	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	100,000,000.00 MNT
2	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
3	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
4	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
5	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT

1

Амжилттай

Таны И-Пин кодыг картын пин кодтой адилхан болголоо.

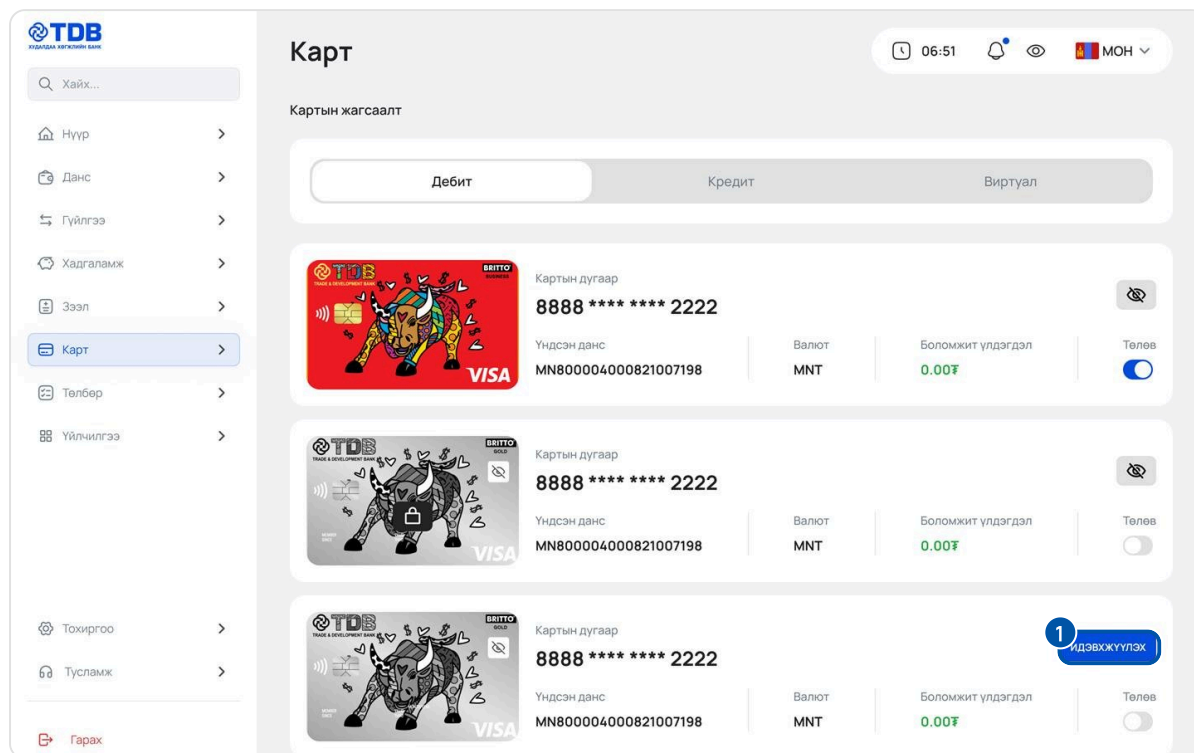
1 Success

A message saying **Your E-PIN code has been made the same as your card PIN code** «Таны И-Пин кодыг картын пин кодтой адилхан болголоо» appears.

Activate a new card

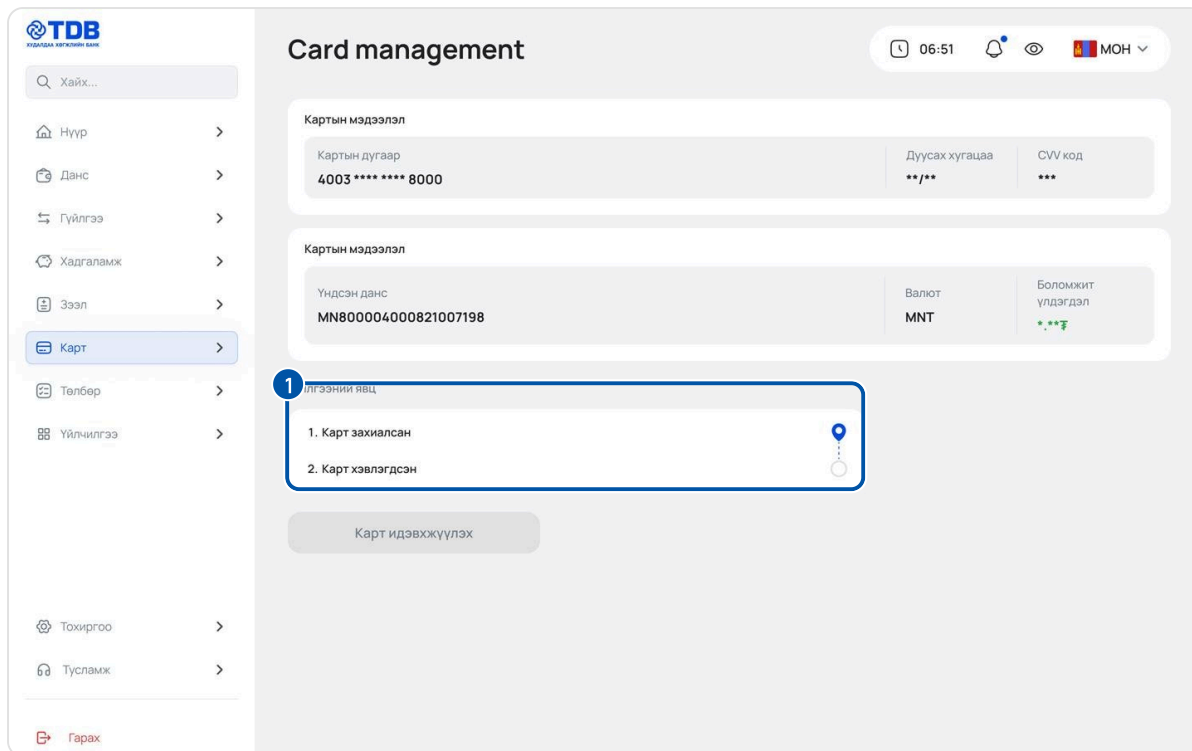
PATH Card management > Debit > **Activate**

SCREEN 1 / 4 **New card**



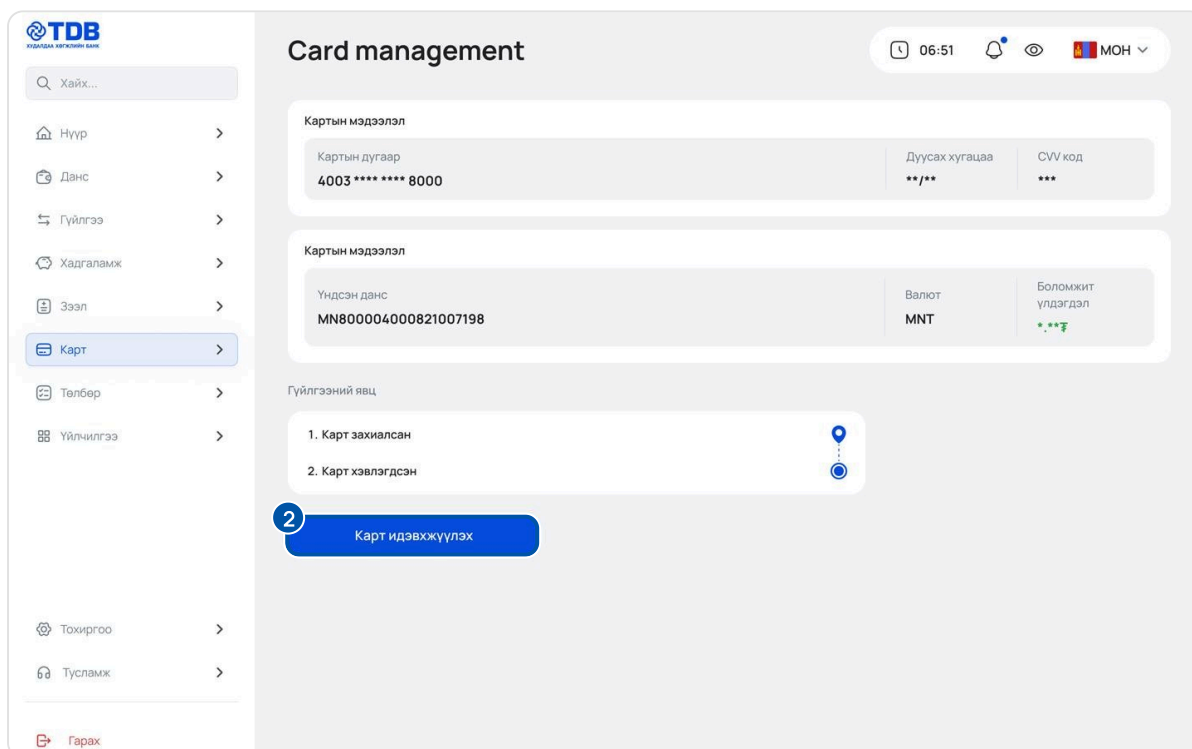
1 Activate

The row of a newly ordered card shows an **Activate** «Идэвхжүүлэх» button. Click it to open the card order progress.



1 Transaction progress

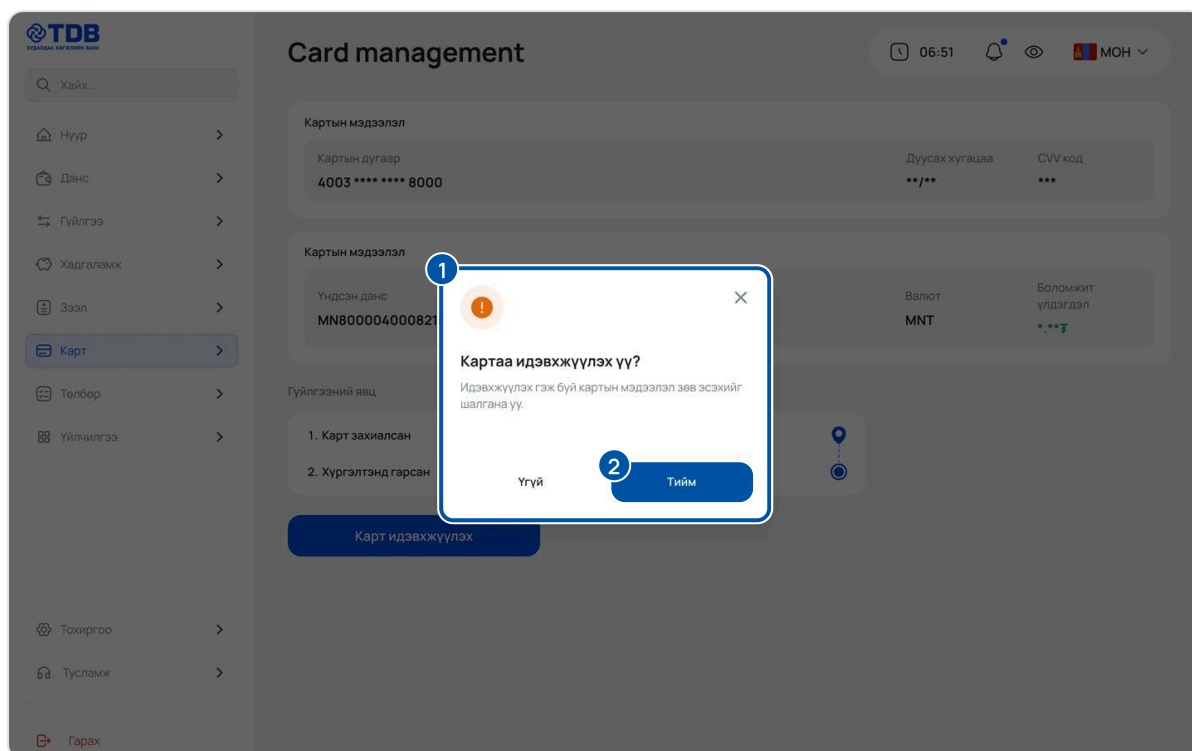
The stages of the card order (**Card ordered** «Карт захиалсан», **Card printed** «Карт хэвлэгдсэн» and so on) are shown. The **Activate card** «Карт идэвхжүүлэх» button stays inactive until the card is printed.



2 Activate card

After the card is printed, the **Activate card** «Карт идэвхжүүлэх» button becomes active. Click the button.

SCREEN 3 / 4 Activate your card



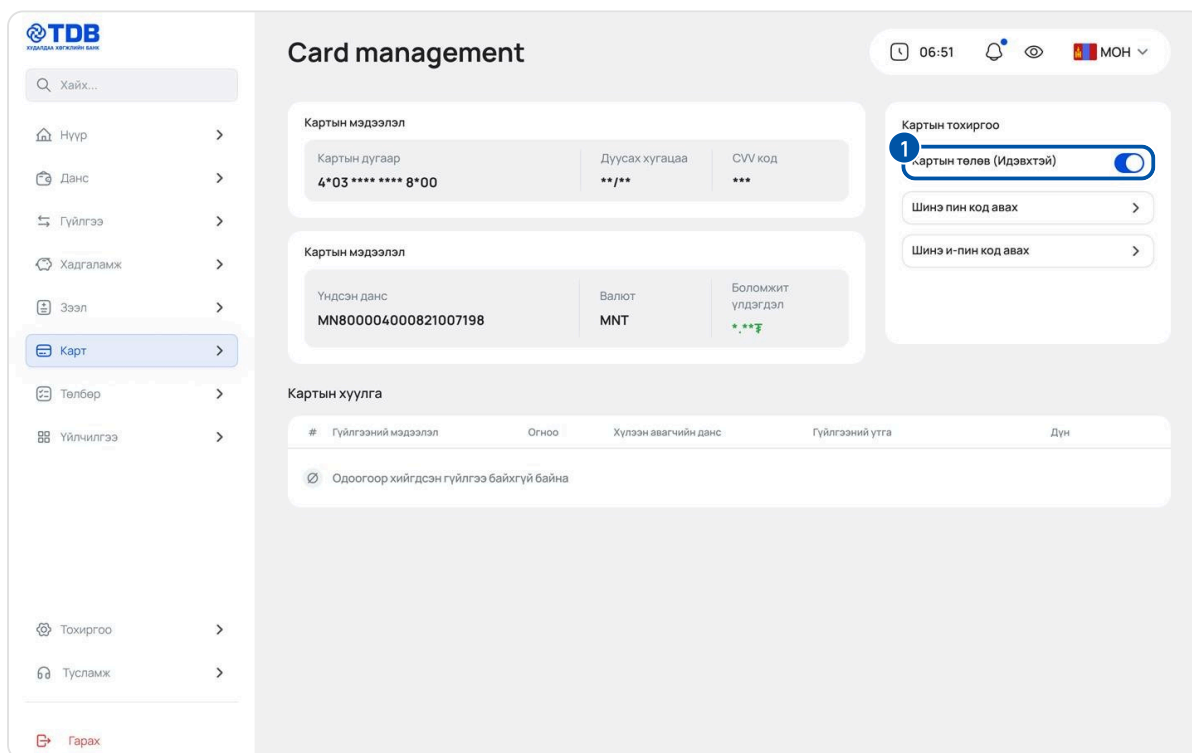
1 Activate your card?

Check that the details of the card to activate are correct. To cancel, click **No** «Үгүй».

2 Yes

Click **Yes** «Тийм» to confirm.

SCREEN 4 / 4 Card activated



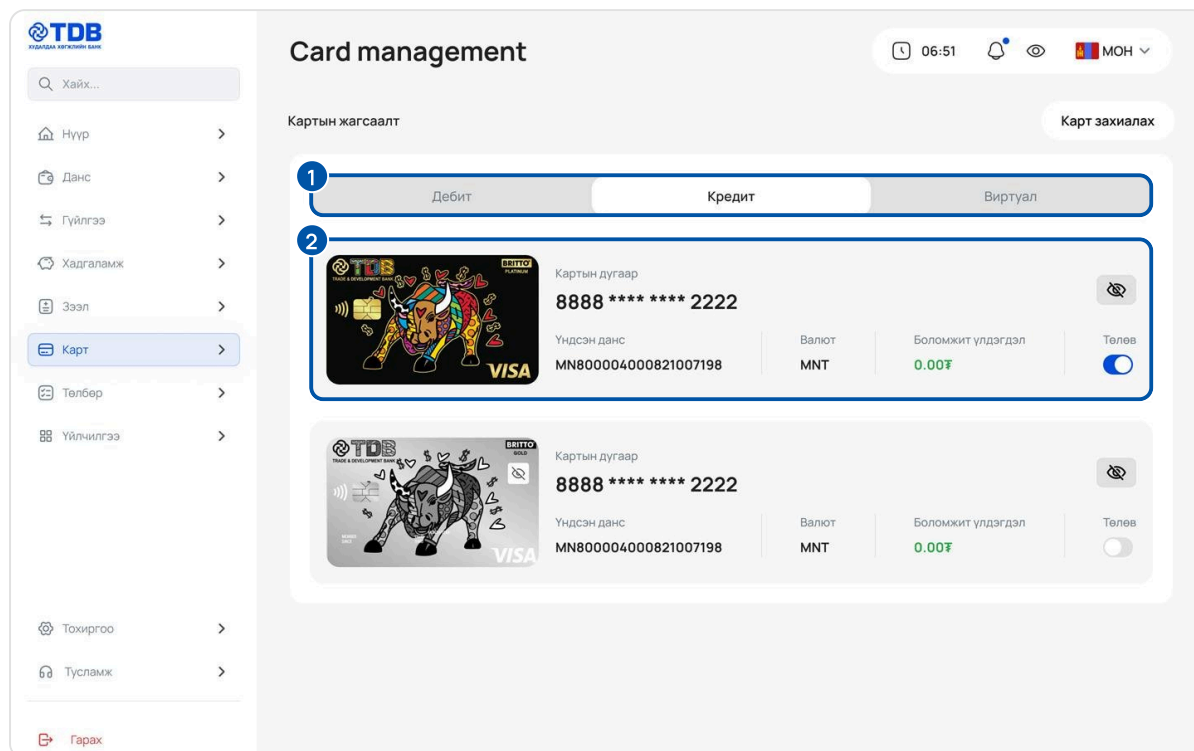
1 Card status

The card status becomes **Active** «Идэвхтэй» and the card settings open.

Credit card

PATH Card management > Credit > Select a card > Make a payment

SCREEN 1/4 Credit card list



1 Credit tab

Select the **Credit** «Кредит» tab.

2 Credit card

Each card is shown with its masked number, main account, currency, available balance and status. Click a card to open its details.

Card details

Картын мэдээлэл

Картын дугаар: 8888 **** * 2222 | Дуусах хугацаа: **/** | CVV код: ***

Картын мэдээлэл

Ашиглах боломжтой дүн: 115,000.00 MNT | Кредит картны нийт эрх: 2,000,000.00 MNT

Төлөх доод дүн: 185,000.00 MNT | Нийт төлөх дүн: 1,850,000.00 MNT

Дэлгэрэнгүй харах

Картын хуулга

#	Гүйлгээний мэдээлэл	Огноо	Хүлээн авагчийн данс	Гүйлгээний утга	Дүн
1	Сумъяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	100,000,000.00 MNT
2	Сумъяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
3	Сумъяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT

1 Card information

The available amount, the credit card's total limit, the minimum payment and the total amount due are shown.

2 View details

Click **View details** «Дэлгэрэнгүй харах» to open the payment details.

Card details

Картын мэдээлэл

Картын дугаар: 4003 **** * 8000 | Дуусах хугацаа: **/** | CVV код: ***

Картын мэдээлэл

Ашиглах боломжтой дүн: 115,000.00 MNT | Кредит картны нийт эрх: 2,000,000.00 MNT

Нэхэмжилсэн өдөр: 2025/08/01 | Төлбөр төлөх сүүлийн өдөр: 2025/09/15

Ашигласан бэлэн гүйлгээ: 100,000.00 MNT | Төлөгдсөн төлбөр: 185,000.00 MNT

Ашигласан бэлэн бус гүйлгээ: 100,000.00 MNT | Төлөх доод дүн: 185,000.00 MNT

Хүү, шимтгэл: 5,000.00 MNT | Нийт төлөх дүн: 1,850,000.00 MNT

Хураангуйлах

Картын хуулга

#	Гүйлгээний мэдээлэл	Огноо	Хүлээн авагчийн данс	Гүйлгээний утга	Дүн
1	Сумъяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	100,000,000.00 MNT

3 Payment details

The billing date, payment due date, cash and non-cash transactions used, payments made, and interest and fees are shown. Collapse it with **Collapse** «Хураангуйлах».

Card details

Картын мэдээлэл

Картын дугаар: 8888 **** * 2222 | Дуусах хугацаа: **/** | CVV код: ***

Картын мэдээлэл

Ашиглах боломжтой дүн: 115,000.00 MNT | Кредит картны нийт эрх: 2,000,000.00 MNT

Төлөх доод дүн: 185,000.00 MNT | Нийт төлөх дүн: 1,850,000.00 MNT

Дэлгэрэнгүй харах

Картын тохиргоо

Картын төлөв (Идэвхтэй) | Шинэ пин код авах

Шинэ и-пин код авах

1 Төлбөр төлөх

Шилжүүлэг

Картын хуулга

#	Гүйлгээний мэдээлэл	Огноо	Хүлээн авагчийн данс	Гүйлгээний утга	Дүн
1	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	100,000,000.00 MNT
2	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT
3	Сумьяадорж Ч.	2022 / 10 / 10	MN0000000000000000	Хоолны мөнгө	-100,000,000.00 MNT

1 Make a payment

In the card settings, click **Make a payment** «Төлбөр төлөх».

Card management

Гүйлгээ баталгаажуулах

Шилжүүлгийн мэдээлэл

2 Харилцах данс: MN4500004004994346216 | Дансны үлдэгдэл: 10,000,000.00 MNT

3 Шилжүүлэх дүн: 100,000 MNT

Гүйлгээний утга: Кредит картны төлбөр

Буцах | 4 Шилжүүлэх

2 Current account

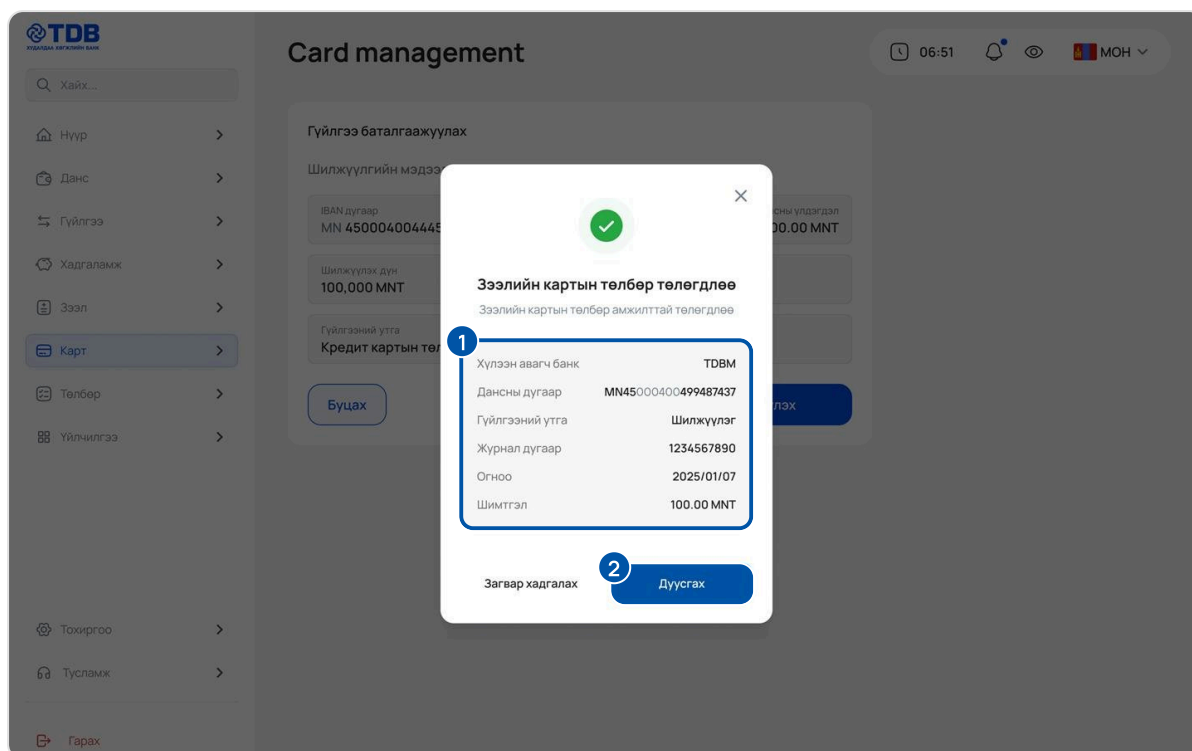
Select the current account to pay from. The selected account's balance is shown on the right.

3 Transfer amount

Enter the amount you will pay.

4 Transfer

Check the details and click the **Transfer** «Шилжүүлэх» button.



1 Credit card payment made

After the payment is made, the recipient bank, account number, description, journal number, date and fee are shown.

2 Finish

Click **Finish** «Дуусгах» to close the window.

Paying taxes

Finding a General Department of Taxation invoice by registration number, invoice number or property number, and paying it.

PATH **Payments** > **Tax**

RELATED GUIDES [Paying customs duties](#)

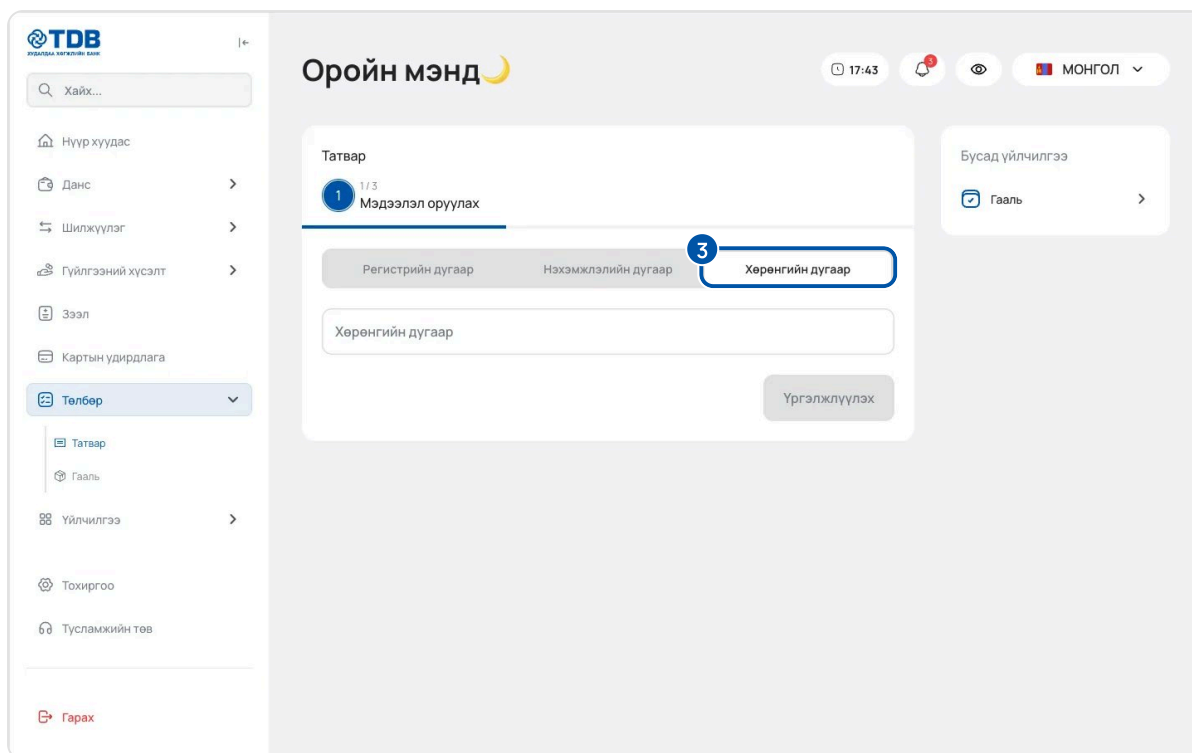
SCREEN 1/3 Choose how to search

1 Search type

Select one of the three tabs at the top: **Registration number** «Регистрийн дугаар», **Invoice number** «Нэхэмжлэлийн дугаар» or **Property number** «Хөрөнгийн дугаар».

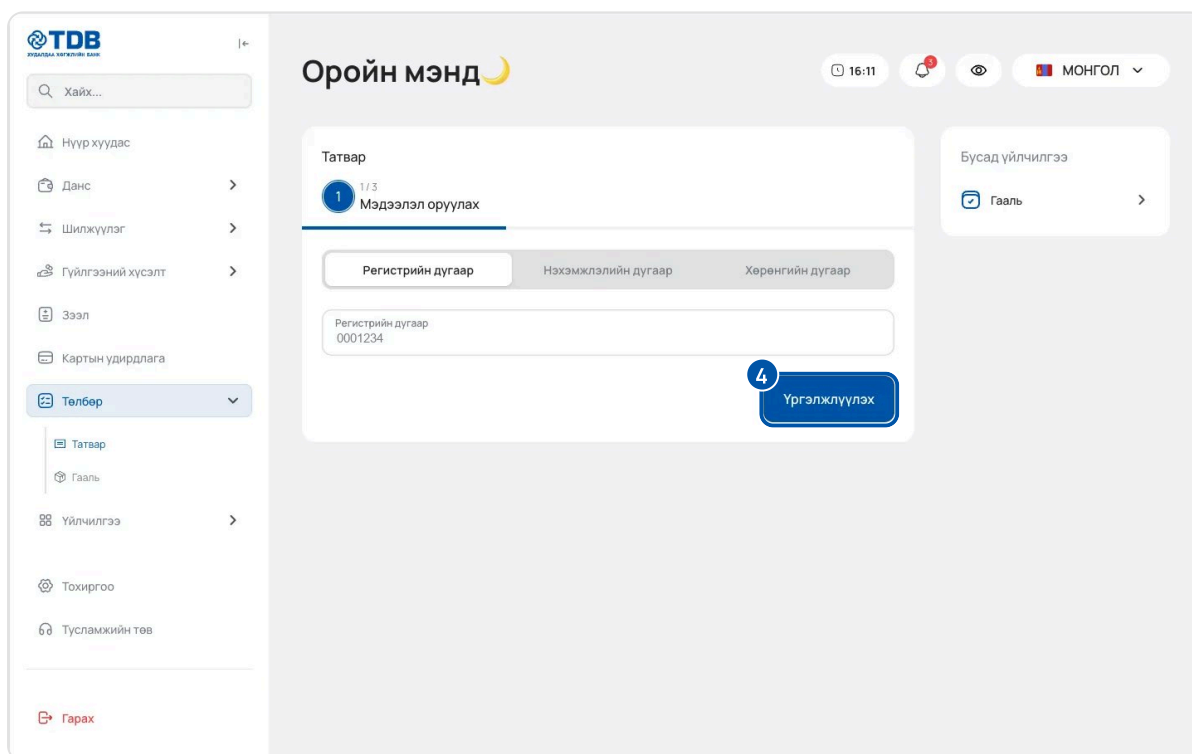
2 Registration number

Your organization's registration number is filled in automatically. Searching by registration number shows all open invoices of that taxpayer.



3 Property number

Select the **Property number** «Хөрөнгийн дугаар» tab and search for property tax by property number. After you enter the number, the **Continue** «Үргэлжлүүлэх» button becomes active.



4 Continue

Click **Continue** «Үргэлжлүүлэх» to search. If an invoice is found, you move to step 2/3, **Tax information** «Татварын мэдээлэл».

1 Invoice number

Select the **Invoice number** «Нэхэмжлэлийн дугаар» tab. Use this method when paying one specific invoice.

2 Number

Enter the invoice number exactly as it appears on the tax invoice, with no spaces or extra characters.

3 Continue

Click **Continue** «Үргэлжлүүлэх» to search. If the invoice is found, step 2/3 shows the taxpayer's details and the list of invoices.

1 Taxpayer

The **Taxpayer information** «Татвар төлөгчийн мэдээлэл» section shows the **Full name** «Бүтэн нэр» and **Registration number** «Регистрийн дугаар».

3 Total amount

When you tick an invoice, the **Number of taxes selected** «Сонгосон татварын тоо», **Fee amount** «Шимтгэлийн дүн» and **Total amount** «Нийт дүн» update.

5 Continue

After you select an invoice, the **Continue** «Үргэлжлүүлэх» button becomes active. Click it to go to step 3/3.

2 Invoice

The invoice type, number, recipient account and tax amount are shown. Tick the invoices you will pay.

4 Accounts

Click the **CURRENT ACCOUNT** «ХАРИЛЦАХ ДАНС» section and select the account to pay from. The selected account's **Available balance** «Боломжит үлдэгдэл» is shown.

Paying customs duties

Finding a General Customs Administration invoice by registration number, invoice number or barcode, and paying it.

PATH **Payments** > **Customs**

RELATED GUIDES [Paying taxes](#)

SCREEN 1/3 Choose how to search

1 Search type

Select one of the three tabs at the top: **Registration number** «Регистрийн дугаар», **Invoice number** «Нэхэмжлэхийн дугаар» or **Barcode** «Баркод».

2 Registration number

On the **Registration number** «Регистрийн дугаар» tab your organization's registration number is filled in automatically, so you can click **Continue** «Үргэлжлүүлэх» straight away. The customs invoices issued in your organization's name appear.

3 Barcode

Select the **Barcode** «Баркод» tab and enter the barcode number on the customs document exactly as written. After you enter the number, the **Continue** «Үргэлжлүүлэх» button becomes active.

4 Continue

Click **Continue** «Үргэлжлүүлэх» to search. If an invoice is found, you move to step 2/3, which shows the payer's details and the list of invoices.

SCREEN 2 / 3 Search by invoice number

1 Invoice number

Select the **Invoice number** «Нэхэмжлэхийн дугаар» tab. Use this method when paying one specific customs invoice.

2 Number

Enter the invoice number. The number may contain letters.

3 Continue

Click **Continue** «Үргэлжлүүлэх» to search. If the invoice is found, step 2/3 shows the customs information.

Оройн мэнд

17:06

МОНГОЛ

Гааль

2/3 Татвар төлөгчийн мэдээлэл

Татварын мэдээлэл

1 Бүтэн нэр
Жишээ Харилцагч Регистрийн дугаар
AA12345678

2

Нэхэмжлэлийн мэдээлэл	Нэхэмжлэлийн төрөл	Нэхэмжлэхийн дугаар	Хүлээн авагчийн данс	Татварын дүн
Замын-Үүд дэх гаалийн газар 2026-10-12T18:10:51.000	Мэдүүлгийн төлбөрийн баримт	0318283782410000502		31,662,217.07 MNT

Сонгосон татварын тоо: 0 Нийт: 1

Нэг хуудсанд харагдах тоо: 10

3 Шимтгэлийн дүн: 0.00 Нийт дүн: 0.00 MNT

4 ХАРИЛЦАХ ДАНС
MN000004004000000001

Боломжит үлдэгдэл
12,500,000.00 MNT

5 Үргэлжлүүлэх

Буцах

1 Payer

The **Tax information** «Татварын мэдээлэл» section shows the payer's **Full name** «Бүтэн нэр» and **Registration number** «Регистрийн дугаар».

3 Total amount

When you select an invoice, the **Number of taxes selected** «Сонгосон татварын тоо», **Fee amount** «Шимтгэлийн дүн» and **Total amount** «Нийт дүн» update.

5 Continue

After you select an invoice, the **Continue** «Үргэлжлүүлэх» button becomes active. Click it to go to step 3/3.

2 Invoice

The customs office, date, invoice type, invoice number and amount are shown. Select the invoices you will pay.

4 Accounts

Click the **CURRENT ACCOUNT** «ХАРИЛЦАХ ДАНС» section and select the account to pay from. The selected account's **Available balance** «Боломжит үлдэгдэл» is shown.

Viewing notifications and sending requests

Viewing notifications from the bank and sending requests to the bank.

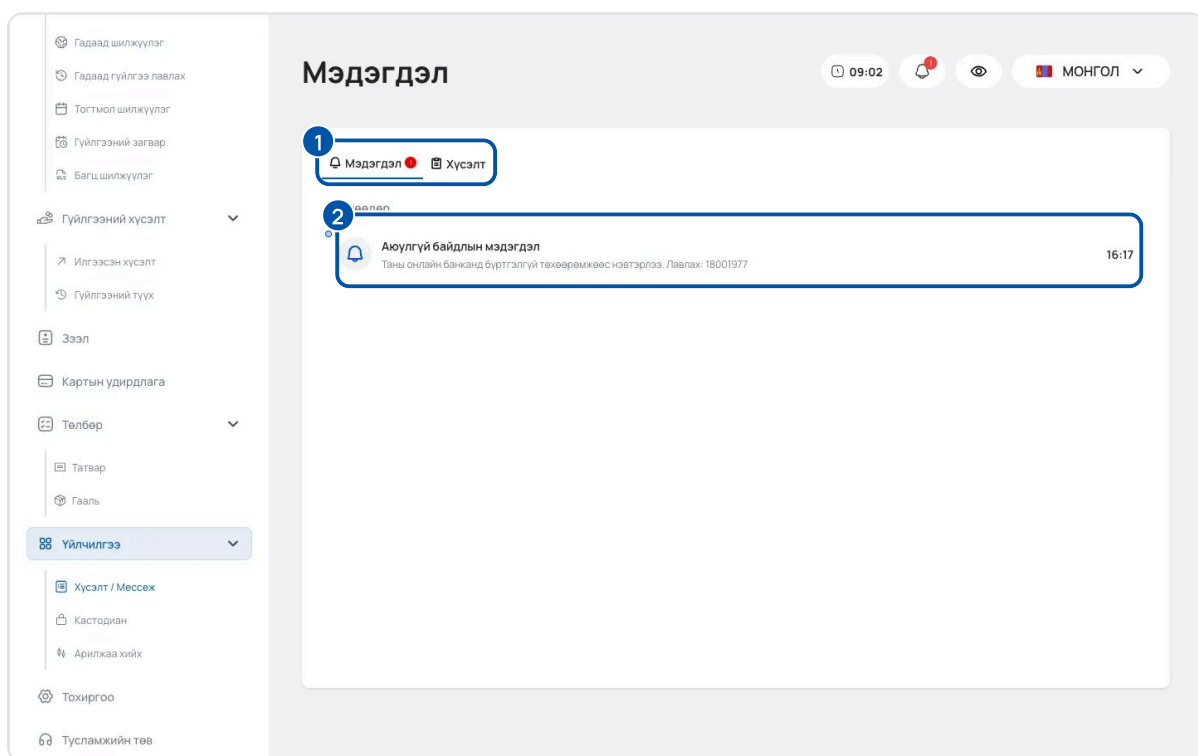
RELATED GUIDES [Trade requests](#)

OPTION 1/2

Notice

PATH [Services](#) > [Requests / Messages](#) > [Notifications](#)

SCREEN 1/1 Notice



1 Notifications / Requests

The **Services** → **Requests / Messages** «Үйлчилгээ → Хүсэлт / Мессеж» menu has **Notifications** «Мэдэгдэл» and **Requests** «Хүсэлт» tabs. The number of unread notifications is shown with a red badge next to the **Notifications** «Мэдэгдэл» tab.

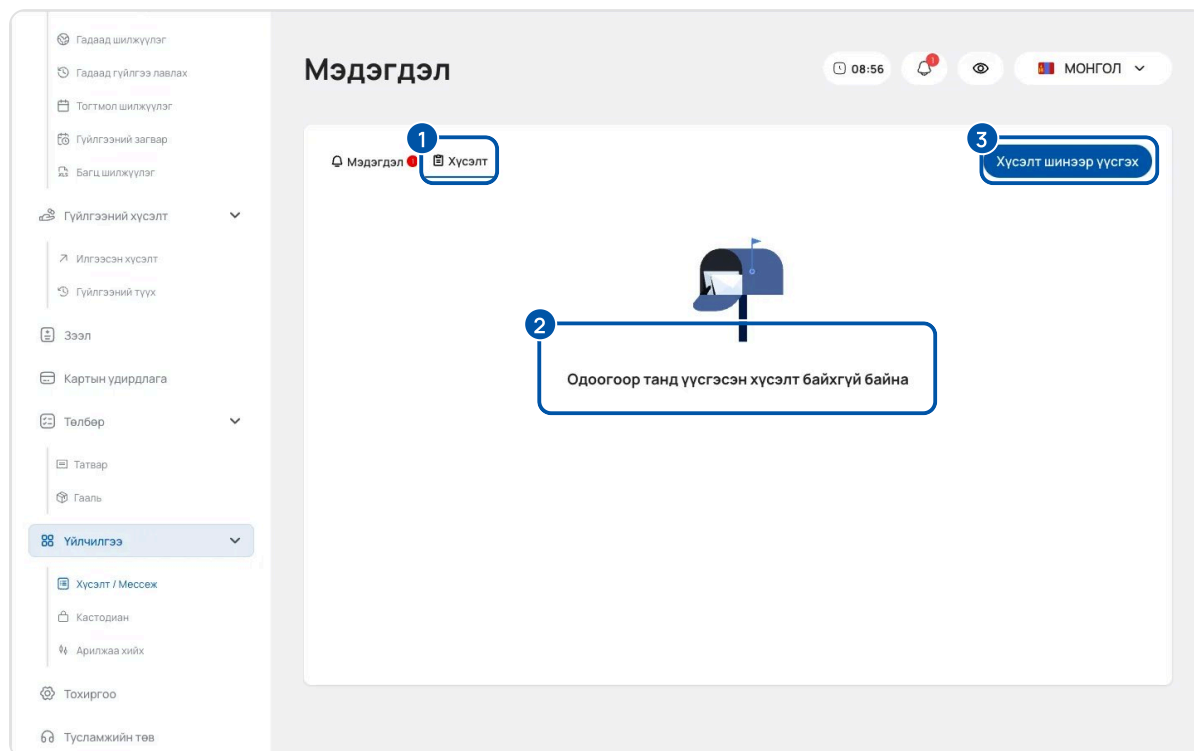
2 Notice

Security and other notifications are listed in date groups such as **Today** «Өнөөдөр», with their title, short content and time. Unread notifications have a blue dot in front of them.

Send a request

PATH **Services** > **Requests / Messages** > **Requests**

SCREEN 1 / 2 Request list



1 Requests

Select the **Requests** «Хүсэлт» tab. Here you can see the requests you sent to the bank before and create a new request.

2 List

Requests you send are added to this list.

3 Create a new request

Click the **Create a new request** «Хүсэлт шинээр үүсгэх» button in the top right corner. The **Create request** «Хүсэлт үүсгэх» form opens.

SCREEN 2 / 2 Fill in the request

1 Type

Click the **Select a type** «Төрөл сонгох» field and select the type that fits your request from the list.

2 Types

Types include Disputed transaction, Cash withdrawal, Suggestion, Complaint and Thanks. Scroll down the list to see all types.

3 Description

Write your request clearly in the **Description** «Тайлбар» field. If it is about a transaction, include details such as the date and amount.

4 Create request

Click the **Create request** «Хүсэлт үүсгэх» button. The request is sent to the bank and added to the list on the **Requests** «Хүсэлт» tab.

Custodian

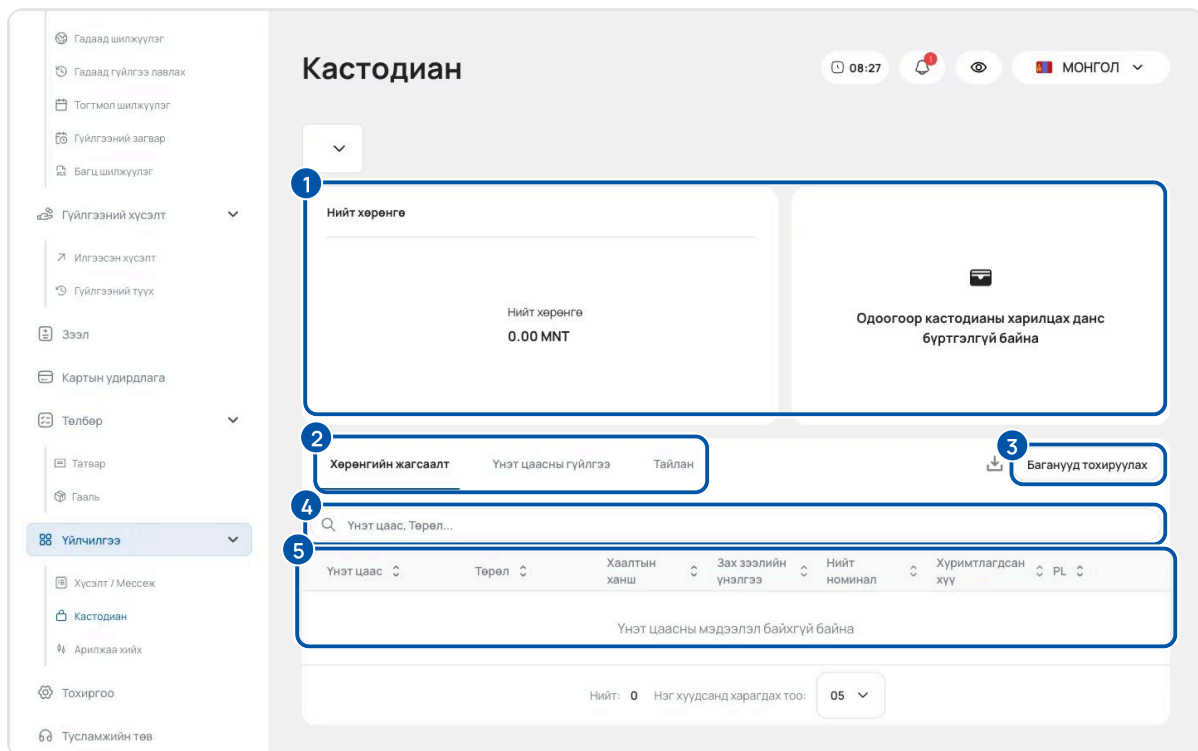
Custodian account assets, securities transactions and reports.

PATH

Services > Custodian

RELATED GUIDES [Viewing accounts and balances](#)

SCREEN 1/3 Asset list



1 Total assets

The **Total assets** «Нийт хөрөнгө» section shows the total value of the assets in the custodian account in tugrik.

2 Tabs

The **Asset list** «Хөрөнгийн жагсаалт» tab is selected at first. See your trading history on the **Securities transactions** «Үнэт цаасны гүйлгээ» tab and get your reports on the **Report** «Тайлан» tab.

3 Configure columns

Choose the columns shown in the table with the **Configure columns** «Баганууд тохируулах» button. Download the table data as a file with the download icon on the left.

4 Search

Type a security's name or type in the search field to filter the table.

5 Table

The table shows the security, type, closing price, market value, total nominal, accrued interest and PL. Sort with the arrow next to a column name.

SCREEN 2 / 3 Securities transactions

1 Transaction

Pick the **Start date** «Эхлэх огноо» and **End date** «Дуусах огноо» from the calendar to set the period. Search by security or transaction ID with the search field.

SCREEN 3 / 3 Report

1 Report

Fill in the **Select language** «Хэл сонгох», **Select date** «Огноо сонгох», **Select report type** «Тайлангийн төрөл сонгох» and **Select format** «Формат сонгох» fields, then click **Get report** «Тайлан авах».

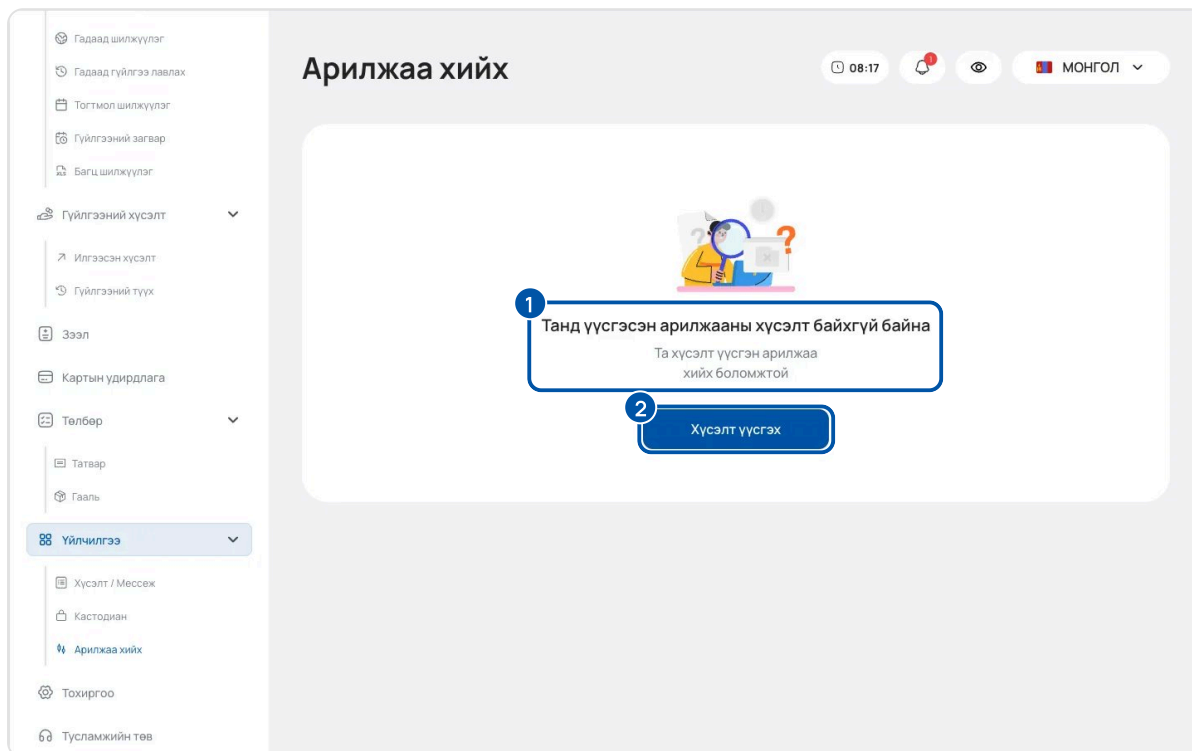
Trade requests

Sending a request to the bank for an exchange rate on a currency conversion transaction.

PATH **Services** > **Trading**

RELATED GUIDES [Transferring abroad \(SWIFT\)](#) · [Making a domestic transfer](#)

SCREEN 1/3 Request list



1 Requests

The trade requests you have created are listed here.

2 Create request

Click **Create request** «Хүсэлт үүсгэх» to open the trade request form.

SCREEN 2/3 Create request

Өдрийн мэнд 🌞

08:08

МОНГОЛ

Хүсэлт үүсгэх

1 Гүйлгээний төрөл

Шилжүүлэх данс

Илгээх Хүлээн авах

Хүсэлт үүсгэх

Бэлэн бус ханш

Валют	Албан	Авах
USD	3,595.56	3,588.00 3,596.00
EUR	4,038.35	3,990.00 4,072.00
GBP	4,762.50	4,718.00 4,802.00
RUB	42.27	39.20 44.70
CNY	537.19	536.00 539.00
JPY	22.71	22.48 22.97

2026-10-12 16:47:02 Шинэчлэх

Арилжааны хэлтэстэй холбогдох 11 319708, 11 319709

1 Transaction type

Click the **Transaction type** «Гүйлгээний төрөл» field and select the trade type. Receiving account fields are added depending on the type you select.

Өдрийн мэнд 🌞

08:02

МОНГОЛ

Хүсэлт үүсгэх

Гүйлгээний төрөл

Өөрийн данс хооронд

Бусдын данс

Гадаад шилжүүлэг

Хүсэлт үүсгэх

Бэлэн бус ханш

Валют	Албан	Авах
USD	3,595.56	3,588.00 3,596.00
EUR	4,038.35	3,990.00 4,072.00
GBP	4,762.50	4,718.00 4,802.00
RUB	42.27	39.20 44.70
CNY	537.19	536.00 539.00
JPY	22.71	22.48 22.97

2026-10-12 16:47:02 Шинэчлэх

Арилжааны хэлтэстэй холбогдох 11 319708, 11 319709

2 Types

The types are Between own accounts, Other account and International transfer. For an international transfer, enter the recipient's details after the request is approved.

3 Non-cash rate

The right side of the form shows each currency's **Official** «Албан» rate and the bank's buy and sell rates. Click **Refresh** «Шинэчлэх» to see the latest rates.

Өдрийн мэнд 🌞

07:41 | МОНГОЛ

Хүсэлт үүсгэх IBAN лавлах

1. Гүйлгээний төрөл
Бусдын данс

Шилжүүлэх данс
MN050004004001176343

Боломжит үлдэгдэл
98,615,793.44 MNT

2. Хүлээн авах данс

IBAN
MN 150004004005764069

EUR

Дансны нэр
ODONBAATAR TSEDENDORJ

3. Илгээх | Хүлээн авах

Данснаас хасагдах дүн

4. Илгээх дүн оруулна уу
1,000,000

MNT

Хүлээн авах дүн

5. Банкнаас дүн оруулна

EUR

Бэлэн бус ханш

Валют	Албан	Авах
USD	3,595.56	3,588.00 3,596.00
EUR	4,038.35	3,990.00 4,072.00
GBP	4,762.50	4,718.00 4,802.00
RUB	42.27	39.20 44.70
CNY	537.19	536.00 539.00
JPY	22.71	22.48 22.97

2026-10-12 16:47:02 Шинэчлэх

Арилжааны хэлтэстэй холбогдох
11 319708, 11 319709

1 Debit account

Click **Debit account** «Шилжүүлэх данс» and select the account the money goes out from. The selected account's **Available balance** «Боломжит үлдэгдэл» is shown on its right.

3 Send / Receive

Select **Send** «Илгээх» to send out a set amount, or **Receive** «Хүлээн авах» to deliver a set amount to the recipient. **Send** «Илгээх» is selected at first.

5 Amount received

Do not fill in the **Amount received** «Хүлээн авах дүн» field. The bank enters the amount received after reviewing the request and setting the rate.

2 Receiving account

Select a receiving account in a different currency from the debit account. The account's IBAN, name and currency are shown.

4 Amount debited

In the **Amount debited** «Данснаас хасагдах дүн» section, enter the amount going out of the debit account, in that account's currency.

Өдрийн мэнд

Шилжүүлэх данс: MN050004004001176343 | Боломжит үлдэгдэл: 98,615,793.44 MNT

Хүлээн авах данс: IBAN MN 150004004005764069 | EUR

Дансны нэр: ODOHBAATAR TSEDENDORJ

Данснаас хасагдах дүн: Илгээх дүн оруулна уу 1,000,000 | MNT

Хүлээн авах дүн: Банкнаас дүн оруулна | EUR

Гүйлгээний үтгэ: Валютын арилжаа жишээ

Хүсэлт үүсгэх

Валют	Хангалттай	Хангалттай	Хангалттай
GBP	4,762.50	4,718.00	4,802.00
RUB	42.27	39.20	44.70
CNY	537.19	536.00	539.00
JPY	22.71	22.48	22.97

2026-10-12 16:47:02 | Шинэчлэх

Арилжааны хэлтэстэй холбогдох: 11 319708, 11 319709

6 Description

In the **Description** «Гүйлгээний үтгэ» field, write the purpose of the transaction briefly and clearly.

7 Create request

Click **Create request** «Хүсэлт үүсгэх». The request is sent to the bank, which reviews it and offers a rate.

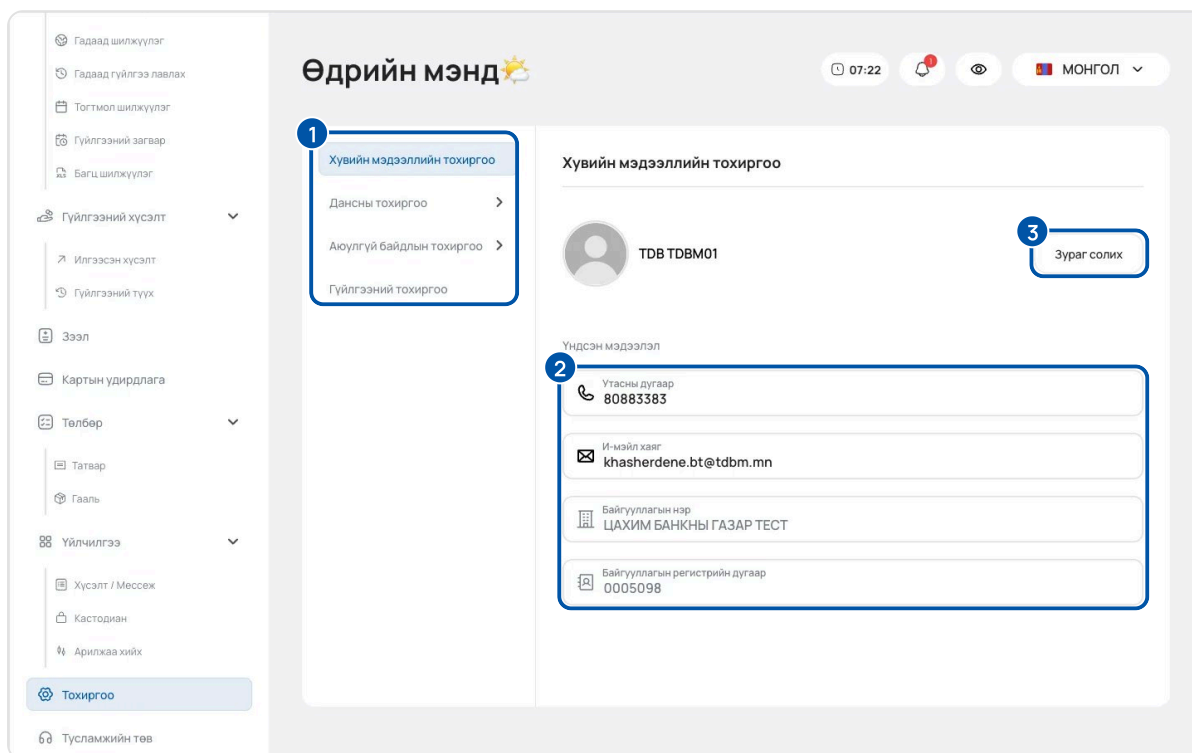
Personal information

Viewing your organization's registered details and changing your profile picture.

PATH **Settings** > **Personal information settings**

RELATED GUIDES [Account settings](#) · [Security settings](#)

SCREEN 1 / 1 Personal information settings



1 Settings menu

In the **Settings** «Тохиргоо» menu, select **Personal information settings** «Хувийн мэдээллийн тохиргоо». The right side shows your profile picture, name and main details.

3 Change picture

Click the **Change picture** «Зураг солих» button to the right of your profile picture to change it.

2 Registered details

The **Main information** «Үндсэн мэдээлэл» section shows the phone number, email address, organization name and registration number. These cannot be edited online; to update them, contact the bank.

Account settings

Setting the primary account that is selected automatically when you make transactions and check balances.

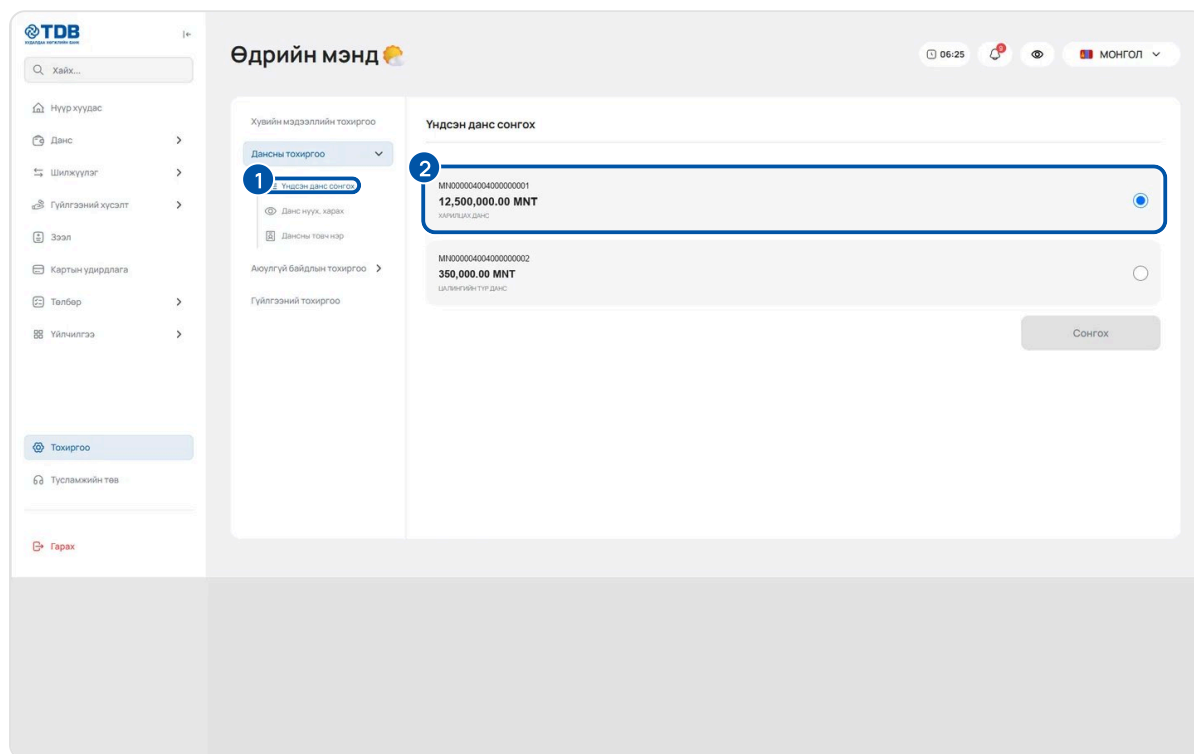
RELATED GUIDES [Viewing accounts and balances](#) · [Logging in to internet banking](#)

OPTION 1/1

Primary account

PATH [Settings](#) > [Account settings](#) > [Choose primary account](#)

SCREEN 1/4 Choose a primary account



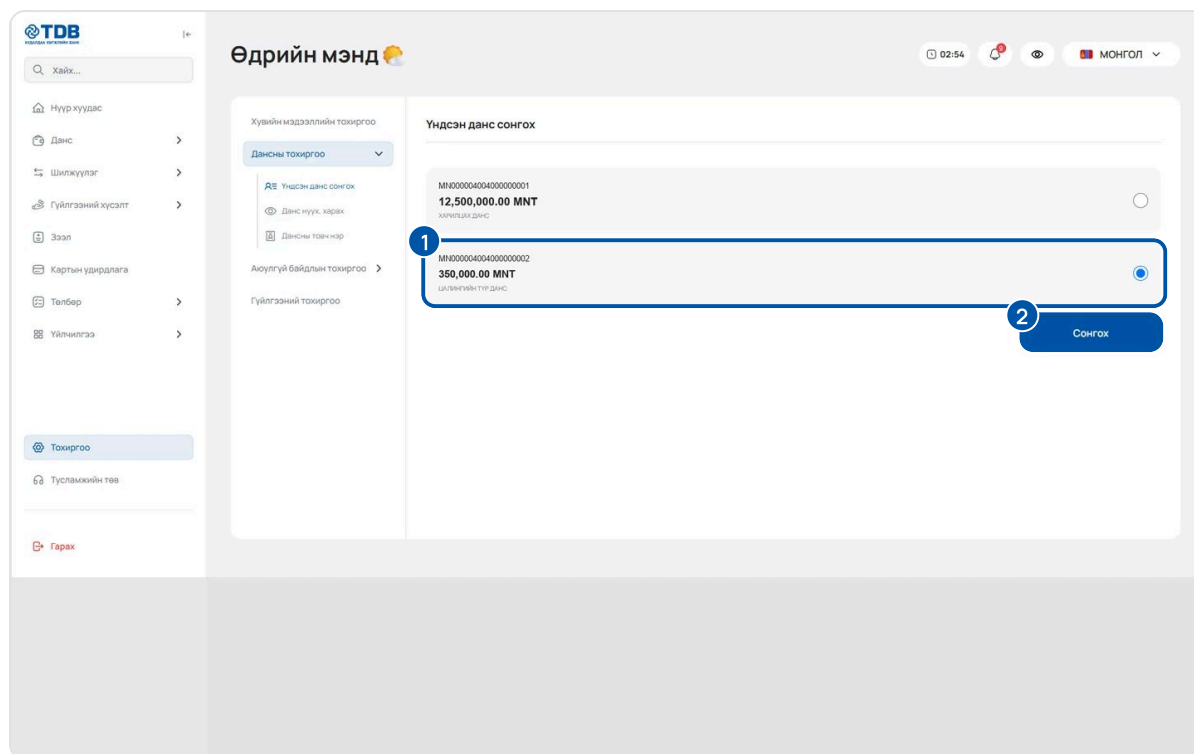
1 Choose a primary account

Go to the **Settings** → **Account settings** → **Choose primary account** «Тохиргоо → Дансны тохиргоо → Үндсэн данс сонгох» menu.

2 Current primary account

Each account's row shows the account number, balance and account type. The current primary account is selected.

SCREEN 2 / 4 Select another account

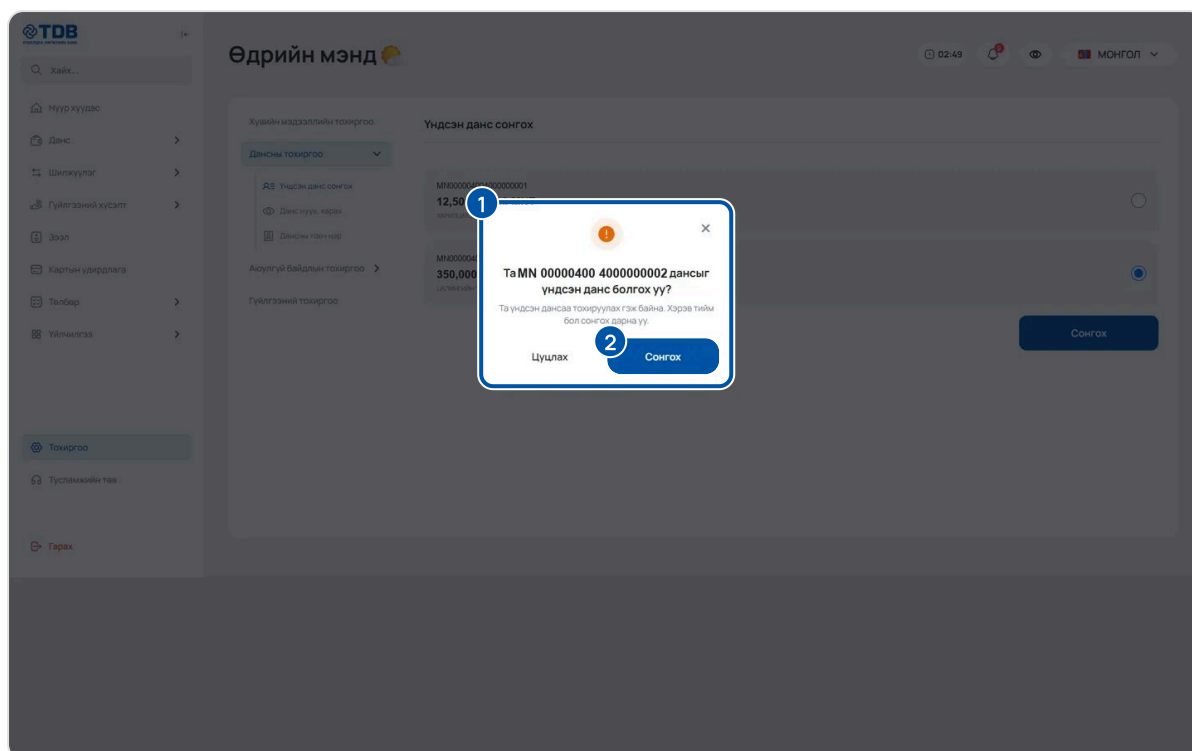


1 Accounts

Click the circle on the right of the row of the account you want to make primary.

2 Select

Click the now active **Select** «Сонгох» button. A confirmation window appears.

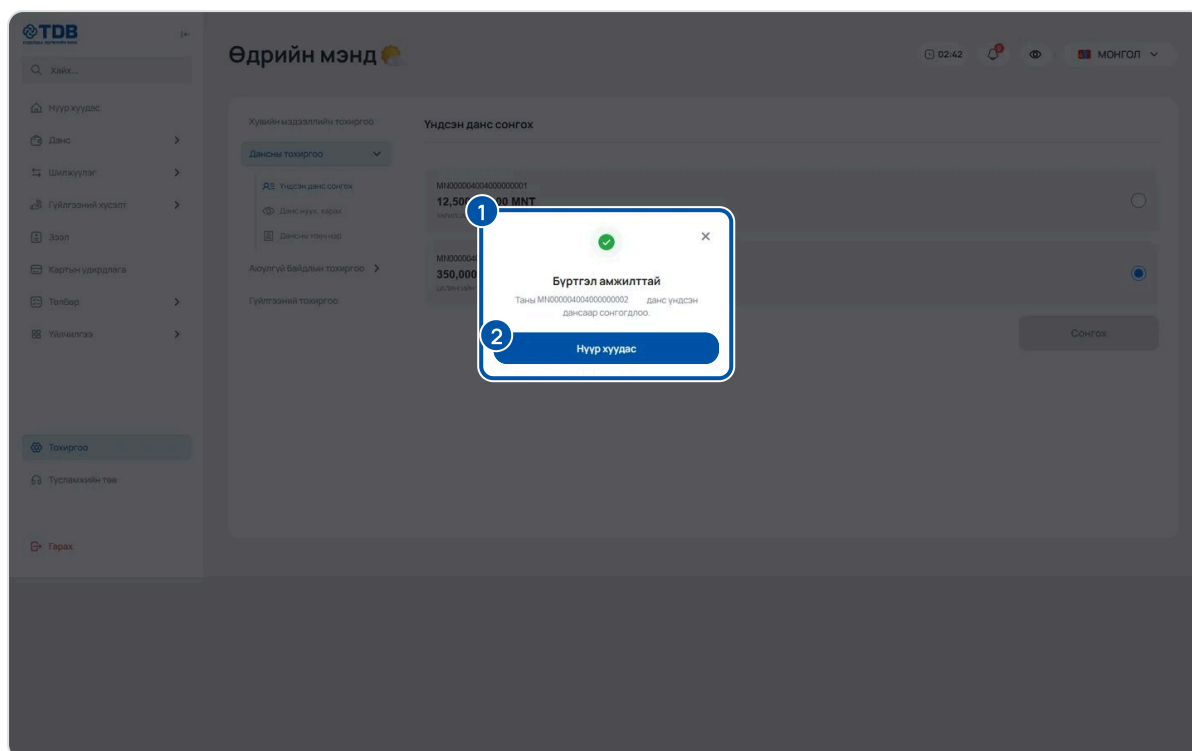
**1 Make this your primary account?**

The window shows the number of the account you are making primary.

2 Select

Click **Select** «Сонгох» in the window to confirm. The selected account is saved as your primary account.

SCREEN 4 / 4 Saved successfully

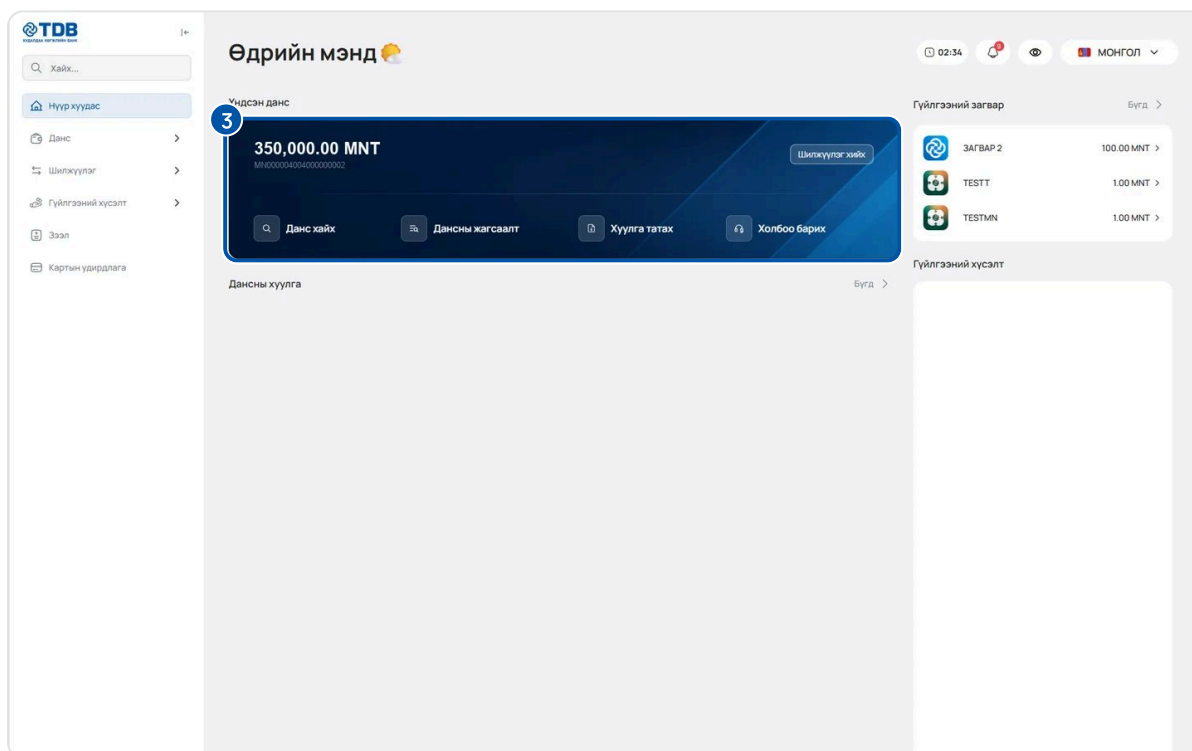


1 Saved successfully

The window shows the number of the account selected as primary.

2 Home

Click **Home** «Нүүр хуудас» to go to the home page.



3 On the home page

The **Primary account** «Үндсэн данс» section of the home page shows the new account's balance, number and the **Make a transfer** «Шилжүүлэг хийх» button.

Security settings

Managing your password, HID two-factor authentication, registered devices and online registration.

RELATED GUIDES [Registering for HID Approve](#) · [Reset password](#) · [Personal information](#)

OPTION 1/4

Change password

PATH [Settings](#) > [Security settings](#) > [Change password](#)

SCREEN 1/3 Change password

1 Change password

Go to the **Settings** → **Security settings** → **Change password** «Тохиргоо → Аюулгүй байдлын тохиргоо → Нүүц үг солих» menu. A form with three fields opens.

3 New password

Enter your new password. The password must be 8–20 characters and contain at least 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character.

2 Current password

Enter the password you use now. You can see what you entered with the eye icon on the right of the field.

4 Repeat password

Enter your new password again, exactly the same.

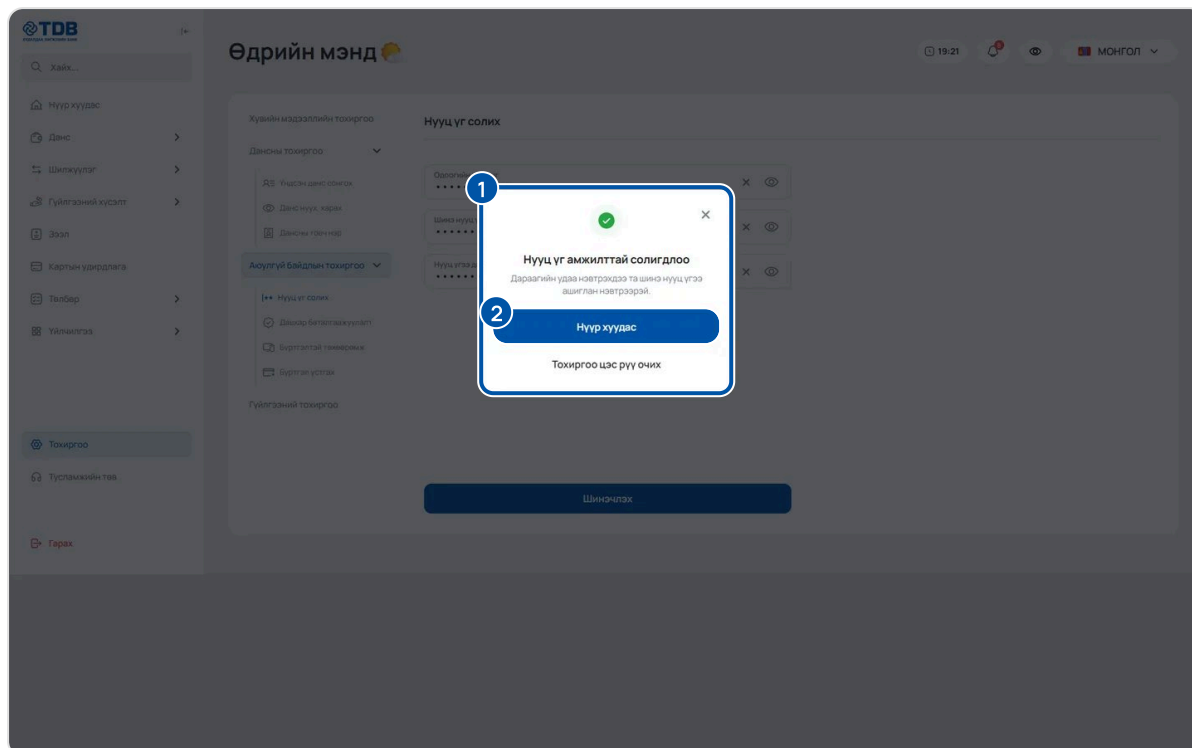
1 Filled-in fields

All three fields are filled in. You can clear a value with the X on the right of the field and see your password with the eye icon.

2 Update

Click **Update** «Шинэчлэх». If the new password meets the requirements, it is changed successfully.

SCREEN 3 / 3 Changed successfully



1 Password changed successfully

The password is changed and a **Password updated** «Нууц үг шинэчлэгдлээ» message is sent to your registered email. Next time, log in with your new password.

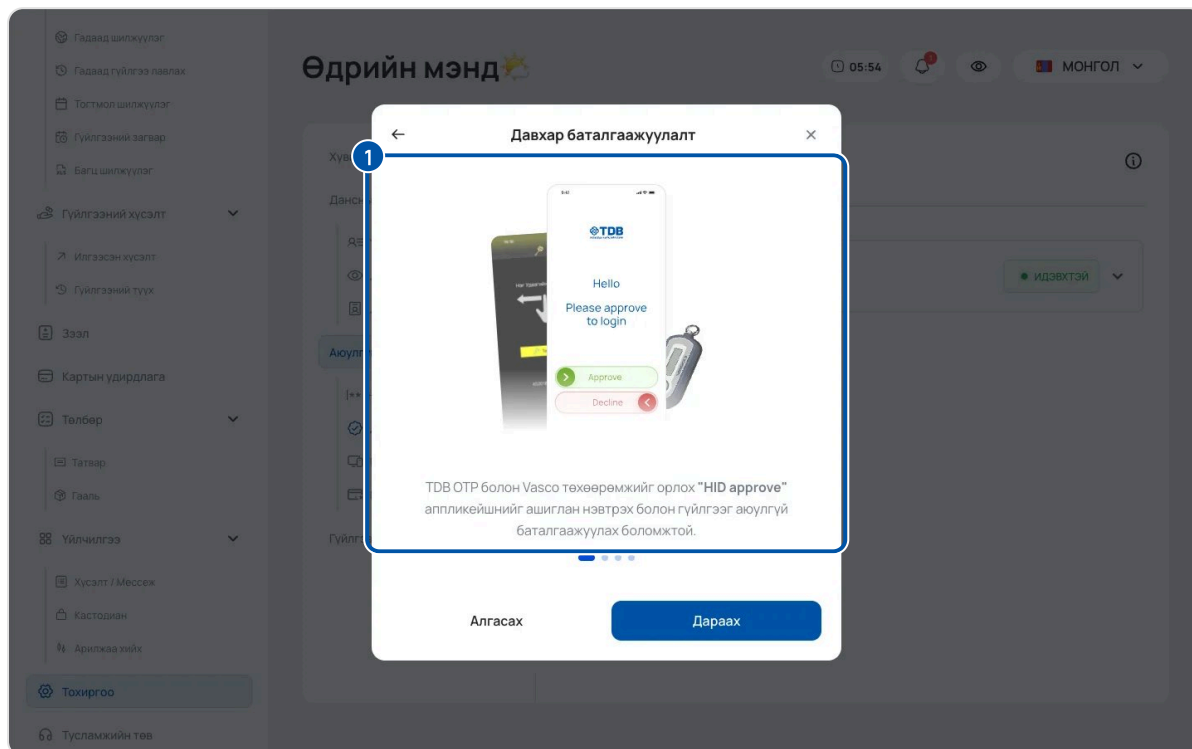
2 Home

Click **Home** «Нүүр хуудас» to go to the home page and continue using online banking.

Two-factor authentication

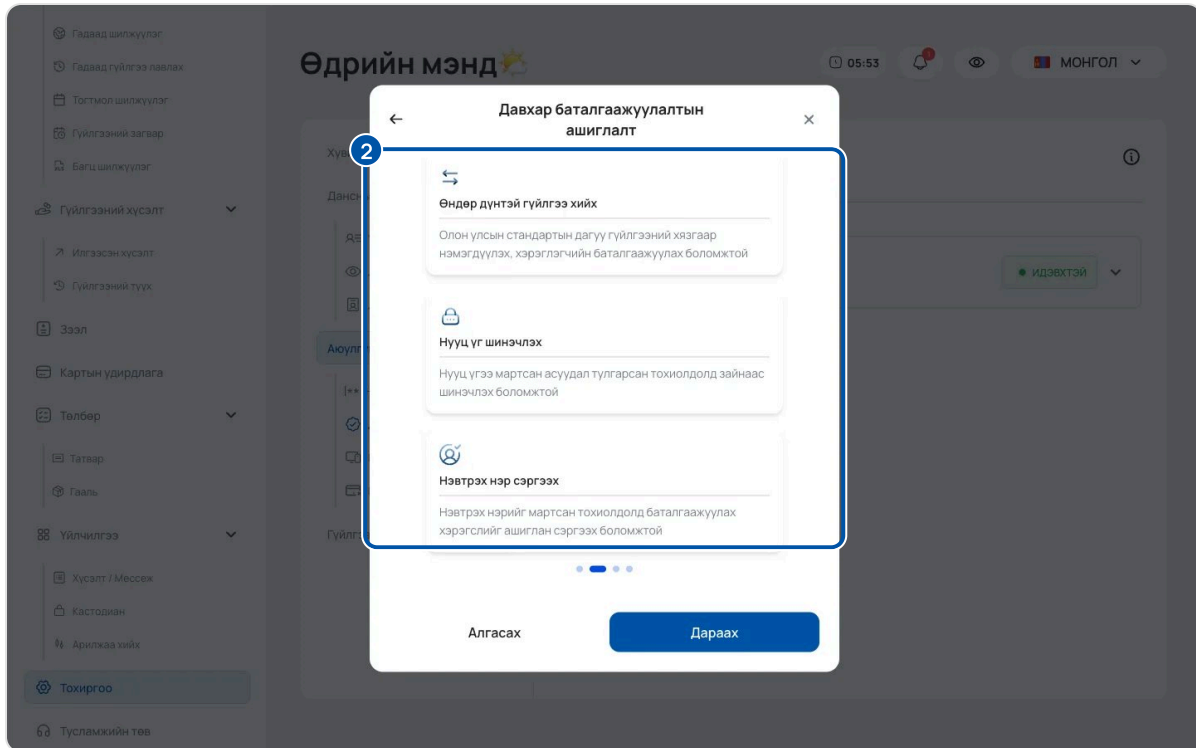
PATH Settings > Security settings > Two-factor authentication

SCREEN 1/2 Introduction



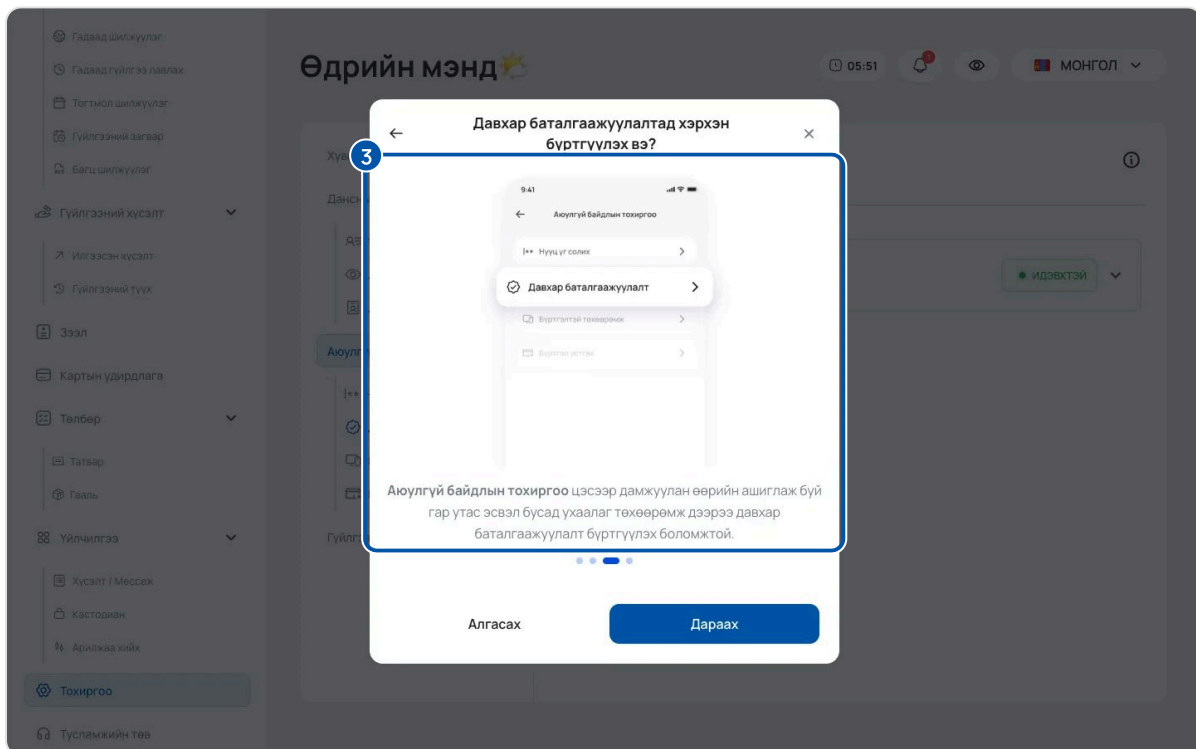
1. Two-factor authentication

Logins and transactions are verified with the HID Approve app, which replaces TDB OTP and Vasco devices. Go to the next page with **Next** «Дараах» and skip the introduction with **Skip** «Алгасах».



2. Use

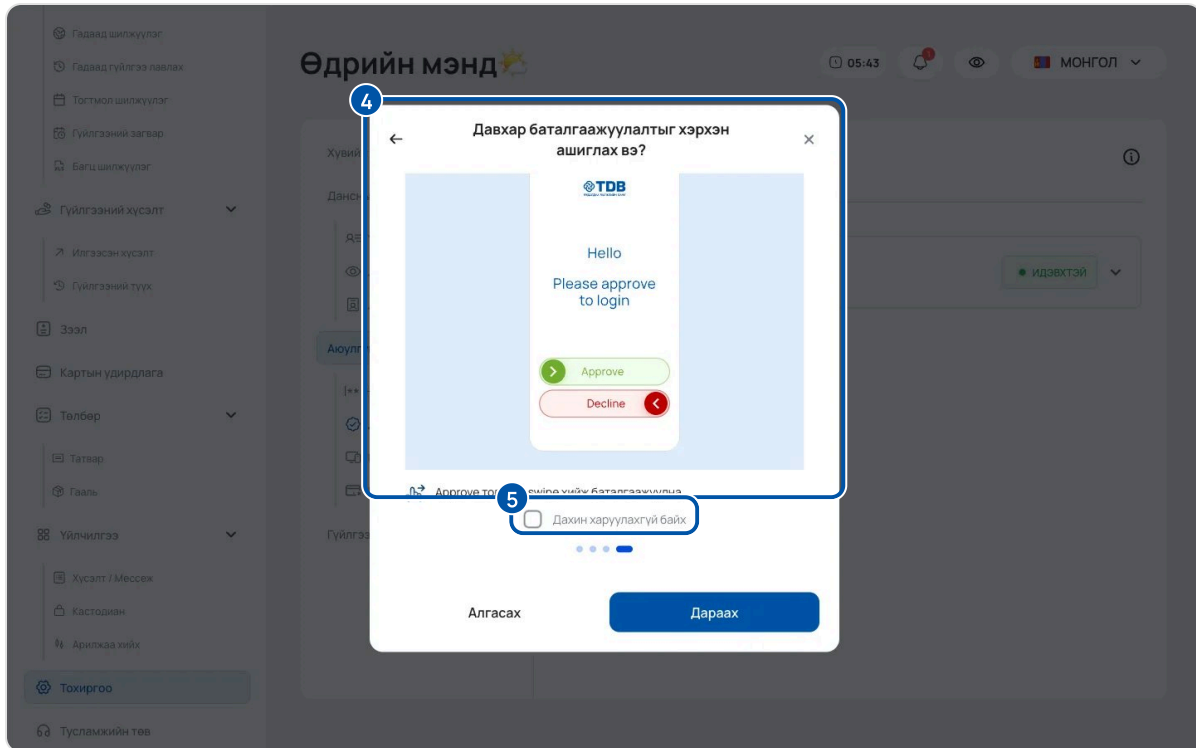
HID Approve verifies **High-value transactions** «Өндөр дүнтэй гүйлгээ хийх», **Password updates** «Нууц үг шинэчлэх» and **Username recovery** «Нэвтрэх нэр сэргээх».



3. How to register

Register your phone with **Two-factor authentication** «Давхар баталгаажуулалт» in the **Security settings** «Аюулгүй байдлын тохиргоо» menu. You can register by QR code or manually.

[Registering for HID Approve →](#)



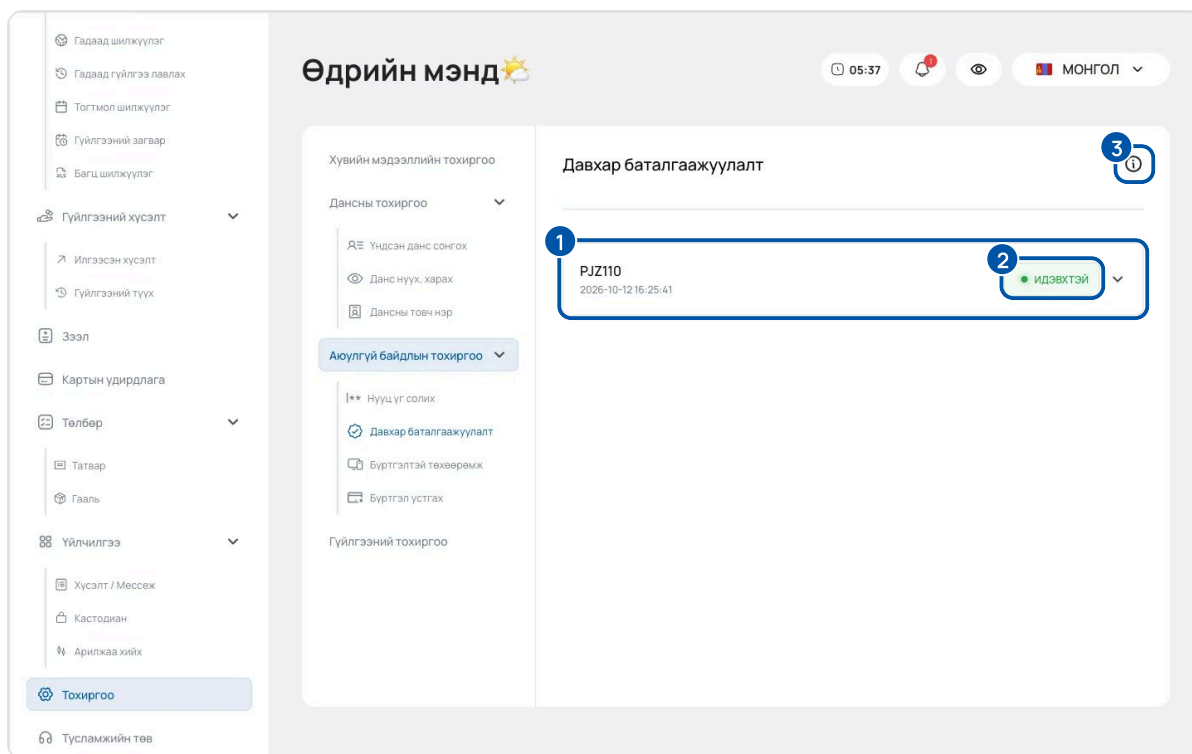
4. How to use

When you log in or confirm a transaction, a request arrives in the HID Approve app; slide the **Approve** button to approve it.

5 Don't show again

If you tick **Don't show again** «Дахин харуулахгүй байх» on the last page, the introduction will not appear automatically again. Open it again with the ⓘ icon.

SCREEN 2 / 2 Registered HID device



1 Device

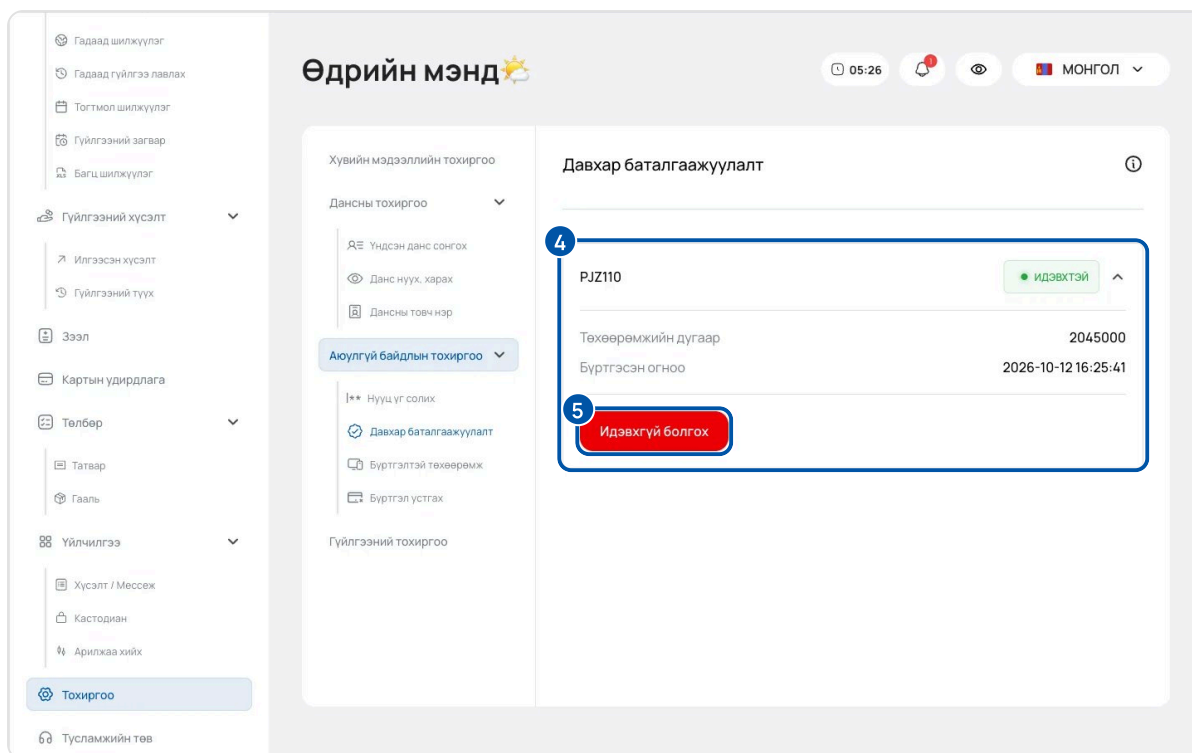
The row shows the name of the registered HID device and the date and time it was registered.

2 Status

Verification is done with a device in the **ACTIVE** «ИДЭВХТЭЙ» status; if it is **INACTIVE** «ИДЭВХГҮЙ», you cannot verify with that device.

3 ⓘ

Click the ⓘ icon to the right of the **Two-factor authentication** «Давхар баталгаажуулалт» heading to open the introduction again.



4 Details

Expand it with the arrow to see the **Device number** «Төхөөрөмжийн дугаар», **Registration date** «Бүртгэсэн огноо» and the **Deactivate** «Идэвхгүй болгох» button.

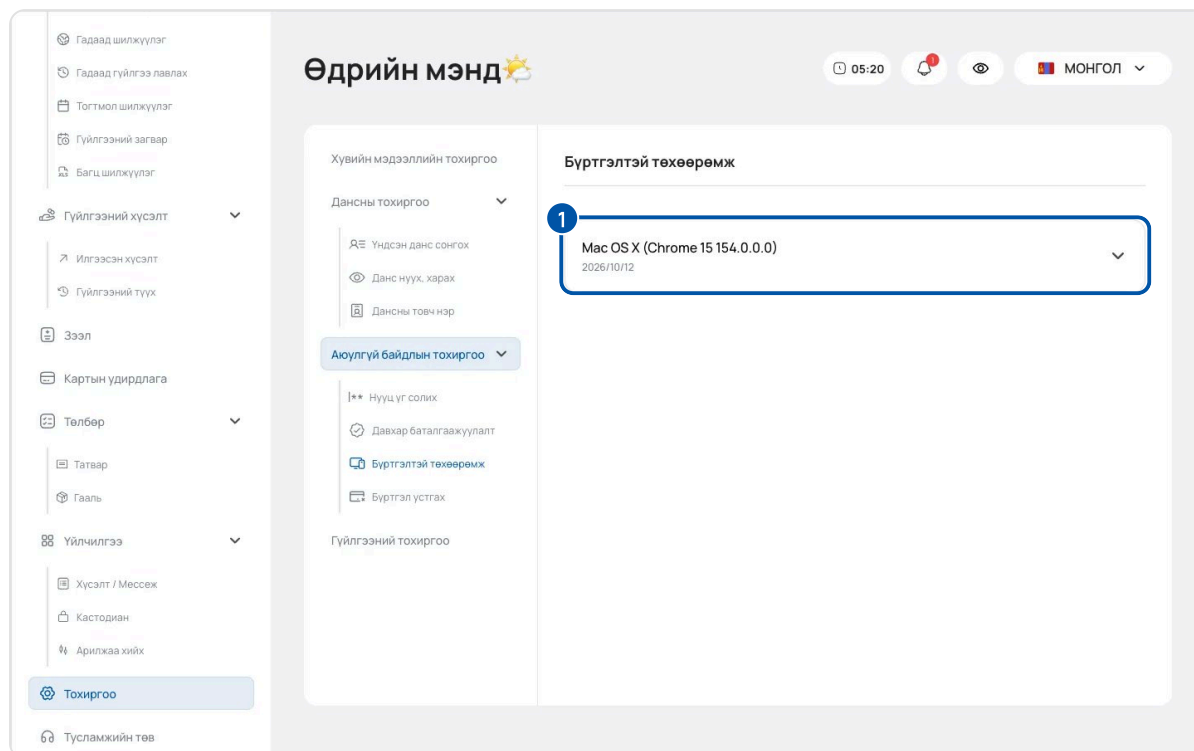
5 Deactivate

Click **Deactivate** «Идэвхгүй болгох» and confirm again in the window that appears. Restore a deactivated device with **Activate** «Идэвхтэй болгох».

Registered devices

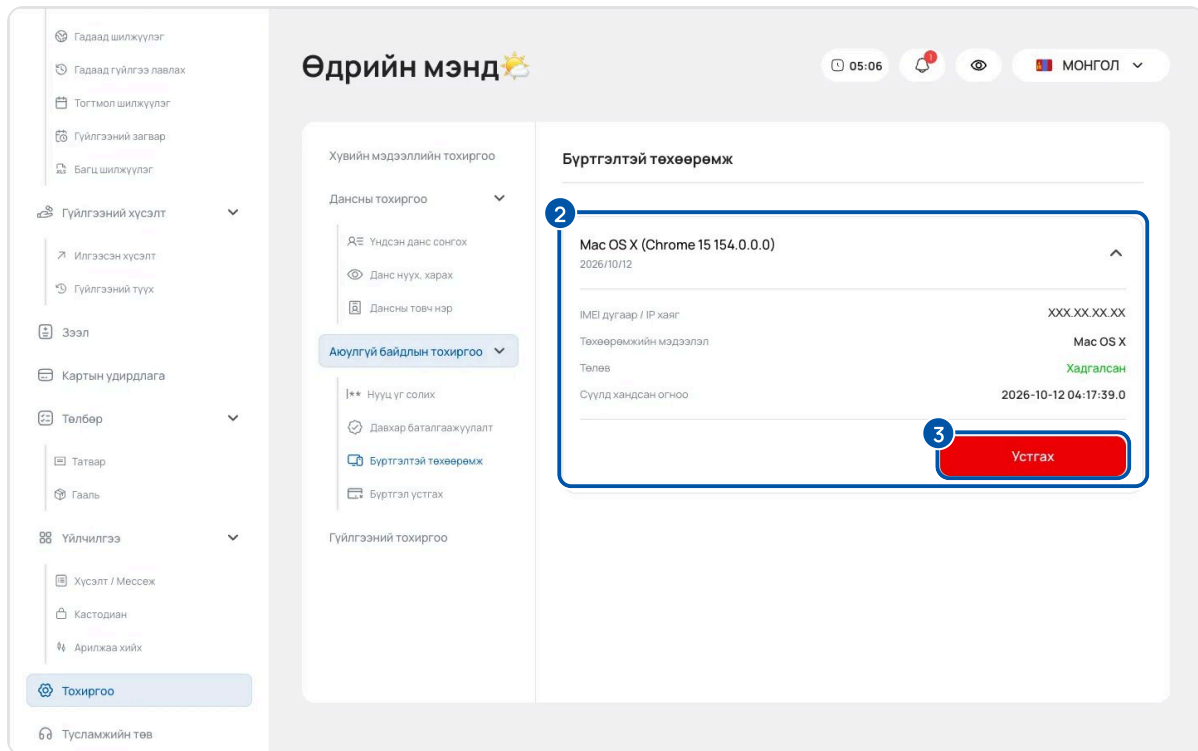
PATH Settings > Security settings > Registered devices

SCREEN 1/1 Registered devices



1 Device

The row shows the saved device's operating system, browser name and the date it was saved.



2 Details

Expand the row with the arrow to see the **IMEI number / IP address** «IMEI дугаар / IP хаяг», **Device information** «Төхөөрөмжийн мэдээлэл», **Status** «Төлөв», **Last accessed** «Сүүлд хандсан огноо» and the **Delete** «Устгах» button.

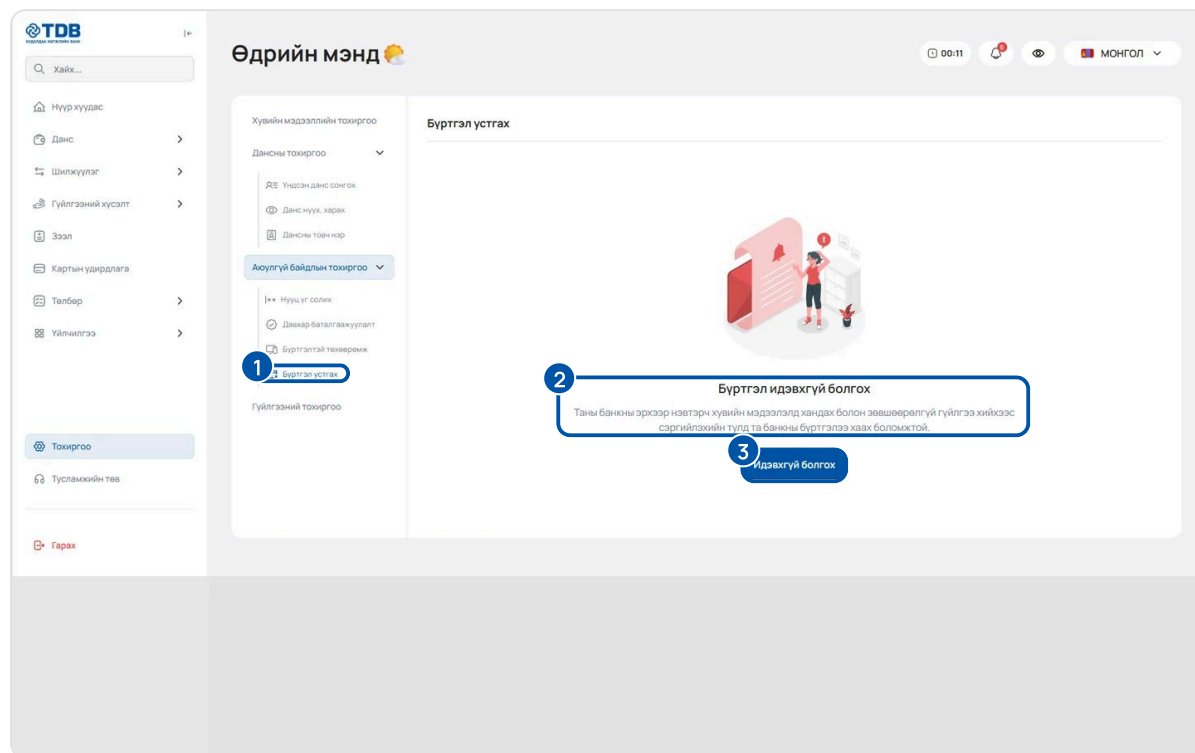
3 Delete

Delete a device you do not recognize with the **Delete** «Устгах» button. Every login from a deleted device is verified with an OTP.

Deactivate your registration

PATH Settings > Security settings > Delete registration

SCREEN 1 / 3 Deactivate your registration



1 Delete registration

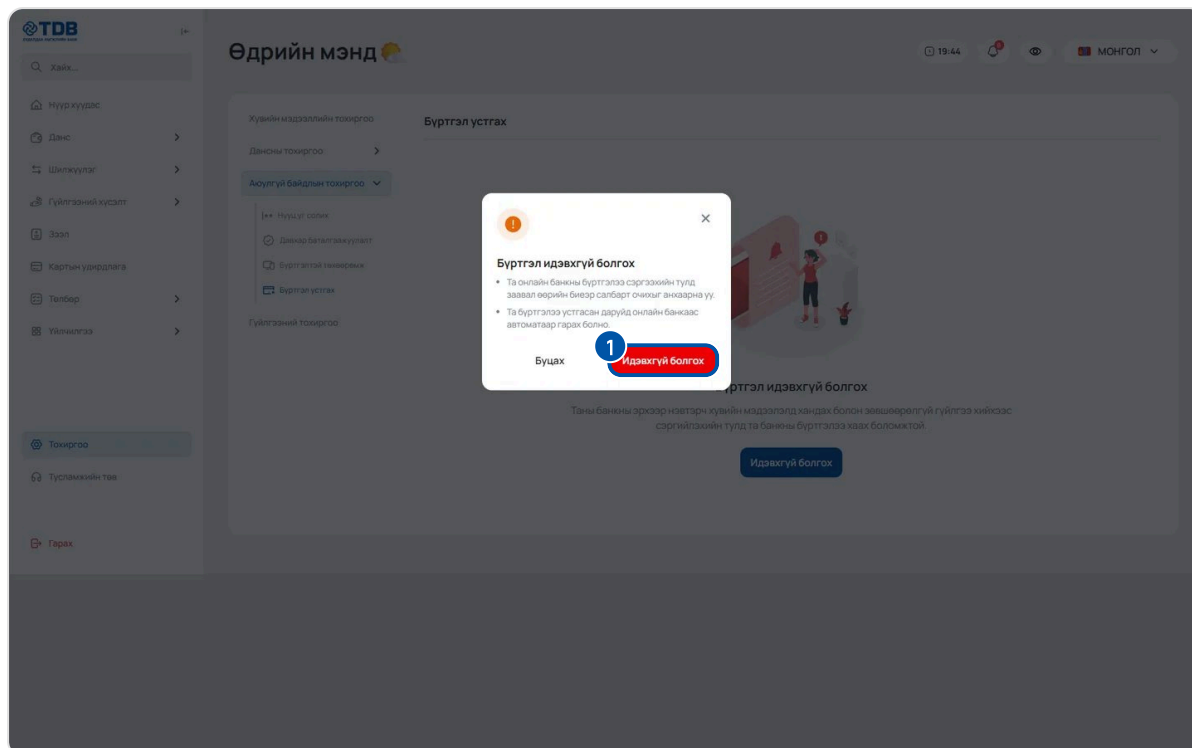
Select the **Delete registration** «Бүртгэл устгах» menu in **Security settings** «Аюулгүй байдлын тохиргоо». This action does not delete your registration permanently; it deactivates it temporarily.

2 Description

You can temporarily close your online banking registration to prevent unauthorized access and transactions.

3 Deactivate

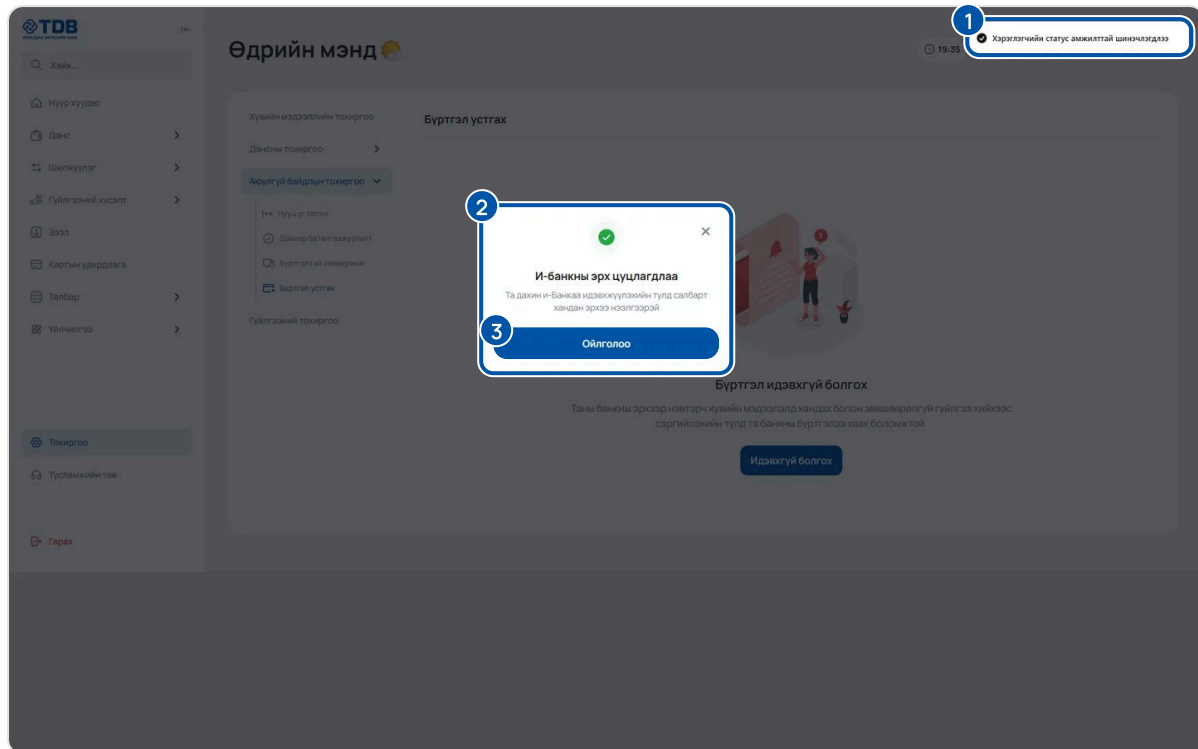
Click **Deactivate** «Идэвхгүй болгох». A confirmation window appears.



1 Deactivate

Click **Deactivate** «Идэвхгүй болгох» to confirm. Your registration is deactivated and you are logged out of online banking automatically.

SCREEN 3 / 3 E-banking access cancelled



1 Status updated

A **User status updated successfully** «Хэрэглэгчийн статус амжилттай шинэчлэгдлээ» message appears in the top right corner of the screen, and the **E-banking access cancelled** «И-банкны эрх цуцлагдлаа» window opens.

3 Got it

Click **Got it** «Ойлголоо» to log out of online banking; the login page opens.

2 E-banking access cancelled

A **Registration temporarily deactivated** «Бүртгэл түр идэвхгүй боллоо» message is sent to your registered email and phone. To have your access reopened, contact a branch.